

Professional Development Program in Field Administration

EFFECTIVE CONSTRUCTION CONTRACT AND FIELD ADMINISTRATION

20th annual short course focuses on Contract Administrative responsibilities and is designed for the field administrator to study:

- (1) LEGAL RESPONSIBILITIES
- (2) TECHNICAL RESPONSIBILITIES
- (3) PERSONAL RESPONSIBILITIES involved in field inspection, observation, supervision and coordination of on-site building construction.

The course is structured to enhance participants' in-depth knowledge of control techniques, management, contract adminstration and decision-making.

March 12-16, 2001

Madison, Wisconsin

Department of Engineering Professional Development
The College of Engineering, University of Wisconsin-Madison

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EFFECTIVE CONSTRUCTION CONTRACT AND FIELD ADMINISTRATION

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PHILIP M. BENNETT

Registered Architect
Professor and Program Director
Department of Engineering Professional Development
University of Wisconsin-Madison

Mr. Bennett began his college education with one and one-half years of study in the fields of Forestry and Conservation. This was followed by a Bachelor of Architecture degree from the Illinois Institute of Technology. He received his Master of Environmental Design degree from the University of Wisconsin-Madison. Mr. Bennett has also studied Landscape Architecture at the University of Wisconsin-Milwaukee and Madison, and has done some work in Form Perception toward a possible Ph.D. degree in Environmental Design. Postgraduate studies and research have also been undertaken in color, lighting, and vision. He is a recipient of the Wisconsin Architects Foundation Scholarship, Alpha Rho Chi Medal from the Chicago Chapter AIA and grants from the University of Wisconsin and the Optometric Extension Foundation Inc.

His earlier professional experience includes work for organizations specializing in hospital laboratory and equipment design, electrical engineering, and landscaping. He has also worked several years in the architectural design field at architectural offices in Chicago, Illinois; Stevens Point, Milwaukee, and Madison, Wisconsin. Two years of the architectural design experience were spent as a Project Coordinator. He also participated as an architectural consultant on a design team in preparing performance specifications based on human function for the Reston Low Income Housing Project, Reston, Virginia.

In 1967, Mr. Bennett was employed by the University of Wisconsin as a Subject Area Coordinator at the Environmental Design Center for the Educational Resources Information Center/Clearinghouse on Educational Facilities Project (ERIC/CEF). This project was structured to develop a national clearinghouse on educational facility design information. As coordinator, he was involved in setting up a manual and computerized search and retrieval system. The resulting program provided the opportunity for instantaneous information searches and bibliographic preparation for design professionals. During this project, he also served as editor for the 1968 AIA Architect -- Researcher's Conference Proceedings and coordinator for the Bibliography of Environmental Design References. He represented ERIC/CEF and the University of Wisconsin at the Fourth Triennial Congress of the International Council for Buildings Research Studies and Documentation (CIB) in Ottawa, Canada and Washington, D.C.

Mr. Bennett joined University of Wisconsin-Extension in 1970. He is presently on the faculty of University of Wisconsin's Department of Engineering Professional Development, with responsibilities for programming in areas of Architecture, Land Use Planning, Urban Development and Housing. Over the past 30 years, Mr. Bennett has developed and conducted over 450 continuing education programs and is also involved in research projects. Special research studies have been completed on Working Drawings, a Continuing Education Study for the Construction Specifications Institute, and a Construction Information Systems Study for the Construction Sciences Research Foundation. Under his direction, annual continuing education programs were developed and presented on Working Drawing Production and CADD Management, Specification Writing and Construction Contracts, Construction Inspection and Field Administration, Project and Construction Management, Housing and Building Inspection, Planning and Zoning for Community Land Use Management, Effective Zoning Administration, Integrated Mining and Land Reclamation, and Design of Functional R&D Laboratories. These programs have become recognized on a national basis and are presently serving representatives from across the United States, Canada and Australia.

(Continued)

Philip M. Bennett - (Continued)

Thirty years of Land Use Planning and Zoning programs have served representatives of many communities. These programs have enabled departments to structure land use programs that manage and direct impacts and growth. Professor Bennett has prepared and conducted special land use programs in Colorado, California, North Carolina and New Mexico. Each year, his programs deal with land use impacts that can be accomplished through comprehensive planning and zoning. In 1991, a new educational program focusing on Integrated Mining and Land Reclamation was started in Reno, Nevada. This program is dedicated toward the planning of resource extraction and land reclamation to support human and environmental requirements.

In 1977 and 1979, Mr. Bennett developed and conducted two 11-day housing inspection training programs for Indian Housing Authorities. Each program was specially designed to provide housing authority representatives an opportunity to understand the basic techniques and methods that are critical for implementing effective housing inspection programs in their communities. These two unique workshops presented in Madison, Wisconsin and Phoenix, Arizona served 120 representatives from 55 Indian communities across the nation. In 1979, Mr. Bennett received the National University Extension Association's "Creativity Award" for development of the Existing and New Residential Housing Inspection courses.

In 1980, he was made a member of the Editorial Advisory Board for a new publication titled "Building Failures Forum" published in Ithaca, New York. Mr. Bennett was made a member of the Colorado Association of Code Enforcement Officers and a "distinguished" member of the Construction Specifications Institute. Since 1987, Mr. Bennett has served as a member of the Architectural Technology Advisory Committee for the Southern Illinois University at Carbondale, Illinois. Mr. Bennett also serves as a member of the Board of Directors for the new Association for Project Managers. In 1994, he was invited to serve as an Advisory Board Member for the new CADD Management Institute. He is co-author of "Construction Materials Evaluation & Selection -- A Systematic Approach" and author of a 1984 manual titled "Construction Detail Banking -- Systematic Storage and Retrieval" both published by John Wiley & Sons, Publishers.

Special educational programming for the planning and designing of R&D facilities was undertaken by Mr. Bennett in 1984. This innovative professional development program focuses on planning and programming functional laboratory environments and the design development of successful R&D laboratories. Mr. Bennett keeps the content of this program state-of-the-art and relevant to research needs by conducting national surveys of R&D facilities, such as in 1992. During the fourteen years of presenting this program, Mr. Bennett has taken it on location to incorporate first-hand inspection of a wide variety of R&D facilities in Madison, Philadelphia, Chicago, Boulder, Dallas, Research Triangle Park, Palo Alto, Detroit, Charlotte, Cincinnati, Hartford, and Denver. This unique program serves representatives from industry, government, and universities across the United States, Canada and several foreign countries. In 1998, Mr. Bennett was invited to develop a special R&D Facility Design program to be presented in conjunction with the XV IASP World Conference on Science and Technology Parks in Perth, Australia in October 1998.

EFFECTIVE CONSTRUCTION CONTRACT AND FIELD ADMINISTRATION

PETER C. HALLS

Partner and Attorney Faegre & Benson Minneapolis, Minnesota

Peter C. Halls is a partner in the Construction Law Group of Faegre & Benson, LLP, a 300-1awyer firm with offices in Minneapolis, Denver, Des Moines, London and Frankfurt. Mr. Halls represents a wide range of participants in the construction industry including architects, engineers, contractors, subcontractors, owners, and sureties. In serving construction industry clients, Mr. Halls has handled a wide range of construction issues including drafting contract documents, identifying potential claims, negotiating claims, conducting mediations, and handling arbitrations and trials. Mr. Halls is admitted to practice law before the Supreme Court of Minnesota, the United States Court of Appeals for the Eighth Circuit, and the United States District Court for the District of Minnesota.

Mr. Halls' bar association memberships include the American Bar Association and the Minnesota Bar Association. He is a past Chair of the Minnesota State Bar Association Construction Law Section and the Chair of the International Construction Division of the American Bar Association Forum Committee on the Construction Industry. He is also a member of the panel of construction arbitrators of the American Arbitration Association.

Mr. Halls has written and spoken widely on a number of issues involving the construction industry. Mr. Halls received his Bachelor's degree from Dartmouth College magna cum laude and his Juris Doctorate degree from the University of Minnesota Law School magna cum laude, where he was a member of the Order of the Coif and the Minnesota Law Review.

EFFECTIVE CONSTRUCTION CONTRACT
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DONALD J. HAMMELMAN

Principal Summit Construction Consultants Bellevue, Washington

Donald J. Hammelman is a principal with Summit Construction Consultants. Summit provides construction project management and cost control services for construction project owners and developers. The services provided include owner representation project management, contract language review and negotiations, construction auditing, project coordination, claims support analysis and mediation services. The projects range in size from \$500,000 to \$750 million. Summit has also trained over 2,000 project managers, developers, architects, engineers and auditors nationwide with their training seminars and conference presentations.

During Don's 29-plus years of construction experience, he has worked for owners and contractors. While working for contractors, Don has been a project manager as well as responsible for home office and field office financial and administrative positions. His experience includes industrial and power generation projects with on-site positions for international construction companies, a \$35 million startup company and cost control for an owner with a \$500 million annual capital expenditure program.

Additionally, Don has been invited to give presentations for the California and New England Society of Hospital Engineers, the National Conference on Health Facility Planning, Design and Construction at Washington, D.C. and Anaheim, the University of Wisconsin for the past 15 years and three years at the National Contract and the Construction Conference for the Institute of Internal Auditors, produced a project management seminar for the American Hospital Association and has published technical articles on managing construction costs.

EFFECTIVE CONSTRUCTION CONTRACT
AND FIELD ADMINISTRATION

RALPH J. STEPHENSON, P.E.

Consulting Engineer Mount Pleasant, Michigan

Mr. Ralph J. Stephenson is an engineering consultant who has a diversified background in land planning, facilities location, and building design and construction.

Mr. Stephenson earned degrees at Lawrence Institute of Technology (Bachelor of Science, Mechanical Engineering) and Michigan State University (Master of Science, Civil Engineering). He has been associated with such firms as Smith, Hinchman & Grylls; Victor Gruen Associates; Benjamin Schulz Associates; and the H.F. Campbell Company. With the latter three organizations, Mr. Stephenson occupied executive positions as Vice President. In 1962, he started his own consulting practice, specializing primarily in operational and management direction to owners, designers and contracting firms.

He is a registered professional engineer in Michigan, Wisconsin, Illinois, Indiana, Ohio, Pennsylvania, West Virginia, Virginia, Florida and Minnesota. He is a member of the Engineering Society of Detroit, the Michigan and National Society of Professional Engineers, the American Planning Association and the Mid-America Economic Development Council.

Since 1952, Mr. Stephenson has been involved at middle and upper management levels with the planning, programming, design, construction and operation of several billion dollars worth of construction-related projects. These include work on industrial, commercial and institutional programs throughout North America.

Mr. Stephenson has also chaired more than 50 partnering charter meetings for both public and private sector projects, and has lectured extensively on the subjects of alternative dispute resolution and partnering.

He has taught hundreds of technical and management seminars in the United States, Canada and Europe and is the author of several magazine articles and is the co-author of a book entitled "Critical Path Method." He has also presented two professional papers on Alternative Dispute Resolution to the 1998 and 1999 National Society of Professional Engineers Annual Convention. His broad experience has given him an understanding of the nature of small, medium and large companies, and of the need to solve their management problems through creative, systematic, and workable approaches.

Mr. Stephenson has completed more than 50 Project Partnering Charters and has recently completed a book on "Partnering" for John Wiley & Sons.

EFFECTIVE CONSTRUCTION CONTRACT
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JOSEPH M. WOLFE, JR.

Senior Project Manager D&Z Infrastructure, Inc. Salt Lake City, Utah

Mr. Wolfe, received his Bachelor of Science degree in 1963 from the School of Architecture, Auburn University, where he pursued additional studies in civil engineering. He completed his Masters Degree, MBA, in 1982, with study concentrations in management and finance. While pursuing his Masters Degree, Mr. Wolfe worked with the Small Business Administration and the Business Development Center as a Business Planning Consultant.

Mr. Wolfe, is currently serving as the Program Manager of a multi-disciplined staff for the Salt Lake City International Airport Authority's Phase One Development Program. This \$994 million, eight year, program assignment includes design management and coordination, logistics and planning, as well as the program's leadership role for construction. In the Fall of 1997, he completed his assignment as Program Manager for the Massachusetts Port Authority's \$339 million, International Gateway Facility, at Logan International Airport, Boston, Massachusetts. This assignment included the support and coordination of the environmental permitting, FAA funding application, tenant use requirements and interface support, and design consultant coordination. In 1995, he completed the five year assignment as Program Manager for Delta Air Lines' major Terminal Expansion Program in Cincinnati, Ohio. This \$375 million program position included program logistics and planning, design coordination and management for Delta Air Lines, as well as on-site construction administration, inspection, and field/office coordination of a multi-discipline, multi-contract program.

Mr. Wolfe specializes in managing and leading complex programs and project planning processes. He has spent many years working with owners, design professionals and user agencies administering consultant design, project logistics and program administration. This effort includes both field and office project coordination, management and leadership assignments.

Mr. Wolfe has more than 36 years experience in the management and administration of business and professional office practice and field administration. His work includes the implementation of management's systems, computerized design, office automation systems and office/project management programs. These efforts include management, financial and accounting functions, architectural engineering-planning application, and programs for manufacturing and sales/service companies. He has considerable knowledge and experience with the day-to-day operation of the business and design professional's office, as well as extensive applied field experience of engineering and architectural program projects. His knowledge has been shared through training lectures and seminars at universities throughout the United States, and various professional society seminar short courses.

EFFECTIVE CONSTRUCTION CONTRACT AND FIELD ADMINISTRATION

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1 A project manager's tools should be well understood and their use practiced so that they lead to achieving successful projects
2 The line of action presumes that no overlapping of the various project phases will occur.
3 A totally closed system (level 1) is usually best to use when starting up a job meeting.
4 The effective project administrator should locate a mental base from which he or she can track events on their project and can move quickly to locations that need help.
5 Regulators can often be a force for achieving good project health if they are made a member of the working team and their profit motives are understood.
6 The project matrix can be used to locate needed but missing elements critical for project success.
 One of the basic functions of the project manager on a job is to open the project system to outside inputs and outputs.
8It is not possible to determine with any degree of success whether a project can be, is, or has been successful.
9The project program should not play a significant role in setting project parameters.
10The proforma cost is determined by analyzing the financial interrelations between income generated by the project and expense incurred in constructing and operating the project.
11 Shop drawings are normally considered part of the contract documents.
12 Professional service contracts, and construction contract characteristics include the agreement premises, the authority limits, the payment methods, and the scope of services.
13 The best time to apply value engineering is during the construction period - usually the later the better.
14Good documentation is an essential part of each line of action phase in design and construction.
15 Efficiency and effectiveness are the same. (see glossary of terms)
16Paretos law states that in an object/value situation most of the items account for most of the value.
17Peripheral objectives are those that deal mainly with the interpersonal goals of those on

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the project team.

information requested.

18. __Project records should be discarded no later than one year after a project has been completed.

19. __Only contractor generated competitive bid estimates are used on a construction project.

20. __ The iterative estimating technique is used to control costs and work scope that allows establishing a guaranteed maximum price (gmp) to guide contract awards.

21. __Acontract document matrix serves as a planning laundry list and as a method of placing related items in multiple contract packages.

22. __Tracking bulletins, change orders, and field orders usually takes care of itself and does not need documentation.

23. __ Lack of good documentation is often the cause of damaging construction claims.

24. __Every project should be documented to the same degree of detail.

25.___Forms should be kept easy to use and provide adequate room in which to record the

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TAB 9

RALPH J. STEPHENSON

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Section #1 - Introduction to records & documentation

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THINKING PATTERNS

Why plan?.....to evaluate

Why translate?.....to communicate

Why control?.....to achieve

Why correct?.....to maintain

Why learn?.....to improve

APPROACH PATTERNS

- 1. Improve capabilities
- 2. Gain control
- 3. Expand your conceptual grasp
- 4. Be creative
- 5. Experiment in the low leverage areas
- 6. Continue to learn
- 7. Solve problems
- 8. Define goals & turn them into objectives
- 9. Teach others to achieve what is important

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Basic tools for successful project management - ho 507

Project managers have several fundamental management tools with which they can effectively implement a project action plan, and build a well-functioning team. These include:

- · Actions to be taken
- Concepts to effect change
- Functions
- Interrelations organizational structure
- Participant resources
- People behavior
- Performance measurement
- Planning & scheduling systems
- Thinking processes

Project management tools such as the above are usually very complex: They must be skillfully applied by the project team to be effective. Thus the leader of the project, the project manager, should be well versed in what these tools are, how they are best used, and what they are designed to help accomplish.

Excellent project managers realize that the list is merely a good starting point on which to build a usable project management approach. Each individual should determine what goes into their tool box, and then fill it with those implements that best suit that individual's talents, abilities and needs.

I. • Actions to be taken

- A. Conceive
- B. Program
- C. Translate
- D. Approve
- E. Design
- F. Construct
- G. Turn over
- H. Operate

II. • Concepts to effect change

- A. Vision
- B. Skills
- C. Incentives
- D. Resources
- E. Action plan

III. • Functions

- A. Planning
- B. Organizing
- C. Staffing
- D. Directing
- E. Controlling
- F. Representing

IV. • Interrelations - organizational structure

- A. Formal functional
- B. Informal functional
- C. Reporting
- D. Staff
- E. Temporary

V. • Participant resources

- A. Conceiver
- B. Translator

- C. Constructor
- D. User
- E. Operator
- F. Regulator

VI. • People behavior

- A. Motivation
- B. Hygiene
- C. Learning
- D. Value systems
- E. Personal goals & objectives
- F. Personal growth
- G. Social relatedness

VII. • Performance measurement

- A. Measurement units
- B. Performance standards

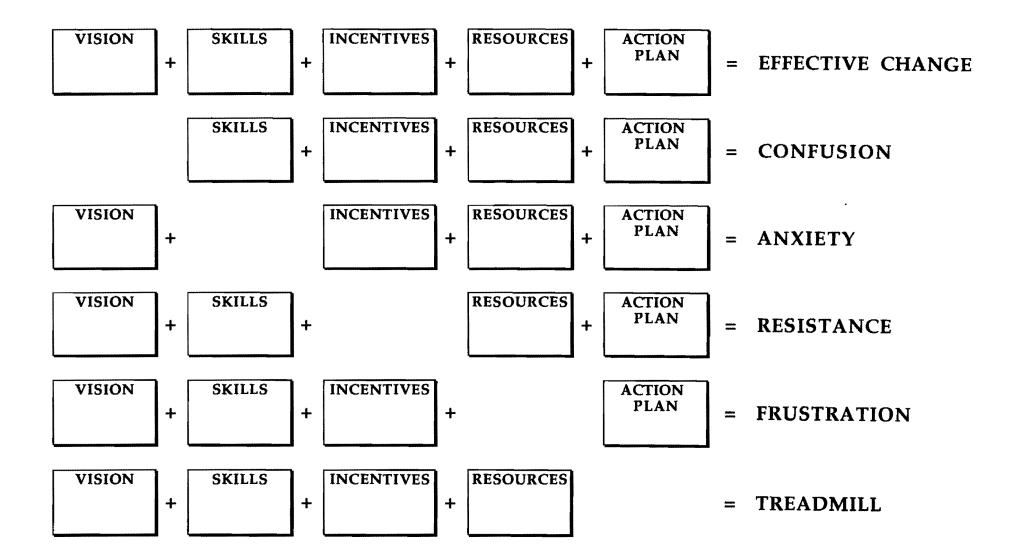
VIII. • Planning and scheduling systems

- A. Network modeling
 - 1. Arrow diagraming
 - 2. Classic precedence system
 - 3. Modified precedence system
- B. Bar or Gantt chart
 - 1. Non scalar not time scaled
 - 2. Scalar time scaled
- C. Slant charts
- D. Narrative schedules
- E. Project data arrays
- F. Money flow curves

IX. • Thinking processes

- A. Plan
- B. Translate
- C. Control
- D. Correct
- E. Learn

MANAGING COMPLEX CHANGE



RALPE J. STEPHENSON, P.E. COMBULTING ENGINEER

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LINE OF ACTION

Elements of the Line of Action

The line of action is a simple statement of the range of tasks necessary to conceive, design, build, and operate and environment. The line begins at a point referred to as the <u>recognition of need</u> with these actions following.

Conceive Program Articulate Approve Design Construct Turnover Operate Maintain

These all culminate at an end point called <u>discharge of design and</u> <u>construction responsibility</u>. A brief description of each step is appropriate in understanding their importance to the total project program, design, and build concept.

Recognition of need is the point at which a requirement for a new environment is first felt. The planning, design and construction professional usually is involved in this creative stage since recognition of need is the starting point of the line of action - the entire planning, design and construction activity begins here.

Taking the points in order:

Conceive

During the conceptual period the need, which may be for increased facilities, larger dollar volume, more efficient handling systems or a variety of other demands is visualized and put down in some rough form. It may be a pencil sketch or may remain an idea in someone's mind. Here the project sees its origin and it is this early idea that often carries through the entire project. A good conceptual grasp is essential if the project is to be successfully completed.

<u>Program</u>

In the programming phase, the needs of the concept are put into easily understood tabular form - so many square feet for storage, so many square feet for office, so much floor to ceiling height for shipping facilities, etc. The actual physical demands of the environment are set forth in the project program or project bible.

Articulate

Now the concept and program are combined into preliminary construction language. Floor plans are drawn in accordance with program requirements. The functional arrangement is shown in accordance with the project functional analysis. Materials are called out as the concept requires.

Approve

This is a critical point in the line of action. By now sufficient work has taken place so the manager and the ultimate decision maker can understand the project - can say: "I like this or I don't like it; change this, revise this; let's increase that a bit; let's cut down here": finally saying: "OK, I'm satisfied with this set of ideas showing the concept and the program, and we have the financing and the land - let's move on!" Approval unlocks the full design and construction of the project.

Design

In the design phase, products of the previous four steps are utilized to prepare a set of working drawings and specifications that translate concept into steel, concrete and space.

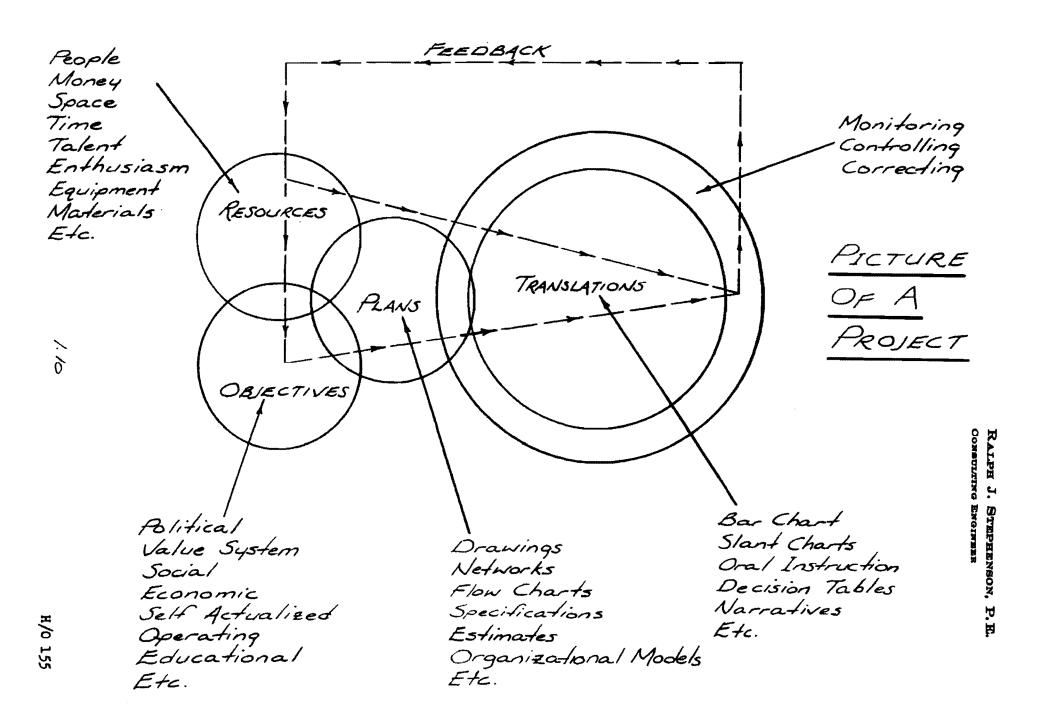
Construct

Next, the actual environment is built. Construction is the first point where the project end product begins to visibly and tangibly appear.

Turnover

When the facility has been built, it is turned over with appropriate operating manuals to the owner or tenant. Turnover is an important step and when done properly, it insures that a valuable commodity, the completed environment, is properly given to those who must use it.

On the other hand, neglect of good turnover procedures is often the cause of serious callback problems. We certainly wouldn't turn a complex piece of machinery over to an amateur operator and expect he would make it perform 100% right from the start. Neither should we assume that an owner can take a new environment that has just been built for him and immediately operate it at full efficiency. Time should be spent during turnover to explain to the operator and user how this newly-built environment is to function.



THE NEED FOR PROFIT

A. KINDS OF PROFIT

- 1. Financial
- 2. Social
- 3. Self actualization
- 4. Value system
- 5. Technical
- 6. Enjoyment
- 7. Educational

B. ELEMENTS OF MULTI VALUE COMPETITION

- 1. Competence
- 2. Service
- 3. Integrity
- 4. Cost
- 5. Delivery
- 6. Understanding

C. HOW DO WE ACHIEVE PROFIT - TRUE PROFIT?

- 1. Be smarter
- 2. Plan better
- 3. Control closer
- 4. Achieve more
- & profits will be automatic!

38 Elements of importance to success in design and construction - ho 341

Summary

In the design and construction industry there exist many factors which influence the degree of success achieved on a project. They deal with project goals, profit types, project sequencing, the nature of the participants and the kinds of problems most likely to be encountered.

If the parties to a planning, design and construction program recognize the nature and importance of these factors, a major step will have been made toward their proper and effective combination and management.

Below are listed 38 basic influences on project delivery systems. Project management concerns how to combine these into a successful job of which all participants are proud.

Six major goals to meet for design & construction project success

The client, owner & user must be assured upon completion of his job that:

- 1. The facility program and the facility design have met their needs, desires and wishes.
- 2. The planning, design and construction work on the project has been accomplished within the time and cost structure required and desired.
- 3. All relationships on the project have been maintained at a high technical and professional level, and have proven rewarding for those involved and affected.
- **4.** The people involved at all levels of work on the job have realized a financial, professional and technical profit for themselves and their associates by being on the project.
- 5. The project has been closed out with little or no residual potential for major problems of maintenance or operation.
- 6. The entire process has been free of unresolved contested claims for additional money, additional time; damage payments, and of the potential for future financial demands after the job has been closed out.

• Seven types of profit

- 1. Financial an improvement in a money position
- 2. Social a gratifying experience contributing to society's well being
- 3. Self actualization a gain in personal non financial satisfaction by contributive work
- 4. Value system reward gained by application of values in which one believes
- 5. Technical acquisition of technical skill or technical data of value
- 6. Enjoyment personal enjoyment of a situation gained from involvement in it
- 7. Educational learning made possible only by efforts exerted in any given situation

date printed: February 9, 1998

• Nine major elements in the design & construction sequence & how they are done

1. Conceive the basic project

Visualize and state the fundamental nature of the proposed project, what purpose it is to serve, and its base characteristics.

2. Prepare the program

Set down the physical characteristics of the total project in written and graphic form so as to be able to translate these characteristics into approval documents from which the full design can proceed.

3. Articulate the program for approval

Merge the concept, and the written and graphic program into written and graphic construction language which can be reviewed and released by the ultimate decision makers for full design.

4. Approve the basic project

Approve the concept, the program, and the merging of the two. This approval by those in authority initiates the full design and construction process

5. Design the project

Prepare full contract documents for construction use.

6. Construct the project

Build the project and make it ready for turnover to the owner or user.

7. Turn over the project

Release the constructed project to the owner or user with full documentation needed to operated and maintain the completed environment.

8. Operate the project

Take over, run in, and make the new environment fully operational.

9. Maintain the project

Keep the new environment in proper operating condition by a well conceived and effectively managed maintenance effort.

Six major participants in the design & construction process

- 1. Conceiver The ultimate decision making force behind the entire program
- 2. Translators The parties that translate the project concept into construction documents
- 3. Constructors Those who build the facility
- 4. Operators Those who operate the completed facility
- 5. Regulators Those who help assure project adherence to the cause of public good
- 6. Users Those who occupy and use the facility for the purpose for which it is intended

• Ten major types of design & construction problems

1. Constructive acceleration

An action by a party to the contract that forces more work to be done with no time extension, or the same amount of work and a shorter period of time in which to do it.

2. Constructive change

A construction action or inaction by a party to the contract that has the same effect as a written order.

3. Defective or deficient contract documents

Contract documents which do not adequately portray the true contract scope.

4. Delay

A situation, beyond the control and not the fault of a contract party, that causes a delay to the project

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5. Differing site condition

A situation in which the actual conditions at the site of a project differs from those represented on the contract documents, or from reasonable expectations of a site in that area.

6. Directed change

A legitimate change within the contract scope for which the owner is obligated to pay.

7. Impossibility of performance

A situation in which it is impossible to carry out the work within the contract requirements.

8. Maladministration

The interference of one contract party with another contract party's rights, that prevents the latter party from enjoying the benefits of least cost performance within the contract provisions.

9. Superior knowledge

The withholding of knowledge by one party to a contract from another party to the contract during the precontract period, and that, subsequent to contract execution, adversely affects the second party's construction operations in matters of importance.

10. Termination

Dismissal of a party to the project contract for convenience or default.

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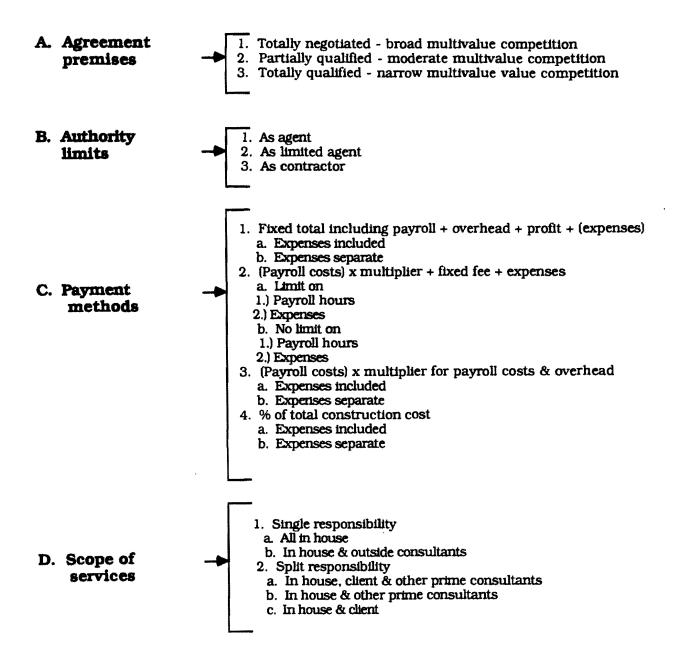
Raiph J. Stephenson PE PC Consulting Engineer

CONSTRUCTION CONTROL DOCUMENTS

- **WORKING DRAWING** Graphically define the contract scope of work & show the appearance of the completed project.
- <u>SPECIFICATIONS</u> Verbally describe the contract scope of work and define the qualitative standards to be maintained in the completed project.
- <u>CONTRACT DOCUMENTS</u> Provide a full definition of the scope of project work to be built. Any item included as part of the contract documents becomes a condition of the contract.
- **ESTIMATES** Verbally describe the quantitative standards to be achieved in the completed project.
- <u>PLANS & SCHEDULES</u> Graphically define the sequences, procedures & amount of resources to be used to construct the project.
- **SHOP DRAWINGS** Graphically show details of the fabrication, installation and final appearance of building components called for in the contract documents and accepted for use in the work.

2. Professional Service Contract Characteristics

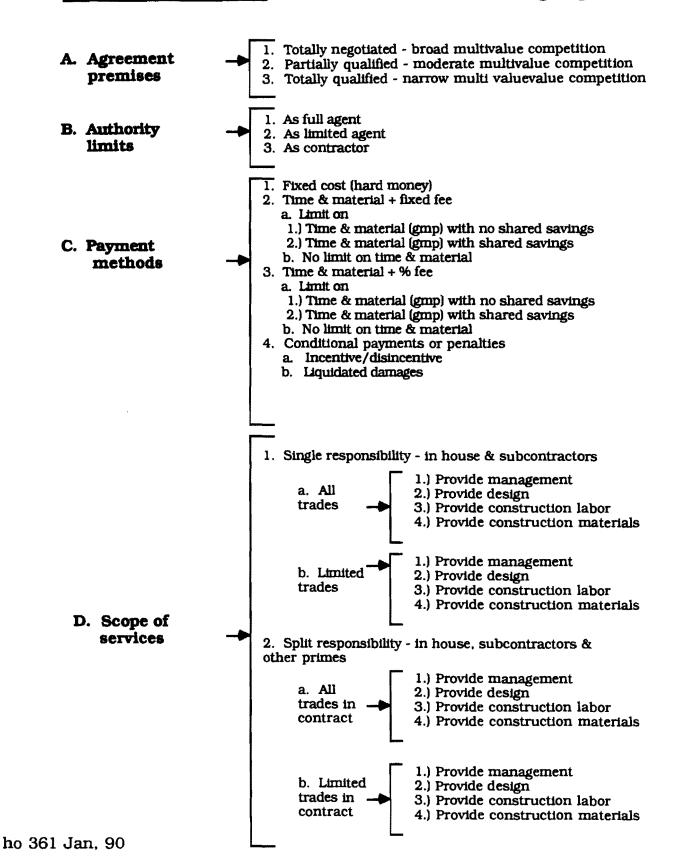
Ralph J. Stephenson PE Consulting Engineer

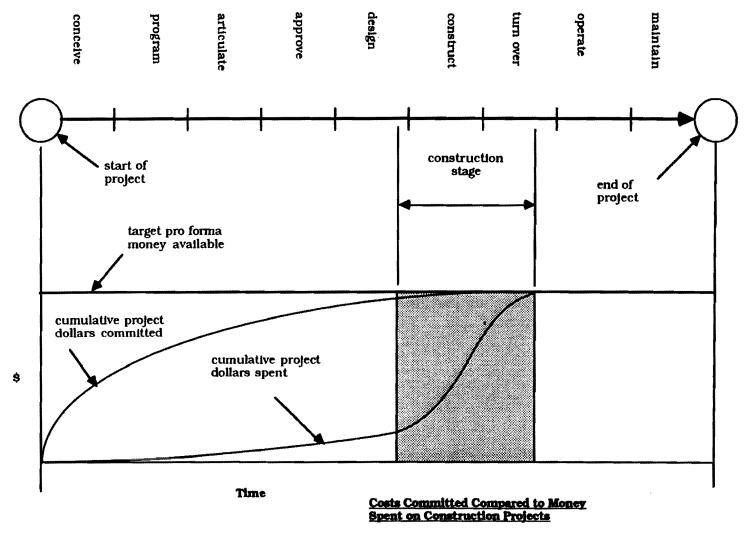


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3. Construction Contract Characteristics

Ralph J. Stephenson PE Consulting Engineer





Ralph J, Stephenson PE Consulting Engineer

NINE MAJOR STEPS TO EFFECTIVE PROJECT MANAGEMENT

DEFINITIONS

- PROJECT A set of work actions having identifiable objectives, and a beginning and an end.
- <u>EFFECTIVE</u> Of a nature that achieves identifiable goals and objectives in accordance with an action plan, and reaches worthwhile peripheral goals through intermediate accomplishments.
- <u>MANAGEMENT</u> The identification, assembly and direction of resources to achieve desired results.

QUESTION

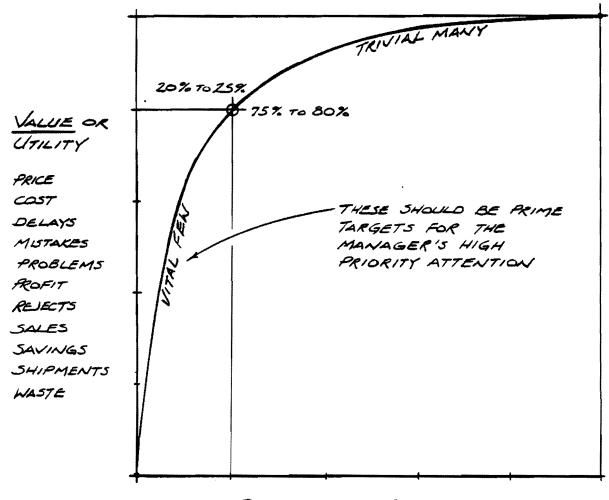
- What is different about project organization compared to functional organization?
- 1. Project organization is usually temporary.
- 2. Project organization is usually based on a different rationale than is functional organization.
- 3. Project authority positions tend to be vested first and earned later.

STEPS TO GOOD PROJECT MANAGEMENT

- A good project seems to require 9 major steps, done well, to be successful.
- 1. Goals and objectives for the project are clearly identified, and starting, intermediate and ending measuring points established early in the project life.
- 2. A suitable project delivery system is selected as the goals & objectives are defined.
- 3. An action plan showing desired and necessary courses of action from beginning to end of the project is prepared.
- 4. The action plan is translated into schedules, and the resources needed are determined and balanced for most profitable performance.

- 5. A project organization is built under (not over) the resources required to provide resource management quality, continuity, and monitorbility.
- 6. A method of isolating, identifying and correcting deviations from desired performance standards is designed and put into action.
- 7. The needed resources are assembled and the project team gets to work.
- 8. Progress and performance of the project team is measured and evaluated using management by exception.
- 9. The project is closed out promptly, cleanly, and totally as work draws to a close.

PARETOS LAW - IN AN OBJECT/VALUE SITUATION ONLY A FEW OF THE OBJECTS ACCOUNT FOR THE GREATEST PART OF THE VALUE.

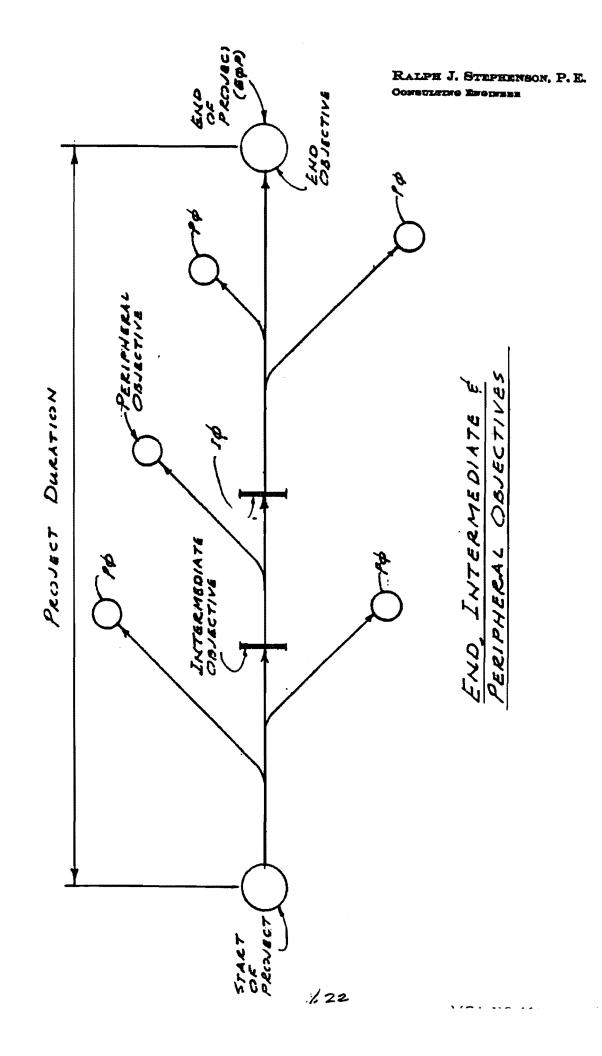


OBJECTS OR RESOURCES

ACTIVITIES	MATERIALS
CAUSES	MET4005
OCCURANCES	PRODUCTS
PROBLEMS	SALES CALLS
RESOURCES	SERVICES
PRODUCTS	STAFF
DECISIONS	
FACILITIES	

1.21

H/C 146



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Section #2 - Construction record types & record keeping

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	3 Software programs
2.01	Effective record keeping for the project manager
2.02 & 2.03	Record types and their use
2.04	Critical transition point
2.05 to 2.07	Kinds of estimates
2.08	Iterative estimating
2.09	Purchasing schedule example
2.10	Money flow
2.11	GTRV section
2.12 to 2.15	GTRV contract document matrix
2.16 to 2.20	Guidelines to preparing matrixes
2.21	Equipment activity tabulation
2.22	Pavilion drawing issue
2.23 & 2.24	Clarion office penthouse base network plan
2.25 & 2.26	CSI codes
2.27	Procurement network model
2.28	Item processing chart
2.29	Submittal turn around
2.30	Bulletin - change order record
2.31 & 2.32	To do lists
2.33	Photo file
2.34 to 2.38	Technography
2.39 to 2.42	Trans America Mall notes
2.43 & 2.44	Form content & design
2.45 to 2.49	Computer disk file and control system
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Project Management Software Programs

I. Data base

- A. Flat file Used for individual files not related to each other.
- 1. Claris Works
- 2. Filemaker Pro
- 3. Microsoft File
- 4. Microsoft Works
- B. Relational data base Used where files must be interrelated. One entry appears in all related file locations.
- 1. 4D
- 2. Approach
- 3. D Base
- 4. Fox File
- 5. Helix
- 6. Microsoft Access
- 7. Paradox
- 8. Quatro
- 9. File maker Pro

II. Estimating

1. Timberline

III. Graphics

- 1. MacDraft Claris
- 2. MacDraw Claris
- 3. MacPaint
- 4. Auto Cad
- 5. Micro Station
- 6. Mini Cad
- 7. Intergraph
- 8. Corel Draw
- 9. Visio Technical
- 10. Paint Shop Pro
- 11. Adobe Photo Shop
- 12. Adobe Illustrator

IV. Project planning

- 1. Harvard planner
- 2. MacProject Pro
- 3. Microsoft Project
- 4. Prima Vera
- 5 RPM
- 6. Scitor

Ralph J. Stephenson P.E. P.C. Consulting Engineer March 23, 1998

- 7. Shur Track module of Prima Vera
- 8. Time Line
- 9. Visio
- 10. Prologue

V. Project scheduling

- 1. Fast track 2.0 for bar charts
- 2. Many project planning programs have scheduling capabilities

VI. Specialized word processors

- 1. MORE
- 2. Others are usually found on late versions of conventional word processors

VII. Spread sheets

- 1. Claris Works
- 2. Excel
- 3. Fox Pro
- 4. Lotus 1, 2, 3
- 5. Microsoft Works
- 6. Quatro Pro

VIII. Word processors

- 1. AMI Pro-Lotus
- 2. MacWrite Pro-Claris for MacIntosh
- 3. Microsoft Word Microsoft
- 4. Word Perfect
- 5. Word Star

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Effective Record Keeping for the Project Manager

<u>Definition</u> - A record is any retained information that can be effectively used in the future.

Reasons that good design and construction record keeping is essential include:

- 1. The increasing numbers of people and organizations to whom the project manager is responsible.
- 2. A dramatic an continuing increase in the number of contested design and construction claims.
- 3. Higher quality and well documented design and construction performance is being demanded in an increasingly competitive business and professional environment.
- 4. An increased demand for higher levels of cost control than ever before.
- 5. The documentation demands being made by more complex financing and ownership arrangements in design and construction.
- 6. Use of multiple firm syndicates and joint ventures in design and construction demands particularly good documentation to protect the combined and individual business entities.

Basic guidelines for preparing record keeping forms.

- 1. If a standard form works, use it.
- 2. Display information in a logical, readable sequence.
- 3. Provide adequate space for proper data entries.
- 4. Preprint everything possible remember it costs the organization about \$90 per hour for your managers when they are not engaged in a profitable managing/decision activity. Use the manager's time well.
- 5. Make the form readable.
- **6**. Prepunch the form for loose leaf binders. Use the oversize hole punch. It will save time and money.
- 7. Be certain the form, when complete, will provide the data you need: the user can always skip non applicable spaces.
- 8. Provide a specific place on the form for a date and the users signature.
- 9. Review all forms at least once per year to see if they should be discarded, revised or kept as is.

IF A RECORD IS NOT NEEDED DON'T KEEP IT!

	document	record action	record supty action	record opin	record chngs	record dec & agrmts	record appvis	record	record resrce flow	record data	record doc proceg	record results
1	Appraisals		x	x					X			x
2	Bulletins				x		x		x		x	
3	Certificates of completion					x	×	x				×
4	Certificates of occupancy					×	x	x				x
5	Change orders				x	x	x		x			x
6	Check lists			x					x	x	x	
7	Claim notification letters	x	x	x	x	x				x		x
8	Clarifications		x	x	x				· · · · · · · · · · · · · · · · · · ·	x		x
9	Color coded network models	x		x			x	x	x	x		x
10	Construction record drawings	x				x	x	x		x	x	x
11	Construction site plan	x	x									
1 2	Consultant lists		x					_	_	x		
13	Contract document sign offs	x	-			x	x				x	x
14	Contract drawings			-	x	x	x	_	x	 		x
15	Contract specifications				x	x	x		x			x
16	Contractor lists		x	<u> </u>						x		
17	Contracts	x	x		x	x	x		x			x
18	Cost estimates		x	x	x		x	x	x	x		x
19	Cost reports		x		x		x	x	x	x	x	x
20	Diaries	x	x	x	x	x	x	x			x	x
2 1	Document control files									x		x
2 2	Equipment data tabulations							x	_	x		
23	Expense reports		x			l			x	x		
2 4	Field orders	x			x	x	x					x
2 5	Field reports	x			x	x	x	x		x		x
26	Guarantees		x								 	
27	Impact reports	x	x	x	x	x		x	x			x
28	Interoffice memos (IOC)	x		x	x		x					
2 9	Isoquant line comparisons				 		x	x	x	x		
3 0	Letters	x		x	_					 	x	
3 1	Logs	x	x	x	x	x	x	x	x		x	x
3 2	Maintenance manuals		-	<u> </u>	 						x	
3 3	Meeting minutes	x	x	x	x	x	x	x	x		x	x
3 4	Money flow curves		x		<u> </u>	 	 	x	x	x	-	x
3 5	Monitoring reports	x		x	x	x	x	x	x	<u> </u>	<u> </u>	x
3 6	Operation manuals			 						x	-	
3 7	Performance evaluations	x	<u> </u>	x		x	x			 	 	x
38	Permits		x	<u> </u>	 	x	x	x		 	x	x
3 9	Phone records and logs	x	x	x	x		x	x	-			x
40	Photos	x			x	x		x	x			x

	document	record action	record suptv action	record opin	record chngs	record dec & agrmts	record appvis	record progrs	record resrce flow	record data	record doc proceg	record results
41	Post job critiques	x		x	× .		×	x	X		x	x
42	Pro forma financial analyses		x			x			x	x		
43	Project directories									x		
44	Project histories	x			x	_	×	x	x	x	x	x
45	Project network plans			x	x	x	x	x	x			
46	Project schedules			x	x	x	×	x	x	x		
47	Proposal spread sheets		x							x		x
48	Punch lists	x		x	x	x	x	×		×		x
49	Purchase orders		x			X	x		x			
50	Quantity takeoffs		x						x	x		
5 1	Requests for change orders	x	x		x	X	×		x			
52	Requests for information		x		x		x					
53	Requests for payment	x	x				x	x	x			x
5 4	Requests for proposals		x									
5 5	Resource histograms								x	x		
56	Risk management data		x									
57	Sample logs	x	×		×				x	x	x	x
58	Schedules of values				x				x	x	x	
59	Shop drawing logs				x			x	x	x	x	x
60	Site evialuation data sheet	x	x	x								x
61	Specifications					x						
62	Testing reports		x	x	×					x		x
63	Time cards	×				_		x	x	x		x
64	To do lists	x						x				x
65	Transmittals	x			x	x	x	x	x		x	x
66	Waivers	x				x						x
67	Warranties					x						
68	Work orders	x			x	x	x					x

RALPH J. STEPHENSON, P.E. CONSULTING ENGINEER

CRITICAL TRANSITION POINT AT WHICH EXECUTIVE ACTION BEGINS SUPPORTING STAFF EXE'-CUTIVE STAFF RESPONSIBILITIES RESPONSIBILITIES ACTIONS & AUTHORITY ACTIONS & AUTHORITY h/o 183

2.04

KINDS OF ESTIMATES

Estimating can be defined as an approximate statement of what would be charged for certain work to be done submitted by one ready to undertake the work. Other definitions have been proposed but they all lead to the conclusion that estimating is fundamentally the art and science of predicting what the total cost actually will be. This estimate classification system takes into account the functional characteristics of the specific estimate to be made. It considers ten elements.

- Point in time at which estimate is prepared
- Scale of detail required 2.
- Estimating methodology
- Life span covered by costing
- Data available
- 6. Ultimate use of estimate
- 7. Number of elements estimated relative to total
- 8. Competitive situation
- Role of estimate in setting final cost 9.
- 10. Control position occupied

A meaningful classification system results if we assign values or weights to identify the requirements of the specific estimating situation.

Point in time at which estimate is prepared

- Conceive
- 2) Program
- Articulate
- Approve
- Design
- 5) 6) Construct
- 7) 8) Turnover
- Operate
- 9) Maintain

Scale of detail required 2.

- Very rough detail, using general rules of thumb I)
- Generalized combination system in rough detail 2)
- Moderate detail by unit or component modified with 3) general historical and current data
- Great detail modified with specific historical and 4) detail current data

Estimating methodology 3.

- Replacement or appraisal technique 1)
- Historical unit area or volume figures indexed for 2) current use
- Major component costing and assembly indexed for 3) current use
- Detailed component costing and assembly indexed for 4) current use

3. Estimating methodology (Cont.)

5) Detailed time and material estimates of elemental units (individually assembled at time of estimating)

The fundamental difference between component costing and costing from elemental units is that in the first the elemental units are pre-assembled and pre-estimated so that they are not evaluated each time the component is encountered in the project.

4. Life span covered by costing

- 1) Cost of initial installation only
- 2) Cost of installation, and short operating and maintenance cycle
- 3) Cost of installation, and long operation and maintenance cycle
- 4) Cost of installation, and total operation and maintenance over life of investment

5. Data available

- 1) Very little
- 2) Moderately adequate with supplementary research
- 3) Generally adequate
- 4) As much as required

6. Ultimate use of estimate

- Conceptualizing to gain basic idea of scope usually very rough figures
- 2) Comparative evaluation to measure on an equal basis several elements or combinations, all relative to a common datum
- 3) Budgeting to provide a basis for allocating capital funds, maintenance or operating costs or other expenditures on a given program prior to its final design but after its conception
- 4) Competitive to give the ultimate decision-maker in an environmental design and construction program comparable, firm values by which he can select all elements of the program to optimize its effectiveness

7. Number of elements estimated relative to total

- 1) Small part of total
- 2) Moderate part of total
- 3) Major part of total
- 4) Most or all of total

8. Competitive situation

- 1) No competition
- 2) Moderate multi value competition
- 3) Heavy single value competition

8. Competitive situation (Cont.)

Multi value competition is a relative evaluation based upon several factors such as size, quality of management, experience, present work load and financial strength.

In single value competition, all of these are reduced to a lone evaluation of the ultimate value expressed in the money bid. Such is the case on public projects where the only requirement to be on the bidding list is that an adequate bond be available.

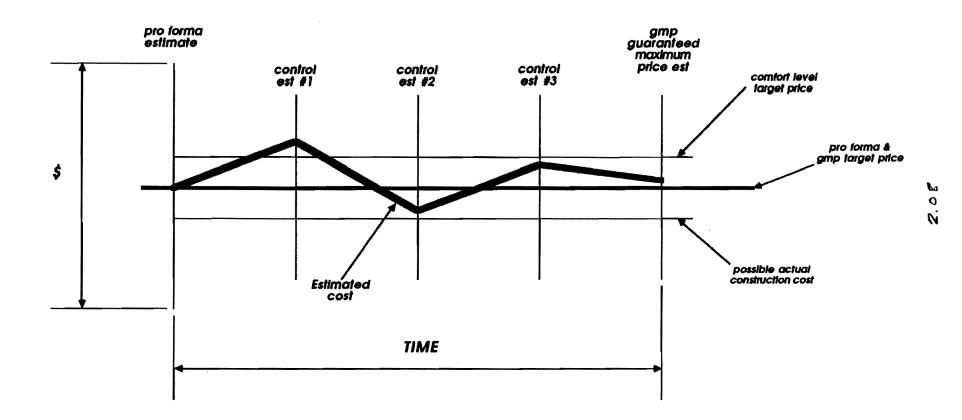
9. Role of estimate in setting final cost

- 1) To set capital costs only
- 2) To set financing, operating and maintenance costs only
- 3) To set all project costs through a specified period of time

10. Control position occupied

- 1) No control exerted
- 2) Minor controls possible
- 3) Major controls possible
- 4) Total control of program

Much elaboration is possible on control positions. The code suggested is a simplistic approach and in actual use might be modified to reflect to what the control is applied. Control position may extend to labor, material, land, money, design, construction or sub contractors among others.



THE ITERATIVE COSTING SEQUENCE

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> 323 Hiawatha Drive Mt. Pleasant, Michigan 48858 ph 517 772 2537

> > Sheet #IT1

Issue #1 - February 5, 1991 IT1 - ho aspe 1.10

Ralph J. Stephenso

Date May 10

Project: Lake City Community College

C. 4	Contractor			Lead Time	Regär-w	kg. dys.		Eorl	iest	Lat	est	В	est	Ac	tual	
	or Vendor	Code	Detail	Approve	Fabric	Deliver	Total	DTO	רסם	DTO	DOJ	DTO	DOJ	DO	רסם	Remark
5	Frey Erectors	4	10	4	10	2	26	5/23	6/29	5/23	6/29	5/23	6/29			
11	Bell Bros.	9	9	5	12	2	28	6/17	7/28	6/27	8/5	6/17	7/28			
3	Mate Bros.	2	_	-		_	2	5/12	5/16	5/12	5/16	5/12	5/16			
9	Cicotte Roofing	8				_	15	6/24	7/18	7/21	8/11	6/24	7/18			***************************************
10 1	Richardson Inc.	6		_		1	1	5/13	5/16	5/16	5/17	5/13	5/16			Sample wall
	Robert Plastering	15	-				10	7/11	7/25	8/4	8/18	7/14	7/28			
	5 11 3 9	Code or Vendor 5 Frey Erectors 11 Bell Bros. 3 Mate Bros. 9 Cicotte Roofing 10 Richardson Inc.	Code Vendor Code Frey Erectors 4 11 Bell Bros. 9 Mate Bros. 2 9 Cicotte Roofing 8 10 Richardson 6 14 Robert 15	Code Vendor Code Vendor Detail 5 Frey Erectors 4 10 11 Bell Bros. 9 9 3 Mate Bros. 2 — 9 Cicatte Roofing 8 — 10 Richardson Inc. 6 — 16 Robert 15 —	Code Vendor Code Vendor Detail Approve 5 Frey Erectors 4 10 4 11 Bell Bros. 9 9 5 3 Mate Bros. 2 — — 9 Cicatte Roofing 8 — — 10 Richardson Inc. 6 — — 16 Robert 15 — —	Code Vendor Code Vendor Detail Approve Fabric 5 Frey Erectors 4 10 4 10 11 Bell Bros. 9 9 5 12 3 Mate Bros. 2 — — — 9 Cicatte Roofing 8 — — — 10 Richardson Inc. 6 — — — 16 Robert 15 — — —	Code Vendor Code Vendor Detail Approve Fabric Deliver 5 Frey Erectors 4 10 4 10 2 11 Bell Bros. 9 9 5 12 2 3 Mate Bros. 2 — — — — 9 Cicatte Roofing 8 — — — — 10 Richardson Inc. 6 — — — 1 16 Robert 15 — — — 1	Code Vendor Code Vendor Code Detail Approve Fabric Deliver Total 5 Frey Erectors 4 10 4 10 2 26 11 Bell Bros. 9 9 5 12 2 28 3 Mate Bros. 2 — — — — 2 9 Cicotte Roofing 8 — — — — 15 10 Richardson Inc. 6 — — — 1 1 16 Robert 15 — — — — 10	Code Vendor Code Vendor Detail Approve Fabric Deliver Total DTO 5 Frey Erectors 4 10 4 10 2 26 5/23 11 Bell Bros. 9 9 5 12 2 28 6/17 3 Mate Bros. 2 — — — — 2 5/12 9 Cicatte Roofing 8 — — — — 15 6/24 10 Richardson Inc. 6 — — — 1 1 5/13	Code Vendor Code Vendor Detail Approve Fabric Deliver Total DTO DOJ 5 Frey Erectors 4 10 4 10 2 26 5/23 6/29 11 Bell Bros. 9 9 5 12 2 28 6/17 7/28 3 Mate Bros. 2 — — — — 2 5/12 5/16 9 Cicatte Roofing 8 — — — — 1 1 5/13 5/16 10 Richardson Inc. 6 — — — 1 1 5/13 5/16	Code Vendor Code Vendor Detail Approve Fabric Deliver Total DTO DOJ DTO 5 Frey Erectors 4 10 4 10 2 26 5/23 6/29 5/23 11 Bell Bros. 9 9 5 12 2 28 6/17 7/28 6/27 3 Mate Bros. 2 — — — — 2 5/12 5/16 5/12 9 Cicotte Roofing 8 — — — — 15 6/24 7/18 7/21 10 Richardson Inc. 6 — — — 1 1 5/13 5/16 5/16	Code Vendor Code Vendor Detail Approve Fabric Deliver Total DTO DOJ DTO DOJ 5 Frey Erectors 4 10 4 10 2 26 5/23 6/29 5/23 6/29 11 Bell Bros. 9 9 5 12 2 28 6/17 7/28 6/27 8/5 3 Mate Bros. 2 — — — — 2 5/12 5/16 5/12 5/16 5/16 5/16 5/16 5/16 5/16 5/16 5/17 8/11 1 1 5/13 5/16 5/17 8/11 1 8/11 1 1 5/13 5/16 5/17 1 1 5/13 5/16 5/17 1 1 5/13 5/16 5/17 1 1 1 5/13 5/16 5/17 1 1 1 5/13 5/16 5/17 1 1 1	Code Vendor Code Detail Approve Fabric Deliver Total DTO DOJ DTO DOJ DTO D	Code Vendor Code Detail Approve Fabric Deliver Total DTO DOJ DTO DOJ DTO DOJ	Code Vendor Code Detail Approve Fabric Deliver Total DTO DOJ DTO D	Code Vendor Code Detail Approve Fabric Deliver Total DTO DOJ DTO DOJ DTO DOJ D

Abbreviations

Fobric = Fabricate

Wkg=Working

Dys = Days

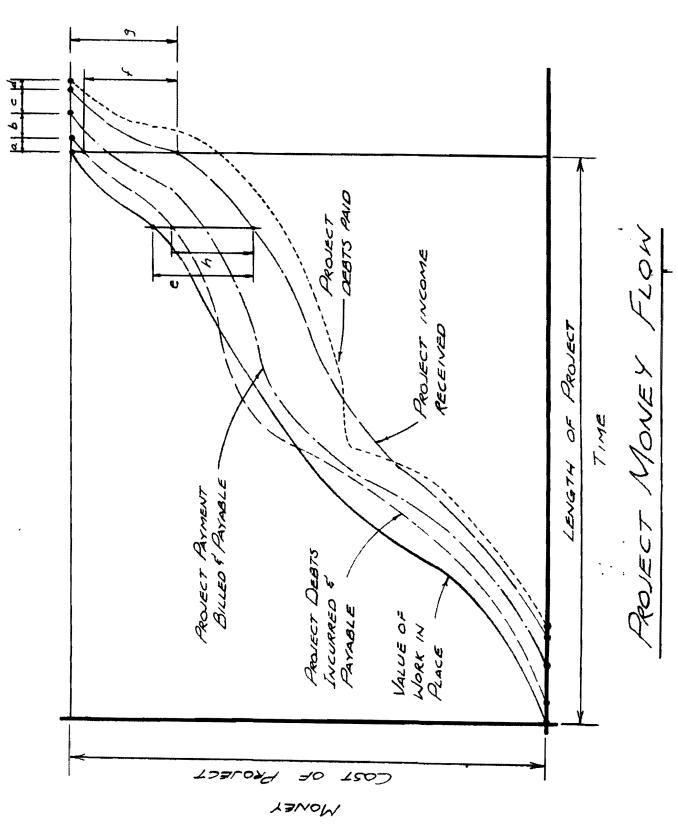
Requird = Required

DTO = Date to order (calendar)

DOJ = Date on job (calendar)

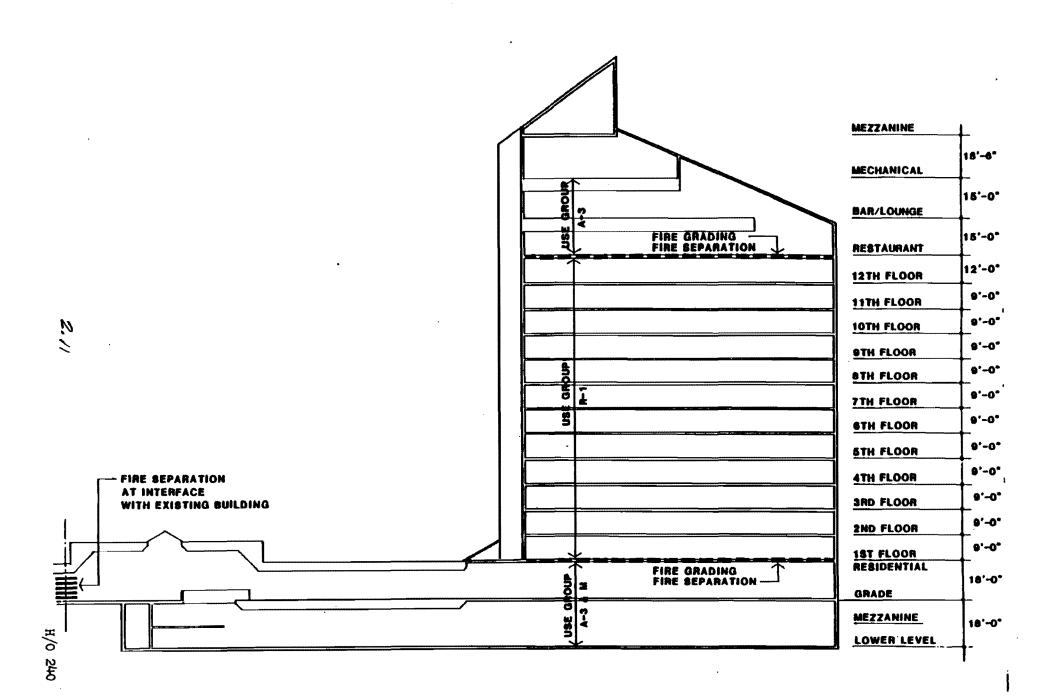
DO = Date ordered (calendar)

Purchasing Schedule Example



2.10

H/O 147



CONTRACT DOCUMENT MATRIX SUMMARY GRAND TRAVERSE RESORT VILLAGE TOWER & LOW RISE D106 - RALPH J. STEPHENSON PE PC - DATE PRINTED: JAN 12 1985

1	S	ACTIVITY DESC	AL	LB	LL	LR	TW	SI	EB	REC#
A	_	SET HORIZ & VERT CONTROLS	Α		_	_	_	Α	_	4
A		MASS EXCAVATE TO 677'4	A	-	-	_	-	Α	_	5
Α	-	HAUL EXCAVATION TO BORROW AREA	A	-	-	-	-	Α	-	6
A	_	CONSTRUCT HAUL ROAD	_	_	-	-	**	Α	_	7
Α	_	KEEP EXISTING ROADS CLEAN	_	-	-	-	-	A	-	8
A	-	TENOTE PERMISSION OF THE STATE	-	_	_	-	-	Α	-	9
Α	-		Α	-	-	-	-	A	-	10
Α	-		-	-	_	_	-	Α	-	11
B	-		B		_	_	****	_	-	28
B	-		B		-	В	B	-	_	14
B	-		B			_		-	-	12
B		PART BACKFILL AT EXT FOUND WALLS	₿		-				-	72
В	-	LAY OUT BUILDING	B		-				-	13
8	_		В	-	-	В		-	-	19
B		LAY DRAIN TILE AT PITS	-	-	****	-	В	_	_	22
В		EFRP PIT SOG	_	-	_	_	В	- .		20
B			B		~				_	15
B	X	EFRP COL FTGS	B		-	_			_	_
B	X		B		_	В	B		_	18
B	X	DRIVE SHEETING AT EXISTING BLDG	_		_	В			В	23
8	X	PART APPLY EXT WALL WATERPROOFING	В		_	B			_	25
B	X	PART INSTL EXT WALL DRAIN TILE	B		B	_			_	34
В	X	FRPS COLS TO LOBBY LEVEL	-	-	-	_			-	24
B	X	FRPS CDLS TO LL MEZZ	_	_	-	B		_	-	26
C	_	BACKFILL & COMPACT AT PITS	c		_	-	С	_	-	21
C	_	COMP INSTL DRAIN TILE AT EXT WALLS APPLY PIT WATERPROOFING	_		-	_	c		-	36
C	X	FRPS ELEV 5 WALLS TO LB	_		_				_	16
C	X		_		c	_ C	_		-	27
C	X	INSTALL TRENCH DRAIN COVERS INSTALL STEEL STAIRS & FILL	c	_	_	_	-	_		29
C	_	COMPLETE PHASE 2 ECAVATION	_	_	c		_	-	_ C	31
C	X	FRP PIT WALLS	_	_	_	_			_	33 189
C	_	BACKFILL EXT BUILDING WALLS	C	_	_	_	_		_	
C	_	BACKFILL EXT RETAINING WALL	_	_	_	_	_		_	35 38
C	×	EFRP RETAINING WALL FOOTING	_		_	_	_	C	_	37
c		FRPS RETAINING WALL STEM	_	_	_	_	_	C	_	37 39
č		EXCAVATE FOR ALL SLABS ON GRADE	_	****	С	С	С			49
Ċ.		POUR OUT SUPPORTED DECKS	С		_	C	Č	****	_	53
	_		_			_			С	77
Č	X	CURE, PART & TOTAL STRIP SUPTD DECKS	С	_	-	С	С	****	_	51
č	X	INSTL ELECT GROUNDING SYSTEM	Č	_	_	_	_	_	_	52
Č	X	FRPS COLUMNS ABOVE LOBBY LEVEL	č	_	_	-	С	_	-	54
C	X	FRPS COLS ABOVE LL MEZZ	_	-	С	C	Ċ		_	43
C	X	CURE, STRIP & RESHORE SUPTD DECKS	С	_	_	Č	Č	_	-	50
С	X	ERECT MISC MTLS RELATED TO SS CONC WOR	С	_	_	_	_		_	190
С	X	CONSTRUCT LB SLABS ON GRADE	-	С	_	_	_	_	С	46
C	X	INSTL MISC IRON SKIN EMBEDS & SUPPORTS	C	-	_	_	С	_		56
С	X	COMP APPLY EXTERIOR WALL WATERPROOFING	C	-	_	-	-	-	-	42
С	X	FORM & SET IN FLOOR WORK FOR SUPTD DKS	С	-	-	С	С	-	_	55
С	X	INSTL EXPANSION JOINTS & RELATED EMBED	C	-	_	-	-	_	-	44
С	X	CONSTRUCT LL SLABS ON GRADE	С	-	С	С	C	_	-	57
С	X	INSTL MATERIAL & PERSONNEL HOIST	C	_	-	-	-	-	-	47
С	X	PROVIDE CONTRACT C HOISTING	С	_	-	-		-	-	48
С	X	CONSTRUCT TOWER LL MEZZ DECK		-	С	-	C	-	-	41

CONTRACT DOCUMENT MATRIX SUMMARY GRAND TRAVERSE RESORT VILLAGE TOWER & LOW RISE D106 - RALPH J. STEPHENSON PE PC - DATE PRINTED: 148 1 2 1985

AL LB LL LR TW SI EB REC# S ACTIVITY DESC __ __ --FURNISH ELEVATOR EMBEDMENTS D INSTALL ELEVATOR RAILS, EQUIP, CAB D 192 58 D INSTALL ELEVATOR HYDRAULIC CYLINDER D D 59 D X - E ERECT LR METAL FLOOR & ROOF DECK Ε Ε X _ 108 ERECT, PLUMB & BOLT LR STRUCT STL & JS - -Ε E Y Ε 107 F INSTL EXT SKIN MISC METALS X 60 = X INSTALL SLIDING DOORS F 79 F X INSTALL CURTAIN WALL GLASS 82 F F 75 X ERECT ALUM SIDING ERECT CURTAIN WALL FRAMING F F X 81 INSTL GRILLS & DIFFUSERS G
INSTL FAN COIL UNITS —
PROCURE FAN COIL UNITS G
PROCURE WATER SOFTENER G
PROCURE CHILLERS
PROCURE DOMESTIC WATER TATA
PROCURE BOILFP
PROCURE F 78 X G 145 G G X 169 G G 139 Y G G X 142 99 G X -.94 G X G Y 101 G X 93 G 100 X PROCURE COOLING TOWER (OR COND) G G X 98 G G X PROCURE FIRE PUMPS
PROCURE HOT WATER TANK 96 G G 91 PROCURE HOT WATER TANK
PROCURE DOMESTIC WATER PUMPS
G G PROCURE AIR HANDLING UNITS
INST AF DOMESTIC MECH PIPING G G X G G G 1.34 INSTL HARD CEILING SUSP & BLACK IRON G G G 167 G INSTL STUDS & IN WALL WORK 164 G G EIB UG UTIL AT LL SLAB ON GRADE
INSTL WATER HEATING SYSTEM
INSTL DUTSIDE GREASE TRAP G G G G G 32 G X G X _ -G 159 G G X 160 G G G X INSTL HOOD DUCTS G 136 EIB UG UTIL AT LB LVL SLAB ON GRADE - INSTL INSIDE GREASE TRAP . G G G 30 G X INSTL INSIDE GREASE INC.
INSTL AF SHT MTL DUCTWK
INSTL & PIPE FUEL TANK
INSTALL ROOF EQUIP CURBS G X 161 INSTL MF SHI FIL DUCTWK

INSTL & PIPE FUEL TANK

INSTALL ROOF EQUIP CURBS

INSTL SIAMESE CONNECTIONS

INSTALL ROOF MOUNTED EQUIP

INSTL HOSE BIBBS

INSTL MECH SIFFUES G G 133 G X _ G G G X 162 G Y 104 -_ 131 G 105 G X 130 G X G 125 INSTL MECH SLEEVES G G INSTL ALL MECH EMBEDS IN C CONCRETE G TEST: & BALANCE MECHANICAL SYSTEMS G 45 X G 188 G INSTL SPRINKLER SYSTEM G X G 132 G SET & PIPE CHILLER G 152 G X INSTALL WATER HEATING EQUIP SET & HOOK UP JACUZZIS G G X 106 G 143 X G INSTL TOILET ROOM ACCESSORIES G G X 149 G G INSTL VV BOXES G 140 G X PROCURE MECH CONTROL SYSTEMS Н 88 Н X INSTL ELECT TRIM ITEMS Н 123 H X Н 120 X INSTL LIGHT FIXT PROCURE EMERGENCY GENERATOR 87 X PROCURE TRANSFORMERS 102

CONTRACT DOCUMENT MATRIX SUMMARY GRAND TRAVERSE RESORT VILLAGE TOWER & LOW RISE D106 - RALPH J. STEPHENSON PE PC - DATE PRINTED: JAN 10 1935

						124	. •			
I -	s	ACTIVITY DESC	AL	LB	LL	LR	TW	51	EB	REC#
н	X	PROCURE MOTOR CONTROL CENTERS	н	_		_	_	_		97
н	X	PROCURE UNIT SUBSTATIONS	Ĥ	_	_	_	-	-	-	86
H	X	PROCURE SWITCH GEAR	н	-	_	_	_	***	-	89
Н	-	INSTL ABOVE FLOOR ROUGH ELECT WORK	Н	_	-	-	-		н	170
Н		INSTL HARD CEILING SUSP & BLACK IRON	н	_	-	_	-	-	Н	168
н	-	INSTL EXPOSED RUFF ELECT COND & FEEDER	н	_	_	_	_	-	Н	119
Н	X	INSTL POWER PANEL BOXES	н	_	-	_	_	-	-	117
Н	X	INSTL LIGHT PANEL BOXES	н	_		_		_	-	118
H	X	INSTL STUDS & IN WALL WORK	Н	_		_		_	Н	165
Н	_	INSTL TV CONDUIT	н	_	_	_	_	-	Н	127
Н	_	INSTL EMBEDDED ELECT CONDUIT	н	-	_	-	_	-	_	115
Н	_	INSTL ELECT SLEEVES	н	_	_	_	_	_	н	124
Н	_	INSTL EMBEDDED ELECT BOXES	Н		_	-	_	_	_	116
Н	X	INSTL TELEPHONE CONDUIT	н	_	_	_	_	-	н	126
Н	X	INSTL ALL ELECT EMBEDS IN C CONCRETE	Н	_		_	_	_	_	40
н	X	INSTL FIRE SAFETY CONDUIT	н	_	-	_	-	_	н	128
Н	_	TEST & BALANCE ELECTRICAL SYSTEMS	н	_	-	_	-	_	н	141
н	X	PROCURE ELECT CONTROL SYSTEMS	Н		_	_	_	_	н	114
Н	X	INSTL & HOOK UP ELECT EQUIP	Н		_	-	_	_	_	129
Н	X	INSTL GROUNDING MAT	Н		_	****	_			121
Н	X	INSTL LIGHTENING ARRESTER SYSTEM	Н	_	_	_	-	_		122
J	X	FRP EQUIP BASES	J	-	_	_	_	_	J	1
J	X	PROCURE TRASH COMPACTOR	J	_	_	_	_	_	_	90
Ĵ	_	INSTL HARD CEILING SUSP & BLACK IRON	J	_	_	_	-	_	J	166
Ĵ	X	INSTL STUDS & IN WALL WORK	Ĵ	-	_		-	-	Ĵ	163
Ĵ	×	ERECT INTERIOR MASONRY	Ĵ	_	J	J	J	_	J	62
J	X	INSTL LINEN CHUTE	_	-	_	_	J	_	_	148
J	X	INSTL TRASH COMPACTOR	J		-	_	_	_	-	171
J	X	INSTL TRASH CHUTE	_	_		_	J	-	_	147
J	X	INSTALL INT HOLLOW METAL FRAMES	J	_	_		_	_	_	103
J	X	INSTALL DOCK LEVELLERS	_	_	J	J	_	_	_	61
J	X	INSTL SHOWER PANS	J	_	_	_	_		J	146
J	0	INSTALL INSULATION AT EXPOSED SOFFITS	_	-	_	J	J		J	63
J	X	INSTALL PLASTER SOFFITS	_	_	_	J	J	_	J	80
J	-	HANG BOARD	J	_	-	_	-	_	J	174
J	_	TAPE & SAND BOARD	J	_		-	-	_	J	175
J	X	INSTL ACOUST CLG SUSP & GRID	J	_	_	-	-	-	J.	181
J	X	INSTL SIGNAGE	J	-			_		J	183
J	X	INSTL VANITIES	J	_	_	-	_	- ^	. 'J.	173
J	X	APPLY FP TO HOOD DUCT	J	-	-	J	J			137
J	X	INSTL APPLIANCES	_	_	_		J	_	_	150
J	Х	INSTALL PLASTIC LAM DOORS & HARDWARE	J	_	-	-	_	-	_	109
J	X	INSTL RESILIENT FLOORING	J	-	-	_	-	_	J	180
J	X	INSTALL DUMBWAITER	_	-	_	_	J	_	_	2
J	X	INSTL MILLWORK & TRIM	J		_	-	_		J	172
J	X	INSTL INTERIOR LANDSCAPING	J	****	_		-		J	185
J	X	INSTL CERAMIC TILE	Ĵ	_	_		_	-	_	144
J	X	INSTL ACQUST CLG PANELS	J	_	_		_	_	J	182
J	X	INSTL QUARRY TILE	Ĵ	_	_	_	-	_	J	179
Ĵ	X	INSTALL INT WOOD DOORS & HARDWARE	J	_	-	_	_		_	111
Ĵ	x	INSTALL INT HARDWARE	J	_	-	_	_	-	_	112
J	X	INSTALL INT HOLLOW METAL DOORS	j	-	_	_	_	_	_	110
J	x	LAY CARPETING IN CORR & PUBL SPACES	j	_	_	_		-	J	177
J	x		J	_	_	_	_	_	J	187
_		च्या रेक्का प्रकार	-						-	4 /

CONTRACT DOCUMENT MATRIX SUMMARY GRAND TRAVERSE RESORT VILLAGE TOWER & LOW RISE D106 - RALPH J. STEPHENSON PE PC - DATE PRINTED: JAN 1 2 1985

I	5	ACTIVITY DESC	AL	LB	LL	LR	TW	SI	EB	REC#
J	×	PAINT REQUIRED SURFACES	J	_	_	_	_		J	176
Ĵ	X		-	-	_	-	J	-	_	184
J	×	INSTL INT DOORS & HARDWARE	J	-	_	_	_	-	J	157
J	X	INSTL TOILET ROOM PARTITIONS	J	-	-	-	-	-	J	151
K	X	INSTL FOOD SERVICE ROUGH IN	K	-	-	-	-	-	_	154
K	_	FIELD MEASURE FOR FOOD SERVICE EQUIP	K	-	-	-	_	-	-	155
K	X	INSTL HOOD FIRE PROTECTION	K	_	-	M	M	_	_	138
K	_	RUN IN FOOD SERVICE EQUIP & TRAIN STAF	K	-			-	-	_	186
K	X	INSTALL FOOD SERVICE EQUIP	K	_		-	_		-	113
K	X	INSTL HOODS	K	_	-	M	M	-	_	135
K	Х	FAB % DEL FOOD SERVICE EQUIP	K	_			-	-	_	156
K	Χ	INSTL FOOD SERVICE EQUIPMENT	ĸ		_	_	_	-	-	153
M	X	ERECT TOWER METAL DK	-	-	_	_	M	-		195
M	X	ERECT, PLUMB & BOLT TOWER STRUCT STEEL	_	_	-		M	_	_	194
N	X	INSTALL EXT LOUVERS	-	_	_	N	N	-	_	76
N	X	INSTALL ROLLING STEEL DOORS	_	_	N	N		-		69
N	X	INSTALL EXT HOLLOW METAL DOORS	N	N	N	N	N	-	N	70
N	X	INSTALL EXT ENTRY FRAMING	N	N	_	N	N	_	N	84
N	X	INSTALL EXT HARDWARE	N	N	N	N	N	-	N	85
Ν	X	APPLY BALCONY TOPPINGS	_	-	-		N		_	83
N	X	ERECT EXTERIOR MASONRY	N	-		N	N	_	N	64
N	X	INSTALL EXT HOLLOW METAL FRAMES	N	N	N	N	N	-	N	71
N	X	ERECT STOREFRONT FRAMING	N	N	-	N	N	_	N	67
N	X	INSTALL STOREFRONT GLASS	N	N	-	N	N	_	N	68
N	X	INSTALL LR INSULATION, SHT MTL & RFG	N	_	_	N	-		N	73
N	X	INSTALL ENTRY GLASS	N	N	_	N	N	-	N	74
۶	X	INSTALL SKYLITE GLASS	-	-	-	P	_	-	_	66
۶	X	INSTALL SLOPED GLAZING	_	_	-	_	P	_	_	193
P	X	INSTL BALCONY GLASS	_	_	_	-	P		-	191
P	X	INSTALL SKYLITE FRAMING	-	-	-	P	_	_	_	65
F	X	INSTALL WINDOW WASHING EQUIPMENT	_	_	-	-	٩	_	_	3
Z	X	LAY CARPET AT GUEST ROOMS	_	-	_	- .	Z	-		178

GUIDELINES TO PREPARING CONTRACT DOCUMENT & PROJECT LAUNDRY LIST MATRIXES

DEFINITIONS

<u>Contract document matrix</u> - A two dimensional grid of rows and columns. The rows contain action items required to design, procure, and build the various project components The columns usually designate the geographic location of the item.

At the intersection of a row and a column, the designation of the contract document package in which the information appears is inserted.

<u>Project laundry list matrix</u> - A matrix listing of the actions that must be taken within various project components to execute the plan of action for a project. In the matrix form, the action is shown in the row. Supplementary information regarding the action is shown in the action row under the appropriate columns.

Supplementary information often given, is listed below under <u>possible fields to be included in matrixes</u>. Frequently the contract document matrix and the project laundry list are combined.

PREPARING THE MATRIX

The first step in building a contract document matrix is to prepare a detailed random laundry list of component actions required to design, procure and construct all project work. Actions are usually classified by the major building component to which they belong. For instance, constructing wall footings is a substructure work component (sbw); forming a supported deck is a superstructure work (ssw) component; preparing and submitting a design development package is a design work (des) component. A suggested range of components is given below in the list of possible fields to be used in the contract document and laundry list matrix.

As the laundry list is prepared, items of work are classified by the contract document package to which they are assigned. Usually assignment to a specific package is made to those items which are interdependent within the package. A typical package assignment is illustrated below:

COD (contract document) package A - Foundation concrete (at random)

- Form, reinforce, pour & strip concrete wall footings
- Form, reinforce, pour basement walls
- Set basement wall miscellaneous iron embeds
- Install basement wall electrical sleeves

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- Install basement wall pipe sleeves
- Form, reinforce, pour & strip column footings
- Set anchor bolts
- Form, reinforce, pour & strip column piers
- Form, reinforce, pour & strip truck dock footings
- Form, reinforce, pour & strip truck dock walls

Note that the list may includes action items requiring work on several trades in addition to concrete work. This definition of related activities is one of the main reasons a contract document matrix is valuable - it encourages the owner, designer and constructor team to properly assign actions, and consequently, drawings and specifications that depict the action, to the correct issue package.

The list is constantly refined and items added and relocated when necessary so as to ultimately produce a document packaging plan that allows that allows the most effective procurement and installation processing.

It is important to understand that the contract document package prepared by the design team is not the same as a trade bid package assembled and issued by the contractor.

- A contract document package may contain the drawing and specs needed for several trade contracts.
- Solicitation of proposals within a contract document package may encompass many trades.

It is the responsibility of the manager of construction operations (depending on the delivery system being used) to assemble the issued contract document packages in such manner that individual specialty contractors can propose on their work accurately, and with full confidence that their proposals will contain the full scope of work to be accounted for in the package.

Several advantages are gained by joint preparation of a contract document matrix by the owner, and the design and construction team. These include:

- 1.) The design team is guided toward preparing a set of documents that best fits the project delivery method selected and the proposal strategy desired by the owner and the construction team.
- 2.) The matrix provides a detailed reference check list to help insure that all items in the project are placed in the most effective portion of the documents.

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- 3.) The laundry list prepared can be arrayed in approximate construction sequence within components to provide an excellent planning check list (laundry list) from which detailed and summary network models can be prepared.
- 4.) The matrix helps identify the timing of the package issues and allows most effective use of the design and owner team's attention in making project related decisions.
- 5.) The matrix will often point the way to the most effective project delivery method for the circumstances surrounding the job.
- 6.) Submittal requirements can be anticipated in advance and planned for by the design team when identified properly in the matrix. This has the effect of alerting all concerned with procurement that is truly needed to properly bring critical materials and equipment to the site.

The <u>laundry list matrix</u> is a natural extension of the contract document matrix and is often prepared concurrently. It contains supplementary column data about each task as defined in the list of suggested data fields given below.

POSSIBLE FIELDS TO BE INCLUDED IN MATRIXES

- 1. Actions required to accomplish the intended construction act
- 2. Geographic area in which the action is to be taken area
- 3. Responsibility codes of those who are to take the action rsp
- 4. CSI specification section number for major trade items used in action csi
- 5. Submittals required for action to be taken sbm

Submittal types include

Design submittal - dsb
Shop drawings - shd
Samples - smp
Cuts & equipment brochures - cut
Mock ups - mup
Color & material boards - cmb
Warranties - war
Operating and maintenance manuals - omm

6. Major planning, design or building component to which an action belongs - cat

Typical building components include:

- Front end work fen All non construction project related work concerning such items as real estate & financing
- Design work des Project related work that concerns production and issuing of contract documents.
- Procurement work pro Work related to solicitation of proposals, award of contracts, preparation of submittals, and fabrication and delivery of materials and equipment to the job site
- Substructure work sbw All foundation work upon which the superstructure bears directly or indirectly. May also include site preparation for start of field work on the building area.
- Superstructure work ssw All major structural load carrying components that bear on the substructure directly or indirectly.
- Exterior building skin work esk All elements needed to close the building to weather.
- Interior rough work irw All interior building components that can be exposed totally or in part to the weather without damage to their prime function.
- Interior finish work ifw All interior building components that must be totally or partially protected from damage by weather
- Unit systems work usy All work that can be installed as a unit somewhat isolated from other component work inside or outside the building.
- On site work ons (sometimes called site work siw) All exterior work outside the building line and inside the property or contract boundary lines.
- Off site work ofs All exterior work outside the property or contract boundary lines.

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- 7. Responsibility codes The identification code of those who are to take the action (rsp).
- 8. Contract document package The document package in which the action to be taken appears (cap).
- **9.** Construction sequence A number showing roughly the installation sequence within a set of related actions (CAS).

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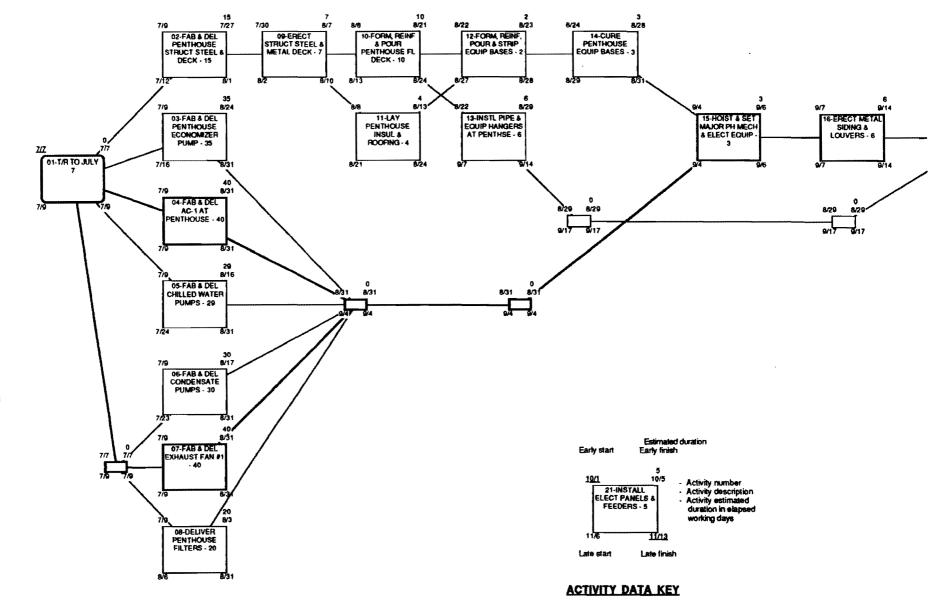
8	REMARKS					
©	OTHER EQUIP AFFECTED	New Comparison must be ready to run	l	l		In exists blog soft Telco Sear space (natch)
(6)	ACTON TO BE TAKEN & BY WWOM	Falstaff New Jourses Compass Falstaff met be Falstaff met be	Young Telco	Young Telco	Teleo Young	Young Telw
(5)	ACTON TO BE TAKEN & BY WW	Set Set Hook up	Move & Sept & Hook up	Erect Hook up	Remove Move &	Erect Mech! Elect
(A)	FINAL LAATTON	New Jerry paint paint deart	New building paint dept	New building paint dept	New blag Cois, 104 114 108 118 100 110	In new bldg lab area In exista blig QH area
<u>e</u>	PRESENT LOCATION OF EQUIP	Existing	NW Corner existing building	Ver	00/2 60 50 70 35 40 25	New
(2)	EQUIPMENT DESCRIPTION & WHO FURNISHES	2 existing 21 gants (Teleo)	3 existing paint approxy booths	2 new paint social social socials	6 existing column mounted (16 column cranes (felc)	2 new prefab shop offices 10'x 15'x 0' (Young)
9	1.22 ±	\	2	W	4	2.21
						ho 200

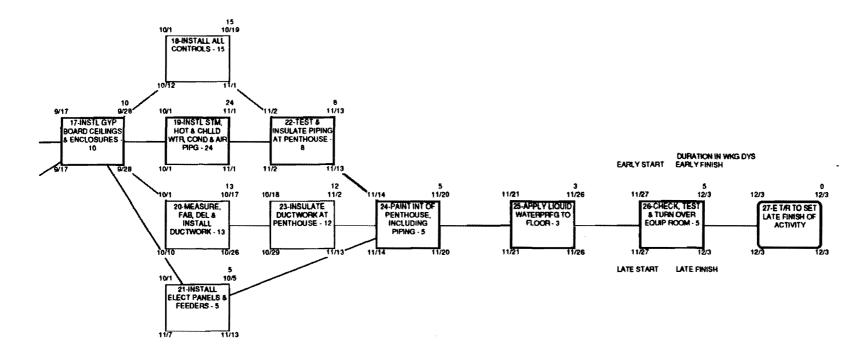
QUIPMENT ACTIVITY TABULATION

NW Northwest AA Quality Aywana

PAVILLION PROJECT DRAWING ISSUE FAGE 1 LISTED BY DATE OF ISSUE - DATE PRINTED: 4/7 , 1982 RALPH J. STEPHENSON PE PC

rem	ISS DWG	AW CT	SÚB SHD	REV APP
PILING	11/22/83			
ANCHOR BOLTS	11/22/83			
FILE CAP RESTL	11/22/83			
er Space Frame	11/22/83	11/22/83	12/07/83	12/14/93
STEEL JOISTS	12/06/83	12/08/83	12/20/83	12/27/83
STRUCT STEEL	12/06/83	12/08/83	12/20/83	12/27/83
ROOF/FL MTL DK	12/06/83	12/08/83	12/22/83	01/09/84
EXT WALL PANELS	12/06/83	12/08/83	01/09/84	01/16/84
RF TOP MECH EQP	12/06/83	12/08/83	12/22/83	01/09/84
SPRINKLER MATLS	12/06/83	12/08/83	12/30/83	01/23/84
FLAG POLE	12/06/83	12/08/83	12/30/83	01/15/84
EXTOWALL FRAMG	12/05/83	12/08/83	01/09/84	01/16/84
TRANSFORMERS	12/06/83	12/08/83	12/30/83	01/09/84
ETB FAB STR STL	12/15/83	12/22/83	01/09/84	01/16/84
MISC IRON	12/30/83	01/09/84	01/30/84	02/06/94
HM FRAMES	12/30/83	01/09/84	01/23/84	01/30/84
LIGHT FIXTURES	12/30/83	01/09/84	01/23/84	01/30/84
ER FABRIC ROOF	12/30/83	01/09/84	01/30/84	02/13/84
HARDWARE	12/30/83	01/09/84	01/23/84	01/30/84
ETB FABRIC ROOF	12/30/83	01/09/84	01/30/84	02/13/84
HM DOORS	12/30/83	01/09/84	01/23/64	01/30/84
SECURITY GATES	01/16/84	01/23/84	02/13/84	02/27/84
LOUVERS	01/16/84	01/23/84	02/13/84	02/27/84





2,24

Base Plan of Action

issue #1 - July 7 330 ctarion base plan diek 162

Reserved Activity Numbers

NETWORK MODEL FOR CLARION OFFICE BUILDING PENTHOUSE MECHANICAL EQUIPMENT ROOM #1

Luther Mechanical Contractors Washington D.C.

sheet ph-1 The following codes were developed by the Construction Specifications Institute (CSI) to define types of construction. These codes are an accepted method of determining construction classifications.

Please select the category that best describes the services of your firm, and write in the corresponding five digit number on the CAM survey form. Select a second category that would also apply to your business, and write the five digit number in the "secondary business" section of the survey form.

DIVISION 1-GENERAL REQUIREMENTS

01010	SUMMARY OF WORK
01020	ALLOWANCES
01025	MEASUREMENT AND PAYMENT
01030	ALTERNATES/ALTERNATIVES
01040	COORDINATION
01050	FIELD ENGINEERING
01060	REGULATORY REQUIREMENTS
01070	ABBREVIATIONS AND SYMBOLS
01080	IDENTIFICATION SYSTEMS
01090	REFERENCE STANDARDS
01100	SPECIAL PROJECT PROCEDURES
01200	PROJECT MEETINGS
01300	SUBMITTALS
01400	QUALITY CONTROL
01500	CONSTRUCTION FACILITIES AND TEMPORAR
	CONTROLS
01600	MATERIAL AND EQUIPMENT
01650	STARTING OF SYSTEMS/COMMISSIONING
01700	CONTRACT CLOSEOUT
01800	MAINTENANCE

DIVISION 2-SITEWORK

02010	SUBSURFACE INVESTIGATION
02050	DEMOLITION
02100	SITE PREPARATION
02140	DEWATERING
02150	SHORING AND UNDERPINNING
02160	EXCAVATION SUPPORT SYSTEMS
02170	COFFERDAMS
02200	EARTHWORK
02300	TUNNELING
02350	PILES AND CAISSONS
02450	RAILROAD WORK
02480	MARINE WORK
02500	PAVING AND SURFACING
02600	PIPED UTILITY MATERIALS
02660	WATER DISTRIBUTION
02680	FUEL DISTRIBUTION
02700	SEWERAGE AND DRAINAGE
02760	RESTORATION OF UNDERGROUND PIPELINES
02770	PONDS AND RESERVOIRS
02780	POWER AND COMMUNICATIONS
02800	SITE IMPROVEMENTS
02900	LANDSCAPING
05000	ECHEGOCI III

DIVISION 3-CONCRETE

03100	CONCRETE FORMWORK
03200	CONCRETE REINFORCEMENT
03250	CONCRETE ACCESSORIES
03300	CAST-IN-PLACE CONCRETE
03370	CONCRETE CURING
03400	PRECAST CONCRETE
03500	CEMENTITIOUS DECKS
03600	GROUT
03700	CONCRETE RESTORATION AND CLEANING
03800	MASS CONCRETE

DIVISION 4-MASONRY

04100	MORTAR
04150	MASONRY ACCESSORIES
04200	UNIT MASONRY
04400	STONE
04500	MASONRY RESTORATION AND CLEANING
04550	REFRACTORIES
04600	CORROSION RESISTANT MASONRY

DIVISION 5-METALS

05010	METAL MATERIALS
05030	METAL FINISHES
05050	METAL FASTENING
05100	STRUCTURAL METAL FRAMING
05200	METAL JOISTS
05300	METAL DECKING
05400	COLD-FORMED METAL FRAMING
05500	METAL FABRICATIONS
05580	SHEET METAL FABRICATIONS
05700	ORNAMENTAL METAL
05800	EXPANSION CONTROL
05900	HYDRAULIC STRUCTURES

DIVISION S-WOOD AND PLASTICS

06050	FASTENERS AND ADHESIVES
06100	ROUGH CARPENTRY
06130	HEAVY TIMBER CONSTRUCTION
06150	WOOD-METAL SYSTEMS
06170	PREFABRICATED STRUCTURAL WOOD
06200	FINISH CARPENTRY
06300	WOOD TREATMENT
06400	ARCHITECTURAL WOODWORK
06500	PREFABRICATED STRUCTURAL PLASTICS
06600	PLASTIC FABRICATIONS

DIVISION 7-THERMAL AND MOISTURE PROTECTION

07100	WATERPROOFING
07150	DAMPPROOFING
07190	VAPOR AND AIR RETARDERS
07200	INSULATION
07250	FIREPROOFING
07300	SHINGLES AND ROOFING TILES
07400	PREFORMED ROOFING AND CLADDING/SIDING
07500	MEMBRANE ROOFING
07570	TRAFFIC TOPPING
07600	FLASHING AND SHEET METAL
07700	ROOF SPECIALTIES AND ACCESSORIES
07800	SKYLIGHTS
07900	JOINT SEALERS

DIVISION &-- DOORS AND WINDOWS

08100	METAL DOORS AND FRAMES
08200	WOOD AND PLASTIC DOORS
08250	DOOR OPENING ASSEMBLIES
08300	SPECIAL DOORS
08400	ENTRANCES AND STOREFRONTS
08500	METAL WINDOWS
08600	WOOD AND PLASTIC WINDOWS
08650	SPECIAL WINDOWS
08700	HARDWARE
08800	GLAZING
nagon	GLAZED CURTAIN WALLS

DIVISION 9-FINISHES

09100 METAL SUPPORT SYSTEM	5
00200 LATH AND PLASTER	
09230 AGGREGATE COATINGS	
09250 GYPSUM BOARD	
09300 TILE	
09400 TERRAZZO	
09500 ACOUSTICAL TREATMENT	•
09540 SPECIAL SURFACES	
09550 WOOD FLOORING	
09600 STONE FLOORING	
09630 UNIT MASONRY FLOORIN	G
09650 RESILIENT FLOORING	
09680 CARPET	
09700 SPECIAL FLOORING	
09780 FLOOR TREATMENT	
09800 SPECIAL COATINGS	
09900 PAINTING	
09950 WALL COVERINGS	

DIVISION 10-SPECIALTIES

10100	CHALKBOARDS AND TACKBOARDS
10150	COMPARTMENTS AND CUBICLES
10200	LOUVERS AND VENTS
10240	GRILLES AND SCREENS
10250	SERVICE WALL SYSTEMS
10260	WALL AND CORNER GUARDS
10270	ACCESS FLOORING
10280	SPECIALTY MODULES
10290	PEST CONTROL
10300	FIREPLACES AND STOVES
10340	PREFABRICATED EXTERIOR SPECIALTIES
10350	FLAGPOLES
10400	IDENTIFYING DEVICES
10450	PEDESTRIAN CONTROL DEVICES
10500	LOCKERS
10520	FIRE PROTECTION SPECIALTIES
10530	PROTECTIVE COVERS
10550	POSTAL SPECIALTIES
10550	PARTITIONS
10650	OPERABLE PARTITIONS
10670	STORAGE SHELVING
10700	EXTERIOR SUN CONTROL DEVICES
10750	TELEPHONE SPECIALTIES
10750	TOILET AND BATH ACCESSORIES
10880	SCALES
10900	WARDROBE AND CLOSET SPECIALTIES
10300	MANUNUDE AND ULUBE! SPECIALITES

DIVISION 11-EQUIPMENT

11010	MAINTENANCE EQUIPMENT
11020	SECURITY AND VAULT EQUIPMENT
11030	TELLER AND SERVICE EQUIPMENT
11040	ECCLESIASTICAL EQUIPMENT
11050	LIBRARY EQUIPMENT
11060	THEATER AND STAGE EQUIPMENT
11070	INSTRUMENTAL EQUIPMENT
11080	REGISTRATION EQUIPMENT
11090	CHECKROOM EQUIPMENT
11100	MERCANTILE EQUIPMENT
11110	COMMERCIAL LAUNDRY AND DRY CLEANING
	EQUIPMENT
11120	VENDING EQUIPMENT
11130	AUDIO-VISUAL EQUIPMENT
11140	SERVICE STATION EQUIPMENT
11150	PARKING CONTROL EQUIPMENT
11160	LOADING DOCK EQUIPMENT
11170	SOLID WASTE HANDLING EQUIPMENT
11190	DETENTION EQUIPMENT
11200	WATER SUPPLY AND TREATMENT EQUIPMENT
11280	HYDRAULIC GATES AND VALVES
11300	FLUID WASTE TREATMENT AND DISPOSAL EQUIPMENT
11400	FOOD SERVICE EQUIPMENT
11450	RESIDENTIAL EQUIPMENT
11460	UNIT KITCHENS
11470	DARKROOM EQUIPMENT
11480	ATHLETIC, RECREATIONAL AND THERAPEUTIC
	EQUIPMENT
11500	INDUSTRIAL AND PROCESS EQUIPMENT
11600	LABORATORY EQUIPMENT
11650	PLANETARIUM EQUIPMENT
11660	OBSERVATORY EQUIPMENT
11700	MEDICAL EQUIPMENT
11780	MORTUARY EQUIPMENT
11850	NAVIGATION EQUIPMENT

DIVISION 12-FURNISHINGS

12050	FABRICS
12100	ARTWORK
12300	MANUFACTURED CASEWORK
12500	WINDOW TREATMENT
12600	FURNITURE AND ACCESSORIES
12670	RUGS AND MATS
12700	MULTIPLE SEATING
12800	INTERIOR PLANTS AND PLANTERS

DIVISION 13-SPECIAL CONSTRUCTION

13010	AIR SUPPORTED STRUCTURES
13020	INTEGRATED ASSEMBLIES
13030	SPECIAL PURPOSE ROOMS
13080	SOUND, VIBRATION, AND SEISMIC CONTROL
13090	RADIATION PROTECTION
13100	NUCLEAR REACTORS
13120	PRE-ENGINEERED STRUCTURES
13150	POOLS
13160	ICE RINKS
13170	KENNELS AND ANIMAL SHELTERS
13180	SITE CONSTRUCTED INCINERATORS
13200	LIQUID AND GAS STORAGE TANKS
13220	FILTER UNDERDRAINS AND MEDIA
13230	DIGESTION TANK COVERS AND APPURTENANCES
13240	OXYGENATION SYSTEMS
13260	SLUDGE CONDITIONING SYSTEMS
13300	UTILITY CONTROL SYSTEMS
13400	INDUSTRIAL AND PROCESS CONTROL SYSTEMS
13500	RECORDING INSTRUMENTATION
13550	TRANSPORTATION CONTROL INSTRUMENTATION
13600	Solar Energy Systems
13700	WIND ENERGY SYSTEMS
13800	BUILDING AUTOMATION SYSTEMS
13900	FIRE SUPPRESSION AND SUPERVISORY SYSTEMS

DIVISION 14-CONVEYING SYSTEMS

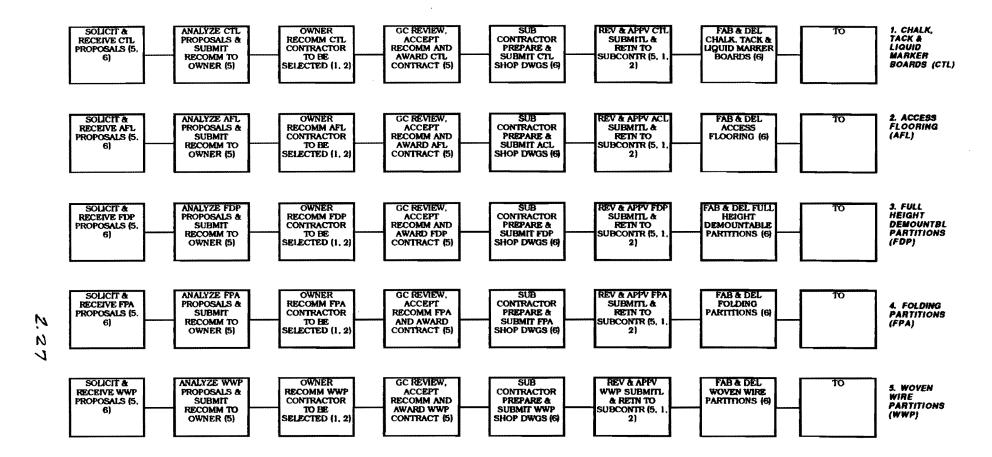
14100	DUMBWAITERS
14200	ELEVATORS
14300	MOVING STAIRS AND WALKS
14400	LIFTS
14500	MATERIAL HANDLING SYSTEMS
14600	HOISTS AND CRANES
14700	TURNTABLES
14800	SCAFFOLDING
14900	TRANSPORTATION SYSTEMS

DIVISION 15-MECHANICAL

15050	BASIC MECHANICAL MATERIALS AND METHODS
15250	MECHANICAL INSULATION
15300	FIRE PROTECTION
15400	PLUMBING
15500	HEATING, VENTILATING, AND AIR CONDITIONING (HVAC)
15550	HEAT GENERATION
15650	REFRIGERATION
15750	HEAT TRANSFER
15850	AIR HANDLING
15880	AIR DISTRIBUTION
15950	CONTROLS
15990	TESTING, ADJUSTING, AND BALANCING

DIVISION 16-ELECTRICAL

16050	BASIC ELECTRICAL MATERIALS AND METHODS
16200	POWER GENERATION
16300	HIGH VOLTAGE DISTRIBUTION (Above 600-Volt)
16400	SERVICE AND DISTRIBUTION (800-Volt and Below)
16500	LIGHTING
16600	SPECIAL SYSTEMS
16700	COMMUNICATIONS
15850	ELECTRIC RESISTANCE HEATING
16900	CONTROLS
16950	TESTING



Ralph J. Stephenson PE PC Consulting Engineer 323 Hiawatha Drive Mt. Pleasant, Michigan 48588 ph 517 772 2537

DIVISION 10

ITEMS INCLUDED

- 1. Chalk, tack & liquid marker boards (cti)
- 2. Access flooring (all)
- 3. Full height demountable partitions (fdp)
- 4. Folding partitions (fop)
- 5. Woven wire partitions (wwp)

PROCUREMENT NETWORK MODEL FOR TRINITY LAB & OFFICE BUILDING MARTINLY DNR HEADQUARTERS GENERAL SERVICES ADMINISTRATION MARTINLY, OKLAHOMA

Issue #1 - November 15 I1div10sht1procumt ho 300 - Dec 90

SHEET P10-01

Project	Date	RALPH J. STEPHENSON
	Sht	CONSULTING ENGINEER

ITEM PROCESSING SCHEDULE

Item			Date fabrication	item on				
- -	Subm 1	Subm 2	Subm 3	Subm 1	5ubm 2	Subm3	complete	job site
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SUBMITTAL TURN AROUND TIMES

IME REQUIRED IN WORKING DAYS

*				
* 6	ACTION	NORMAL	NORMAL EXPEDITED SUPER	SUPER
10	* PRIME CONTRACTOR LOG IN & CHECK	1+2	141	1/2 + 1
2 //	PRIME CONTRACTOR	ئ	,	/
Prost &	ALE LOSIN	5/4/	0141	12+5
4	A/E TAMSMIT TO PRIME CONTRACTOR	و	\	, .
5 6	PRIME CONTRACTOR	24/	141	12 + 1/2
6 ** A	* * PRIME CONTRACTOR TRANSMIT TO SUBCONTRACTOR	ø)	/	/
	TOTALS	3/ wro	18 mas	// who

ARENES AT PRIME CONTRACTOR'S OFFICE. Pawr IN TIME WHERE * TABULATION TAKEN FROM , SUBMITTAL

ENDS WHEN APPROVED SUBMITTHE

** TABULATION ARRIVES AT

SUBCONTRACTOR'S OFFICE.

BULLETIN	
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*	*
L)	VOIDED, 11/4/DZ. (214) NOT QUOTED
7.	P CHANGE DROER #
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28/15/0 3	१९० १९० २०० २०० १.० २३० २३० ३५० ३५० १५० १५० १५० ११०१ १९४१४३ १/३५१४३ १/३५१४३ १/३५१४३
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quota period	
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	PR	S	TIME	WHAT TO DO	DATE	REC#
	10	0	.70	UPDATE MCAULEY DATA SHEETS	41117	9
	10	ō	4.00	ASSEMBLE WEX HO & SEND BY 1/15/84 (1/4)		
	10	0	.30	CALL BOB VAN PEEREN FOR MEETING DATE	50103	46
	10	0	.40	CHECK RATE TABULATION	50104	58
	10	0	.50	UPDATE JOB CIST	50107	66
	10	0	.80	COMPLETE REVIEW OF GTRV B	50110	
	10	0	.20	GET SEPIAS OF NORTHVILLE C FOR 1/11/84	50110	76
			6.90			* * *7
	09	0	2.00	SET FLINT WATER FORMAT & RUN 5 ANALYSES	41110	24
	09	0	1.00	START TRANSCRIBING CHINA TAPE	41222	10
	09	0	1.00	INPUT REDUCED WORK LOAD TO DO ITEMS	41231	
	09	0	.50	UPDATE ICM TO DO LIST	50103	43
	09	0	.40	DICTATE U OF M DOW MONITORING REPORT	50103	49
	09	0	.40	UPDATE DRAFTING LIST	50103	
	09	0	.40	PREPARE 854 WKG DAY CALENDAR	50107	
	09	0	.20		50110	
	Q 9	0	.30			75
•			6.20			** * 9
			.70	SET UP FOLDER FOR ESD CLAIM TALK	41231	19
	08	Ö	.20	TALK TO CURT H RE NEW ICM RATE		
	08	0	.20		50103	42
	08	0	.20		50103	61
	08	0	.30	CHECK DATING OF VICTORIA	50110	
	08	0			50110	
	08	0	_			
			3.40 			***7
	07	0	.20	START GAIL YOUNG ON UPDATING PHONE BOOK	41228	3 5
	07	0	1.50	RUN NEW 85-86-87-88 WKG DAY CALENDAR	41231	22
	07	0	.40	START BETH ON UPDATING ADDRESS LIST	50107	67
	07	O	.20	THANK CARMINE FOR SMALL SECTIONS OF GTRV	50110	77
	97	0	1.00	CHECK FLINT DECISION TREE	50110	82
	07	0	1.00	GO OVER MC AULEY UPDATE WITH JESSICA	50110	83
			4.30			***6
	06	n		CHECK WITH O.P. RE NEXT DESIRED MTG	41217	 25
	06	0	.30	CALL BOB WILSON RE JOB FOR JAN M	41222	26
	06			CALL MR. KRAUSE RE MEETING ON MGMT STUDY		
	06				41231	
	06	0	1.00	START OUTLINING MSPE LIT TALK 1/29/85	50104	57
	06	Õ	.30	START OUTLINING MSPE LIT TALK 1/29/85 SEND TIM GE BOTT THI AWARD DECISION	50110	80
	06	Ō	.30	HAVE GTRY B DRAFTED	50110	86
	06			SET NEXT DATE WITH DICK SLY ON PKG DK	50110	74
		O	.20		50110	
			3.20			***9
				CALL CURT HACIAS FOR DATE FOR LUNCH	41177	
			.10	CALL CURT HACIAS FOR DATE FOR LUNCH SET LUNCH WITH JOHN WIELAND		30
			.10		41122 41213	30

	П	Pri	Date	Activity	Phone #	Туре	w
1		100	2/14/90	Write letter on preparing documentation to lb, at & bf		wrt	m
2		98	2/14/90	Get info on CSI/UCI codes from AGC or AIA and their history for efa class		tac	b
3		98	12/7/90	Write or call Joe K & thank for procurement booklet		phn	m
4		95	4/17/90	Have new business photo taken		tac	m
5	-	93	11/27/90	Write essay on information services		ho	m
6		91	8/29/90	Write essay about ON A SCALE OF 1 TO 10		wrt	m
7	一十	90	11/27/89	Complete prepare Bornmouthe Company project manager check list		tac	m
8	$\neg \uparrow$	90	5/9/90	Add legal abbreviations to list of abbreviations		tac	1
9		86	2/18/90	Write procedures for converting MacProject to Micro File		tac	m
1	0	85	2/14/90	Write Stanton thank you for close out info	·	wrt	m
1	1	83	2/18/90	Bring courthouse construction notes up to date - see a:nts0211 epson file		tac	m
1	2	80	2/28/90	Prepare ho re management principles for const proj mgrs & superintendents		top	m
1	3	80	11/21/90	Complete adding client abbreviations to master job list		tac	m
1	4	70	12/6/90	Review management balance profile for management time & cost		edc	m
1	5	69	2/28/90	Prepare cash flow on resource allocation for handout		ho	m
1	6	64	12/7/90	Get monitoring networks from Ben J		tac	m
1	7	63	7/12/90	Set meeting with Bob Franchot to see presentation	612 464 6710	mtg	m
1	8	62	1/23/90	Respond to Mark's letter re possible law subjects from Curt's friend		rea	m
1	9	60	6/28/90	Set breakfast with Jack C.	212 514 8272	mtg	m
2	0	57	11/27/90	Write up planning, scheduling and monitoring procedures for Telequarry	258 2156	wrt	m
2	1	53	11/1/90	Prepare superstruct network model for Drucker case study - ho258		ho	m
2	2	51	11/21/90	Have lunch or breakfast with Ollie S.	956 3420	mtg	d
2	3	50	2/19/90	Assemble & return TL's educational material	614 296 9467	tac	m
2	4	50	3/14/90	Send for Canadian Building Thesarus - see Phil B's book for reference data		tac	m
2	5	48	2/14/90	Send Paul T. material on organizational relations		tac	m
2	6	42	2/22/90	Get book or books by W. Edward Demming - recommended by Carl B.		tac	m
2	7	35	11/21/90	Print out networks for teams A, C & E		run	d
2	8	25	12/6/90	Get handout made of systems drawing prepared by Frank Tobias		ho	m

REMARKS 1 FTMARKS 2

EL DESCR

LUCATION

REC# ROL# P# DTE YR CAM FLM SPD JOB # F TY

SIDEWALK & ROAD INTO HOTEL AT TRAVERSE BAY RESORT

TRAVERSE RESORT DRIVEWAY

TRAVERSE CITY, MICH

53 0024 00 0904 84 XA ASA 100 84037 PCD

TRAVERSE BAY RESORT DESIGN CONFERENCE. WAYNE BRYAN, ED SIEGEL, CARMINE & JERRY SHEA DISCUSS A POINT WITH A BEAUTIFUL BACKGROUND WAYNE, ED, CARMINE, JERRY MEET

TRAVERSE CITY, MICH

54 0024 01 0904 84 XA ASA 100 84037 PCD

CONDOMINIUMS AT TRAVERSE BAY RESORT FROM DEVELOPMENT OFFICE BALCONY

TRAVERSE RESORT CONDOMINIUMS

TRAVERSE CITY, MICH

55 0024 02 0904 84 XA ASA 100 84037 PCD

CONCRETE COLUMN CAPITAL IN KLING OFFICE SEMINAR ROOM. TAKEN AT PROJECT MANAGEMENT SEMINAR

M ING SEMINAR ROOM COL

LADELPHIA, PENN

56 0024 03 0907 84 XA ASA 100 84034 PCD

PHIL BENNETT ENJOYING MOMENT OF RELAXATION AT KLING PROJECT MANAGEMENT SEMINAR

PHIL BENNET AT KLING SEMINAR

PHILADELPHIA, FENN

57 0024 02 0907 84 XA ASA 100 84034 PCD

BOB & BETTY INSPECT BASEMENT OF FARM HOUSE BEING TOURED BY BOB & BETH

BOB & BETTY IN HOUSE BSMT

NEAR SALINE, MICH

58 0024 05 0909 84 XA ASA 100 P PCO

DEMOLISHED AND REMOVED ROOF SLABS FROM WATER PLANT FLOCULATION TANK ROOFS

WATER PLANT PRECAST DECKS

FLINT, MICH

59 0024 06 0911 84 XA ASA 100 84026 PCD

CRANE REMOVING ROOF PLANK FROM FLOCULATION TANKS AT WATER PLANT

REMOVING FC AT WATER PLANT

FLINT, MICH

60 0024 07 0911 84 XA ASA 100 84026 PCD

Technography

The practice of preparing displayed and structured meeting notes and related material as discussions proceed

Overview

Technography material displays may be shown on a single computer screen viewed by one to four people, on multiple screens, controlled by a live computer and viewed at remote terminals, or on a large screen projected from a computer by one of several kinds of devices, and viewed by as many people as can be accommodated by the facilities.

Current popular equipment such as the Kodak and the Sharp, use a compact flat transparent display which rests on the light bed of an overhead transparency projector, and shows the computer screen image on a conventional projector screen.

Whatever equipment is used, the main elements of the system are

- 1.) Displayed information.
- 2.) Hardware and software to permit graphic preparation of the information as it evolves.
- 3.) A meeting leader who can either accurately type or draw, or have typed or drawn, the main thought flow of the meeting.
- 4.) Key people who can participate in the session and produce a desired end product.

The process objective is to generate an ongoing set of notes from which all people in the gathering can obtain information and to which they can provide input. The end product of a technography session is a complete, accurate and accepted (accepted does not necessarily mean approved) hard copy report of the proceedings for immediate distribution and use.

The resume of a meeting conducted using technography may be recorded in different modes - text, graphic, tabular, chart or other desired form. The end result, properly identified, dated and referenced provides an accurate record of what went on in the meeting, and what was decided there.

In addition the record if properly prepared, implies acceptance, approval or consensus of those participating without forcing such approval or consensus (a forced technography decision defeats the purpose of the system).

• Advantages

Some of the advantages (listed at random) of centrally displayed meeting notes as used in technography include:

- Encourages heavy concentration of participants on listening and absorbing the ideas and suggestions of involved individuals and groups. Individual note taking is reduced over conventional meeting formats.
- Documentation from the session can be printed at any point in the session, and duplicated and distributed to the group to permit reviewing material covered to that point.
- At the close of the session the documents produced can be printed, duplicated and distributed to the group to encourage immediate action on material covered.
- Opportunity is given to all at the session to input to the group document. This helps minimize individual and organizational hidden agendas.
- Accurate reporting is encouraged since the display permits rapid evaluation of statements and decisions. This ease of review encourages participants to refine ideas throughout the meeting since changes can be made at any time, providing there is agreement on the changes.
- Where there is disagreement about an issue, the entire range of conflict can be recorded for all to see. Thus points of view that may normally be obscured are often encouraged and displayed to the group.

The benefit here is that participants know that through such displayed material there are improved probabilities that the true goals and objectives of the group will be achieved. Everybody works to the same agenda and from the same set of notes.

Ralph J. Stephenson PE PC Consulting Engineer

- Ideas are captured while they are still fresh in the minds of the originator.
- Details can be added to earlier topic discussions as the meeting progresses.
- At the close of the meeting those at the meeting know what they and the others have agreed on and who is to do what.
- The method encourages problem attacks to be made directly on the most likely areas to bring success. The reason? problem characteristics and the ideas of others tend to encourage synergistic thinking. This happens because the displayed ideas and approaches of each individual participating encourage others to individually think better about the subject at hand.

Suggestions

The dynamic characteristics of technography are often helpful in overcoming <u>inertia</u>, encouraging <u>initiative</u> and stimulating new <u>insights</u> into a subject at hand. Rapid <u>improvement</u> in results from the note taking system then come about when you actually use the method in your daily work.

Some suggestions to help you to get a good start in using displayed stenography are given below:

- 1. Learn to listen, think, type and lead simultaneously. This is particularly important if you are to do the note taking.
- 2. Use good hardware and software that allows all participants to clearly view the screen display.
- 3. Recommended software for note taking includes one of the standard word processors such as MacWrite or Microsoft Word. Other word processing programs that are easily used in technography include outlining programs such as Think Tank or More. Software for graphic and tabular displays includes standard project planning, data base, free graphics and spread sheet programs such as MacProject, Micro File, MacPaint, MacDraft and Excel.
- 4. If you cannot do the typing, thinking, leading and operational job yourself select a bright, alert, perceptive member of your staff or of those participating in the meeting to record the main body of material, while you apply your talents to the special leadership and display work required by other than the note

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taking process.

5. Have a previously prepared information needed and information desired template from which to conduct the discussion.

For example, if you are conducting an initial design and construction project planning meeting, the various information you might wish to gather could include such topics as:

- a. Project identification, date and location
- b. Author of notes
- c. Proposed distribution of notes
- d. Those attending the meeting
- e. Those involved in the total effort this information and other material that is revised and updated continually as the project moves along is usually kept in a general section that is constantly updated to reflect the latest data available.
- f. <u>Key dates</u> in construction this data is always critical to proper job understanding and management should include contract execution dates, start of design work, start of construction work, key completion targets, and intermediate dates required.
- g. <u>Documents used for reference in the sessions and on the project</u> Includes plans and schedules in effect, contract documents currently in effect, special reports and material referred to in the meeting, and other similar items of reference importance.
- h. Current status of project work includes:
 - Real estate control
 - Financing
 - Contract awards
 - Acquisition of permits
 - Procurement
 - Design and planning

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- Field construction
- Closing out the project
- i. Work to be done in immediate future
- j. Actions to be taken and who is to take them
- k. <u>Superseded data</u> A section of the ongoing file where superseded data is stored. <u>Never remove any published information from the record</u>.
- 1. Responsibility codes
- m. Laundry lists defining the scope of work for network modeling
- n. Easements and zoning information
- 0. Abbreviations
- p. Mission statements
- q. Project characteristics
- r. Agenda
- s. General notes

I. Trans America Mall Notes - disk 129 - ho 297

A. General information - to be periodically revised & kept current

General information is to be retained in the notes for the project. If a section of the data is no longer valid it will be noted as such and relocated to the superseded data section of the file, or noted with the change and left in place.

- 1. Name of project Trans American Mall
- 2. Those involved
 - a) Carlsbad Holding Center owner
 - (1) Frank Rogell Officer in charge
 - (2) Charles Lugow Project manager
 - (3) Tom Brotherton On site representative
 - (4) Lawrence Jones Mall manager
 - b) Clemency and Harrigan Architect/Engineer of record
 - (1) Charles Clemency Principal in charge
 - (2) Carl Travis chief designer
 - (3) Lorne MacIntosh project manager
 - c) Larkins & Horowitz Electrical & mechanical engineers
 - (1) Art Larkins Principal
 - (2) Fred Karlton Mechanical engineer
 - (3) Ted Horowitz Electrical engineer
 - d) Todd & Jones General contractor
 - (1) Jay Harvey Project manager
 - (2) Charles McElvey Field superintendent
 - (3) Harvey Vennalt General superintendent
 - e) Lincoln Mechanical Mechanical contractor
 - (1) Larro Nadian Project manager and estimator
 - (2) Niles Mechadian Project superintendent
 - f) Sunshine Electrical Electical contractor
 - (1) Stan Sunshine Principal and project manager
 - (2) Lefty Mallett Superintendent
- 3. Responsibility codes
 - a) 001 Carlsbad Holding owner
 - b) 002 Clemency & Harrigan architect/engineer
 - c) 003 Larkins & Horowitz electrical/mechanical engineers
 - d) 004 Todd & Jones General contractor
 - e) 005 Lincoln Mechanical mechanical contractor
 - f) 006 Sunshine Electrical electrical contractor
- 4. Abbreviations (in alphabetical order)
 - a) c&h Clemency & Harrigan
 - b) cho Carlsbad Holding
 - c) cod contract documents
 - d) dp1 design package 1 (other dp abbreviations similar)
 - e) dpa development package
 - f) etr end time restraint
 - g) fen front end work
 - h) fiw finish interior work
 - i) gmp guaranteed maximum price
 - i) 1&h Larkins & Horowitz
 - k) lme Lincoln Mechanical
 - 1) pro procurement
 - m) riw rough interior work
 - n) sbw shell building work
 - o) sel Sunshine Electrical
 - p) sit site work

- q) ski exterior building skin
- r) sub building substructure work
- s) sus building superstructure work
- t) sys building systems work
- u) t&j Todd & Jones
- v) t&m Time and material
- w) t/r time restraint
- x) tim tenant improvement work
- 5. Project design package content
 - a) Design package dp1

Complete construction documents for 200' x 400' addition to existing tenant building.

b) Design package dp2

Existing building remodeling from col line 01 to col line 22. Complete interior demolition and construction of new base building space with demising studs erected.

c) Design package dp3

Extension of north site area including parking and related work for 800 additional cars.

d) Design package dp4

Renovation of existing mechanical and electrical rooms and replacement of entire electrical distibution system

- e) Design package dp5 to be defined
- 6. Key dates as of 3/2/88 (43)
 - a) Complete prepare & issue design packages (dp)
 - (1) 3/25/88 (60) Comp prepare & issue dp1
 - (2) 4/11/88 (71) Comp prepare & issue dp2
 - (3) 4/29/88 (85) Comp prepare & issue dp3
 - (4) 5/31/88 (106)- Comp prepare & issue dp4
 - (5) To be determined Comp prepare & issue dp5
 - b) Submit guaranteed maximum prices (gmp)
 - (1) 3/25/88 (60) Submit gmp for dp1
 - (2) 4/20/88 (78) Submit gmp for dp2
 - (3) 5/26/88 (104) Submit gmp for dp3
 - (4) 5/31/88 (106) Submit gmp for dp4
 - c) Start construction work
 - (1) 4/25/88 (81) Start construction of dp1 base building
 - (2) 6/30/88 (128) Start renovation under dp4
 - (3) 9/11/89 (432) Start site work under dp3 contract
 - (4) 9/11/89 (432) Start remodeling under dp2
 - d) Complete complete work
 - (1) 6/1/89 (362) Complete site work under dp3 contract
 - (2) 6/1/89 (362) Complete const dp1 work to start of tenant improvemnts
 - (3) 7/31/89 (403) Complete base building work under dp1
 - (4) 8/15/89 (414) Grand opening of new addition under dp1
 - (5) 3/1/90 (552) Complete remodeling dp2 base bldg to start of tenant work
 - (6) 4/2/90 (574) Complete remodeling base building under dp2
 - (7) 4/27/90 (593) Grand opening of dp2 contract work
- 7. General characteristics of project
 - a) Location Delaton, New Hampshire
 - (1) Faces on 20th Steet, access to Lohngren on west and Mill Run on east
 - b) Philosophy
 - (1) To constantly maintain an attractive, safe retail environment during const

- c) Existing enclosed mall shopping center
 - (1) Built about 1971
 - (2) Gross existing building area = 150,000 sq ft
 - (3) Parking spaces = 1,000
 - (4) Anchors
 - (a) Travelers Merchandise general department storei) Strong store
 - (b) Robertson Company catalogue outlet
 - (5) 25 tenant spaces in addition to anchors
 - (6) Areas presently unoccupied and available for construction use
 - (a) Col lines 22 to 25/A to D
 - (b) Col lines 5 to 6/D to D.5
- d) Existing fast food building on outlot belongs to Carlsbad Holding
 - (1) To be maintained in operation at all times
- e) Problems to be resolved
 - (1) Variances needed to remodel electrical and mechanical systems
 - (2) Must determine safety condition of existing electrical vaults
- f) Laundry lists
 - (1) dp1 new building close in work
 - (2) dp4 mechanical and electrical remodeling work
- 8. Superseded data
 - a) Randy East Carlsbad Holding project manager relocated 2/1/88 (21)

B. 8:05:08 - July 27, 1988

- 1. Project meeting #1 in Carlsbad offices July 27, 1988
- 2. By Jay Harvey
- 3. 01.0 Those attending meeting
 - a) Frank Rogell Carlsbad officer in charge
 - b) Charles Lugow Carlsbad project manager
 - c) Charles Clemency C & H principal in charge
 - d) Lorne MacIntosh C & H project manager
 - e) Art Larkins L & H principal in charge
 - f) Jay Harvey T & J project manager
- 4. 02.0 Agenda
 - a) 2.01 Review project characteristics
 - b) 2.02 Prep smry netwk model for dp1, 2, 3 & 4 to confirm current key dates
 - c) 2.03 Prepare laundry lists for early construction work in dp1
 - d) 2.04 Prepare laundry lists for all construction work in dp4
 - e) 2.05 Prepare network models for close in work for dp1
 - f) 2.06 Prep network models for elect and mech remodelling under dp4
- 5. 03.0 Current status of project
 - a) 03.01 Design
 - (1) 03.0101 All intermediate design package production dates being met
 - (2) 03.0102 Need cost data on alternate roofing details for dp1
 - b) 03.02 Construction
 - (1) 03.0201 T & J currently preparing early estimates leading to GMP
 - c) 03.03 Owner working with all to define tenant continuity during const
 - (1) 03.0301 Having trouble with the Chocolate Poodle
 - (2) 03.0302 Records Inc and Fran's Dresses move set and agreed to
- 6. 04.0 Old business
- 7. 05.0 New business
- 8. 06.0 Miscellaneous
 - a) 06.01 All parties agreed to current key dates listed above
 - b) 06.02 Carlsbad agreed to review T & J sub prices & release appvl promptly
 (1) 06.0201 Within 2 working days of receipt

- c) 06.03 Abbreviations generally three letters
 - (1) 6.0301 For names 1st letter of 1st name and 1st two letters of last name
 - (2) 6.0302 Traditional abbreviation to be maintained
- d) 06.04 All construction contracts will be with T & J
- e) 06.05 T & J contract currently on hourly and t & m basis
 - (1) 06.0501 Will reduce to gmp by iterative estimates
 - (2) 06.0602 gmp to be provided to Carlsbad by package content

C. ho 297 - Feb 88

FORM CONTENT & DESIGN

a. Tips on form content

- 01. Identify the organization originating the form by showing
 - a. Full name
 - b. Address & post office box if applicable
 - c. Phone number including area code
 - d. Telex number if appropriate
 - e. Division identification if appropriate
 - f. Document identification number if applicable
- **02**. If possible number or letter each item of information to be inputted to the form.
- **03.** Clearly identify at the beginning of the form, who originated the form and to whom it is addressed.
- **04**. Provide a date prepared, date sent and date received space on the form.
- **05.** If possible, always design the form to encourage addressing it to a specific individual
- **06**. Provide enough space to record the information needed. If the form is to be handwritten it will require more space than if to be typed.

<u>Comment</u>: A form is not always transmitted. It may be prepared for individual use to tabulate or record information or to provide a reference source in a working situation. In such cases the form should be designed using the above guidelines as if the originating party is both the sender and the recipient.

b. Steps in designing a form

- 01. Determine the readership of the form.
- 02. Briefly describe what the form is to accomplish what is its mission?
- 03. Rate your perceived importance of the form on a scale of 1 to 10

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- **04**. Review description & rating in steps 1, 2 and 3, and determine if form is truly needed. If not don't prepare it.
- **05**. If form is needed, list, at random, all information items needed to fulfill the mission.
- **06**. Arrange the information items in a logical order.
- 07. Test the arrangement for input

Can the form be filled out with an easy, accurate flow of input?

08. Test the arrangement for readability

Can the form be read easily, quickly and accurately?

09. Design the form.

Be certain to leave a binding edge at the left or top

10. Prepare a dummy of the form, make copies and test it a few days in actual use if at all possible.

Be certain to explain its purpose and use.

- 11. Revise the form as needed and have it printed, padded and put into use.
- 12. Revaluate the form regularly for improving or for discard when no longer needed.

Computer Disk File & Control System

A disk control system starts with selection of a suitable method of identifying each disk and extends through the process of labeling, naming files, backing up, preparing directories and catalogs, maintaining confidentiality, cross referencing, & physically managing the check out, return, update & storage of each specific disk.

The general elements recommended for such a system are outlined below.

1.) Numbering disks - It is recommended that each disk be assigned a unique number in sequence beginning with disk 001. The 3 digit number should be used as a text field in the disk directory, permitting supplementary alpha information to be added as descriptive qualifiers. Each disk should be numbered as it is added to the disk file. Dependent on size it is usually desirable to reserve a disk for one client, one user, or if the size of a job warrants, for one project.

Where several different makes of computers or disk operating systems or drive sizes are used, identification of disks should be set according to the using hardware. For example if one of the systems in use is a MacIntosh configuration the disk numbering could be prefaced by the letter **M**.

he master disk list, in which all disks should be recorded and described, should contain a field in which the disk type and hardware can be identified, i.e., a single sided, MacIntosh disk #9 in the series might be identified in the disk type field by the code - SM009.

If desired the disk size, 3 1/2". 5 1/4" or 8" might also be included in the disk identification field. The numbering system, however, should be kept as simple as possible.

2.) Back up procedures - Each time a disk is used and information is added, a back up copy should be made of the disk. If a selective hardware/software program is available that will back up only new or revised files, these new and revised files should be backed up.

Inexpensive tape backup machines are available, as is hard drive back up hardware. Whatever equipment is used, I suggest the basic backup configuration consist of at least one floppy disk copy containing all files currently on the disk being backed up.

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Back up disks should be stored at a different geographical location than the base data disks.

Back up disks should always be made as soon after data is added to a base data disk as possible. It is helpful to write the dates of the latest backup on the label of the disk, crossing out the previous date as a new one is added.

- 3.) Disk type coding A label color coding method for quick, accurate identification of disks may be helpful. One color code method consists of attaching a self sticking color dot to the label. Color codes can be as follows:
 - Blue dot A base data disk that has a back up disk in file
 - Red dot A back up of a base data disk Back ups should be kept disk locked when not in use. The back up disk is given the same number as the base disk but is given an "x" preceding and following the disk number; i.e. if the base disk number is d005 the back up disk number is dx005x.
 - Gold dot Denotes program disk. It is not usually necessary to number program disks, although if desired it can be done.
 - <u>Orange dot</u> Denotes double sided disk. Early hardware configurations used only single sided disks. However double sided disks are now most common. If both types are contained in your disk files a distinction should be made between the two types for both program and data disks.

Dots should be firmly attached to the disk label to minimize the risk of the dot coming off in the disk drive.

4.) Disk cataloging - For disk labeling and listing disk contents, a program such as MacLabeler or other similar software is recommended. Such programs will produce disk labels and disk catalogs to whatever degree of detail and in whatever arrangement is desired. The printed catalog gives an convenient reference list of all folders and individual files stored on the disk.

Whenever data is added to a base disk, an updated disk content list should be prepared for the updated disk A loose leaf disk directory notebook is most convenient for the disk directories, particularly if frequent reference is made to the

disk list.

Suggested contents of a disk directory include:

- Disk number
- Disk type single sided (ss), double sided (ds), hard drive (hd), etc.
- Disk name What is contained on the disk in very brief terms
- Project numbers The project identification numbers for all jobs for which data is stored in the disk

It should be reemphasized that generally a single disk should be devoted to one project or to one client, company or user. In some cases a single disk may be devoted to single uses such as education, training, management analysis, or special record keeping.

Disks are relatively inexpensive. Ease of retrieval and availability of reserve working space should not be sacrificed for a confusing mix of too many unrelated files on a single disk.

<u>5.) Physical control of disks</u> - It is suggested that one person be made responsible for maintaining the disk control system. A central storage facility for all disks should be maintained, and the disks kept in a safe and accessible location. The person responsible should also be charged with the job of tracking disks to insure the file remains intact.

Those using disks should sign out for the base data disk, or copies. The user should also be responsible for informing the disk librarian of any changes or additions they have made to the data disk. The disk librarian is responsible for all disk back up, cataloging, directory updating, storage, and other essential record keeping activities related to disk file upkeep.

It is most important that the librarian make the total office disk records available quickly and at any time to those who must use them and are permitted access to the information Remember the disk files are made to be used.

6.) File names - File names for projects and other data are best kept short, descriptive and reasonably recognizable. The following guidelines might be of use in assigning file names:

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As an example let us look at a network model file for construction of a component of the Tell Mall shopping center. The file name should start with the issue number. il for instance, followed by the sheet number (sht #1), and ending with an abbreviation of the project name (tel mll). Thus the file described here would be written i2 sht #1 telm11. This tells the user that the file contains a network model issue #1, shown on sheet #1 for the Tell Mall project.

For files made from the multitude of other software such as spread sheets, word processors, data base programs cad programs, estimating systems and special use material, names are assigned using similar principles. Whatever system of coding and naming is used, it should be generated from some easily explained and identified rationale for ease of use.

7). Disk storage - The master floppy disk file should be kept in a convenient location, available to those authorized to use them. As noted above a method of insuring their safe return to the master file should be set early.

Back up disks or tapes should be kept in a fire and theft safe location separate from the location of the base file material. Back up disks should not be allowed out of their file unless there is a demonstrated need for the data or during backup.

You probably will not need the back up disks or tapes often, but when you do you will be very glad you stored them safely.

In summary the key elements of effective disk control are:

- Number new disks when they are initialized. Don't delay assigning the number.
- Immediately after entering data on a new disk and at the close of the session, make a disk catalog of the disk and enter the disk information and catalog in the disk directory.
- Keep disks in their plastic envelopes. The disk gate is a mechanical apparatus and subject to impact damage. Additional plastic envelopes are usually available from upon request and at a nominal cost.

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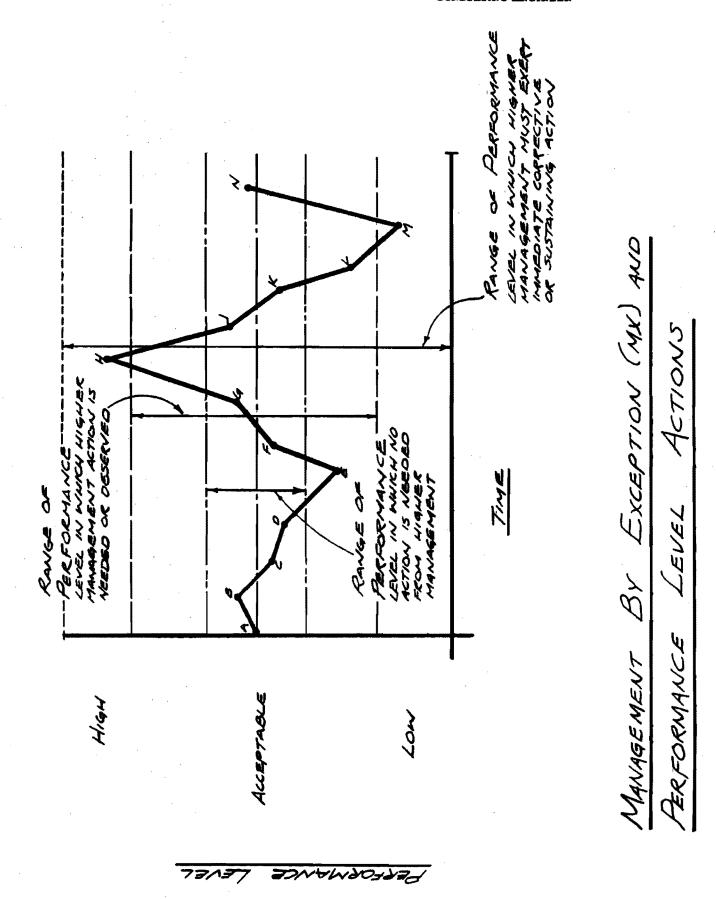
- Keep disks under the watchful eye of one or two responsible persons. Make certain all disks are accounted for. Losing disks is disruptive.
- Back up disks when you are through using them in a working session. Don't delay making back ups.
- Standardize your abbreviations and publish a list of those commonly used, so the people using the disk files can easily determine the meanings of disk and file names.

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Section #3 - Documentation & its nature

3.01	Management by exception graphics
3.02	Questions to be asked
3.03 to 3.06	Documentation degree
3.07 to 3.11	Procedures for preparing project documentation

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			J



3.01

Questions to be asked

1) What? What is the scope of the activity? What is the standard of performance? What are our objectives? What are our goals? What is needed to start? 2) Where? Where will the work take place? 3) When? When does the work start? When is the work supposed to finish? When <u>will</u> the work be completed? 4) How? How do I know when the job is done? How do I know if we've done a good job? How do I get out of the job when it is done? 5) Who's? Who's responsible? Who's in charge?

Who's doing the work?

Who's in charge for my client?

Who's the ultimate decision maker? (UDM)

Who's liable?

Documentation Degree

The degree of needed documentation on any project is determined by the current or potential level of difficulty perceived.

One method of setting documentation degree (dd) is by use of a scale of one to ten, one being a minimum amount consistent with good practice and ten indicating a maximum amount needed to protect those involved from current or potential problems.

Expressed another way, level 1 documentation signifies an absolute minimum is being used. Level 10 documentation indicates the project is being fully documented.

The approximate ranges shown below are reference guidelines for selecting and preparing documentation systems:

- Levels 1 & 2 Informal job structure no planned documentation
- Levels 3 & 4 Normal job documentation as specified
- Levels 5 & 6 Claim prone jobs on which trouble is conjectural
- Level 7 Claim prone jobs on which trouble is very likely
- Levels 8 to 10 Claim prone jobs on which trouble is a reality

Usually the degree of documentation index indicates an opinion as to how much trouble can be expected on the project.

A brief description of job conditions which may be encountered corresponding to a need for the degrees of documentation indicated is given below.

Documentation degree #1 to 2 (dd 1-2) - no planned documentation

At these levels the project usually is informally organized, with full trust by all parties of all other parties. Most instructions and requests are oral. Revisions and cost commitments are made on a full confidence basis relative to scope, expected payment and resolution. The project team understands and communicates well internally and externally, and all on the team exhibit a high degree of honesty, competence and integrity. Usually meetings are held on an as needed basis only.

It should be cautioned that a low dd does not mean the project will not encounter difficulties. The number merely indicates a recommended level of documentation being maintained as of a given point in time.

<u>Documentation degree #3 to 4 (dd 3-4) - normal job with formal documentation as needed; minimal documentation level well defined by contract</u>

In a dd 3-4 project the usual procedures for processing work during programming, planning, design and construction are well defined and followed carefully by all parties to the contracts. Usually the project

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contract documents have been carefully prepared and checked thoroughly. This helps assure that the scope of work is clear and the project is constructible.

Documentation at dd 3-4 during the process of design and construction is maintained at a minimum level consistent with program and contract requirements. An audit trail of approvals, issues, money flow, revisions and quality of construction in place should be able to be followed easily from the system.

An important characteristic of the good level 3 & 4 documentation system is that it must be of a nature that can be increased to a higher level at any time without extensive backtracking and historical research. The fundamental needs of higher level dd's should be able to be easily achieved from the basic work accomplished in a dd 3-4 system. The reason is that the enormous expense and reduced accuracy of later historical research on a troubled construction program should be avoided by setting a good information filing and retrieval system at lower documentation degree level.

Documentation degree #5 & 6 (dd 5-6) - claim prone jobs on which trouble potential is conjectural

Documentation degrees of 5 or 6 should be set early on projects that show potential for claim, but on which no dominant reasons for such problems have yet appeared. For instance a project may be proceeding well despite having a large number of allowance items, several separate prime contractors, and a general trades contractor noted for his sloppy paper work. These are all indicators of potential difficulties but do not necessarily mean trouble.

In a dd 5-6 the level is set high to permit those involved to more quickly react to sudden project difficulties than on a normal project. To reemphasize, the dd level is set by the nature of the project and is only raised or lowered when sufficient justification for a change is noticed.

Documentation degree #7 (dd 7) - claim prone jobs on which trouble potential is very likely

On a dd 7 project, comments for dd 5-6 apply, with the qualification that a yet higher dd level requirement than 7 is highly probable. In other words if the job is claim prone and some of the claim prone characteristics are causing actual problems, the documentation level of 7 indicates a movement into higher levels is near at hand.

An example of this might be a claim prone project dd level of 6 as established by a high spread in proposal prices, poor specialty contractor reputations and an architect/engineer who is slow in submittal turnaround, which upon moving into the field, promptly runs into late submittals by the questionable subs and a reactionary slowness by the a/e in processing submittals. This combination might be cause to move the dd to 7, with a good chance it could go even higher within the next month or so. The dd 7 could be looked at as a holding plateau which might be lowered by prompt corrective action or might increase as negative positions harden and remain unresolved.

Documentation degree #8 to 10 (dd 8-10) - claim prone jobs on which trouble is a reality

Projects requiring a dd level of 8 to 10 can be considered to be in trouble and subject to present or future

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third party action resolution. Usually the project that has moved to a dd 8-10 level has done so over a period of time during which the problem levels have progressively intensified. If such a project is encountered, the files for third party resolution action should be built as the work proceeds.

If dd 8-10 needs are met on a day to day basis as the documentation is sent or received, the cost will be much less than if it is done later. In addition the analysis will be fresher and more accurate. In addition, the knowledge that such a high level file is being built often acts to dampen the conflict and difficulty and may even lead to quick resolution of the difficulties.

As a general help in documentation a brief resume of procedures for preparing project documentation is given below. These steps may vary from situation to situation but can be summarized within seven basic documentation actions taken to respond to various dd levels.

<u>Step 1</u> - Prepare and arrange the document file material - Document copies are arranged, usually chronologically, for future entrance into a single number filing system.

<u>Step 2</u> - Month number the documents - Each document is uniquely identified with a number that relates to the month in which the document was prepared.

<u>Step 3</u>- Day number the documents - When the document has been assigned its month number it is further numbered sequentially by the date within the month. This system is called a single number filing system, since all documents are now uniquely numbered. For instance there would only be one document 04245, a document prepared in the 4th month from the base date, and being the 245th document chronologically entered in that 4th month.

<u>Step 4</u> - Build the document control file format - With the document uniquely identified, the document copy of the original is coded and a data base retrieval system established. Code fields to be used might include:

Document control number
Document type
Date document prepared
Date document received
Organization from
Organization to
Individual from
Individual to
Subject codes
Others as needed

<u>Step 5</u> - Enter the document data in the document control file - If justified and required, document data is now entered into the data base file for storage and retrieval in whatever manner required.

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- <u>Step 6</u> Prepare the project history A project history is prepared in the form of a chronological narrative summarizing the entire project from the document control file. Each major document is reviewed, if appropriate, and entered as a brief unit description of an event, or of events, occurring within a given time period.
- <u>Step 7</u> Prepare project problem tracking histories Specific problems causing contested claims, say unexpected artesian water, are identified and the document control files and project history files are searched. The material found is used to build special chronological files for each problem area. These are then analyzed to determine the course of settlement action to be taken.

Rough guidelines for the relation of <u>dd level</u> to <u>documentation steps</u> as outlined above might be as follows:

- dd levels 1 & 2 totally informal no planned documentation No special provisions made for preparing and arranging documents
- dd levels 3 & 4 normal job Take steps 1 and possibly 2
- dd levels 5 & 6 claim prone jobs on which trouble potential is conjectured Take steps 1, 2, 3 and possibly 4
- dd level 7 Claim prone jobs on which trouble potential is very likely Take steps 1, 2, 3, 4 and 5
- dd levels 8 to 10 Claim prone jobs on which trouble is a reality Take steps 1 through 6 and possibly 7 as required

Procedures for preparing project documentation

Project documentation is an essential and routine part of every project. However from time to time a project exhibits signs of difficulty which may demand a heavier than normal documentation effort. One way of classifying the level needed is to give it a rating degree from 1 (the lowest level of documentation) to 10 (the highest level of documentation).

A low level of documentation normally utilizes inexpensive and uncomplicated project communication and record keeping. Level 1 encompasses virtually no documentation at all, a situation not usually encountered. Conventional low level routine documentation on a well operating project is normally rated from 2 to 4.

This memo addresses the higher levels of documentation.

Selecting, designing and maintaining a correct documentation level is called document control. Good document control starts with an appropriate method of filing the large number of documents that flow to, from and within the project. Documents include letters, transmittals, bulletins, requests for information, change orders, field orders, shop drawings, change instructions and on & on infinitum. To file these by subject, by document type, by project, by company, or by any other classification system most helpful to those using them. is necessary & desirable in most cases. The project management and the project team must determine how the main filing system classification is to function.

For a document control system the basic classification system is much simpler. A document irrespective of type or classification is filed by a single number assigned to it as it is received. This number is referenced to the date of its production and filed wherever possible in order according to that date. Thus a document dated July 30, 1987 is set earlier in the stack than one dated July 31, 1987 and receives a lower number in the sequence.

This is the fundamental classification system used in the project documentation system described in this discussion. The system is sometimes called a <u>single number filing system</u>.

The basic physical arrangement within the file system recommended here is in ascending order of date of document. Once consecutively numbered however, there are many other criteria by which the documents might be arranged, the content identified and the document retrieved.

A brief step by step description of the total process is given below:

Step #1- Preparing and arranging the document control material

To start the process a single document control copy is made of all written material received, sent or circulated internally that pertain to the project. These are physically arranged chronologically by their official date (the date of the document).

The documents are next divided into time span packets, punched with an oversized punch and put in

loose leaf binders. A packet period of one month has been found to work well in most cases.

Step #2 - Month numbering the documents

Each document is given a number that will identify it uniquely (the only document in the file that has that number). A workable system is to number by the month in which the document was prepared. Using this method a base month is selected and designated as month #1. Month #1 is preferably January of a year in advance of starting major work on the project. Succeeding months are numbered in ascending order. For example if the base date selected is January 1, 1987, then January, 1987 is considered period #1. February, 1987 is period #2, March, 1987 is period #3 and so on.

Thus a document written in June, 1987 and being filed in a document control system using a base date of 01 as January, 1987 will be assigned a document number starting with 06. When there are a large number of documents to be filed it is advisable to use a self advancing numbering stamp.

Step #3 - Day numbering the documents

Once the first two digits of the document identification number is assigned, the last three are then assigned. The remaining three digits reflect the approximate chronological position of the document within the month. If a letter is received dated March 20, 1987, with a control system base month #01 date of January, 1987, and it is the 102nd document entered chronologically in March, 1987, it will be assigned a document number 03102.

Now, every document in the entire file has a unique number and will be identified by that number as to the month and the approximate position in the month it was dated. The name of the system, <u>single number filing</u>, is used since every document filed is identified with a single number irrespective of what type of document it is.

Step #4 - Building the document control file format

With the document identification method set & the documents arranged in ascending document number order, a document retrieval system file is designed and built.

A retrieval data base file should contain the following minimum fields:

- 1. Document control number (dcn)
- 2. Document type (dty) letter (ltr), transmittal (trm), etc.
- 3. Date document prepared (the basic criteria of the order of the documents in the file) (ddp)
- 4. Date document received (ddr) all incoming documents should be date stamped
- 5. Organization from (ofr)
- 6. Organization to (oto)
- 7. Individual from (ifr)
- 8. Individual to (ito)
- 9. Subject codes (sco) Subject codes identify the content nature of the document. For instance a letter concerning mud sills (msi), forming (fmg), supported decks (sde) and building 148 (148) along with a request for information (rfi) would be assigned all the subject codes indicated.

Step #5 - Entering document data in the document control file

The document records (unit entries in a data base program) are next put into the data base file. Methods of entering data vary but the guidelines below should assist in setting the procedure.

- a. Item 1 through 8 in step #4 above are entered directly as a routine data entry task, directly from the master document file material.
- b. The subject codes, item #9 in step #4 above, are assigned to the chronological file document by someone familiar with the subject codes and capable of abstracting the subjects to be entered by reading the document. As the documents are read, subject codes should be written directly on the document control copy.
- c. Also as the files are read it is helpful to underline and annotate document control file copies to make subject identification as easy and rapid as possible.
- d. Once a packet of material has been subject coded (probably one month's file) the subject codes should be entered in the master document control file. Usually the routine entries, items #1 through #8 are entered earlier and in larger batches. Subject codes will generally be assigned at a later date.

Step #6 - Preparing the project history

Let us assume the document file has been prepared for several months of document control records and you wish, or are required, to move to the next level of documentation by conditions encountered on the project.

This level of documentation usually involves preparing a project history from the master document file. The project history is an abstracted chronological narrative of important events on the job.

To prepare a project history, the master document file is read and annotated so each document (depending on relative importance) can be abstracted and put in some type of narrative. Often the annotation is completed in step #5 as subject codes are assigned.

The program selected to process the narrative should be a word processor of some type. For example Think Tank or More can be used by entering the document number number as a heading followed by the document date. Next, the main heading is exploded and a brief summary (under 30 words) of the document is entered in the exploded area. Thus when prepared properly, the information can be sorted by document number or date (whichever is typed first). In addition the abstracts can be searched for key words to build subject files for specialized uses.

The important pivot is the unique document control number which allows the document to be filed in ascending order of document number and to always be found in the file as a numbered file document, no matter how many subject codes it is assigned. For instance document number 09124 can always be found after 09123 and before 09125 in the master chronological file, no matter how many subjects are assigned or what the subject being sought.

An extended use of the project history is to build special reference files for specific uses. For instance one

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such use is to search the data base subject codes for a set of documents, and then to call each of the project history abstracts of these documents from the file, and to print and assemble them into a subject file to be used for a deposition.

It is important to understand that not all related documents are abstracted in preparing a project history or the special use file. For instance a transmittal may have no impact on the project history and may not have to be made a part of the history. However the transmittal is still available for reference by a search of the data base file. It is simply not stored in the abstract file.

Step #7 - Preparing specific project problem tracking material

When the project history is partially or wholly available, the document control file can be used at a higher level by selecting major classifications of project problem areas. This selection is made on the basis of the strong positions the preparer of the claim feels he has.

Experience indicates it may be best to concentrate early on the strong positions and win them by good logic and sound documentation. However, additional strong points sometimes emerge by a combination of proper actions taken in a variety of smaller and apparently unimportant points and issues. The analyst must be able to discern and select what information is to be used in any given situation.

Problem areas on a job may cover a variety of situations. It is often of help to use a basic list of normal complaints (causes of contested claims) and to derive from these the specific complaints that are related. Let us take an example.

Presume a project has encountered apparent excessive interference of non liable parties acting as agents of the owner. In this hypothetical example, the agent, say a non liable construction manager, decides that the prime contractors under his control, should be working in a sequence that best suits the owner in the opinion of the non liable construction manager agent. Say further that the prime contractors have either individually or in concert given the non liable construction manager an intended plan of action, that in their opinion as liable parties to a contract arrangement with the owner (the ultimate decision maker), will satisfy the project contract they have with the owner, their client. This plan conflicts with that of the non liable construction manager.

When the owner's agent, the non liable construction manager, pits his desires against those of the prime contractor's, relative to achieving project objectives, the conditions of the contract must be closely analyzed.

In a hard money, fixed time contract, use of time and money are generally the prerogative of the contractor so long as the ends are achieved. Any interference with how the contractor achieves these ends must be viewed as an interference with the contractor's right to enjoy an optimum profit derived from the job plan which he has signified as his intended plan of work.

Such interference is legally known as maladministration. It is a common occurrence and many times is a result of honest misunderstandings about the project. However the dangers of maladministration are felt when the owner and/or his agents, by their actions or inactions affect the potential for a contractor to

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make an expected profit, within the bounds of agreed upon performance standards. When owner interference occurs the contractor is entitled to reimbursement for the reduction in his ability to earn an intended profit, and to fully cover his costs on the job.

The proof in such situations is however often difficult to provide. But if the document control system is properly prepared, the subject coding accurately done and the project histories well written, it is a relatively simple matter to retrieve all documents relating to the problem and to build a special history for any specific delay or interference.

Not all the above steps are taken in the preparation of project documentation. If the level of documentation called for is at 2 to 3, it is generally adequate to prepare a subject file of the documents and only take Step #1 above if specific minor problems are encountered in a well defined, limited time period.

If the problems mount on the job and a documentation level of 4 or 5 is indicated, Steps #1, 2, 3 might be advisable to implement. A higher level of project difficulty, say a level of 6 to 8 might call for Steps #4 and 5 to be put into work.

When the level of project difficulty is raised to 9 or 10 which indicates a job upon which very serious problems are being encountered, Steps #6 and 7 should be initiated. Hopefully a full Step #6 and 7 program will not be needed, but on especially troublesome jobs, may be necessary.

Section #4 - Planning and scheduling the project

4.01	Job planning - what is it?
4.02	Advantages of good planning
4.03 to 4.05	Act from a plan
4.06	Network planning minitext - arrow & precedence
4.07	CPM exercise #1
4.08	Solution to exercise #1 - numbered nodes
4.09	Solution to exercise #1 - precedence
4.10	ES/LF calculations
4.11 to 4.14	Working day calendar
4.15	Levels of planning
4.16 & 4.17	Pueblo pile test laundry list case study
4.18 & 4.19	Pueblo pile test full network
4.2 0	Pueblo pile test summary network
4.21	School foundation network model
4.22	School foundation bar chart
4.23	Chicago area weather
4.24	Turnover cycle analysis

JOB PLANNING - WHAT IS IT?

- 1. <u>PLANNING</u> is to formulate a sequence of actions leading to an end goal.
- 2. <u>NETWORK PLANNING</u> is to graphically depict this sequence of action.
- 3. <u>CRITICAL PATH PLANNING</u> is a technique of establishing resource limits on each plan component.

PLAN VISIBLY!

ADVANTAGES OF GOOD PLANNING

- 1. Provides accurate simulation of the project.
- 2. Provides early statement of intent.
- 3. Encourages good communication on the project.
- 4. Provides management by exception potential.
- 5. Allows accurate tracking of project progress.
- 6. Allows accurate performance evaluation.
- 7. Provides accurate project history.

Act From A Plan

- · If you can't plan it, you can't manage it.
 - · Good plans shape good decisions.
- A. Five essential planning questions for the manager to ask and have answered.
 - 1. What?
 - 2. Where?
 - 3. When?
 - 4. How?
 - 5. Who?
- B. Essential planning actions for the manager to take
 - 1. Set goals, objectives, and a project delivery system
 - 2. Prepare, approve and translate an action plan
 - 3. Organize, assemble resources and set project systems
 - 4. Do the job
- C. Set goals, objectives and a project delivery system
 - 1. Definitions
 - a. Goals targets, desires, wishes and aims expressed without quantification
 - b. <u>Objectives</u> Expressed goals which have been quantified
 - 2. Be specific when setting objectives projects are objective oriented
 - Set objectives so that movement toward their achievement can be measured
- D. Prepare, have approved and translate an action plan
 - 1. May be mental, verbal, text written or graphic
 - 2. May be strategic or tactical, summary or tactical
 - 3. May be short, medium or long range (the manager must set the time scale)
 - a. The shorter the time interval covered by the plan, the greater is the chance the plan will succeed. However, the shorter the time interval covered, the greater is the probability that longer range

needs, which truly measure the manager's effectiveness, will remain unmet

- b. The higher you are in the management structure, the larger and longer are the planning scales you must use (the higher you are the further you are expected to see)
- 4. A good manager plans the work and then works the plan

E. Organize, assemble the resources, set the project systems & do the job

- 1. Build plans based on optimum integration of management viewpoints
- 2. Define relationships through functional diagraming of interconnections
 - a. Formal
 - b. Informal
 - c. Reporting
 - d. Staff
 - e. Temporary
- 3. Make clear cut assignments
 - a. The manager should not assume a person will automatically know his full pattern of responsibilities.
 - b. Don't leave definition of authority and responsibility to chance. Be specific.
- 4. Build a feedback system
 - a. Organizational grapevines are often used for informal feedback
 - Formal feedback systems should be built by specific assignment (must have a standard of project performance defined before a formal feedback system can be put in place)
- 5. Keep organization goal and objective oriented
 - a. Keep organization lean avoid unnecessary staffing
 - b. Provide delegation and training opportunities
 - c. Tend to build around objectives and needs rather than people (there are major exceptions to this distinguish these early)
 - d. Provide for proper grading of decision to action time spans

F. Common planning failures

1. Not touching all organizational and management bases - use the

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- what, where, when, how and who system
- 2. Committing to too many objectives at one time
- 3. Underestimating the value and need for good forward planning
- 4. Failing to challenge plans and actions at the right time
- 5. Not providing proper escape hatches, mouseholes and safeguards
- 6. Failure to encourage timely, knowledgeable staff participation
- 7. Failure to obtain higher level approvals of goals and objectives
- 8. Inadequate monitoring and control of costs, progress, documentation and resource allocation
- 9. Poor assignment of duties, authority, responsibilities and actions; and
- 10. <u>Failure to understand that planning is a major responsibility of the manager</u>

NETWORK PLANNING MINITEXT

Symbols

١.	a.	Task - for arrow diagramming	
	b,	Task - for precedence diagramming	
		Definition - A single definable action (or a single grouping	of a number of definable actions) requiring resources.
2.	a	. Circle or node - for arrow diagramming	\bigcirc
	b	. No comparable symbol for precedence diagramming	
		Definition - The starting or ending point of a task a more	nentary point in time.
3.	a	. Dotted or dummy arrow - for arrow diagramming	
	b	. Solid relation arrow - for precedence diagramming	
		Definition - A symbol representing the existence of a relative no resources allocated to them.	tionship between tasks. Dummies and relational arrows

KEEP SYMBOLS SIMPLE!

Rules of Job Piannina

- All tasks precededing any single task must be complete before that single task can start.
- The logic plan represented by a series of tasks, nodes, and dummies or relational arrows must be explicit.

Steps in Network Planning

- 1. Thoroughly define the scope of work use random laundry list technique.
- 2. Draw the logic plan.
- 3. Approve the logic plan.
- 4. Assign durations to each task...
- Compute the early start (ES), early finish (EF), late start (LS) and late finish (LF) for each task.
- 6. Analyze the network for its validity and revise as required.
- 7. Issue the network model and the appropriate translations.

Rules for numbering nodes (for arrow diagramming) and tasks (for precedence diagramming)

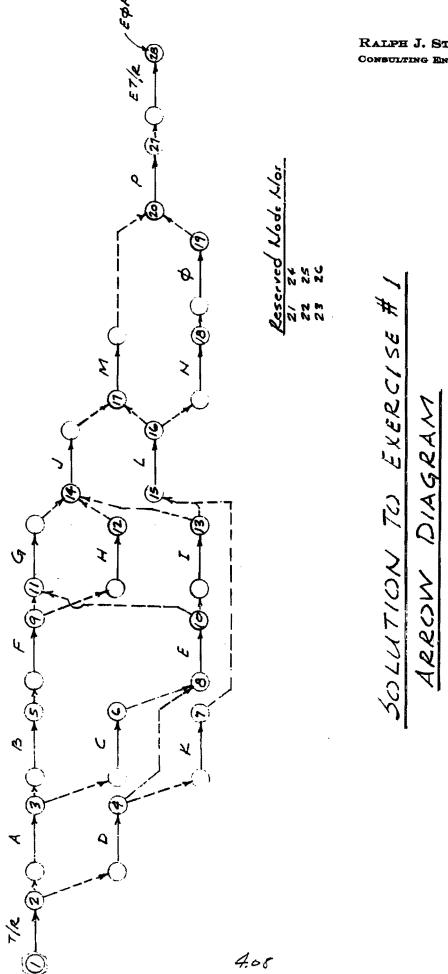
The i node is the initial node, and the J node is the end node of a task in arrow diagramming. In precedence diagramming the task has only a single identification number.

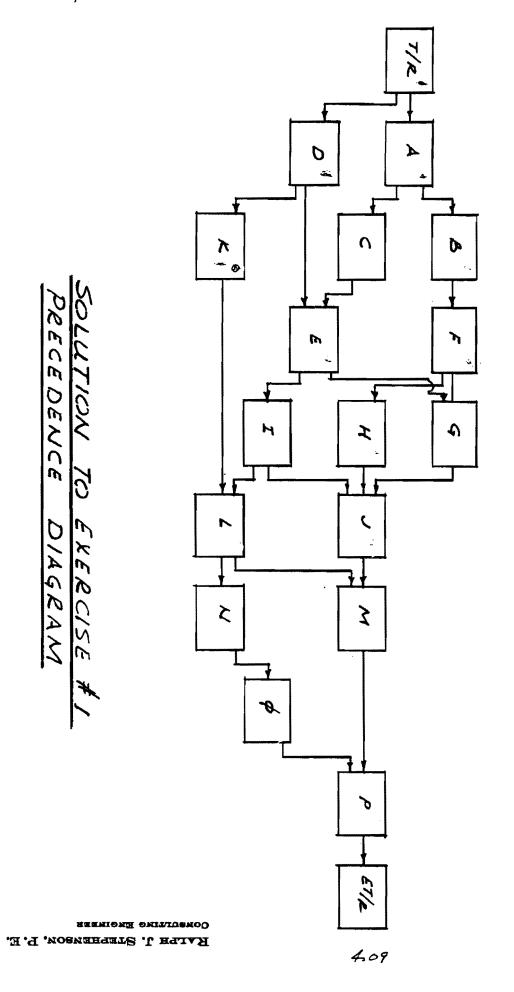
- 3. The numbering sequence should move down and to the right.
- 2. Normally, 20 numbers per 100 per sheet should be reserved for future use.
- In arrow diagramming a node having two or more arrows entering or leaving is numbered.
- In arrow diagramming a node having a single arrow entering or leaving does not have to be numbered unless the immediately preceding node has not been numbered.
- 5. In precedence diagramming all activities are numbered.

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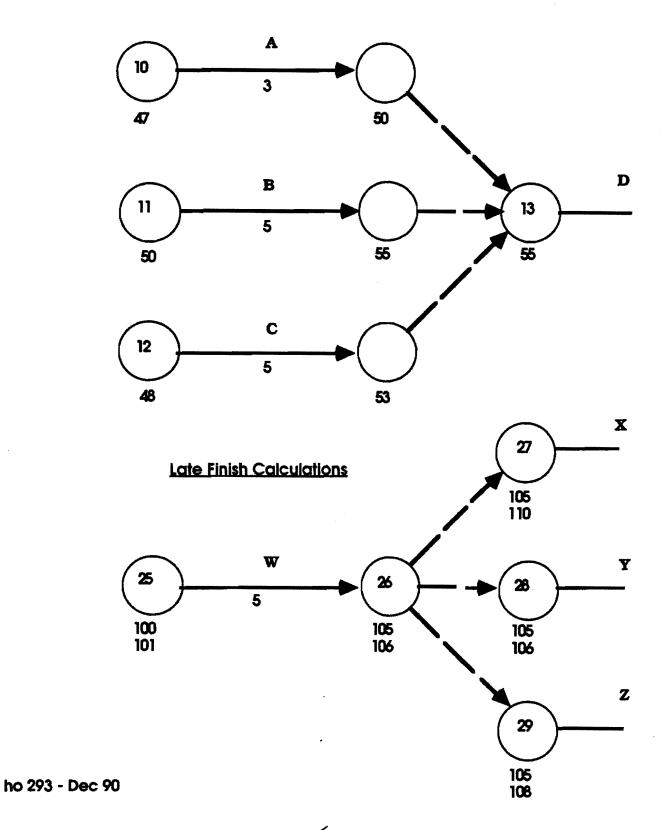
CPM Exercise #1

- Project starts with task A.
- D can be concurrent with A.
- B must follow A and precede F.
- C follows A
- E cannot begin until both C and D are complete
- F precedes G and H.
- G cannot begin until E is complete
- H, G, and I must precede J.
- I follows E and precedes L.
- K follows D.
- L cannot begin until K is complete.
- J and L must be complete before M can start.
- N cannot start until L is complete.
- O follows N.
- P is the last task and can start only when M and O are complete.





Early Start Calculations



JAN	2000	3	45	5	90	11	135	13	180	15	225	JAN	2001	5	300	7	345	11	390	13	435	15	480
3	1	6	46	8	91	12	136	14	181	16	226	2	256	6	301	8	346	12	391	14	436	16	481
4	2	7	47	9	92	13	137	15	182	17	227	3	257	7	302	9	347	13	392	17	437	19	482
5	3	8	48	10	93	14	138	18	183	20	228	4	258	8	303	10	348	16	393	18	438	20	483
6	4	9	49	11	94	17	139	19	184	21	229	5	259	9	304	11	349	17	394	19	439	21	484
7	5	10	50	12	95	18	140	20	185	22	230	8	260	12	305	14	350	18	395	20	440	23	485
10	6	13	51	15	96	19	141	21	186	24	231	9	261	13	306	15	351	19	396	21	441	26	486
11	7	14	52	16	97	20	142	22	187	27	232	10	262	14	307	16	352	20	397	24	442	27	487
12	8	15	53	17	98	21	143	25	188	28 29	233 234	11 12	263 264	15 16	308 309	17 18	353 354	23 24	398 399	25	443	28	488
13	9	16	54	18	99	24	144 145	26 27	189 190	30	235	15	265	19	310	21	355	25	400	26 27	444 445	29 30	489 490
14	10	17	55	19	100	25 26	146	28	191	DEC	2000	16	266	20	311	22	356	26	401	28	446	DEC	2001
17	11	20 21	56 57	22 23	101 102	27	147	29	192	1	236	17	267	21	312	23	357	27	402	ОСТ	2001	3	491
18 19	12 13	22	58	24	102	28	148	OCT	2000	4	237	18	268	22	313	24	358	30	403	1	447	4	492
20	14	23	5 9	25	103	31	149	2	193	5	238	19	269	23	314	25	359	31	404	2	448	5	493
21	15	24	60	26	105	AUG	2000	3	194	6	239	22	270	26	315	29	360	AUG	2001	3	449	6	494
24	16	27	61	30	106	1	150	4	195	7	240	23	271	27	316	30	361	1	405	4	450	7	495
25	17	28	62	31	107	2	151	5	196	8	241	24	272	28	317	31	362	2	406	5	451	10	496
26	18	29	63	JUN	2000	3	152	6	197	11	242	25	273	29	318	JUN	2001	3	407	8	452	11	497
27	19	30	64	1	108	4	153	9	198	12	243	26		30	319	1	363	6	408	9	453	12	498
28	20	31	65	2	109	7	154	10	199	13	244	29	275	APR	2001	4	364	7	409	10	454	13	499
31	21	APR	2000	5	110	8	155	11	200	14	245	30		2	320	5	365	8	410	11	455	14	500
FEB	2000	3	66	6	111	9	156	12	201	15	246	31	277	3	321	6	366	9	411	12	456	17	501
- 1	22	4	67	7	112	10	157	13	202	18	247	FEB	2001	4	322	7	367	10	412	15	457	18	502
2	23	5	68	8	113	11	158	16	203	19	248	1	278	5	323	8	368	13	413	16	458	19	503
3	24	6	69	9	114	14	159	17	204	20	249	2 5	279 280	6 9	324 325	11 12	369 370	14 15	414 415	17	459	20	504
4	25	7	70	12	115	15	160	18	205 206	21 22	250 251	6	281	10	326	13	371	16	416	18 19	460 461	21 24	505 506
7	26	10	71	13	116	16	161 162	19 20	207	26	252	7	282	11	327	14	372	17	417	22	462	26	507
8	27	11	72 73	14 15	117 118	17 18	163	23	208	27	253	8	283	12		15	373	20	418	23	463	27	508
9	28 29	12 13	73 74	16	119	21	164	24	209	28	254	9	284	13	329	18	374	21	419	24	464	28	509
10 11	30	14	75	19	120	22	165	25	210	29	255	12		16	330	19	375	22	420	25	465	31	510
14	31	17	76	20	121	23	166	26	211			13		17	331	20	376	23	421	26	466	-	
15	32	18	77	21	122	24	167	27	212			14	287	18	332	2,1	377	24	422	29	467		
16	33	19	78	22	123	25	168	30	213			15	288	19	333	22	378	27	423	30	468		
17	34	20	79	23	124	28	169	31	214			16		20		25	379	28	424	31	469		
18	35	21	80	26	125	29	170	NOV				19	290	23	335	26	380	29	425	NOV	2001		
21	36	24	81	27	126	30	171	1	215			20		24	336	27	381	30	426	1	470		
22	37	25	82	28	127	31	172	2	216			21		25	337	28	382	31	427	2	471		
23		26	83	29	128		2000	3	217.			22		26		29	383 2001		2001	5	472		
24		27	84	30	129	1	173 174	6 7	218 219			23 26		27 30		JUL 2	384	4 5	428 429	6 7	473 474		
25		28	85	JUL 3	2000 130	5 6	175	8	220			27			2001	3	385	6	430	8	475		
28 29		MAT 1	2000 86	3 5	131	7		9	221			28		1		5	386	7	431	9	476		
MAR		2	87	6	132	Ŕ	177	10	222				2001	2		6	387	10	432	12	477		
1	43	3	88	7		11	178	13				1		3		9	388	11	433		478		•
2		4		10			179	14				2	299	4		10	389		434		479		
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JAN 2002 5 555 7 600 11 645 13 690 15 735 JAN 2003 5 810 7 855 11 900 15 945 2 511 6 556 8 601 12 646 16 691 18 736 2 766 6 811 8 856 14 901 16 946 3 512 7 557 9 602 15 647 17 692 19 737 3 767 7 812 9 857 15 902 17 947 4 513 8 558 10 603 16 648 18 693 20 738 6 768 10 813 12 858 16 903 18 948 7 514 11 559 13 604 17 649 19 694 21 739 7 769 11 814 13 859 17 904 19 949 8 515 12 560 14 605 18 650 20 695 22 740 8 770 12 815 14 860 18 905 22 950 9 516 13 561 15 606 19 651 23 696 25 741 9 771 13 816 15 861 21 906 23 951	18 991 19 992 20 993 21 994 24 995 25 996 26 997
4 513 8 558 10 603 16 648 18 693 20 738 6 768 10 813 12 858 16 903 18 948 7 514 11 559 13 604 17 649 19 694 21 739 7 769 11 814 13 859 17 904 19 949 8 515 12 560 14 605 18 650 20 695 22 740 8 770 12 815 14 860 18 905 22 950 9 516 13 561 15 606 19 651 23 696 25 741 9 771 13 816 15 861 21 906 23 951	20 993 21 994 24 995 25 996
7 514 11 559 13 604 17 649 19 694 21 739 7 769 11 814 13 859 17 904 19 949 8 515 12 560 14 605 18 650 20 695 22 740 8 770 12 815 14 860 18 905 22 950 9 516 13 561 15 606 19 651 23 696 25 741 9 771 13 816 15 861 21 906 23 951	21 994 24 995 25 996
8 515 12 560 14 605 18 650 20 695 22 740 8 770 12 815 14 860 18 905 22 950 9 516 13 561 15 606 19 651 23 696 25 741 9 771 13 816 15 861 21 906 23 951	24 995 25 996
9 516 13 561 15 606 19 651 23 696 25 741 9 771 13 816 15 861 21 906 23 951	25 996
- 10 617 18 667 16 667 27 662 28 667 26 782 18 772 18 017 16 062 27 27 087 4 067	20 331
10 517 14 562 16 607 22 652 24 697 26 742 10 772 14 817 16 862 22 907 \$ 24 952 11 518 15 563 17 608 23 653 25 698 27 743 13 773 17 818 19 863 23 908 25 953	28 998
14 519 18 564 20 609 24 654 26 699 29 744 14 774 18 819 20 864 24 909 26 954	DEC : 2003
15 520 19 565 21 610 25 655 27 700 DEC 2002 15 775 19 820 21 865 25 910 29 955	1 999
16 521 20 566 22 611 26 656 30 701 2 745 16 776 20 821 22 866 28 911 30 956	2 1000
17 522 21 567 23 612 29 657 OCT 2002 3 746 17 777 21 822 23 867 29 912 OCT 2003	3 1001
18 523 22 568 24 613 30 658 1 702 4 747 20 778 24 823 27 868 30 913 1 957	4 1002
21 524 25 569 28 614 31 659 2 703 5 748 21 779 25 824 28 869 31 914 2 958	5 1003
22 525 26 570 29 615 AUG 2002 3 704 6 749 22 780 26 825 29 870 AUG 2003 3 959	8 1004
23 526 27 571 30 616 1 660 4 705 9 750 23 781 27 826 30 871 1 915 6 960 24 527 28 572 31 617 2 661 7 706 10 751 24 782 28 827 JUN 2003 4 916 7 961	9 1005 10 1006
	11 1007
25 528 29 573 JUN 2002 5 662 8 707 11 752 27 783 31 828 2 872 5 917 8 962 28 529 APR 2002 3 618 6 663 9 708 12 753 28 784 APR 2003 3 873 6 918 9 963	12 1008
29 530 1 574 4 619 7 664 10 709 13 754 29 785 1 829 4 874 7 919 10 964	15 1009
30 531 2 575 5 620 8 665 11 710 16 755 30 786 2 830 5 875 8 920 13 965	16 1010
31 532 3 576 6 621 9 666 14 711 17 756 31 787 3 831 6 876 11 921 14 966	17 1011
FEB 2002 4 577 7 622 12 667 15 712 18 757 FEB 2003 4 832 9 877 12 922 15 967	18 1012
1 533 5 578 10 623 13 668 16 713 19 758 3 788 7 833 10 878 13 923 16 968	19 1013
4 534 8 579 11 624 14 669 17 714 20 759 4 789 8 834 11 879 14 924 17 969	22 1014
5 535 9 580 12 625 15 670 18 715 23 760 5 790 9 835 12 880 15 925 20 970	23 1015
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4 554 6 599 10 644 12 689 14 734 .4 809 6 854 10 899 12 944 14 989	

FIRST LEVEL NETWORK - Summary Management Diagram

A diagram prepared very early in the project life. The summary network provides an overall look at the entire program, grouping major operations and containing tasks with durations from 10 to 50 working days. This network should normally contain 25 to 70 tasks exclusive of dummies.

SECOND LEVEL NETWORK - Working Diagram

A diagram prepared when most data about major tasks is available and the actual project work is about to begin or is underway. The working network should be sufficiently detailed so as to define key points or milestones at closely spaced intervals. It should contain tasks with durations of one to 10 working days. The second level network is the one most commonly used during project implementation.

THIRD LEVEL NETWORK - Key Operation Sub Diagram

A diagram prepared for the detailed planning of smaller operations within the second level network. Task durations usually range from one to five working days. Most often these networks are prepared by or for sub-contractors, vendors, suppliers, manufacturers and conform to established early start/late finish limits determined from the second level network.

LAUNDRY LIST EXAMPLE FOR PROJECT PLANNING - Raiph J. Stephenson PE PC

Laundry list for pile test

Pueblo Plant

Nebraska Public Power Distribution District

Oaski, Nebraska

Introduction

You are a facilities engineer for the Nebraska Public Power Distribution District. Your boss has assigned you to be project manager for construction of a new Pueblo Plant in Osaki, Nebraska. He has asked you to plan and execute the installation of test piles to help decide the final design characteristics of the power plant foundation.

You have completed selection of the type of test pile to be used and must now write the test specification, select the number of piles and their location, and lay out the piles in the field. There is a possibility of saving & using the test pile cluster for the total building foundation group. Therefore you plan to retain a test contractor that could also be awarded the full piling installation contract

Plan the entire test pile installation process.

Laundry list - at random unnumbered

Select test pile locations

Record test load results

Load piling

Order testing equipment

Decide whether test piles remain as permanent piles

Select number of test piles

Deliver test pile materials

Retain test pile contractor

Prepare test procedures

Approve test pile results

Remove test loads

Approve test procedures

Order test pile materials

Lay out test piles in field

Deliver testing equipment

Drive & fill test piles

Laundry list - at random numbered in rough action sequence

002 - Select test pile locations

010 - Record test load results

008 - Load piling

005 - Order testing equipment

011 - Decide whether test piles remain as permanent piles

001 - Select number of test piles

006 - Deliver test pile materials

004 - Retain test pile contractor

001 - Prepare test procedures

011 - Approve test pile results

009 - Remove test loads

003 - Approve test procedures

005 - Order test pile materials

004 - Lay out test piles in field

006 - Deliver testing equipment

LAUNDRY LIST EXAMPLE FOR PROJECT PLANNING - Raiph J. Stephenson PE PC

007 - Drive & fill test piles

Laundry list - numbered & ordered

001 - Prepare test procedures

001 - Select number of test piles

002 - Select test pile locations

003 - Approve test procedures

004 - Lay out test piles in field

004 - Retain test pile contractor

005 - Order test pile materials

005 - Order testing equipment

006 - Deliver test pile materials

006 - Deliver testing equipment

007 - Drive & fill test piles

008 - Load piling

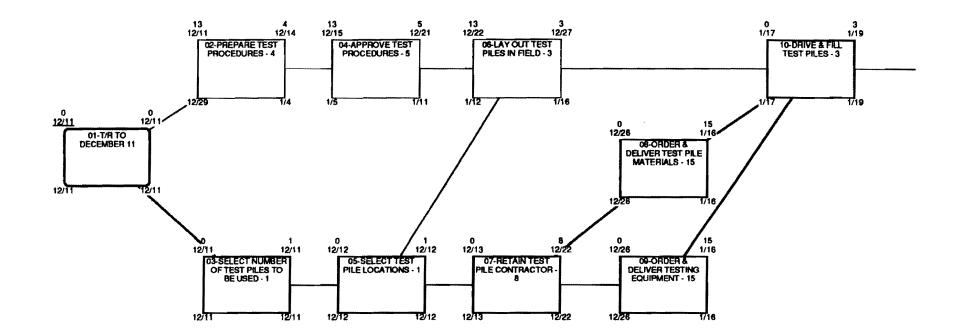
009 - Remove test loads

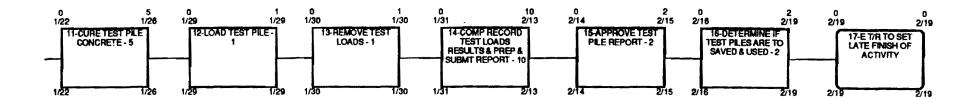
010 - Record test load results

011 - Approve test pile results

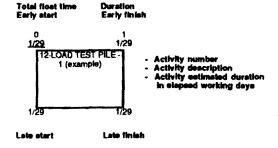
011 - Decide whether test piles remain as permanent piles

HO 317 Dec 1990





A



ACTIVITY DATA KEY

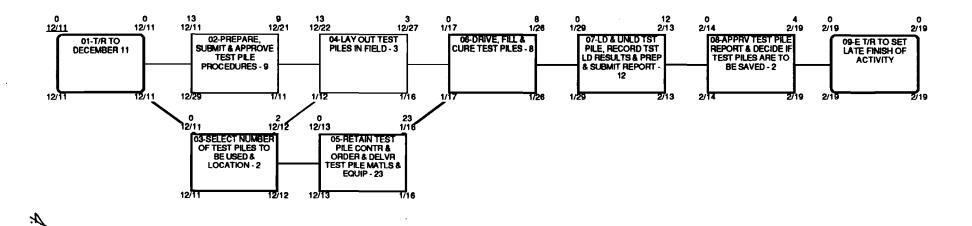
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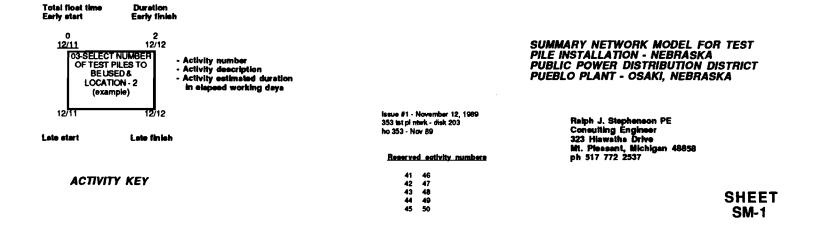
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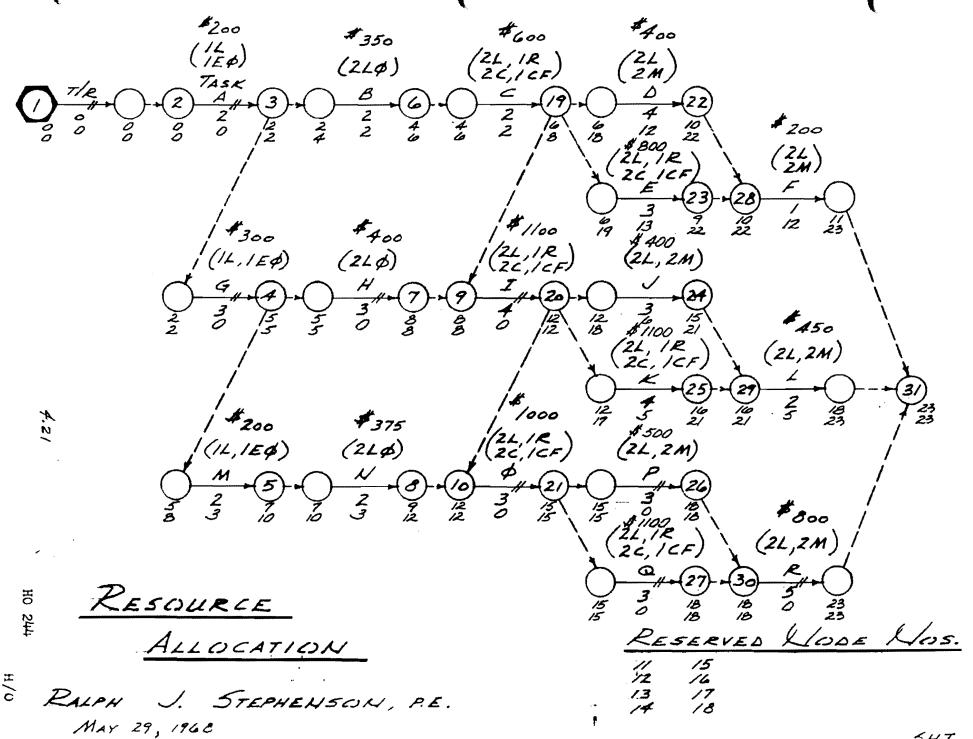
NETWORK MODEL FOR TEST PILE INSTALLATION - NEBRASKA PUBLIC POWER DISTRIBUTION DISTRICT PUEBLO PLANT - OSAKI, NEBRASKA

> Reiph J. Stephenson PE Consulting Engineer 323 Hiewatha Drive fift. Pleasent, Michigan 48858 ph 518 772 2537

> > SHEET #1







SHT 1

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RESOURCE ALLOCATION#1

MAY 29, 1968

4.22 RALPH J. STEPHENSON RE

RALPH J. STEPHENSON, P.E. CONSULTING ENGINEER

Chicago Area Weather Source: Jack Kolstadt

Wee	k	Working Day	Total Working Days Worked	Loss in Working Days
Dec.	1 2 4	234 239 244 249	3½ 3½ 4	1 1 2 2
Jru₁.	1 2 2 4	256 261 266 271	2-1/5 2-1/5 3: 3	2-4/5 2-4/5 1-3 2
Feb.	1 2 3 4	277 282 287 2 92	3 3 4 3 ½	2 2 1 1 ¹ / ₂
Mar.	1 2 3 4	297 302 307 312	4 <u>1</u> 2 4 <u>1</u> 2 4 3 <u>1</u> 2	1 1 1
Apr.	1 2 3 h	320 325 330 335	3½ 4½ 4	1 1/2 1/2 1 1 ()

Turnover Cycle (t) Example

Definitions:

x = completion date in working days (wd)

i = starting date in working days

n = number of units

Basic equations:

$$x = i + d + t(n-1)$$

$$i = x - d - t(n-1)$$

$$t = \frac{x - i - d}{(n-1)}$$

Examples:

For x unknown

i = 160

d = 7 wd

t = 4 wd

n = 11 units

For i unknown

x = 325

d = 10 wd

t = 6 wd

n = 21 floors

For t unknown

x = 352

i = 280

d = 9

n = 15 sectors

Section #5 - Monitoring the project

5.01	Identify vital targets
5.02	Paretos law
5.03	Slant chart
5.04 & 5.05	Clarion Office penthouse monitored network
5.06 & 5.07	Control system techniques
5.08	Color coding
5.09	Monitoring #1
5.10 to 5.22	Computer run - Highland & Moran
5.23 & 5.24	Monitoring report #1
5.25	Monitoring #2

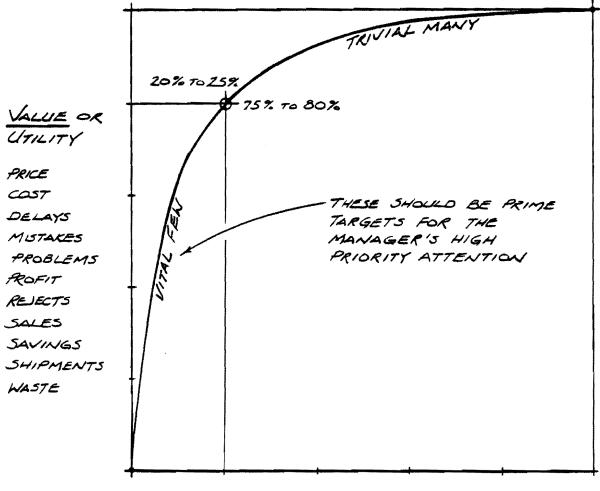
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IDENTIFY VITAL TARGETS

Which inputs and outputs most affect the results, the conditions and the performance the manager wishes to achieve? In considering these questions the following should be kept in mind.

- A. Rarely is more than one problem out of four worth other than a manager's fleeting glance.
- B. The good manager must quickly identify where his efforts are going to do the most good.
- C. The effective manager must understand Pareto's law the principle of the vital few and the trivial many.
- D. In general, fewer than one third of the people a manager supervises require more than two thirds of his time.
- E. Managerial missteps resulting from not understanding the vital target concept include:
 - 1. Following prejudices
 - 2. Sticking with pat systems
 - 3. Doing what is easiest
 - 4. Playing hunches
- F. How to pick the vital few
 - 1. Prepare and use to do lists
 - 2. Set priorities
 - 3. Use a rating system
 - 4. Identify the critical tasks in a plan of action
- G. Moving from a situational view (macro) to the vital few (micro)
- H. What to do with the trivial many
 - 1. Delegate
 - 2. Defer (How long?)

PARETOS LAW - IN AN OBJECT/VALUE SITUATION ONLY A FEW OF THE OBJECTS ACCOUNT FOR THE GREATEST PART OF THE VALUE.



OBJECTS OR RESOURCES

ACTIVITIES MATERIALS

CAUSES METHODS

OCCURANCES PRODUCTS

PROBLEMS SALES CALLS

RESOURCES SERVICES

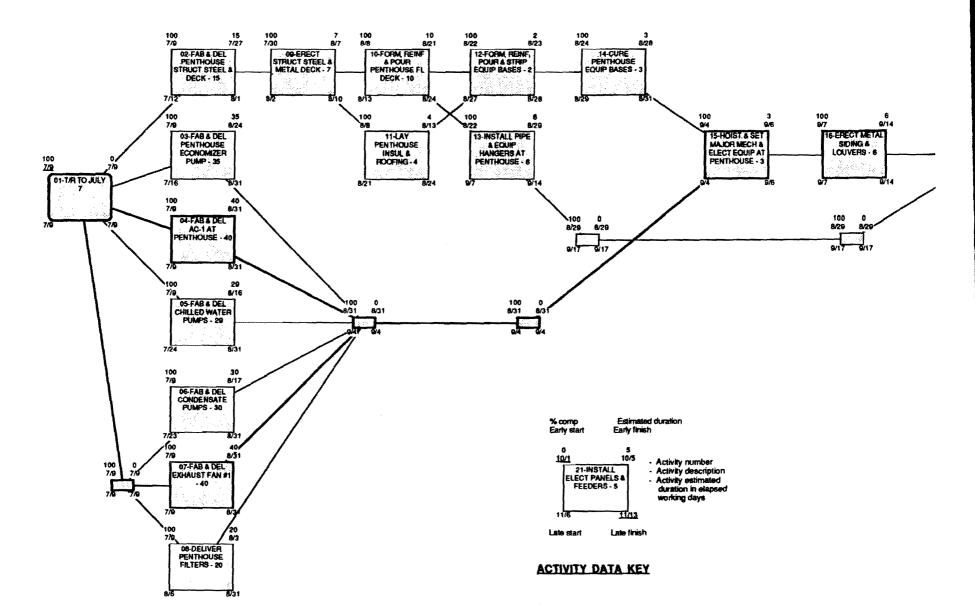
PRODUCTS STAFF

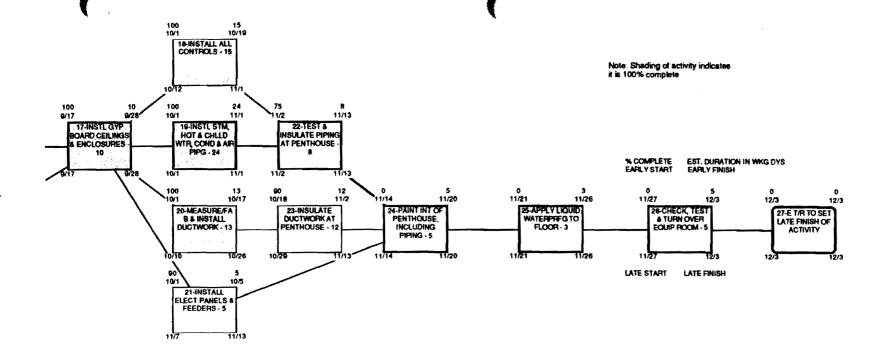
DECISIONS

FACILITIES

5.02

H/C 146





50,5

Project Status as of November 5

Issue #1 - July 7 Issue #1 - monitor 11/5 332 11/5 mtr phi i1shtph1 disk 162

Reserved Activity Numbers

NETWORK MODEL FOR CLARION OFFICE BUILDING PENTHOUSE MECHANICAL EQUIPMENT ROOM #1

Luther Mechanical Contractors Washington, D.C.

sheet ph-1

CONTROL SYSTEM TECHNIQUES

Color Coding

Color coding is used to qualitatively evaluate project status. The status indicator colors described below are drawn on the solid task arrows, with the end of the color line shown at the approximate percentage of the task complete. The color line end is dated with the current calendar date.

Green

Task on time - currently not past early finish (EF) date.

Orange

Task on time - currently past early finish (EF) date.

<u>Blue</u>

Task behind - currently not past late finish (LF) date.

Yellow

Task behind - currently past late finish (LF) date.

Note that the evaluation is made on the basis of the current date. Changes in color are significant, indicating a deteriorating or improving sequence of work depending upon the progression. Color coding is primarily used to locate undesirable trends in work progress and to show job history.

Description of Various Listings

The computer output is issued in five (5) major listings - by ascending order of node numbers (node sequence), by ascending order of early start dates (ES sequence), by ascending order of late start dates (LS sequence), by ascending order of late finish dates (LF sequence), and by ascending order of available float time (TF sequence).

Node Sequence

The node sequence is arranged in ascending order, first by i node number, then by j node number, where i node numbers are the same. This is the master list from which all revisions are made. It is also the listing used when referring from the arrow diagram into the computer printout for information.

5.06

CONTROL SYSTEM TECHNIQUES (Page 2)

Node Sequence (continued)

All dummy arrows are shown in this listing since subsequent changes to the network (updating) must be shown on the node sequence list to revise the computer input.

Early Start (ES) Sequence

The early start sequence lists all tasks in ascending order of their earliest possible starting dates. The ES listing is used most often by field management as a check list.

Late Start (LS) Sequence

The LS sequence lists tasks in ascending order of their latest allowable starting dates. This is a monitoring document and is used by first drawing a line under the current date in the LS column, and next evaluating tasks that have not started and are above that line. These tasks will be those that have not met their latest allowable starting dates.

As a suggestion, all tasks that are in-work can be indicated as such by circling their late start date. When tasks are complete, a check mark can be placed in front of their late start dates or the task can be crossed off. Thus, a quick inspection will show which tasks above the current date have not yet started or been completed.

Late Finish (LF) Sequence

The LF sequence lists all tasks in ascending order of their latest allowable finish dates. This list is used the same as the late start list but by applying the procedure to the late finish column.

Total Float (TF) Sequence

The TF list shows all tasks arranged in ascending order of the amount of float time available to the task. Those tasks indicated by a CP in the total float column are critical.

This list gives a good picture of (1) the relative criticalness of all tasks, and (2) what tasks become critical as a project begins to lag behind late finish dates. For instance, if a project has lost five (5) working days and it is still essential to maintain current anticipated end dates, then all tasks yet to be done and having float time to and including five, are now critical.

COLOR CODING

	/	2	3	4	5	6
Is task currently past ef date?	~	~	Y	Y	~	
Is task currently Past LF Date?	~	~	~	~	Y	
WILL TASK MAKE LF DATE?	Y	~	Y	~		
COLOR CODE GREEN	×					-
COLOR CODE ORANGE			×			
COLOR CODE BLUE		×		×		
COLOR CODE YELLOW					_ ×	

Color coding is used to qualitatively evaluate project status. The status indicator colors described below are drawn on the solid task arrows, with the end of the color line shown at the approximate percentage of the task complete. The color line end is dated with the current calendar date.

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Task on time - currently not past early finish (EF) date.

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Yellow

Task behind - currently past late finish (LF) date.

Note that the evaluation is made on the basis of the current date. Changes in color are significant, indicating a deteriorating or improving sequence of work depending upon the progression. Color coding is primarily used to locate undesirable trends in work progress and to show job history.

RALPH J. STEPHENSON, P. E. CONSULTING ENGINEER

Monitoring #1

Project Status as of morning of Sept. 24 (working day 188)

Task	Color Code	Status	Was completed evening of	Will be completed
101 - 107		Comp.	Sept. 15	
102 - 108		Comp.	Sept. 23	
103 - 109		Comp.	Sept. 15	
104 - 110		Comp.	Sept. 13	mer right toda prin
105 - 111		90% comp.	and with the total	in 6 working days
106 - 112		Comp.	Sept. 22	
107 - 114		Comp.	Sept. 22	~~~
108 - 115		50% comp.		in 4 working days
109 - 116		50% comp.		in 2 working days
110 - 117		80% comp.		in 2 working days
112 - 119		10% comp.		in 4 working days
133 - 139		50% comp.	and 1920 and 1007	in 4 working days
134 - 140		Comp.	Sept. 21	
135 - 151		Comp.	Sept. 17	a. v. ==
2 - 3		Comp.	Sept. 1	
2 - 4		Comp.	Sept. 7	
2 - 5		Comp.	Sept. 9	
2 - 6		80% comp.	agus dán um dan	in 5 working days

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112 1	19	3	3	1	INS RUFF ELEC CNDT&FDRS	·		10146		10186	22
112 1	37	Q	0					10186	9136	10156	24
112 1	37	٥	0				9146	10186	9136	10156	24
113 1		6	4	1	ER INT MENRY PARTNS			10066		10136	11
114 1		ō	Ó		0			10196		10166	18
115-1		0	Ö)			10196		10186	13
		ŏ	ŏ					10196		10186	23
116 1					0					10186	
117 1		_	ō		-		A410	10196	7200	10100	20
118 1		🧸			P ER STUDS FOR DRY WALL	-	7476	10146	100 10	10180	11
119 1		0	0					10196		10185	22
120 1		0	0					10196		10166	13
121 1		0	0		D			10196			11
121 1		3	5		C ER STUDS FOR DRY WALL			10226			14
122 1	23	4	1	ī	P INS IN WLL MECHIELEC WI						-17
122 1	23	4	3	1	P INS IN WLL MECH/ELEC WI	(1920	10046	10196	10076	10226	11
122 1 123 1	25	0	0		D		10086	10256	10076	10226	
123 1		Ō	0		D		10086	10276	10076	10266	13
124 1		ō	0	****	D		10076	10276	10066	10266	14
124 1		ŏ	ō		D			10286			15
-1241			0		D			10286			15
-		-	5	1	P HANG DRY WALL			10256			ō
125 1		5			C INS IN WLL MECH/ELEC W	7.660					13
126 1		3	1	1	C INS IN WEL MECHAELEC W	K 1440	10000	10276	10120	10270	13
126 1		3	3_	1	C INS IN WLL MECH/ELEC W	1440	10000	11016	10120	10290	
127	. 26	0	0		D						
127	63	<u> </u>	0					11026			14
127	63	0	0		D			11026			
128	.29	5	5	1	COMP HANG DRY WALL			11016			
129		0	0		D			11086			
129		Ö	0		D			11086			
129		0	0		D			11086			
130		4	ĭ	1	INS FIN TUBE PIPING	960	11086	11066	11116	11116	•
131		12	- -	i	ET/R			11126			
131			-		0			11246			
			<u>, , , , , , , , , , , , , , , , , , , </u>		D			11246			
131		Ó	0	2	P INS SPRINKLER PIPING	2880		10146		10210	
132			<u>.</u> 6	<u> </u>	P INS SHT MTL DUCT FITNE			10116		10206	and the second second
133			2	2							
134			<u> </u>	2	P INS DMSTC WTR PPG-CLG	720		10196		10216	
135	151	3	1	5	P INS HTGECLNG PPG IN CL			10196		10216	
136			1	2	INS TO/R PLMG RISERS	1920		10126		10210	
137	152	4	3	2	P INS RUFF ELEC CNUTGED	\$		10186		10216	
138	153	Ų	0		D		-	10226		5 10216	
138	_		6	2	C INS SPRINKLER PIPG	2400	\$246	10266	930	5 11016	
139			ō		D			5 10226	925	5 1021	16
139			2	2	C INS SHT MTL DUCTGETTING	5 4800	930	5 10216	1011	5 11016	
140			0		D			5 10226		6 10210	
2 -1 0			٧	2	C INS DMSTC WTR PPG-CLG	720		5 10286		6 1101	
140	161										

		LOC		COST	NODE	SEQUE	NCF		
	AVE DO	ED CD A	ND DESCRIPTION	CO31	E/S	L/S	E/F	L/F	TF
.1. 90	MIS	52 # P.	No besetti itelli						
51 153_	00)	D		9176	10226	9166	10216	25
51 157	2	2	D C INS HTGECLIC PPG IN (CLG 480	9176	10296	9206	11016	30
52 153	^ ^	•	11		9206	いつつろん	9176	10216	24
52 159	3 3	3 2	C INS RUFF ELEC CHOTEF	DRS	9206	10286	9226	11016	28
53 158	4 4	4 2	ER IN) MSNRY PARTNS		10016	10226_	10066	10276	15
54 160		0	D		10016	11026	9306	11016	22
55 160	0(0	D		10126	11026_	10116	11016	15
56 160	0 (0	D		9216	11026	9206	11016	30
57 160		0	D		9216	11026	9206	11016	30
58 161	-	Ö	D		10076	10286	10066	10276	15
59 160					9236	11059	9226	11010	26 15
60 163		0	D CD ATURE TOO DDY WAL		10126	70384 TTA%A	10116	11016	15
61 162		5_2_	P ER STUDS FOR DRY WAL	<u></u>	10126	11,034	10110	71010	· 15
62 163		0	D C ER STUDS FOR DRY WAL	ı	10126				17
62 165		5 <u>2</u>	P INS IN WLL MECH/ELEC	יים ו יים ו					
63 164	4	2 2		WK 1920	10136	11026	10166	11056	14
64 166	4-0	<u> </u>	D		10196	11086	10186	11056	14
64 167		0	D		10196	11106	10186	11096	16
65 167	Ö	0	D		10186	11106	10156	11096	17
66 168	6	5 2	P HANG DRY WALL		11086	11086	11156	11156	C
67 168	4	1 2	C INS IN WLL MECHTELEC	WK 1920	10196	11106	10226	11156	16
67 168	4	3 2	C INS IN WLL MECH/ELEC	WK 1920	10196	11106	10226	11156	10
68 169	6	5 2	C HANG DRY WALL	· · · · · · · · · · · · · · · · · · ·	11166				
169 170	C	0 2	D		11245	11246	11236	11235	
170 171	4	1 2	INS FIN TUBE PIPG	960	11246	11246	11306	11306	
171 400		0	ET/R		15010	15010	11200	11300	
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NETWORK MODEL FOR NEW OFFICE FACILITY HIGHLAND KEITH. 10WA	AND M	ORAN			
VICTORIA MECHANICAL COMPANY	* . * . * .	Market Company of the American	F 25 Sept. Considerate and least		
PROJECT NO 76-10 ISSUE NO. 1 DATED APRIL 26.	1976	and the same to the same time the same allocations of the same			
RALPH J STEPHENSON P.E CONSULTANT		erende enge menn is de discolution engle salve en		(1999) 1997 - 12 AND THE SQUARE	
		e energene			
DATES ARE SHOWN AS MONTH DAY TYR TO! IN TET COL					···
LOC 1 J DAYS RSP CD AND DESCRIPTION	COST	EARLY STRI E/S L/S		L/F	YF
The second series of the second secon					11
1 2 106 0 T/R TO START OF PROJECT		1026 1076	5316	5316	O
2 3 65 0 1 T/R POUR OUT 1ST FL SOG		6016 6226		9226	15
2 3 65 0 1 T/R POUR OUT 1ST FL SOG 2 4 69 0 2 T/R TO POUR OUT 2ND DECK 2 5 56 0 R T/R TO C ER RF MTL DECK		6016 6166	9076	9226	11
2 5 56 0 R T/R TO C ER RF MTL DUCK 2 6 70 0 R T/R TO C LAY INSUL (RFG 2 7 102 0 T/R TO C EXT MSMRYEGIZNG 101 107 6 6 1 P INS SPRINKLER PIPG		6016 7206 6016 7166	8206 9086		34
2 7 102 0 T/R TO C EXT MSNRYEGI ZNG		6016 6016	10226		<u>\$2</u> 0
101 107 6 6 1 P INS SPRINKLER PIPG	2880	9086 9266	9156		14
102 108 6 2 1 P 1NS SHI MILL DETERTINGS	4600	9086 9246			12
103 109 3 1 1 P INS DMSTC WTR PPG-CLG	720	9086 10016	9106	10056	17
104 110 4 1 1 P INS HTGGCLNG PPG IN CLG	960	9086 10066	9136	10116	20
105 11) 9 1 1 INS TO/R PLUMBG RISERS 106 112 4 3 1 PINS RUFF ELEC CNDT&FORS 109 116 3 1 1 CINS DMSTC WTR PPG-CLG 134 140 3 1 2 PINS DMSTC WTR PPG-CLG	2160	9086 9236	9206	10056	11
106 112 4 3 1 P INS RUFF ELEC CNDT6FDRS 109 116 3 1 1 C INS DMSTC WTR PPG-CLG	200	9086 9306	9136	10056	16
134 140 3 1 2 P INS DMSTC WTR PPG-CLG	720	_9136_10146_ 0145_10165_	9156	10186	23
110 117 5 1 1 C INS HTGGCLNG PPG IN CLG	1200	9136 10196	9206	10156	26 20
116 117 5 1 1 C INS HTG&CLNG PPG IN CLG 112 119 3 3 1 C INS RUFF ELEC CNDT&FDRS		9146 10146	9166	15186	22
125 151 3 1 2 P INS MIGREING PPG IN CLG	720	9146 10196	9166		25
127 162 A 2 2 DINS PUFF FLEC CNOTEFORS		9146 10186	- 21.12	すびタンタニ	24
107 114 5 6 1 C INS SPRINKLER PIPG	2400	9166 10126	9226	10166	18
132 138 6 6 2 PINS SPRINKLER PIPING	2880	9166 10146	9235	10218	-50
	720	9166 10286	9206	11016	30
				10186	13
THE THE TENER	"ZE 071"	一つシガズー すみすうぶつ	6764	10205	
152 159 3 3 2 C INS RUFF ELEC CNDT6FDRS	4000	9206 10286	9226	11016	28
152 159 3 3 2 C INS RUFF ELEC CNDT6FDRS 113 118 6 4 1 ER INT MSNRY PARINS		9216 10066	9286	10136	11
136 153 8 1 2 INS TO/R PLMG RISERS	1920	9216 10126	9306	10216	15
138 154 5 6 2 C INS SPRINKLER PIPG	2400	9246 10266	9306	11016	2.2
152 159 3 3 2 C INS RUFF ELEC CNDT6FDRS 113 118 6 4 1 ER INT MSNRY PARINS 136 153 B 1 2 INS TO/R PLMG RISERS 138 154 5 6 2 C INS SPRINKLER PIPG 118 121 3 5 1 P ER STUDS FOR DRY WALL 139 155 8 2 2 C INS SHI MIL DUCT6FITNGS 153 158 4 4 2 ER INT MSNRY PARINS		9295 10146	10016	10166	11
139 155 8 2 2 C INS SHI MIL DUCTOFITNGS	4800	9306 10216	10116	11016	73
153 158 4 4 2 ER INT MSNRY PARTNS 121 124 3 5 1 C ER STUDS FOR DRY WALL		10016 10226		10276 Trodra	15
					14
122 123 4 1 1 P INS IN WELL MECHZELEC WK					11
161 167 3 5 2 P ER STUDS FOR DRY WALL		10076 10286			15
126 127 3 1 1 C INS IN WILL MECHTELEC WE	1440				13
126 127 3 3 1 C INS IN WILL MECH/ELEC WK	1440				13
102 165 4 5 2 C ER STUDS FOR DRY WALL		10126 11046			17
163 164 4 1 2 P 1NS IN WLL MECH/ELEC WK	1920	10136 11026	10186	11056	14
163 164 4 3 2 F INS IN WLL MECHYELEC WK 167 168 4 1 2 C INS IN WLL MECHYELEC WK	. 1650 . 1850	10150 11070	10334	111026	14
167 168 4 3 2 C INS IN WLL MECH/ELEC WE	1920	10196 11106	10226	11156	16
125 120 5 5 1 P HANG DRY WALL		10256 10256			0
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LOC DESCRIPTION	6001 F/S 1/S E/F 1/F TF
1 J DAYS RSP CD AND DESCRIPTION	and the second of the second o
128 129 5 5 1 COMP HANG DRY WALL	11016 11016 11056 11056 0
130 131 4 1 1 INS FIN TUBE PIPING	960 11086 11086 11116 11116 0
166 168 6 5 2 P HANG DRY WALL	11086 11086 11156 11156 0 11126 11126 11306 11306 0
	11166 11166 11236 11236 0
168 169 6 5 2 C HANG DRY WALL	960 11246 11246 11306 11306 0
170 171 4 1 2 INS FIN TUBE PIPG	
the second of the second experience of the second experience of the second of the second of the second experience of the second	A STATE OF THE STA
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The second state of the descriptions of the second	with Discourse that the second design per hardware are the second with the second design per hardware are the second design and the second design per hardware are the second design and the second design are the second design are the second design are the second design and the second design are the second de
A THE RESIDENCE OF THE PERSON	t and with the common transfer the minimum of the public damping and public transfer to update the contract of
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The second secon	A COMMENT OF WHITE PROBLEMS AND BEST OFFICE OF THE STATE
group of the second of the second second second second second of the second second second second second second	Market - State - Market - Mark
4 Al righters on the Millionness section have a special state of the section of t	inter deptile) dies die 1. versage dies die 1 de 1861 digentifierenzen delte A. v. orgalij A. v. orgalij A. v. order digent (alle production des 1 de 1861 digentifierenzen des 1 de 1861 digentifieren des 1 de
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NETWORK MODEL FOR NEW OFFICE FACILITY HIGHLAND	A NO NO	הא מעד			··	
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VICTORIA MECHANICAL COMPANY						
PROJECT NO 76-10 ISSUE NO. 1 DATED APRIL 26.	1976					
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DATES ARE SHOWN AS MONTH-DAY-YR 101 IN TET COL		ATES C	RITICA STRT	NL ITEM	<u> </u>	
LOC 1 U DAYS RSP CD AND DESCRIPTION	COST	E/S	L/5	E/F	L/F	<u>TF</u>
TYD TO START OF BROILET		1026	1.024	5316	5316	Ü
1 2 106 0 T/R TO START OF PROJECT 2 7 102 0 T/R TO C EXT MSNRY&GLIZNG		6016	6016	10226		
A A AB D 3 TAR DANIE DIET SNU DECE		6016	6166		9226	11
2 3 65 0 1 T/R POUR CUT 15T FL SOG		ີ 601 ຄື	6226		9226	15
2 3 65 0 1 T/R POUR OUT 15T FL SOG 2 6 70 0 R T/R TO C LAY INSUL 6 RFG 2 5 56 0 R T/R TO C ER RF MTL DECK		6016	7166		10226	32
2 5 56 O R T/R TO C ER RF MTL DECK					10066	34
105 111 9 1 1 INS TO/R PLUMBG RISERS	2160	9086			10056	11
102 108 8 2 1 P INS SHT MTL DCTEFTINGS					10056	12
101 107 6 6 1 P INS SPRINKLER PIPG	2860		9266		10056	14
106 112 4 3 1 P INS RUFF ELEC CNDTEFDRS 103 109 3 1 1 P INS DMSTC WTR PPG-CLG		9086	9306		10056	16 17
103 109 3 1 1 P INS DMSTC WTR PPG-CLG 104 110 4 1 1 P INS HTGSCLNG PPG IN CLG	960	9066	10066	9100	10116	20
						11
108 115 8 2 1 C INS SHT MTL DUCTGETTINGS	4800	9206	10076	9296	10186	13
						15
133 139 8 2 2 P INS SHT MTL DUCT FTINGS 107 114 5 6 1 C INS SPRINKLER PIPG		9166	10126	9226	10186	16
110 117 5 1 1 C INS HTG&CLNG PPG IN CLG			10126		10166	20
136 153 8 1 2 INS TO/R PLMC RISERS						15
109 116 3 1 1 C INS DMSTC WTR PPG-CLG	720	9136	10146	9156	10166	23
112 119 3 3 1 C INS RUFF ELEC CNDT&FDRS	1	9145			10156	22 11
# * * * * * * * * * * * * * * * * * *			10146	10010	10216	20
			10186		10216	24
137 152 4 3 2 P INS RUFF ELEC CNDT&FDRS 122 123 4 1 1 P INS IN WLL MECHVELEC WK	1920					<u>Ti</u>
122 123 4 3 1 P INS IN WLL MECH/ELUC WA						11
134 140 3 1 2 P INS DMSTC WIR PPG-CLG						26
135 151 3 1 2 P INS HTG&CLNG PPG IN CLC 139 155 8 2 2 C INS SHT MTL DUCT&FTINGS			10196		10216	
139 155 8 2 2 C INS SHT MTL DUCTEFTINGS	4800					
121 124 3 5 1 C ER STUDS FOR DRY WALL					10266	14
153 158 4 4 2 ER INT M5NRY PARTIES					10276	15
125 128 5 5 1 P HANG DRY WALL	2600				10296	<u>_</u>
138 154 5 6 2 C INS SPRINKLER PIPG 126 127 3 1 1 C INS IN WILL MECH/ELIC WA						
126 127 3 1 1 C INS IN WILL MECH/ELIC WI 126 127 3 3 1 C INS IN WILL MECH/ELIC WI						
140 156 3 1 2 CINS DASTO WTR PPG-CLG						
152 159 3 3 2 C INS RUFF ELEC CNUTEFORS	5	9206	10286	9226	11010	28
161 162 3 5 2 P ER STUDS FOR DRY WALL		10076	10286	10116	11016	15_
151 157 2 1 2 C 185 MIGDCENG PPG IN CLO	S 480	917ú	10296	9206	- 11016	30
128 129 5 5 1 COMP HANG DRY WALL 163 164 4 1 2 P INS IN ULL MECH/ELEC WI		11616	11016	11056	11026	سر بي سيد
163 164 4 3 2 P 1MS IN WEL MECHZELEC WI	7.1350	10126	ገን ነጥራዊ ያልውነር ሰነገ	CTTTLEA	. ##U26 1076	14 17
130 131 4 1 1 INS FIN TUBE PIPING	960	11086	11096	11111	133116	C
130 131 4 1 1 INS FIN TUBE PIPING	. 700	* * * * 6 6				

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LOC 1 J DAYS RSP CD AND DESCRIPTION	COST	LAYE E/S	STRT L/S	SEQ E/F	L/F	T F
166 168 6 5 2 P HANG DRY WALL. 167 168 4 1 2 C INS IN WLL MECH/ELEC WK	1920	11086	11106	10226	11156	lá
167 168 4 3 2 C INS IN WLL MECH/ELEC WK 131 400 12 0 1 ET/R 168 169 6 5 2 C HANG DRY WALL	,	11126	11126	11306	11306	16 0 0
170 171 4 1 2 INS FIN TUBE PIPG	960	11246	11246	11306	11306	ō
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NETWORK MODEL FOR NEW OFFICE FACILITY HIGHLAND KEITH, IGWA	
VICTORIA MECHANICAL COMPANY	
PROJECT NO 76-10 ISSUE NO. 1 DATED APRIL 26.	1976
RALPH J STEPHENSON P.E - CONSULTANT	
DATES ARE SHOWN AS MONTH DAY YR 101 IN TET COL	INDICATES CRITICAL ITEM
LOC I J DAYS RSP CD AND DESCRIPTION	E/S L/S E/F L/F TF
1 2 106 O T/R TO START OF PROJECT	1026 1026 5316 5316 0
2 3 65 0 1 T/R POUR OUT 1ST FL SOG	6016 6226 8316 9226 15
2 3 65 0 1 T/R POUR OUT 1ST FL SOG 2 4 69 0 2 T/R TO POUR OUT 2ND DECK	6016 6166 9076 9226 11
102 106 8 2 1 P 1NS SHT MTL DCTGFTINGS 103 109 3 1 1 P 1NS DMSTC WTR PPG~CLG 105 111 9 1 1 1NS TO/R PLUMBG RISERS 106 117 4 3 1 P 1NS RUFF ELEC CNDT6FDRS 2 5 58 0 R T/R TO C ER RF MTL DECK	4800 9086 9246 9176 10056 12
103 109 3 1 1 P 1NS DMSTC WTR PPG-CLG	720 9086 10016 9106 10056 17
105 111 9 1 1 INS TO/R PLUMBG RISERS	2160 9086 9236 9206 10056 11
106 317 4 3 1 P INS RUFF ELEC CNDT&FDRS	9086 9306 9136 10056 16
2 5 58 O R T/R TO C ER RF MTL DECK	6016 7206 8206 10086 34
TOU TAU I BE I SHOULD IN SHEET	, ,00 ,000 10000 ,130 10110 10
113 118 6 4 1 ER INT MSNRY PARTNS	9216 10066 9286 1U135 11
107 114 5 6 1 C INS SPRINKLER PIPG	2400 9166 10126 9226 10166 15
108 115 8 2 1 C INS SHT MTL DUCTGFTINGS 109 116 3 1 1 C INS DMSTC WTR PPG-CLG	4800 9206 10076 9296 10186 13
109 116 3 1 1 C INS DMSTC WTR PPG-CLG	720 9136 10146 9156 10186 23
110 117 5 1 1 C INS HTGECLNG PPG IN CLO	1200 9146 10126 9206 10186 20
112 119 3 3 1 C INS RUFF ELEC CNDT&FDRS	9146 10146 9166 10166 22
118 121 3 5 1 P ER STUDS FOR DRY WALL	9296 10146 10016 10186 11
110 117 3 1 1 C INS RUFF ELEC CNDT6FDRS 118 121 3 5 1 P ER STUDS FOR DRY WALL 133 139 8 2 2 P INS SHT MTL DUCT FTINGS 132 138 6 6 2 P INS SPRINKLER PIPING 134 140 3 1 2 P INS DMSTC WTR PPG-CLG 135 151 3 1 2 P INS HTGGCLNG PPG IN CLG	4800 9206 10116 9296 10206 15
132 138 6 6 2 P INS SPRINKLER PIPING	2880 9166 10146 9236 1021è 20
134 140 3 1 2 PINS DMSTC WTR PPG-CLG	720 9136 10196 9156 10216 26
135 151 3 1 2 P INS HTGGCLNG PPG IN CLC	5 120 9146 10196 9166 10216 25
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PROJECT STATUS REPORT FOR NEW KEITH. IOWA	OFFICE FACILITY H	IGHLAND AND MORAN	
PROJECT NO 76-10 ISSUE NO. 1 VICTORIA MECHANICAL COMPANY	DATED APRIL 26. 19	76	
RALPH J STEPHENSON P E - CONS	SULTANT		
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RALPH J. STEPHENSON, P. E. CONSULTING ENGINEER

November 1.

Subject: Monitoring Report #1

New Office Facility

Highland and Moran, Keith, Iowa

Victoria Mechanical Company

Project: 76:10

Monitored from Issue #1 dated April 26,

Date of Monitoring: September 24, (working day 188)

Target Completion Date: November 30, evening (working day 234) for fin tube piping

Actions taken:

- Inspected project
- Reviewed job progress with superintendent
- Evaluated job progress
- Color coded networks

General Summary

As of September 24, (working day 188) the project is basically in healthy condition. An evaluation of the job against late starts and late finishes shows that all major tasks are currently meeting or bettering late starts and late finishes.

Accurate information on exterior masonry and glazing status was not available from the general contractor. This work should be watched carefully since it affects hanging board upon which installation of our fin tube piping depends.

Projecting directly from late start/late finish sequences, it appears activities over the next two weeks should include:

- continuing installation of all major riser and overhead mechanical and electrical work
- installation of interior masonry partitions
- installation of insulation and roofing
- erection of exterior masonry and glazing

RALPH J. STEPHENSON, P. E. CONSULTING ENGINEER

Monitoring Report #1 New Office Facility Page two

It is anticipated that on September 29, according to the current early start schedule, studs for drywall are due to start at the first floor. However, looking at installation progress of toilet room plumbing risers, it appears these are lagging early start/early finish targets. Therefore, interior masonry which restrains installation of studs will probably be late and may delay installation of in-wall work past the current desired early target of October 4, (working day 194).

In a conference with the drywall contractor on September 24 (working day 188) he said he would prefer to erect studs and install one side of the board. We told him that this was not a desirable procedure and asked him if he would leave both sides exposed. He agreed, providing we would be liable for any damage to his studs by our work. We agreed.

In summary, the project is moving fairly well. The superintendent is on top of the job and our projections for work over the next week indicate the job should stay healthy.

Ralph J. Stephenson, P.E.

RJS m

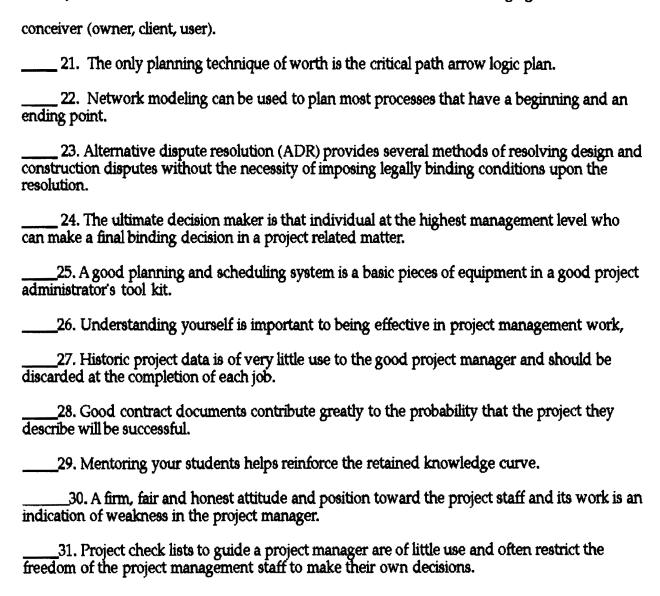
RALPH J. STEPHENSON, P.E. CONSULTING ENGINEER

Monitoring #2

Project Status as of morning of Oct. 8 (working day 198)

Task	Color Code	Status	Was completed evening of	Will be completed
108 - 115		Comp.	Sept. 30	
109 - 116		Comp.	Sept. 28	
110 - 117		Comp.	Sept. 30	een (gg) gga 187*
105 - 111		Comp.	Oct. 5	
112 - 119		Comp.	Sept. 28	
132 - 138		Comp.	Oct. 6	
133 - 139	•	Comp.	Oct. 1	one quip dals libr
136 - 153		10% comp.	 2	in 6 working days
137 - 152		Comp.	Sept. 30	
138 - 154		10% comp.	.	in 20 working days (material problems)
139 - 155		50% comp.		in 3 working days
140 - 156		Comp.	Sept. 27	40 cm 64 cm
151 - 157		Comp.	Oct. 5	
152 - 159		Comp.	Oct. 7	dust sale date
2 - 6		Comp.	Oct. 4	
2 - 7		70% comp.		in 15 working days

rease answer the questions below with a true (1), or false (F)
1. Everyone is well suited to become a project manager in design and construction.
2. Insuring that the project team effectively allocates resources is an important part of the project manager's responsibility.
3. Most project administrators and project managers are given the authority needed to carry out their responsibilities.
4. Good project planning encourages accurate simulation of project conditions prior to the actions described actually occurring.
5. The basic forms of network modeling are pert, arrow diagraming and precedence diagraming.
6. The early start is the earliest date upon which an activity can begin if the network model logic and time frames are being followed.
7. Network planning effectiveness is increased when float time is properly used to help allocate resource.
8. Ownership of float time should be established early, and if the potential for destructive conflict exists, the ownership should be defined in the contract documents.
9. The critical path traces the shortest time path along which the project can be completed in accordance with the network of which it is a part.
10. A working day calendar must always provide for a 5 day work week and remove 6 holidays per year from the working day list.
11. The longest time path through a network model is the critical path.
12. Arrow and precedence diagraming each use similar algorithms from which the calculations are made.
13. Total float is calculated by subtracting the early start from the late finish and then subtracting the task duration.
14. The early start, early finish isoquant is a line drawn through identical early start, early finish time points on activities in a network model.
15. Weather restraints should be allocated by instinct and guesswork.
16. Expected project money flow is immaterial and is of little or no interest to the



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Section #6 - The problem job and its documentation

6.01 & 6.02	Claim prone job characteristics
6.03 to 6.07	Common causes of contested claims
6.08 & 6.09	Clarion Office penthouse base network
6.10 & 6.11	Clarion Office penthouse impacted network
6.12 to 6.16	General technical steps in processing a claim

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Claim Prone Job Characteristics

During the profiling, proposing and negotiating period, it is often possible to gain a good insight into the expected nature of a job if one is fortunate (or unfortunate) enough to be the successful proposer. The problem job is becoming increasingly serious in our business and professional lives and it should be identified early. The problem job generally results in increased costs during the construction period and quite often requires arbitration or litigation to achieve resolution of costs and damages.

Thus, it is good policy for the perceptive owner, architect/engineer and contractor to become familiar with those characteristics that early identify a job as having potential for being a trouble project.

This list of characteristics is by no means complete, nor is it meant to imply that a job having these features will necessarily be claim prone. It is, on the other hand, an honest effort to state certain unique job features that have been identified in projects that have ended up in litigation or arbitration. The list is at random with no attempt to classify or characterize the features.

Claim prone job characteristics may include:

a. A wide spread in proposal prices.

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- b. Issuance of a large number of pre-bid addenda and instructions.
- c. For subcontractors, a poor general contractor reputation if the project is being built by one prime.
- d. For projects with separate primes, poor other prime contractor reputations.
- e. More than four to six prime contractors involved(applicable on normal building work only).
- f. Poor reputation of architect/engineer preparing contract documents.
- g. Excessive how-to-do-it emphasis in contract drawings and specifications.

Claim Prone Job Characteristics (continued)

- h. Non-liable party involvement in responsible positions, i.e. non-liable construction manager.
- i. Large numbers of allowance items.
- j. Zero (or excessively small) tolerance specifications.
- k. Poorly defined authority and responsibility patterns in the offices of the architect/engineer, the owner, the general contractor or other prime contractors.
- 1. Inexperienced specialty contractors.
- m. Excessive number of pre-selected suppliers for key material and equipment.
- n. Large dollar amount or numbers of owner purchased equipment.
- o. Location in strike prone areas.
- p. Location in jurisdictionally sensitive areas.
- q. Heavy use specified for untried products and equipment.
- r. Non-liable party involvement in establishing delivery commitments, i.e. construction manager, architect/engineer, owner representative.
- s. Involvement of politically accountable owners, architect/engineers or other contractors.
- t. Multi responsibility payment structures.
- u. Excessively long time periods to award contracts after a proposal.
 - (Note: This often occurs in public work where many non-project approvals and agencies are involved.)
- v. Poor owner reputation.

COMMON CAUSES OF CONTESTED CLAIMS

Contested construction claims have increased over the past few years and now must be recognized as a serious road block to proper and profitable construction procedures.

The reasons for the increase in contested claims are many and must be understood in the sense that our society has become somewhat legalistic. That is to say, the recourse to legal resolution, as opposed to interpersonal, technical, or administrative resolution of problems has become a common fortunately shows some signs of diminishing as costs and time involvement in legal matters have increased astronomically.

However, there are claims, there always have been claims, and there will probably always will be contested claims. Those in construction should however, thoroughly understand the structure of the contested claim.

Specifically, contested claims lead to resolution by an administrative settlement, litigation, arbitration, or mediation. There are some common causes of conflict and it is these that stimulate the parties to go to a formal settlement by outsiders. It is important for those in construction to understand how to avoid the mistakes that cause wasteful contested claims.

Several years ago a firm specializing in construction claims and their settlements studied some of the most common causes of disputes. Of two hundred occurrence of contested claims the following percentages were found.

1. Directed Change - 48%

A legitimate change within the contract scope for which the owner must pay.

Examples

- Owner changes the door color after the door is painted.
- Owner revises size of electrical room door opening

Advice

- Required extensions of time should be stated in writing.
- Costs for extended general conditions should be agreed upon early.
- The client or owner is obligated to pay for the change, if there is a charge.
- Payment for the work should be explicitly agreed upon before starting.

2. Constructive change - 42%

An owner's action or inaction that has the same effect as a written order.

Examples

- Shop drawing corrections, showing additional work not covered in contract documents.
- Owner's representative tells a superintendent to relocate a wall with no payment intended.

Advice

- Don't assume changes will be free. Find out if there is a cost.
- Don't enrich contract documents.
- Don't enrich shop drawings.
- Make certain the scope and costs of additional work is clearly understood.

3. Defective or deficient contract documents - 41%

Contract documents which do not adequately portray the true contract scope.

Examples

- A retaining wall shown dotted on the contract documents and expected by the architect/engineer and the owner to be built as part of the contract.
- Dimensional errors that cannot be resolved by verbal clarification.
- Contract documents that expect performance by default. For instance, specifying a miscellaneous iron ladder but not showing it on the drawings.

Advice

- Expect to pay your architect and engineer for good quality assurance in the production of contract documents.
- Select your design team on the basis of performance not cost.
- Clearly define design and construction delivery methods to be used.
- Don't expect your contractor to design the job unless it is a design/build project.
- Don't make unrecorded corrections to contract documents.

4. Delays - 41%

A delay situation beyond the control and not the fault of the contractor.

Examples

- Rock encountered that delays the job but was not shown on the contract documents.

Advice

- Be as thorough as possible in defining physical conditions of the site upon which the facility is to be constructed.
- Specify weather standards when it is necessary to clarify time extensions that might be caused by inclement weather.
- Determine delay costs quickly and eliminate them as soon as possible.
- Don't stop field work without proper authority and a very good reason.

5. Constructive acceleration - 35%

More work with no time extensions, or the same work and a shorter time period in which to do it.

Examples

- Owner refuses to grant time extension for work that will take longer to perform.
- Owner makes unauthorized use of critical path time without extension.
- Owner makes use of float time with the expectation that the contractor will not request or require a time extension.

Advice

- Never assume the contractor will do extra work within the contract time.
- Work out an early agreement on the use of float time in the network model.
- Never assume a field order is a no cost, no time extension change.

6. Maladministration - 35%

Owner interference with the contractor's right to enjoy least cost performance.

Examples

- Owner directs contractor to provide a certain space in a facility early without such early turn over having been specified in contract documents.
- Owner directs contractor to start work on an encumbered site.
- Architect/engineer unresponsive to legitimate requests for information.

Advice

- Always allow the contractor to select construction methods and means.
- Make certain the site is fully available to the contractor before the job begins.
- Process submittals promptly.

- Clearly define the time frame and the sequence by which submittals are to be processed, and do it early in the job.

7. Differing site conditions - 31%

The actual site differs from that represented on the contract documents, or deviates from ordinary or normal expectations of such a site in that area.

Examples

- Artesian water encountered in sand seam outside of where soil borings were taken.
- Existing basements encountered but not indicated on contract documents.
- Restrictive easements or assessments on the property not made known to the contractor before contract execution.

Advice

- Expect to pay for and get a good site survey
- Make certain soil borings are adequate to show any unusual conditions.
- Locate and define all easements.
- Check the site history for unusual or restricted conditions.
- Take photos of any unusual conditions encountered.

8. Impossibility of performance - 18%

A situation where it is impossible to carry out the contract work.

Examples

- Expecting a contractor to work on an encumbered site.
- Owner refuses to move interfering utilities he is supposed to relocate by contract.
- Specifying installation of above ceiling work that won't fit in the space provided.

Advice

- Expect the design team to check their work thoroughly for interferences.
- Accept your legitimate design and administrative duties and responsibilities and take care of them.
- Resolve dimensional difference early.
- Do your homework to presolve expected problems and interferences.

9. Superior knowledge - 18%

Withholding data or information during the pre contract period, that affects

construction on matters of importance.

Examples

- On a steel erection contract not telling the bidders that the steel had been refabricated from a previous job.
- Failing to tell bidders that there is a cost cap on the first two months costs
- Not telling bidders that there is a high pressure gas line through the site that must be accommodated during construction.

Advice

- Be certain all bidders know as much as they must know to propose properly.
- Be certain demolition contract documents specify all work to be done.
- Locate, to the best of your ability, all site obstructions before bidding.
- Don't expect the contractor or the architect and engineer to read your mind.

10. Termination - 7%

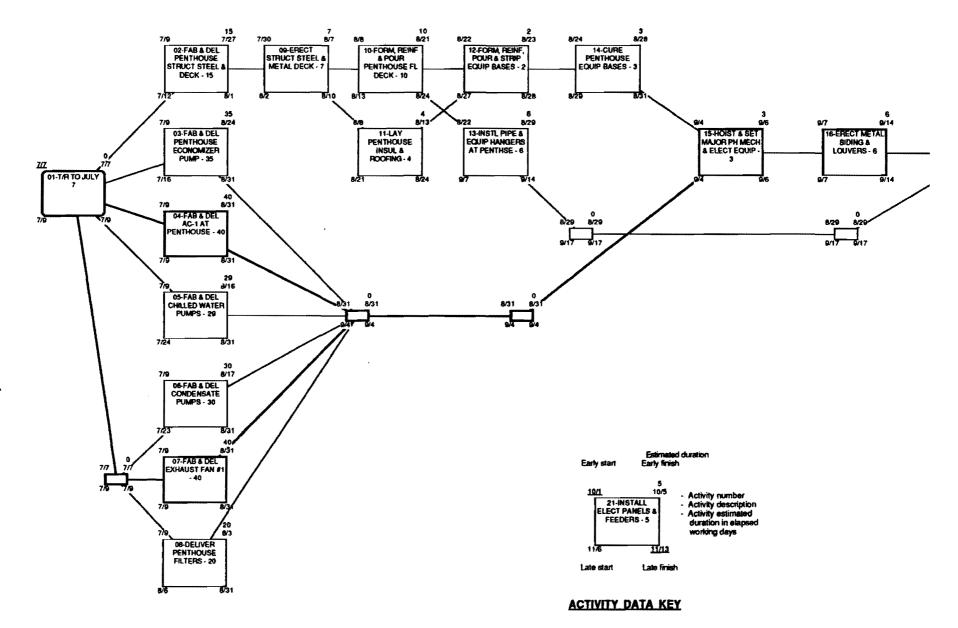
Dismissal from the project for convenience or default.

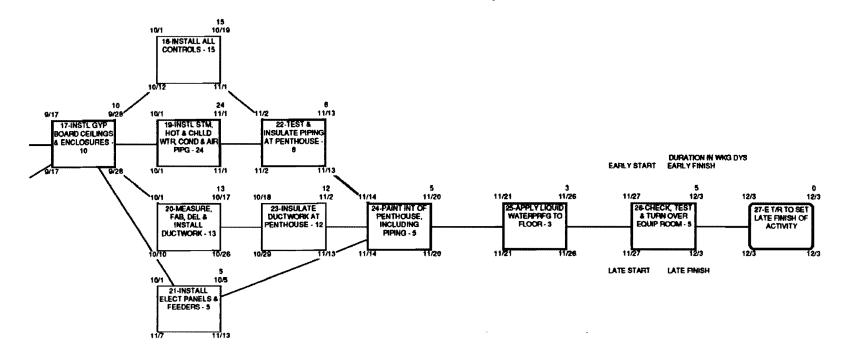
Examples

- The section of the project is no longer needed and is removed from the contract.
- The contractor is behind schedule.
- The contractor's performance is unsatisfactory.
- The owner doesn't like the way the superintendent talks back to him.
- The contractor doesn't manage submittals promptly and accurately.

<u>Advice</u>

- Be certain the cause for dismissal is legitimate and well defined.
- Don't dismiss for minor reasons. Dismissal is serious business.
- If dismissing, be certain proper notice is given.
- Insure the contract documents give you the right to dismiss.





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Base Plan of Action

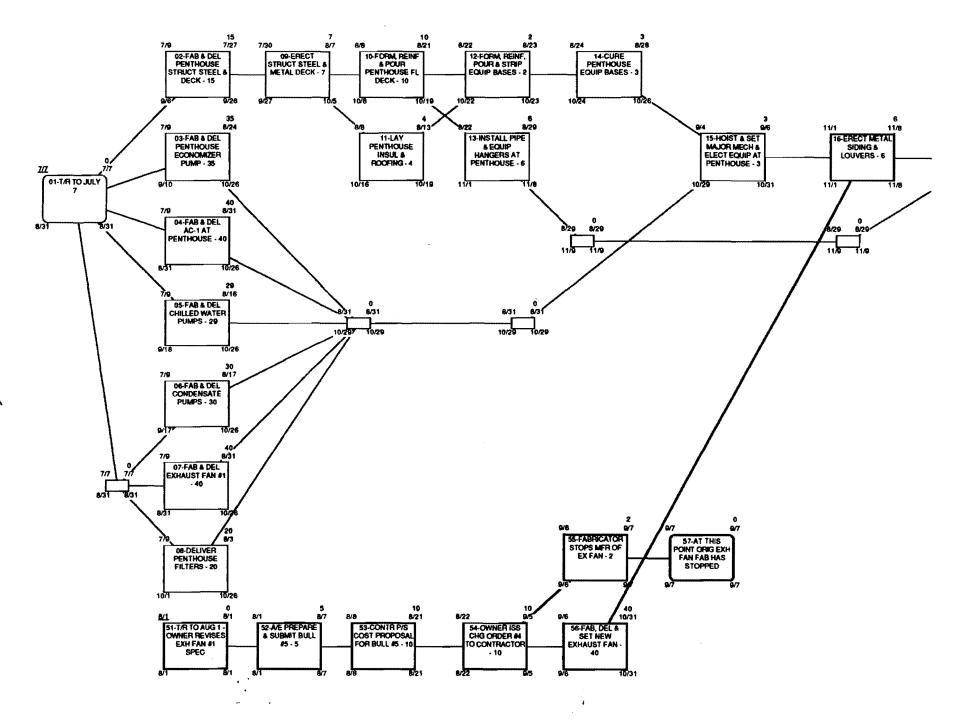
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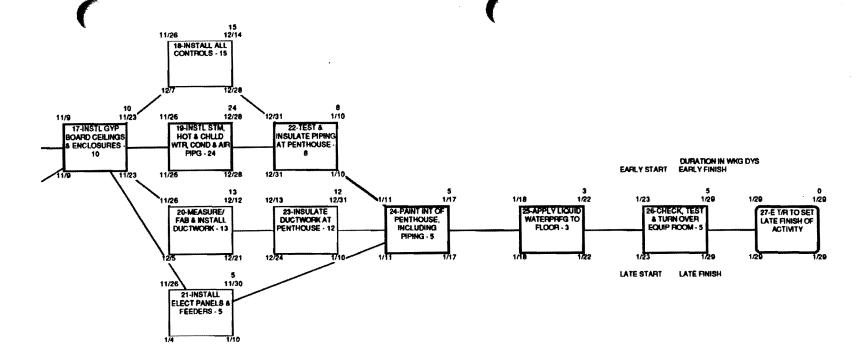
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Luther Mechanical Contractors Washington D.C.

sheet ph-1





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ARION OFFICE BUILDING PENTHOUSE MECHANICAL **EQUIPMENT ROOM #1**

Luther Mechanical Contractors Washington, D.C.

> sheet ph-1

General Steps Taken in Processing A Construction Claim

Review and study draft only

The starting point of most construction related claims is when one of the parties involved feels they have been harmed in some manner by the actions of another involved party. Of course there are many variations on this basic theme. Due to the number, complexity and combinations of circumstances under which a contested claim may arise, let us first take a specific set of project delivery criteria and examine the steps that might be followed in resolving a typical dispute.

Assumptions - The project is a hard money, fixed time job in which the construction firm doing the work is considered a prime contractor, with a conventional construction contract with the owner. The owner has had his design team prepare a relatively complete set of contract documents from which contractor selection was made by competitive bidding from a short list.

Further assume that at some point in the construction process the owner takes an action that seems to interfere with the right of the contractor to enjoy a maximum profit from his construction efforts (sometimes called maladministration), while, in the contractor's opinion, he is still performing in accordance with his contract obligations.

To describe an instance where this could actually happen, suppose the contract calls for completion of the total facility by September 1st with no specified intermediate dates for owner occupancy of the facility. Part way through the job the owner makes it known to the contractor that he wants the upper floors delivered by July 1st, but will still take the lower floors on September 1st. The owner says this should be at no additional cost to him since the contractor was planning to be done about that time anyway. The contractor proceeds to try and accommodate the owner.

Usually in a good contractor/owner relation a matter of this nature can be worked out amiably and to the mutual operational and financial satisfaction of both parties, the owner and the contractor.

However in this case, assume the revisions apparently cause considerable disruption of sequencing, delivery commitments and manpower assignment to the project over what had been planned by the contractor. An effort to resolve the matter equitably for both parties has been made and was unsuccessful. Clearly, where the financial and other losses of the contractor, real or imagined, is sizable, another method of approaching a

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settlement must be found.

Now, the first step in a formal resolution takes place - making a decision on the preferred or specified method to use to settle. Usual methods are:

- Administrative settlement
- Mediation
- Arbitration
- Modifications or combinations of the above

Usually the preferred solution by most parties to a dispute is by some type of administrative settlement through discussion among the operational and executive staffs of the owner and the contractor. Where this proves difficult or impossible, succeeding steps are usually taken.

For our example let us start by considering litigation.

Litigation is the settlement of a dispute through the efforts of a third party operating under legal rules governing the presentation, consideration and judgments rendered in the case. It is to be emphasized that the steps outlined below are not to be considered the formal legal steps to be taken, but within the writer's experience are steps most contested claims in which he has been involved with follow to their resolution.

There may be considerable variation in the sequence in which the steps are taken. However at some time in the process each of the following actions must be considered, and if appropriate, taken. The steps are lettered for convenience of reference, but are not necessarily listed in the sequence in which they may be taken.

- Step A The need for a claim emerges and the parties involved discuss the matter. There is either a resolution, a decision to pursue the matter further administratively, or a decision to file for formal action resulting from the discussions.
- <u>Step B</u> If a resolution is not achieved, the contractor will probably prepare additional submittal material identifying the circumstances, the effects, the impacts and the approximate reimbursement felt due him as a result of imposition of other than contract conditions on his work.
- <u>Step C</u> This submittal material is then presented by the contractor to the owner and further discussions are held. These hopefully will lead to an administrative settlement.

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If not, the contractor may file through his legal advisors, a request for one of several kinds of formal third party decision actions, such as mediation, arbitration or litigation. The discussion in this paper deals primarily with the technical steps usually followed in litigation.

- <u>Step D</u> The contractor through his legal advisors, then actually files for litigation. This is a complex and formal process, a description of which is beyond the scope of this essay.
- <u>Step E</u> As the petition for litigation is being filed, the contractor selects the issues to be addressed that have contributed to the claim, and the level of documentation he and his technical and legal counsel feel appropriate.
- <u>Step F</u> If a relatively low level of documentation has been deemed adequate, since the causes and proof of the contested claim issues seem apparent, the contractor's staff will usually assemble the claim file and estimate the cost of the damages caused by the owner's apparent interference.

If the nature of the claim is such that many complex and obscure factors have contributed to the claimed loss, or the proof of loss appears excessively complex, the contractor may call in an outside qualified and objective expert to help assemble the documents, the facts and the amounts to be claimed.

- <u>Step G</u> The backup documentation concerning correspondence, transmittals, estimates, change processing, directives, and other pertinent historical records is assembled into a data system which allows the location, printing, abstracting and relative rapid analysis of groups of documents or records relating to any subject, chronology, organization or other classification system desired.
- <u>Step H</u> Concurrent with preparation of detailed document files, the discovery of evidence by both parties is pursued. This discovery period is often characterized by demands for what are called interrogatories and depositions. It is to be emphasized that the discovery period in litigation is primarily to uncover evidence, its source, its existence and its nature.

Because of the often difficult nature of activities during discovery in the litigation process it is usually an advantage for the contractor to have his outside experts work directly for the legal advisor. This may provide some protection to the consultant work product and thus shield it from those not friendly to the contractor.

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• <u>Step I</u> - As discovery proceeds, the parties to the dispute should be, and usually are, trying to agree on an administrative settlement as the various claims and counter claims statements emerge.

Also, during the discovery period face to face attempts to uncover evidence are accomplished most commonly by deposition. The deposition consists of testimony and questioning, again aimed at evidence location. The deposition period will usually continue over a period specified loosely by the governing judicial body in the matter.

From depositions, additional documentation is found, and if wanted by a party to the dispute, subject to acquisition by the subpoena process. This process usually does not allow material prepared by a consultant for an attorney to be acquired through subpoena. This is the main reason for having the legal consultant work directly for the legal consultant and prepare confidential data and analyses for the attorneys. This material is sometimes known as a protected work product.

An important feature of the discovery/subpoena process is that few if any documents prepared during the course of the job can be totally shielded from acquisition by the opposition. Therefore there is a strong need for good, intelligently written documentation of the job during its construction.

• <u>Step I</u> - At some point, usually determined by the governing legal body, the discovery period is declared closed and formal legal hearings now begin. By this time a selection and settlement on the type of litigation decision making process has been made. The two most common methods are the bench trial and the jury trial.

A bench trial is conducted by a judge only, and he makes the decision in the matter after the hearings have been completed. The jury trial uses a jury of lay individuals to hear the testimony and to judge the merits of the case.

In technical matters, such as construction, it is most often found that a bench trial is preferable to the jury trial due to the difficulty in presenting understandable evidence to a group of lay people, who often are not acquainted either with the legal process or the design and construction industry.

• <u>Step K</u> - During the formal trial process the parties to the contested claim present their respective views in arguments, displays of evidence, direct questioning and cross examination of witnesses. The judge, in a bench trial, or the jury, in a jury trial, listens

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to the presentation of evidence until the arguments are exhausted, and both sides or the judge calls it quits.

During the hearing process many people may be called to the witness stand to answer questions. Those who have given depositions may be closely questioned on statements made by them during the deposition, particularly in relation to additional information that has come out during subsequent depositions, interrogatories or in court.

- <u>Step L</u> Once the governing legal body declares the trial completed, the case is closed and either the judge, in a bench trial, or the jury, in a jury trial, retire to review the evidence, think about the testimony and the evidence, and to make a decision from the choices presented during the trial.
- Step M When a decision as to the relative merits of each party's case is reached by the judge or the jury, the decision is announced and the settlement of claim is decided on by the governing legal body. This then closes out the case as originally heard and judged upon. From this point on there are several legal actions possible that could reopen the matter of the contested claim and its merits. A discussion of these is beyond the scope of this paper.

Section #7 - Case studies

7.01	Case study pointers
7.02 & 7.03	Case studies for preparing forms
7.04 & 7.05	The case of the changing library
7.06 & 7.07	Case of resource sensitive school project
7.08	Single resource allocation network
7.09	Full resource allocation plan
7.10	Resource allocation network solution
7.11	Resource alloc ES/EF bar chart solution
7.12	Resource alloc leveled solution
7.13	The case of the color schedule argument
7.14	The sneaky boiler contractor
7.15	The wasted treatment plant
7.16	The dependent tasks addition
7.17	The frozen job
7.18	The missing slab on grade

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Pointers for Reading, Analyzing and Solving Case Studies

We will be using miniature case studies occasionally to point up various features of project planning and control systems. The suggestions below are to help you gain the most from the case study work.

1. Pointer 1

Read the case study carefully and try to get an overall managerial feeling for the situations and problems. The first scanning should be rapid with brief returns to specific problems. Underline and highlight key points as you go through the case study the first time.

2. Pointer 2

Where problems seem to exist in the description, isolate these even though they appear minor, and give them mental priority ranking as you read through the study the first or second time. Identify problems to be solved and actions to be taken by asterisks or some other identifying mark.

3. Pointer 3

Clearly identify your position in the case study. What is it you are supposed to be, and how are you supposed to act? This activity is called internal role playing and is a good simulation technique for solving problems from your standpoint.

4. Pointer 4

Always ask yourself the basic questions about any situation - who?, what?, when?, where? Without the answers to these questions, an analysis may be incomplete and faulty.

5. Pointer 5

Be certain to answer the problem questions as fully as time permits. Normally the minutes allocated to a case study will be few and it is important to focus quickly upon the essential elements of the problems presented.

6. Pointer 6

When the case study is discussed, don't hesitate to bring out points you feel are important. Also learn from other's solutions. Remember there are usually many ways to solve problems and resolve difficulties.

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Case Study for Preparing Forms

Define a situation in which it may be necessary for you to prepare a form for transmitting, receiving or tabulating information on a regular and somewhat standardized basis. The need can be taken from your own work experience, or you may choose to select one of the situations listed below to use as a basis for the form design.

<u>Situation #1 - Owner</u> - Review and approval of submittals (turnaround) is being delayed by an inadequate understanding of the paper flow which is from the general contractor, to the owner, to the architect/engineer of record, to the owner and back to the general contractor. You are the owner. Design a form that may help alleviate the situation.

Situation #2 - Architect/engineer - It is time for you as the architect/engineer to begin punching out the back-of-house ballroom, meeting room, restaurant, lobby and food service areas of a new hotel. The owner is expecting clear cut sign off points so he can begin installing his fixtures, furnishings and equipment (FFE) with no residual complaints from the general contractor, and clear cut acceptance of the space from the FFE contractor. Design a punching out system and form that will satisfy yours, the contractor's & the owner's needs.

Situation #3 - General contractor - As the project manager for the general contractor on a new 5 story office building you are responsible for keeping the official construction meeting minutes at job meetings with the owner, the architect/engineer and the major sub contractors. You feel it might be well to devise a standard form to use for each meeting so you are certain to include all the agenda items necessary to cover at each meeting. Design an outline form on which you could hand write the minutes directly and efficiently for later typing by the field office receptionist.

<u>Situation #4 - Construction manager</u> - Procurement of critical materials and equipment has become very critical on a large research and development project for which you are the liable construction manager. It is felt important by all that a comprehensive check list be provided to all major contractors on the job for them to indicate procurement status twice per month on all critical items. One of the items of importance is to provide an index of procurement criticality. Design a form that will provide you the information you need.

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<u>Situation #5 - General contractor</u> - You are a general contractor on an addition to a new city hall in a middle size mid west town. For several reasons the owner is not communicating well with you, particularly so far as payment procedures, supplemental instructions to you and your subcontractors, and items that concern checking of shop drawings and the flow of submittals from and to you through the architect and engineer. It is early in the job and you want to channel communications so you can operate effectively. Design a form that will indicate the proper flow of information between you and the other parties where owner input is essential.

<u>Situation #6 - Design build</u> - You are the vice president of operations of a moderate size design build firm. The company is being asked with increasing frequency to evaluate potential sites that might be available to your clients and prospects for building, or to you to add to your own property portfolio. Design a site survey and information form that will give you the information needed to quickly and thoroughly locate a site with given characteristics and allow you to quantitatively evaluate its value for a given use.

<u>Situation #7 - Owner</u> - As an owner of a chain of franchised fast food restaurants you are beginning to lose valuable data on proposal tabulations of major contract work on your facilities. You have built 12 restaurants and have available in your files, contractor proposal data on each, along with a detailed description of each site facility developed to date. Design a form that will allow you to tabulate the essential information so as to help in selecting contractors on your future jobs. You will soon be building 15 more restaurants in locations within a radius of 50 miles of your office.

The Case of the Changing Library

A study in the analysis of construction documentation

You work for Joe Gather, the Director of Physical Plant at West Fork University, a state college in Maine. Currently you are acting as the owner's project manager on a \$4 million library addition for the school. It is late March, and the project is to be completed by early July, next year. Construction is proceeding under a <u>traditional project delivery system</u>.

The first three months of the job have gone well. Mobilization and site layout proceeded as scheduled, mass excavation is substantially complete, and all spread footings are installed. Basement wall construction is now moving into full production.

Over the past 3 weeks there have been some concerns on the part of the architect, the engineer and the general contractor about possible changes to the project. A new director of library services, Larry Insotel, recently joined the staff and is mildly criticizing the design, privately to you, and by inference in the weekly construction meetings. It is your intent to have these meetings weekly until the substructure is complete and then to conduct them every 2 weeks up to the point when the building is closed to weather.

Mr. Insotel has a moderate knowledge of building design and construction but has never participated in a major facility expansion. He is conscientious about his responsibilities, and seems to respond well to predictable demands made on his time. He reports directly to the Vice President of Administrative Services, the same vice president to whom Joe Gather reports.

You realize that you will soon have to do something about the matter of change implications and rumors, since field work is showing signs of slowing. Nobody on the project apparently wants to go through the trouble and potential expense of unneeded revisions, cost fishing expeditions, bulletins, change orders and long arguments about how to collect for the extra money and time that might be involved.

As the owner's project manager and design and construction representative on the job answer the following questions

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- 1. Specifically, what are the potential problems in this situation?
- 2. What steps would you take now to help resolve any current or potential problems you have identified in question 1 above?
- 3. What indications are there that any of the problems might be cleared by the use of appropriate documentation.
- 4. What documentation would you design to permanently (for the full length of the project), or temporarily (tailored specifically to a temporary problem) help restore full and confident job implementation in the field?
- 5. Write a mission statement for the documentation system you are considering.
- 6. Prepare a layout and description of one of the documents you would tailor to the current project situation.

The case of the resource sensitive school project

A project management case study in the allocation of resources

You and your partner own a small flat work firm, Regal Construction, Inc. located in northern Missouri. You are Alan Dobson, president, and your partner is Fred Mikello, vice president. Both of you came from a large general contractor, the Rasmussen Company, where you were a senior project manager, and Fred was a senior field superintendent. The general superintendent for Rasmussen was George Bushnell, a good friend to both of you.

You each left Rasmussen about eight months ago to start Regal, and have done reasonably well constructing a small volume of sidewalks, drives and masonry work along with some earthwork and carpentry. You've been able to purchase a front loader and are now actively involved in finding ways to keep your equipment and tradesmen, mostly laborers and cement finishers, busy.

This morning George Bushnell called and said Rasmussen had just been awarded the general contract on a large educational park. The first of the projects is three moderate size masonry wall bearing buildings. They must start in the field immediately, but George says he cannot man the job for another 2 weeks. He asked if Regal could start within two days on layout, clearing the site and constructing the concrete and masonry foundations for the first three buildings, A, B & C. Footprint sizes of the buildings are for A - 150' x 200', B - 200' x 250' and C - 200' x 200'.

You reply that you could move on site immediately. George says to give him a rough budget estimate along with a plan of work, a schedule and an idea of how Regal would man the job all by tomorrow noon. If the cost and the schedule are in the ball park you have a job.

The business and management objectives you are thinking about as you consider how to plan the job include:

- 1. Maintain the plan of work finally agreed on. Plan the work and then work the plan!
- 2. Maintain crew integrity. Don't split a composite work crew.

- 3. Don't interrupt an activity once it has started.
- 4. Keep the total time of the job to no more than four and a half weeks.
- 5. Balance tradesmen use on the job, particularly laborers, to maintain as constant level as possible.
- 6. Use equipment you own. Don't rent anything you don't absolutely have to.
- 7. Minimize the risk of lost profit potential.
- 8. Do a first rate job for school and for Rasmussen.

You have just put down the phone. How do you proceed from here?

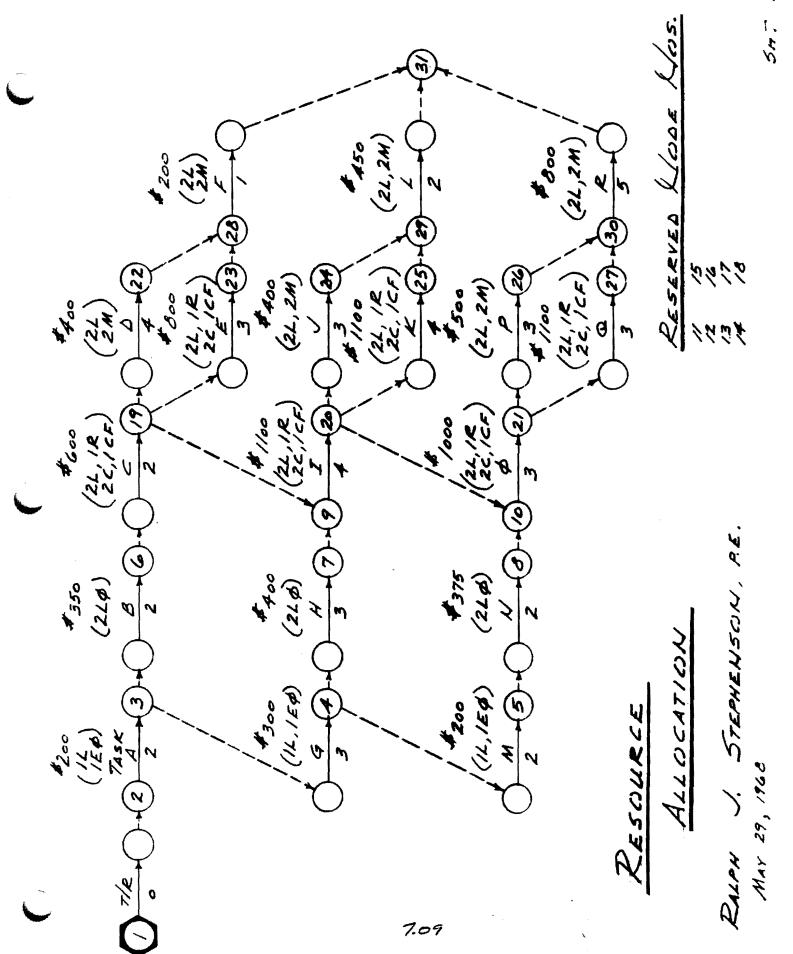
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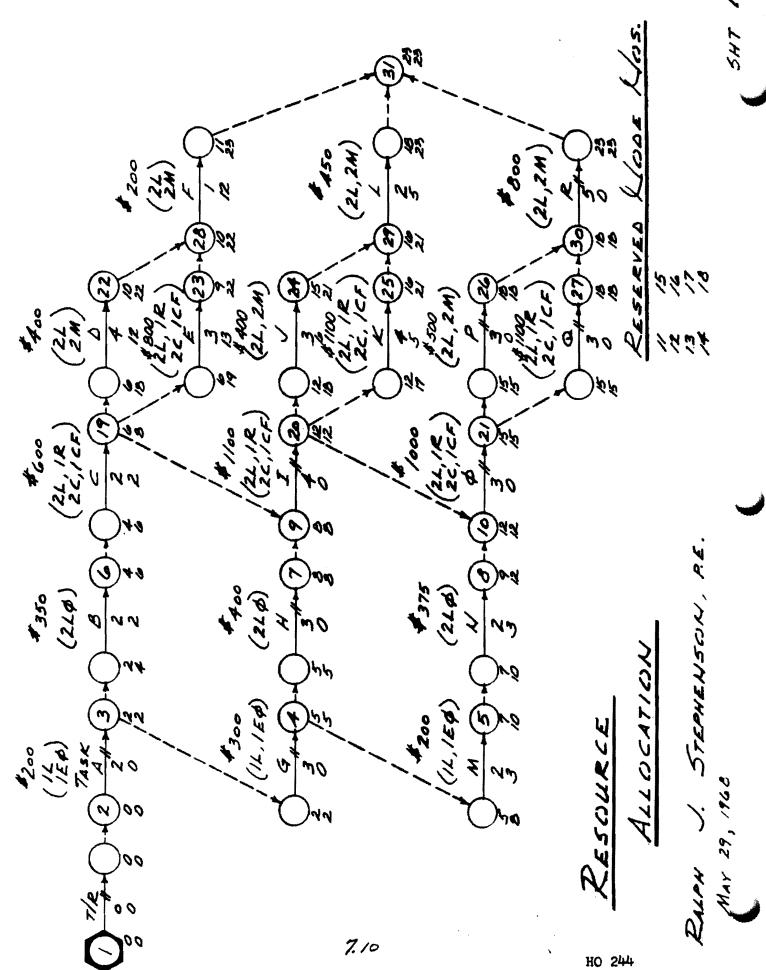
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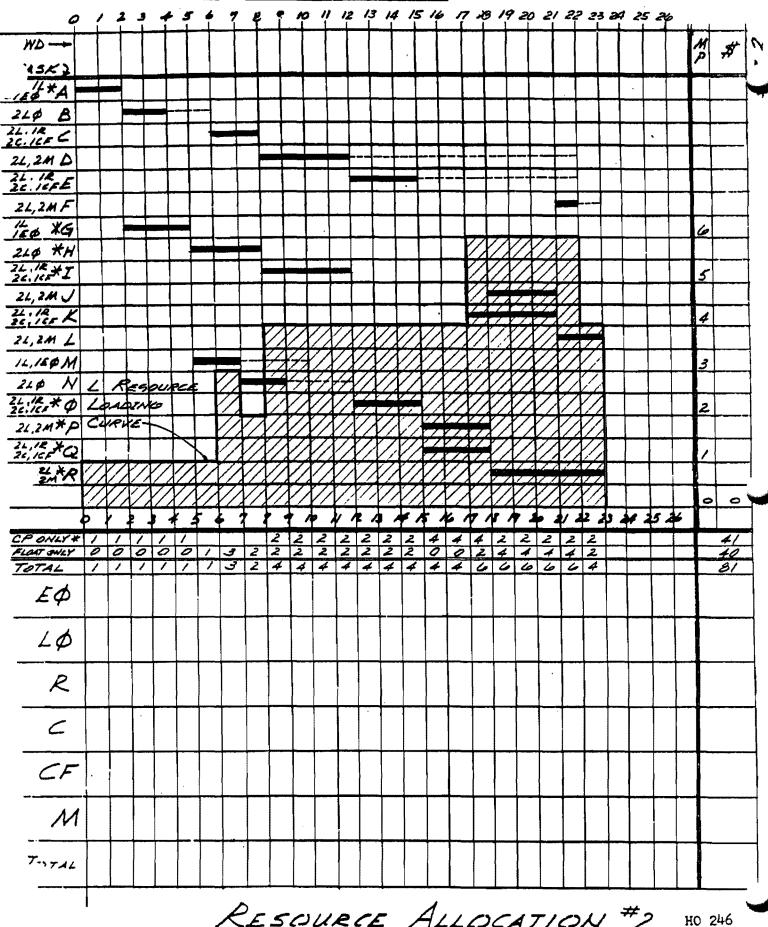
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1968 7.11 RALPH J. STEPHENSON, P.E.

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LEVELED SCHEDULE



RESOURCE ALLOCATION #2

MAY 29, 1968

7.12 RALPH J. STEPHENSON P.E.

The Case of the Color Schedule Argument

As project manager on a new 16 million dollar classroom building at the local state university, you have prepared over the past 4 months (from the beginning of the job) a detailed network diagram for the entire building. It is a good diagram and you and your superintendent are very pleased with it as a job tool. The subcontractors have participated in its preparation and they, too, are happy to have a document to guide them in their work. This is particularly the case since the university and the architect both have reputations for being hard on their contractors.

Copies of the network have been provided to the director of the physical plant for the university and the architect with a covering letter indicating this is your plan of work and soliciting comments.

They respond that they, too, like what they have seen and it is satisfactory. This response is in writing.

Six months into the job the owner and the architect have a severe disagreement with each other on the interior color and finish schedule. You remind them constantly that you need this schedule <u>now</u>. Your network model shows an early receipt of the schedule two weeks from the current date, with a late receipt three months from now. However, you have scheduled purchasing so if you are delayed in receiving it past the early date, it could cause serious delivery problems due to firm commitments with your vendors.

This poses an interesting situation. Some questions of importance might be:

- 1) What should you do, if anything, to help resolve the dispute between the owner and the architect?
- 2) What do you do to protect yours and your firm's interest?
- 3) What obligation do you have in this matter to your subcontractors, many of whom are affected?
- 4) What is your immediate course of action?
- 5) Suppose the dispute is not resolved in timely fashion, would you have cause for a claim? How would you present such a claim?

The Sneaky Boiler Contractor

You have just completed and activated a sizable boiler house addition. The contract for boiler installation was a separate agreement with the owner, Carlton State College, with all other contracts direct with your firm, the Shoenite Construction Company, general contractors. As the job is being closed out, Jerry Biel, the physical plant director for the college comes to you confidentially and says the boiler contractor, Laguna, is claiming extra costs because Shoenite Construction interferred with his erection procedure by not providing a slab on grade from which to erect the tube systems and the boiler walls.

Actually Laguna, because of their separate contract with the owner, paid little or no attention to your requests as project manager to keep the area clear and early filled the slab on grade sector with material and equipment before you could possibly have built the slab.

Early in the job you prepared a detailed critical path diagram of all elements of the project including the boiler work. The boiler diagram was prepared in consultation with Laguna, and approved by their superintendent. The network clearly showed the slab on grade being built prior to loading the area with boiler equipment.

Consider these questions:

- 1) What potential problems exist here for you and Shoenite Construction Company?
- 2) What steps should you take immediately?
- 3) What is your own position in this matter? Why?
- 4) Describe the problem the owner has and how Shoenite Construction and you might help him resolve it.

The Wasted Treatment Plant

The project is a 25 million dollar waste treatment plant. You are the project manager and superintendent. Your involvement has been especially heavy for the past three weeks right after the job was obtained. It is apparent to you that the contract documents are poor, the owner is painfully indifferent to all influence except political pressures and the job is definitely claim prone.

What steps do you take now (within the first two months of this $2\frac{1}{2}$ year job) to protect your company's interest?

Consider these questions:

- 1) How would a summary network diagram be of use?
- 2) What special activities should you be certain to include in the early summary diagram?
- 3) Who should be invited to the initial network planning session?
- 4) With whom should you discuss the problems that you see on the horizon?

The Case of the Dependent Tasks Additions

A small glass firm, Crystal Glass, is constructing a new plant to produce plate glass with a relatively untried water float process. Your company, Douglas Design and Build, has been awarded the superstructure work built upon a substructure by others. You have designed and are building the superstructure exclusive of equipment installation.

There are some minor delay problems attributable to the earlier let foundation work but not serious enough to bother you financially. However, as the job proceeds, the owner begins to revise his work and add to your contract. Some of these owner revisions do not change Douglas' operations but delay completion of your superstructure work since decisions are not made promptly by Crystal. For those revisions which obviously change the price, you are issued change orders. For owner activities that affect you but don't cause apparent increases in your costs, no concern is shown by Crystal whatsoever.

Now, however, you, as the project manager, realize that your costs due to owner imposed restraints are getting serious. You had prepared a good critical path diagram at the start of the project. You also have accumulated all of the information on what delays were imposed, who imposed them and which tasks were affected. Your next course of action calls for considering several questions:

- 1) Do you do anything? If the answer is no, why?
- 2) If the answer is yes, what do you do first?
- 3) What records will be required to support a claim for additional costs?
- What could you have done to avoid what will be an obviously unpleasant confrontation with your client regarding extra work and extra cost? What should you do now?

The Case of the Frozen Job

It is winter and you are temporarily shutting down outside work on this new 190 thousand square foot 2-story reinforced concrete department store (as agreed in early negotiations with the owner). Frank Babbet, the owner's representative, is astonished. He was not aware of the winter shutdown agreement, having been assigned to the job by your client, Lathrup Merchandisers, after it had started in the field. He is very angry that nobody had said anything to him up to now about the shutdown. In fact, when he was assigned to the project about two months after it started, he participated in the critical path diagramming session with you and the other contractors. The diagrams were prepared by an owner's network consultant with whom you get along very well. These diagrams make no mention of a winter shutdown but do allow a comfortable amount of winter weather delay time within the tasks.

Your original agreement with the owner to shut the job down was oral and the man with whom you discussed it has been reassigned to another city so is not available for discussions or confirmation. You sense you are in trouble and as project manager and superintendent for your company, must sit down and think this problem through.

- 1) Where did you and your company make your basic mistake if any?
- 2) What should you have done to protect your original position and agreement?
- The new owner representative is competent and understanding. He has an excellent reputation for being fair but firm. What should your approach to him be?
- How do you visualize your company salvaging its reputation, its profit, and the account?
- 5) Should you have gone on record early about the shutdown agreement? How?
- 6) Should the procedure have been incorporated in the early network diagram prepared with the owner? How?

The Case of the Missing Slab on Grade

It is September 15. The contract has just been let for a new addition to Stockton High School and your firm, Detail Systems, Inc. has been awarded the entire mechanical contract.

A pre-proposal network diagram was prepared by the owner and his consultant showing a broad time structure within which each of the building elements of the project was to be occupied. The occupancy move diagram had been provided to all contractors at the pre-bid meeting. You received a copy, as did the successful general contractor. You are now a sub to this general contractor. Your own position is as project manager and in reviewing the job, you reaffirm it is going to be difficult and require continuous effort on your part to meet the target occupancy dates.

The owner has retained a well respected consultant to prepare the detailed job network in conjunction with the contractors selected. You are at the first meeting, ready to prepare the plan and after about two hours of discussion are shocked to learn that the general contractor has decided, because of long steel delivery dates and longer than expected durations required for close-in masonry, he will defer pouring the slab on grade until next spring on one of the major new facilities of the project.

You perceive immediately this will be very harmful to you and the electrical contractor since the change runs counter to the diagram of work you prepared having a slab on grade available from which to work. It also is not in accordance with the plan of work you gave the general when you were awarded the contract.

The owner is startled at the general's action since the general contractor's attitude toward him is that he cannot finish the first facility of the program as had been shown in the occupancy diagrams even though he, the general, was well aware of the requirement when he bid the job.

The meeting has reached a crisis. The owner is an understanding and competent man. The architect is young, ambitious but is a comer. The general is not a strong contractor. Things are, at this moment, very tense.

Consider these questions:

- 1) What is your role in the situation?
- 2) How do you react to or with the general contractor?
- 3) How do you react to or with the electrical subcontractor?
- 4) How can you help everybody get out of this dilemma?
- 5) What problems will the project probably face throughout its life?
- 6) What could you have done earlier to prevent such difficulties from arising?

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• **Definitions** - project management glossary

Abatement

The process of correcting a perceived and/or hazardous condition at a geographic location. For instance the removal of a hazardous spill of toxic chemicals.

The question of hazard or not, required correction or not, the appropriateness or not of the abatement action required is often in dispute.

Acceleration

Contract work performed in a time period shorter than that originally contemplated by the contract; or contract work performed on time when the contractor is entitled to an extension of time for his performance.

Administration

Those activities considered to be supportive of the ex'e'cutive operations in an organization. Administrative costs may be considered the cost of management.

Administrative operations

Actions performed by those persons who provide the support services which make possible the production of products or performance of services by the line operations staff of an organization or business.

Administrative settlement

A resolution of a dispute through discussion between the disputing parties and agreement upon a mutually satisfactory settlement.

Adversarial

Taking the position of an opponent or enemy. Opposing one's interests or desires.

Advisory arbitration

An abbreviated hearing before a neutral expert or a group of neutral experts acting as arbitrators. The neutral arbitrator or arbitrators issues an advisory award and renders prediction of the ultimate outcome if the matter is adjudicated.

Advisory relations

The interaction of parties related to each other by an obligation, either contractual or informal, where the service performed is of an advisory nature only.

Agency authority

A relation in which one person or organization acts on behalf of another with the other person's or organization's formal authority.

Agent

A person or firm whose acts are asserted by the third party to bind the principal.

Agreement - partially qualified

An agreement made based on a moderately broad range of measuring values used somewhat consistently by the principal. The selection of an agent or contractor is normally made with some or full visible competition.

Agreement - totally negotiated

An agreement made based on a very broad range of measuring values applied as desired by the principal. The selection of an agent or contractor is usually made with very little visible competition.

Agreement - totally qualified

An agreement made based on very narrow range of measuring values, i.e. price, but used consistently by the principal. The selection of a agent or contractor is normally made with full visible competition.

Alternative dispute resolution - adr

In its generic form, is a method of resolving disputed construction claims outside the courtroom.

Includes systems of resolving disputes in planning, design and construction by cooperative, internal, or third party assistance methods that are alternatives to conventional dispute resolution methods currently in common use. Conventional methods are usually considered to be litigation and binding arbitration.

Alternative dispute resolution may make use of non traditional combinations of conventional dispute methods.

• Apparent authority

A situation in which one person or organization acts on behalf of another person or organization without the other person's or organization's formal authority.

Approval

An official or formal consent, confirmation, or sanction.

Arbitration

A method for settling disputes whereby an officially designated third party (usually one to three people) hears and considers arguments and determines an equitable settlement. Usually considered binding upon the parties.

· Architect, engineer ruling

The ruling of the architect or engineer in an issue or dispute on a construction project on which he or she is the design professional of record. Where specified the ruling may be binding if accepted as specified in the contract.

Articulate

To express oneself easily in clear and effective language

Assigned contractual relations

The interconnection of those parties bound by subsequent assignment of a contract to other than the initial parties.

At-risk

A position or action that puts an individual or organization in the position of possibly suffering harm, loss, or danger. Often the hazard poses an uncertain but potential danger.

At-risk construction manager

A manager of a construction program who takes the responsibility for paying for the construction of the project and then collecting his costs from his client under a contract with the client.

Audit - as applied to projects

Inspect, analyze & evaluate project status, management and health against criteria established as a standard of performance for any give point in time. The audit encompasses such measurements as:

- Physical condition of project
- Project progress
- Procurement status relative to needs
- Project management techniques in use as reflected by project health
- Project team performance as reflected in project health

- Where appropriate, progress measured against expected money flow
- Resources allocation
- Status of interrelations between major parties to the project
- Trends in project progress
- Trends toward or away from claim prone status

Each auditing situation is unique and the scope of the audit should be determined as specially fits each individual project and project team. All, or a part of the above measurements might be used to make the audit.

Auditing usually is done through the following steps, listed in general sequence.

- Make pre inspection review of measurement standards to be used
- Inspect project
- Discuss inspection observations & perceived project status with key project staff
- Evaluate current interrelation between procurement and field installation needs
- Identify areas of administrative (supportive) operational difficulty & strength
- Identify areas of line (ex'e'cutive) operational difficulty & strength
- Prepare monitoring documents from current network issues
- Evaluate need for project plan update
- Update current network models as may be appropriate or required
- Prepare & submit report of project audit

Authority

The prerogatives, either vested or acquired over a long period of time, that allows an individual to carry out their responsibilities and duties. This includes the right to determine, adjudicate, or otherwise settle issues or disputes; the right to control, command, or determine.

• Basic contractual relations

The interconnection of those parties bound by the initial contract to perform in a certain manner for certain considerations to be paid.

• Bench trial

A trial before a judge without the benefit of a jury.

· Binding arbitration

A process in which opposing parties submit disputes to binding determinations by a neutral third person or panel.

Binding resolution

A third-party imposed solution to a contested claim in which the conditions are legally binding on the parties.

• Breach of contract

Failure to perform all or part of a contract where there is no legal excuse for such failure.

• Building components

The basic units into which most building construction projects can be divided. Usually the components represent distinct construction & construction related actions that have common characteristics.

Design work (des)

Project related work that concerns production and issuing of contract documents

Exterior skin (esk)

All elements required to close the building to weather.

Front end work (few)

All non construction project related work concerning real estate, financing and pre construction leasing.

• Interior finish work (ifw)

All interior building components that must be protected totally or in part from weather.

• Interior rough work (irw)

All interior building components that can be exposed totally or in part to weather.

• Off site work (ofs)

All work outside the property or hoarding line that is included in the project contract scope of work.

On site work (osi)

All project work outside the building line and inside the property or hoarding (contract boundary) line.

Procurement (pro)

Work related to solicitation of proposals, award of subcontracts, preparation of submittals, approval of submittals, and fabrication and delivery of materials & equipment to the job site.

Substructure work(sbw)

All foundation work upon which the superstructure bears directly or indirectly. Also includes site preparation for start of field work on the building area.

Superstructure work (ssw)

All major structural load carrying components that bear on the substructure directly or indirectly.

Unit systems work (usy)

All work that can be installed as a unit & is somewhat isolated during construction from other components of the building

Bulletin

An official notice that a change is being considered and that it is desired that those affected parties to the contract provide an estimate of the cost of the proposed change. The bulletin is often given other names such as change estimate request, request for proposed, or proposed change notice.

• Business model

A graphic depiction of the elements which make up a business entity. The model usually identifies premises, objectives, and implementation. It recognizes basic business functions, business activities and manager activities.

Cardinal change

A change that is outside the scope of the contract.

Change

Any revisions to the contract documents that alter the scope of work agreed to.

Change order

An official notice that the changes specified in the change order are to be done. A properly executed change order is a revision to the scope of work and the contract documents.

Charter

A document prepared and agreed to, by the project partnering stakeholders and containing a set of informal guidelines to successful performance in the execution of noncontract project matters. The charter is normally signed by the stakeholders and is used in conjunction with a mission statement from which the guidelines are derived, a partnering evaluation system by which noncontract practices are periodically evaluated, and an issue resolution system containing guidelines to the settlement of contested disputes about project matters.

Claim

A demand for something as due; an assertion of a right or an alleged right. In construction generally a demand for something as due, or in which the demand is disputed.

Claim avoidance

A technique and procedure for generation of situations in which the demand for what is due as a result of a contract agreement is honored without formal dispute, or in which the dispute is settled by an administrative settlement.

Claim potential

The measure of potential that any project has to encounter disputes during its implementation.

Claim prone job

A design and construction project that has a relatively high potential for the generation of contested claims by or against any of the at risk parties to the project.

Close out

The process of completing a construction project. Usually extends from the start of preparing the contractor's punch list through receipt of final payment to the designers and constructors. May occasionally extend through the warranty period.

Closed shop

A work area in which only union workers can be employed on the job.

Closed system

A system in which there is no import or export of information or physical materials, and in which, therefore, there is no change of components.

Color coding

- Green Activity on time currently not past earliest possible finish date.
- Orange Activity on time currently past earliest possible finish date, but will make or better scheduled or latest possible finish date.
- Blue Task behind will not make scheduled or latest allowable finish date
- Yellow Task behind currently past latest allowable finish date

Commitment

The state of giving a tangible or intangible benefit in a trusting and honorable manner. The act of pledging oneself.

Committed costs

Committed costs are promised funds for purposes, that if such purposes are aborted a penalty must be paid, and a loss is often incurred.

Penalties and losses may include such items as:

- Option costs
- Right of first refusal costs
- Legal fees
- Early engineering fees
- Legal fees
- Early planning fees
- Displeasure of political entities
- Staff time expenditure lost
- Loss of credibility
- Loss of opportunity

• Communicate

To convey information about, to make known or to impart knowledge, ideas, or thoughts.

Conceive and communicate

To mentally form and develop an idea for construction of a facility, to initiate the effort to provide resources needed for design and construction of the facility, and to translate the concept of the facility into a common language from which the project can proceed through to completion and occupancy.

Conceivers

Those who conceive the idea and provide the wherewithal to bring the environmental program to a successful conclusion. The conceiver may be the owner but it might also be a governmental agency, a financial source, an architect, an engineer, a contractor, a vendor or a potential tenant looking for space. We identify the conceiver since he usually is the key person driving the project on to completion.

Conflict

A state of disagreement and disharmony.

Construct

To convert a concept and its related plans and specifications into an actual physical environment.

Construction management

A system of attempting to better manage the construction process by providing expert construction knowledge and resources throughout all phases of the project. The goal of the process is to make available to the participants, information best provided by an expert skilled in construction practices, so that when the project moves into the field the managers can provide the owner with the highest potential for project success.

• Construction services contract

A legally enforceable oral or written agreement between two or more parties specifying construction-related services to be provided by one or more of the parties to other contract parties. The services generally relate to services that directly concern the relation, nature, cost, performance, or installation of specified work into specific facilities construction.

Constructive change

An owner's action or inaction that has the same effect as a written directive.

Constructors

Those who interpret the construction language and convert it to an actual physical environment. Occupying this role are general contractors, specialty contractors, vendors,

suppliers, manufacturers, artists and others who actually put the materials into place in the field.

Consulting services contract

A legally enforceable oral or written agreement between two or more parties specifying design and construction related services to be provided by one or more of the parties to other contract parties.

Contested claim

A demand or claim in which the demand is disputed.

Contingency

A program of action set out against the possibility that an unlikely or unintended event may occur.

Continuous

Uninterrupted in time; without cessation.

Continuum

A continuous or ongoing series of actions, normally uninterrupted.

Contract

A legally enforceable oral or written agreement between two or more parties specifying goods or services to be provided by one or more of the parties to others of the contract parties.

• Contract document matrix

A two dimensional grid in which the rows contain action items for the various project components and the columns usually designate the geographic location of the item. At the intersection of a row and a column is inserted the designation of the contract document package in which the information is contained.

Contract documents

Usually considered to be the documents which provide the full definition of the scope of work for which the parties are legally responsible. Could include the agreement, the drawings, the specifications, instructions to bidders, addendum, and any other material included by mutual agreement and clearly identified as part of the contract.

Contractor

The party, where there is a principal and a contractor, who agrees to the doing or not doing of some definite thing for a stipulated sum.

Control

Maintaining firm, competent managerial direction of any given situation. Controlling leads to achievement. It is usually accomplished by the invisible use of leverage.

Coordinate

To harmonize in a common action or effort. Many design and construction consultants recommend the word not be used in contracts since it has indistinct meanings as related to management in design and construction.

Cost growth

An increase in project costs from the expected costs, and occurring during the planning, design, construction, and occupancy phases of the line of action.

Cost/benefit

A comparative measure of benefits to be gained at a cost. A cost/benefit analysis usually establishes standards by which the benefits are given a value, and standards by which value-added is measured against what is desired, and what can be afforded. This allows the highest benefit/cost ratios to be identified within the standards adopted.

Credentials

A formal certification for a qualified person to do something for which special talents, training and education is required.

Critical path method

A mathematical modeling technique which allows the user to establish ranges within which resources can or must be used.

• Critical transition point

The point in a project delivery system at which the responsibility and authority for the work passes from the supportive group to the ex'e'cutive group.

• Culture - business

A way of doing business that has been generated by a group of human beings and is passed along from one business generation to another, generally by unstructured communication.

• Cuts

Excerpts from catalogs, drawings, or flyers that depict a configuration to be used in the construction process.

· Daily reports

Daily technical reports about the project containing data on manpower, weather, major activities, equipment on job, and other job related statistical information. Usually the daily report form is preprinted and in loose leaf form.

Decision table

A tabular display of information depicting a defined situation which permits alternative courses of action to be evaluated by yes or no answers to explicit questions.

Decision tree

A graphic device showing alternate courses of action from beginning a given situation point. The decision tree is used to graphically show the impact of various possible decisions at any given point in the decision process. It can be quantified or unquantified.

• Decision-to-action time span

The amount of time required from the point at which a decision is made to the point where the decision is implemented. In a management structure it is important to insure that the full span of time from decision to action is covered, from shortest to longest.

• Defective or deficient contract documents

Contract documents which do not adequately portray the true scope of work to be done under the contract.

• Delay

A problem or situation beyond the control of the contractor, and not resulting from the fault or negligence of the contractor, which prevents him from proceeding with part or all of the work.

• Deposition

A written record of sworn testimony, made before a public officer for purposes of a court action. Usually the deposition is in the form of answers to questions posed by a lawyer. Depositions are used for the discovery of information, or as evidence at a trial.

• Design

Generically, to conceive in the mind, to form a plan for, and to create in an artistic and highly skilled manner.

• Design/build

A method of providing total design and construction services under one cost and liability umbrella. Usually a design/build contract is based on a scope of work performance

specification prepared by the owner or user. The ultimate aim of the design and build system is to provide a single source management and liability for the total facility program.

• Destructive conflict

Animosity or disagreement which results in lowering the potential for an individual or organization to succeed.

Development

A business operation in which the primary goal is to locate and produce profitable and marketable real estate assets.

Diary

Similar to a log but dealing more with personal observations of the individual writing it relative to his feelings about the job and the people.

• Differing site conditions

Where actual site conditions differ materially from those indicated in the contract documents; or where unknown physical conditions at the site differ materially from those ordinarily expected to be encountered in work of the nature contemplated by the contract.

• Direct negotiations

Conflict in which the matter in dispute is taken immediately to those that have the authority to make a final binding decision in any project related matter. These are called the ultimate decision makers.

· Directed change

A written or verbal change that falls within the scope of the contract. The owner has the responsibility of paying for the change.

Discovery

The act of disclosing or being compelled to disclose data or documents that a party to a legal action is compelled to disclose to another party, often an unfriendly one, either prior to or during a legal proceeding.

Discrete

Consisting of, or characterized by distinct or individual parts; discontinuous.

Disincentive

A penalty imposed on a contract party for less-than-satisfactory performance on a project. The disincentive is usually coupled to a bonus or incentive.

Dispute

To engage in argument or discussion. To quarrel or fight about.

• Dispute resolution board - drb

A method of dispute resolution where project participants establish procedures, by contract, to proactively settle disputes as they arise during the course of the project.

drb's seek to anticipate problems and get the parties to resolve them before the problems harden into formal claims.

Document control system

A method of receiving, classifying, marketing, storing, and retrieving documents received and sent on a project.

Documentation

An organized collection of historical records that describe the events comprising a project or program. Also the act of preparing or supplying documents or supporting references

in a project or program for future reference.

Dysfunction - organizational

An organizational problem that hinders or prevents achieving objectives. May be temporary or permanent.

• Early finish (EF)

The earliest possible date by which a task can finish in a network model if it has been started at its early start date.

• Early start (ES)

The earliest possible date at which a task can begin in a network model if all tasks immediately preceding it have been completed by their early finish dates.

• Education

The teaching and learning process by which the principles of doing things are conveyed to the learner.

• Effective

Of a nature that achieves identifiable goals and objectives in accordance with an action plan, and achieves worthwhile peripheral goals through intermediate accomplishments.

• Efficient

Exhibiting a high ratio of output to input.

• Elapsed duration

The estimated or actual amount of calendar or clock time an activity requires to accomplish, considering all direct and indirect influences upon the task's activities. Includes temporary work delays and stoppage due to influencing actions on the task.

Empathy

Identification with and understanding of another's situation, feelings, and motives.

Engineer or architect of record

The legally licensed architect or engineer who oversees the production of drawings and specifications from which something is to be built. The architect or engineer of record is usually required to sign and seal the documents and is liable for their correctness.

Enrichment

Adding to the scope of work originally contracted for with the intent to avoid being charged or paying for the extra work. Often seen in as-noted remarks on submittals, or on inadequate identification of scope of work in a bulletin or change order.

• Ethical

In accordance with the accepted principles of right and wrong that govern the conduct of individuals in a profession and in their relationships with others.

• Everyone-must-know communications

An organizational communications system based on the managerial belief that if everyone in the organization knows what all or most other people in the organization are doing and working on, the organization's overall output quality will be superior.

• Ex'-e cutive

The executing arm of the organization closest to the flow of expense and income experienced in achieving the organization's prime objectives. Closely related to line operations.

• Executive

Of, relating to, capable of, or suited for carrying out or executing. The executing arm of the organization is that closest to the flow of expense and income experienced in achieving the organization's prime objectives. Closely related to line operations.

· Feedback loop

The loop of communication around a project through which information is conveyed to and through the various components of the project.

· Field order

An official notice that the actions or changes described in the field order are to be done. The field order is usually issued only in emergency situations where the time between decision and action does not permit issuance of a bulletin followed by a change order. A method of payment is usually specified in the field order.

Financing

Providing the funding either or both interim and permanent for planning, designing, and constructing a facility.

• Force majeure

An unexpected or uncontrollable event.

Free enterprise system

An economic system under which the means of production, distribution and exchange are in large measure privately owned and directed.

• Functional - as related to continuous management

Designed or adapted to perform some specialized activity or duties, usually concerned with the continuous operation of the company.

· Functional component

A group designed or adapted to perform some specialized activity or duties, usually concerned with the continuous operation of the company.

• Functional operations

Management and staff direction of the application of resources to accomplish each specialized activity. Usually defined as a department or division of the company. Usually concerned with continuous operations of the organization. Contrasts with project operations.

General conditions

The portion of the contract agreement that contains contractural-legal requirements for the work.

· General requirements

The portion of the contract agreement that contains overall technical support specifications governing work on the job.

• Generic construction

The field of business practice that encompasses all phases of the construction industry, including programming, planning, designing, building, operating, and maintaining facilities. Described best as the full set of activities shown in the line of action. (See line of action.)

Goals

The unquantified desires of an organization or individual expressed without time or other resources assigned. (See objectives for related definitions.)

Grapevine

The communication line for informal transmission of information, gossip, or rumor from person to person. The grapevine is often more accurate and rapid than formal transmission lines.

• Graphics oriented data processing

Data processing in which the majority of the information is entered or gained by the use of a joy stick, mouse or other control which gives direct hand related movement and entry onto a console screen.

Guaranteed maximum price (GMP)

The price for a specified scope of work to be provided by a contractor that contractually binds his performance to a specified guaranteed maximum price. Often the guaranteed maximum price is tied to a time and material performance with the price not to exceed the agreed upon maximum.

• Hard-money

A total price agreed to for the entire work, and to be paid in a mutually satisfactory schedule of payments.

· Histogram

A graph showing a quantity on the vertical axis measured against equal intervals of time shown on the horizontal axis. In construction, often a depiction of the resources required per day over a period of time.

• Horizontal growth (Integration)

A management system that emphasizes diversifying by expanding existing functions by classes. For instance a design office could accomplish horizontal integration through dividing their operations into various kinds of projects such as commercial, institutional and industrial. These all use the same or similar functional disciplines but the organization is divided into separate groups that concentrate mainly on one of the three main building types.

Hygiene

The elements in an organizational situation that are acceptable to an individual but do not necessarily motivate him. These same elements, if unacceptable to the individual, may act as negative influences.

• In-house work

Relating to activities that are managed and directed by a permanent staff of an organization.

• Incentive

A bonus paid to a contract party for performing its work in a superior manner to that specified. The incentive is usually coupled to a penalty or disincentive.

Incentive-disincentive system

A payment system used in construction to pay a bonus or incentive to a contract party for performing their work in a superior manner to that specified. The bonus may relate to cost, time, quality, safety, or other such measurable component of the total job performance. If the standards set are not reached by a measurable point on the project, a disincentive is triggered where the contract party is penalized for inferior performance on the project.

• Independent advisory opinion

An opinion rendered by a qualified neutral of what outcomes can be expected if certain courses of action are followed.

Industrial revolution

A complex of socioeconomic changes, such as the ones that took place in America in the 19th century and which were brought about by extensive mechanization of production systems and the use of large-scale factory production.

Interfaces

Points at which different but related activities exert direct influences upon each other. Interfaces are often the points where direct objective activities contact dependent objective activities. Poor management of interface situations usually causes problems and dysfunctions.

• Isoquant line

A line drawn on a network model and connecting some or all equal date or resource points on the activities shown. The date isoquant line is the equivalent of a straight line in a time scaled bar chart.

• Issue

A point or matter of discussion, debate, or dispute.

• Issue resolution

A method of reaching agreement and closing out disputes and problems at the lowest possible management level, in the shortest possible time, and with the lowest potential for residual hard feelings.

• Judicial system

Of, relating to, or proper to courts of law or to the administration of justice. Decreed by or proceeding from a court of justice which is vested with the authority for such action by a set of legally dictated processes established by laws enacted by a legislature.

· Jury trial

A trial before a jury.

Late finish (LF)

The latest allowable date by which a task can be completed in a network model without forcing those tasks that follow past their latest allowable start dates.

• Late start (LS)

The latest allowable date by which a task can be started in a network model without forcing those tasks that follow past their latest allowable starting dates.

Laundry list

A list of items, usually at random, that are to be classified, rearranged and used to build specifically sequenced tabulations, network models, narrative schedules or other systems of which the items in the laundry list are a component.

• Law

The actions or processes by which the rules of a society are enforced and through which redress for grievances is obtained

Leadership

The process of persuasion or example by which an individual induces a group to pursue objectives held by the leader or shared by the leader and his or her followers. - John W. Gardner

"The art of getting someone else to do something you want done because he wants to do it" - Dwight D. Eisenhower

Leverage

The effective use of vested and earned authority to solve problems and achieve goals and objectives.

• Liable

Legally obligated or responsible.

Life cycle cost

The total cost of a system over its entire defined life.

• Limited agent

The individual or organization acting as an agent and authorized to do only what is specified or what is reasonable to believe the principal wants done. A contract can be used to define the amount of authority to be granted an agent.

Line activities

Those activities that are most closely identified with the flow of basic expense and income related to the prime objectives of an organization.

Line of action

A sequential statement of activities necessary to conceive, design, build and operate an environment. Related to the generic (G) construction process.

• Liquidated damages

The amount established by the parties to a contract which must be paid, by one or either of the parties, in the event of a default or a breach. Is related to the damages suffered by late performance.

Litigation

The process of contending in court, either as a plaintiff or a defendant.

Log

A permanently bound, dated, hand written record of job related events that have occurred on a project. The log is usually in ink, and is maintained by an individual in responsible charge of the work with which the record deals.

Long list

The initial list of those participants offering professional planning, design, and construction services for a particular project. This list is usually prepared by the conceiver of a proposed project from those having qualifications to do the job. The long list is narrowed to a short list from which the final selection is made. (See short list.)

Macro matrix elements

The individual elements or components of a three dimensional matrix that defines the actions needed, the skills that must be applied to do the action, and those who must take the action.

Maladministration

The interference of the owner in the right of the contractor to develop and enjoy the benefits of least cost performance.

Manage

To define, assemble and direct the application of resources.

Management

The act and manner of managing.

Management by exception

A measuring and monitoring system that sounds an alarm to the manager when problems have appeared or are about to appear, and remains silent when there are no problems. The system identifies the problem area, thus permitting the effective manager to manage the exception while leaving the smoothly running operations to continue running smoothly.

Managerial grid

A numerical grid which positions a manager in a matrix by defining his concern for people as compared to his concern for production. This grid has been highly developed by Blake and Mouton and is useful in establishing managerial systems that are desirable and needed.

Marketing

The process of conceiving, formulating and implementing a process by which the ultimate service or product of an organization can be successfully sold.

Matrix

A two or more dimensional display of related data.

Matrix management

A management technique that employs a multiple command system. Usually results in one employee having two or more bosses on a time to time basis.

Mediation

An attempt to effect a settlement between disputing parties through the unbiased efforts of an objective third party, usually well known to those in dispute and acceptable to them. Mediation differs from arbitration in that it generally involves a single individual as the ruling party, is less formal, and is generally not binding. (This definition of mediation varies with the degree of legal significance attached the resolution of disputes, and the dispute location.)

Merit shop

A work area in which the workers may be either union or not, and in which there are no major jurisdictional boundaries governing assignment of work.

Minitrial

A private process where opposing parties present condensed versions of their cases, both to designated executive representatives, and to an impartial advisor, and then negotiate.

The executives hear both sides, thus gaining a first hand perspective of the parties positions. The impartial advisor then points out possible outcomes an helps the parties to settle, if possible. Minitrials provide a structure to negotiate and ground rules to facilitate settlement.

Mission

A statement of the most important result to be achieved by the project being successfully completed.

Mockup

A full-sized scale model of a structure, used for viewing, demonstration, study, or testing. Usually used in construction to obtain approval of a system, materials or a product.

Money flow

The flow of income and expense measured against time.

Monitoring

Measurement of current project conditions and position against the standards of performance set for the job.

Motivation

The elements of a given situation that encourage and make effective, successful and meaningful, the activities of those engaged in the situation.

Multiplier

A number usually applied to a direct cost by someone providing a service. The product of the multiplier and the direct cost determines the actual charge to be billed for the service. The multiplier adds the overhead and profit to the direct cost.

Must list

Those items that must be included in the scope of work to make the project a go. If any of the items in the must list are not able to be included the project is a no-go.

• Need-to-know communications

An organizational communications system based on the managerial belief that information should only be offered and provided to those who truly need it and can use it to add value to the product they are responsible for producing.

Negotiated contract

A contract obtained through offering multi-value benefits in addition to cost benefits to the prospective client. Usually conditions of the final contract are negotiated after an offer has been conditionally accepted.

Network

A system of interconnected, interacting components. Usually a part of an open system.

Network plan

A graphic statement of the action standard of performance to be used in achieving project objectives.

Network planning

A graphic technique of showing necessary and desired actions needed to achieve end, intermediate and peripheral objectives.

Neutral

An unbiased outside expert capable of objectively listening, analyzing, and evaluating construction-related demands or claims which are in dispute and rendering an opinion or decision as to its disposition.

• Nonbinding arbitration

Involves an evidentiary hearing before one or more third parties who draw conclusions regarding issues in dispute. The presentations may be condensed, as in a minitrial. The third renders a decision, but the decision is not binding on the parties. The intent is to predict the probable adjudicated outcome of the case as an stimulus to a settlement.

Nonbinding resolution

A suggested solution to a contested claim or problem in which the conditions are not legally binding on the parties but are an expert's recommendations for resolution.

Objectives

Quantified targets derived from established goals (see goals). The most commonly used resources in converting goals to objectives are money, time, human abilities, human actions, equipment, and space.

• Objectives - dependent

Objectives to be achieved that are affected by major influences beyond the manager's direct control. The dependent goal may be predictable or unpredictable.

Dependent goals, while usually beyond the manager's control, may well be within the company's ability to reach. Lack of correlation between company and individual effort to achieve a manager's goals that are affected by others, may cause severe dysfunctions.

Objectives - direct

Objectives that can be achieved by managing conditions within the manager's direct influence.

· Objectives - end

Objectives realized from and upon total completion of the defined project work.

• Objectives - intermediate

Objectives achieved at specific and identifiable stages of the project, i.e. partial occupancy of a building, turnover of a mechanical system for temporary heat, or completion and issuance of foundation plans for early start of construction.

• Objectives - peripheral

Objectives realized on an ongoing basis through the life of the project and achieved as an indirect result of project activities. Peripheral objectives may be personal, professional, technical, financial or social. Peripheral objectives might include staff promotion, profitable subcontractor operations, specialized experience, or achievement of design excellence in a special field.

• Off-site

Located outside the contract site boundaries.

• On-site

Located within the contract site boundaries.

· Ongoing organization

The arrangement and interrelationships of people charged with providing supportive action on an ongoing basis within the company. Examples of functions contained within the ongoing design or construction organization are estimating, administration, legal, marketing, sales, purchasing, and accounting.

· Open shop

A work area in which both union and non union workers can be employed on similar tasks.

• Open system

A system which exchanges energy, information and physical components with its environments.

Operators

Those who operate and maintain the completed physical environment on a continuing basis. Usually the party responsible for this function is an owner or tenant working through a plant or facilities manager.

Organization

The arrangement of resources (talent, skill, money, time, space, people, et al) that has evolved, or been selected, to accomplish the functions, activities, and management, and goals and achieve the objectives of a business or institution.

Organizational structure

The categories of parties to the planning/design/construction/operation process and how they are organized for the work. The organizational structure is shown by a set of relations between the parties that identifies the responsibility and authority lines along which the project is to be implemented.

· Over-the-wall management

A management style which subscribes to the actions of participants completing their work responsibilities and duties, and then passing the work product along to others (or throwing it over the wall) without adequate briefing for the successors to do their work

effectively. Often identified by statements such as "We did our job and now they can do theirs", or, "That's not my job."

• Owner furnished items

Those items furnished by the owner according to the contract documents.

Par

An amount or a level considered to be average; a standard.

· Par performance

A rating, usually numerical, that expresses the level of performance that will be accepted as the normal degree of competence expected of an individual or organization in the performance of an action.

• Partnering - a base statement

A method of conducting business in the planning, design, and construction profession without the need for unnecessary, excessive and/or debilitating external party involvement.

• Partnering - Associated General Contractors

A way of achieving an optimum relationship between a customer and a supplier. A method of doing business in which a person's word is their bond, and where people accept responsibility for their actions.

Partnering is not a business contract, but a recognition that every business contract includes an implied covenant of good faith.

• Partnering - Construction Industry Institute

A long term commitment between two or more organizations for the purpose of achieving specific business objectives by maximizing the effectiveness of each participant's resources.

This requires changing traditional relationships to a shared culture without regard to organizational boundaries. The relationship is based upon trust, dedication to common goals, and an understanding of each other's individual expectations and values. Expected benefits include improved efficiency and cost effectiveness, increased opportunity for innovation, and the continuous improvement of quality products and services.

• Partnering - project or tactical

A method of applying project-specific management in the planning, design, and construction profession without the need for unnecessary, excessive and/or debilitating external party involvement.

• Partnering - strategic

A formal partnering relationship that is designed to enhance the success of multi-project experiences on a long term basis.

As each individual project must be maintained, a strategic partnership must also be maintained by periodic review of all projects currently being performed - Ida B. Brooker 1994 WEX

Partnering charter

The basic manual for operating a partnering system. Contains at a minimum, the mission of the project team, and their objectives for the project. Usually is signed by those writing the document.

The charter is an agreement in principle and must not supersede or supplant the design and construction contracts in place or to be written.

· Peer review

A partial or full audit evaluation of the project done by objectively based individuals or organizations outside those owning, designing, building or operating the facility.

• Percentage fee

A fee determined ultimately by a percentage of project cost, all as specified by the contract.

• Perception

The process of becoming aware of something through any of the senses. To become aware of in one's mind; to achieve an understanding of.

Performance document

A document which provides information as to the performance desired and the amount that is to be spent.

Compare to prescriptive -oriented documents which provides detailed information as to the methods and means by which something is to be done or produced.

Planning

Establishing and arranging necessary and desired actions leading to end, intermediate and peripheral objectives.

• Planning - in the management sense

Establishing and arranging necessary and desired actions leading to end, intermediate and peripheral objectives.

Positive conflict

Hostility that is managed so that its resolution raises the potential for individuals or organizations to succeed at being excellent.

· Prepare and publish

A phrase often inserted into the partnering charter to direct the stakeholders to write and implement a policy, procedure, or guideline for accomplishing a performance that may be required by contract but whose detailed nature is not specified. An example of such a charter provision might be—"Prepare and publish invoicing procedures for all levels of project operations."

• Prescriptive document

A document which provides detailed information as to the methods and means by which something is to be done or produced. The document explicitly identifies the material and equipment components of the finished product.

Compare to performance-oriented documents which describe the performance desired and the amount that is to be spent to achieve the performance in the finished product.

• Preventive law

A technique for minimizing contract problems in the construction industry.

• Prime contractor

A contractor whose business agreement is directly with the organization providing primary financing for the project.

Principal

A person who authorizes another to act as his agent, or a person primarily liable for an obligation.

• Problem

A deviation from an accepted and/or approved standard of performance.

Professional

Having great skill or experience in a special contributive field of work.

· Profiling

The preparation and use of a selective, flexible and tailored systems of screening projects for potential participation.

• Profit - educational & training

Fulfillment of learning and teaching goals held by individuals and their companies.

• Profit - financial

Fundamentally, the difference between organizational cash income and organizational cash expense. Further definitions of financial profit are complex and often unique to an organization or project.

• Profit - self actualization

Personal fulfillment realized after basic needs of shelter, safety, protection, love and freedom from hunger are achieved.

• Profit - socio economic

Company, group or individual achievement of social objectives within a financially profitable set of activities.

· Profit - value system

Company and project fulfillment of personal, professional, technical, social and financial values held important by individuals and groups related to the company.

• Proforma - in real estate development

A financial model unusually built early in a construction program to show by projecting income and expenses, how the money flow to and from the project will occur. It is often used to establish the capital amount to be allocated to a project based on simulated operating conditions. The term pro forma means according to form.

Program - as defining a step in the design process

A narrative oriented statement of the needs and character of the proposed user operation, the requirements of the user and owner, the nature of the environment to be planned, designed and built, and the corresponding characteristics of the space that will satisfy these needs and requirements. Sometimes called the brief.

Program - as defining a generic construction effort

A major planning, design, construction, and operational construction effort made up of several projects

• Project - as a set of work actions

A set of work actions having identifiable objectives, and a beginning and an end.

Project - as related to management

A specific management assignment to achieve a set of objectives by accomplishing a group of related, discrete operations which have a defined beginning & end.

• Project component - as related to management

Project component - as related to management

A group established to achieve a set of objectives by accomplishing a set of related, discrete operations which have a defined beginning & end.

• Project delivery system

A method of assembling, grouping, organizing & managing project resources so as to best achieve project goals & objectives.

• Project director

The individual responsible for implementation of several projects upon which his company is engaged.

· Project history

A tabulation of the major events on the job, chronologically arranged for easy reference. Subjects included in the history should be:

- The plan or schedule governing the sub period of the history.
- A brief recap of the major activities having an impact on the job.
- A reference to the documents in which the activities referred to are shown in detail.
- A summary of important job related conferences.
- Notes regarding points that may help resolve potential problems.
- Problems impacting on the job including reasons why the problems prevented proper progress.

The purpose of the project history is to give a quick, accurate look at past job events in a glance. The degree of detail is dictated by the potential for trouble that exists.

Project manager

One who helps establish objectives generated by a need, plans how these objectives are to be reached through a set of work actions, and then assembles and directs the application of available resources to achieve the objectives on one or more projects.

Usually the project manager is most concerned with supportive actions which bring resources to the point of effective use.

Project operations

Management and staff direction of resources to accomplish overall project activities. Contrasts with functional operations.

Project organization

The arrangement and interrelations of people charged with actually achieving project objectives. (See organizational structure.)

· Project schedule report

A narrative listing of network activities and the corresponding data re each action. The project schedule report is normally developed in a data base format from which selective reports and arrays can be prepared.

Project stages

The groupings of actions that make up the entire project work sequence.

• Project superintendent

The manager involved in the actual construction process and most directly responsible for the expenditure of funds to carry out the project. Usually the superintendent is responsible for field execution of the work.

· Ouestion - closed

Questions that can be answered with a yes or no, or with a simple statement of fact.

Question - direct

Asked with strong indication as to who or whom should answer.

· Question - open

Questions that cannot be answered with a yes or no, or a simple statement of fact.

· Question - overhead

Asked of a group without indication as to who or whom is to answer.

Question - relay

Passed along to someone else by the party originally asked.

• Question - reverse

Returned to the questioner by rephrasing or rewording the original question.

Record

Any retained information that can be effectively used in the future.

Regulators

Those who fill a review & inspection position to help insure protection of the health, safety, & welfare of the people. This is usually done by enforcing regulations written and adopted by qualified public or private bodies. Examples of regulators include those who work for building departments, departments of natural resources, public health agencies, fire prevention organizations, technical societies and other such groups.

• Relations - formal functional

Organizational connections that concern distribution and use of data, information and decisions that flow along formally defined transmission lines. Formal functional communications are usually written and are normally both from and to individuals and groups.

Formal relations are precisely defined and most day to day business is accomplished within the formal relation framework. The line expressing a formal functional relation usually has an arrowhead at each end to show a mutual exchange of responsibility and authority. If there is a higher authority to be implied a single arrowhead can be used pointing to the superior party.

· Relations - informal

The natural channels along which organizationally related material is most easily and comfortably transmitted. The informal relation exists by mutual consent of the parties to the relation, and is stimulated to maximum effectiveness by a mutual profit gained from the relation.

Little, if any, authority normally is expressed in informal relations. Communications are usually oral and one to one. Often informal relations define the hidden organization structure. A line defining an informal relation is usually shown dotted with an arrowhead at each end.

• Relations - reporting

The official channels through which each individual conveys, or is given raises, appraisals and evaluations; is fired, assigned or is provided professional, vocational and personal identity in the organization. The true organizational superior of an employee is usually that individual with whom he maintains a reporting relation. The line expressing reporting relations has an arrowhead at one end pointing to the superior.

· Relations - staff

The business patterns through which a person or group provides consulting services necessary to achieve goals and objectives. Staff personnel usually have little or no authority over those outside the staff group. The line expressing staff relations has an arrowhead at each end.

• Relations - temporary

Those relations created when extraordinary or unusual management demands must be met. The temporary relation is usually unstable and should be kept active for only short periods of time. The line expressing a temporary relation can have an arrowhead at one or both ends depending on the nature of the relations.

Extensive use of temporary relations creates business dysfunctions, breaks down morale and causes internal tensions.

Resolution

A course of action determined or decided upon that can result in clearing conflict or dispute.

Resolve

To find and implement a solution to a problem, a dysfunction or an issue of conflict.

Resource allocation

The assignment of project resources such as money, time, space, people and equipment to activities that must be done to achieve project objectives. Usually resource allocation is done to achieve effectiveness in project work measures such as profitability, timely completion and quality of work.

Resource leveling

The use of resource allocation to even out the use of resources within a given set of time, money, space, people or equipment conditions. Resource leveling is a special form of resource allocation with its prime use being to maintain a nearly equal assignment of resources to activities and projects for their entire duration.

Resources

The tools of the supportive and ex'e'cutive manager. Resources include time, talent, tools, equipment, time, money, experience, space, materials, as well as intangibles, such as enthusiasm, morale and leverage.

Responsibility

The assignment, spoken or understood, that a person in an organization has as his part in maintaining the organization's health and vitality.

Revisiting

When applied to the partnering charter, revisiting means the current project decision makers are assembled, and the present charter is reviewed, revised, and reissued as might be called for by changed project conditions.

Risk

Any exposure to the possibility of harm, danger, loss or damage to people, property, or other interest. To expose to a chance of loss or damage.

Risk management

The management and conservation of a firm's assets and earning power against the occurrence of accidental loss.

• Schedule

A graphic or written tabulation of project activities showing where the activities are to start and finish. The schedule is derived from the plan of action and the network model by locking the tasks and the resources they require into a specific time position.

Selling

Establishing and implementing the strategy of achieving the objectives of the marketing plan. The physical process of closing the negotiation for services and products for a

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consideration.

Shared savings

An arrangement by which a construction contractor and its client share in any savings realized by building a facility for a lower cost than the guaranteed maximum cost.

Shop drawing

A submittal in the form of a drawing, usually made specially for the application shown. Shop drawings usually show details of fabrication and installation.

Short list

The final selection list of those participants offering professional planning, design, and construction services, usually to the conceiver of a proposed project. Usually the final selection is made from the short list. (See long list.)

Situational thinking

The ability to accurately evaluate a set of project influences by mentally moving from a long overview (macro) of them to a detailed picture (micro) and back, and being able to stop anywhere in between to consider other scale pictures of these influences and their relationships.

· Span of control

The number of organizationally related individuals a manager directly controls on a one to one basis.

Specialized construction

The field of business practice that encompasses single phases of the construction profession. Examples of "S" construction organizations are architectural/engineering offices, mechanical contractors, plastering contractors, and planning consultants, among others. Includes nearly any single organizational unit active in design, planning, construction or related fields.

Specification

A narrative description of the various materials and systems to be incorporated in the work. The specification concentrates on identifying quality of materials, source of materials, allowable practices, and general requirements and conditions of the contract performance.

• Sponsor - partnering

In the partnering context, a person or organization that strongly supports or champions an activity and assumes responsibility for its implementation.

Staff

A supportive unit of any organization in which the basic function is usually advisory in nature. Staff functions are occasionally defined as overhead or non production. They are considered to be the organizational partner of line operations. (See staff relations and line activities.)

Stakeholders

The parties at risk financially and legally or in an extended sense, those affected and potentially put at risk during the execution of a planning, design, or construction contract. Stakeholders are also those who participate in writing a partnering charter and are a signatory to the charter.

Standard of performance

A well defined, explicitly stated, approved and accepted statement of the measurements to be used as a gage of performance, and goal and objective achievement.

Standing neutral

A technically trained, educated, and credentialed professional who is active in the planning, design, and construction disciplines. The standing neutral must be capable of objectively listening, analyzing, and evaluating construction related demands or claims which are in dispute.

• Standing neutrals

A process where neutral third parties are available to assist with resolution of all disputes arising during the course of a contractual relationship. The intent which includes dispute review boards and standing neutrals is to have one or more individuals on call to address disputes as they arise. It usually requires the neutral to render a nonbinding determination of the issues in dispute, although in some cases, and upon request, the neutral can act as a binding arbitrator.

Strategy

Applies to the management skills required to attain an macro result. Strategy is sometimes considered the action take to plan, direct, and implement larger and longer range programs, particularly in the military.

Sub contractor

A contractor whose business agreement is directly with a prime contractor

Submittal

Any document submitted by contracting parties to the owner's agents for review for accuracy, responsibility of design, general arrangement, and approval. Submittals are used by the fabricator and the installer to show adequate details so the intent of the contract documents can be achieved. There is a mild ongoing professional controversy as to whether approved submittals are contract documents. Generally they are not considered contract documents, but aids to better fabrication and installation procedures.

Sum zero game

A situation in which there is a winner and a loser. The loser often will lose what the winner wins.

Superior knowledge

The owner's withholding specific data on matters of substance not known to contracting parties during the pre contract period.

Supportive

The administrative group of the project organization which is responsible for bringing resources to the point of use by the ex'e'cutive project group.

Surety

One who has contracted to be responsible for another, especially one who assumes responsibilities or debts in the event of default.

Suspension

An owner's or owner's agent action of stopping all or a part of the work.

Synergism

The action of two or more substances, organs, or organisms to achieve an effect of which each is individually incapable.

System

An assemblage or combination of things or parts forming a complex or unitary whole.

Tactics

Applies to the management skills required to attain a micro or current result. Tactics may be considered the actions taken to plan, direct, and implement the day-to-day action itself.

• Talent

A capacity for achieving identifiable success. Usually talent is considered an abstract resource.

· Task force

A temporary grouping of individuals and resources who are responsible for accomplishing a specific objective.

Technography

The action of preparing meeting notes and related material on electronic equipment as the notes and materials are generated. Often the recorded material is projected on a screen for viewing by those in the meeting.

• Tenant coordinator

The title usually given to developer's owner representative. The tenant coordinator is responsible for integrating and directing the lease execution, construction process, tenant move in, and operational start up of tenant spaces in the base building.

· Tenant work

Work done by the landlord inside a tenant space, and paid for by an allowance negotiated by the landlord with the tenant when preparing and executing the lease for the space.

Termination

The dismissal of a contractor, from a project, for convenience, resulting from factors beyond the contractor's control, or for default when the contractor's performance is not acceptable.

· Text oriented data processing

Data processing in which the majority of information is entered or gained by the use of a key operated control panel such as a keyboard. The signals are usually entered in discrete elements.

Third party

A party to a contract or agency agreement other than the principal or agent.

Also refers to an individual or group that is not primarily engaged in facilities programming, design, construction, or operations.

· Time and material contract

An agreement in which payment for services and material is made only for those services and materials actually furnished. There may, or may not, be imposed a not-to-exceed amount on the total cost.

• Total float (TF)

The amount of discretionary time available to a task. The total float is the difference between the early and late starts or finishes. Formally, it is defined as the duration of the task, subtracted from the difference between the late finish (LF) and the early start (ES): i.e. (LF-ES)-DURATION=TF.

• Total quality management

The managing process which helps insure that the quality of all components, and of the final product in the planning, design and construction of any facility is maintained at a level which meets the client's program performance requirements.

• Traditional

Pertaining to those qualities of an organization, civilization or other culture that are handed down from generation to generation. Usually the transfer is by word of mouth or by practice.

Training

The teaching and learning process by which specific, explicit methods and systems of doing something, usually by rote, are conveyed to the learner.

• Translation

Recasting standard of performance information and data into graphic, narrative, mental, oral or other forms, to insure optimum use by those involved.

Translators

Those who translate the environmental program into construction language. Traditionally we think of the architect/engineer as the translator. However careful consideration of this matter shows there are many others who translate the conceiver's fundamental ideas into understandable, workable construction language. Subcontractors, suppliers, vendors, manufacturers, contractors, and the conceiver may all play a role in translating.

Trust

Reliance on an organizational or individual or integrity, justice, fairness, good judgment, and other relational qualities that give confidence in the performance of the duties demanded of the organization or the individual.

Turn key

A project delivery system in which a single contractor is given the total responsibility to plan, design, construct, and turn the key over to the owner upon its completion. Often, a turnkey contractor will provide land and financing, and in some cases, operate the facility for a specified time after construction.

· Turnaround time

The amount of time required to process submittals.

Turnover cycle

In the construction or fabrication of several similar units, the amount of time required from the completion of one unit to the completion of the succeeding unit.

Ultimate decision maker (UDM)

The individual or group at the lowest management level that has the authority to make a final binding decision in any job related matter.

Unilateral meetings

A decision meeting at which only a portion of the parties affected are invited to participate.

Union shop

A geographic work area in which all labor classified participants are required to belong to a specified union.

Updating

The process of revising and reissuing a project network model to bring it into conformance with a current desired and necessary plan of action. Updating often, but not always, results from monitoring and evaluating the project. Usually the updating is done when it is found that the current plan of work does not adequately depict the actual conditions under which the project is being executed.

Upset price

A guaranteed maximum price agreed to in a time and material contract. (See time and material contract.)

User

Those who occupy and use the completed facility to conduct their work, their recreation, their domestic living, or other activities for which the facility was specifically designed and built.

Value

The increase in worth of an open system to which an item of value has been added. Often multiplied by the weight of a factor to give the weight & value rating of a factor to help determine a choice of alternatives.

· Value added

The improvement in the worth of anything that results from the efforts, contribution and involvement of specific people, processes, materials and ideas.

Value engineering

An engineering and architectural cost analysis process designed to achieve minimum total cost while maintaining maximum product quality within the price constraints.

Vertical growth (integration)

A management system that encourages diversifying by adding new functions to existing functions. New functions added usually bear an organizational relation to the existing. An example of vertical integration is incorporating real estate control, building design, financing, construction, leasing and asset management into a single development operation.

· Vested authority

The endowing of privileges, strength and leverage from a superior, usually to a subordinate. Generally gained quickly, rather than being earned by long and proven service in a related field within the organization.

• Want list

Those items that are wanted and can be included in the scope of work, over and above the must list items, since they provide a definable and acceptable rate of return on their cost.

Warranty

A legally enforceable assurance of the duration of satisfactory performance or quality of a product, a piece of equipment, or of work performed. Often the warranty period begins when the installation is turned over to the owner.

Weight

The relative importance of a factor being used to help evaluate a choice. The importance is frequently measured by a numeric scale from 1 to 10, in which a very high positive influence is indicated by a rating of 10. A very low influence is indicated by a rating of 01.

Degrees of importance between the highest and the lowest are indicated by number ratings from 02 through 09. The weight of a factor multiplied by the value added by the decision choice being considered gives a weight & value rating of a factor to help determine a choice of alternatives.

• Win - win

A situation in which there are no losers. Usually some parties win more than other parties win.

· Wish list

Those items that the owner and the user wish they could include but might not be able to due to budgetary or other reasons. Wish list items are best added, not deleted, as the project moves into construction.

Working drawings

The set of contract drawings that pictorially show the intended appearance of a job when complete.

World of nonwords

The world in which we live by our physical actions.

World of words

The world in which we live by simulating actions through words and other symbols what might happen in the world of nonwords.

CPM EXERCISE #2

- Z, T, & L are the first tasks and can be concurrent.
- X must be complete before N can start.
- Q follows H.
- C must follow L and precede W.
- S follows B & W and precedes D & V.
- N must be complete before M can begin.
- K & D must be complete before R & X can start.
- A must follow Z.
- G precedes Q and follows V.
- H cannot begin until F & R are complete.
- D must be complete before F can start.
- U follows B and precedes K.
- W cannot start until T is complete.
- M is the last task & follows Q.
- B cannot begin until A & T are complete.

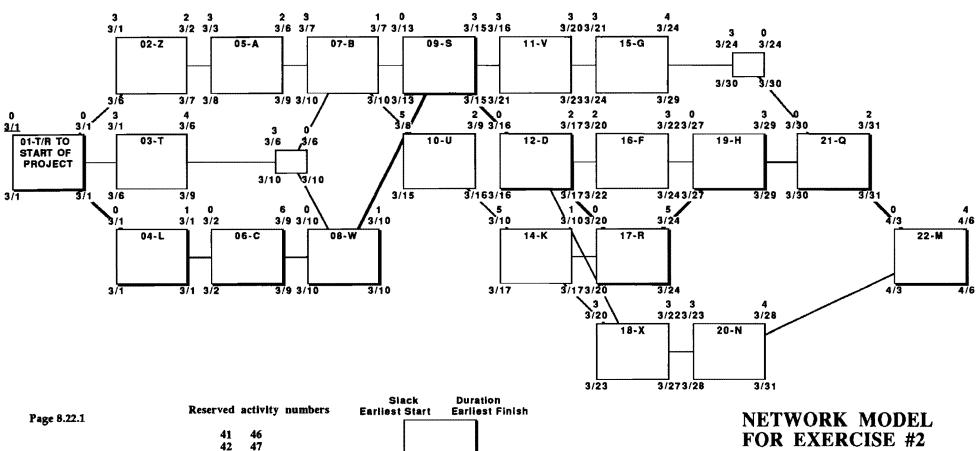
Z2	C6	M4
T4	W 1	R5
Ll	S 3	U2
X 3	B1	A2
N4	D2	F 3
Q2	V 3	G4
Н3	Kl	

EXERCISE #3

- 1. Project begins with a time restraint (T/R) followed directly by task A.
- 2. Task A restrains tasks B and G.
- 3. Task H follows task G.
- 4. Task M follows task G and restrains task N.
- 5. Task C is restrained by B and restrains D, E and I.
- 6. Task I is restrained by H and restrains J. K and O.
- 7. Task 0 is restrained by N and restrains P and Q.
- 8. Tasks D and E restrain F.
- 9. Task L cannot start until J and K are complete.
- 10. Tasks P and Q must be complete before R can start.
- 11. Tasks F, L and R are not related to each other but can be completed simultaneously.
- 12. When tasks F, L and R are complete the project is complete.

EXERCISE #4

- Project starts with T/R task A
- Tasks B, C, D follow task A directly and can be concurrent
- Task E is restrained by task C and restrains tasks G, H and J
- Task F follows task C and precedes task J
- Tasks G and H are restrained by task D
- Task K is restrained by tasks G, H and J and must be done before tasks N and M can begin
- Task L is restrained by task K and must be complete before task P can start
- Task P is restrained by tasks M and N and restrains task Q from beginning
- Task R cannot begin until task Q is complete and R is the last task in the network
- Task B restrains tasks G, H and J



Latest Finish

ACTIVITY LEGEND

Latest Start

Note:

Page 8.22.1 bo #527

Float time shown in this network model is for the sole use of the WEX PM 2000 project team. Use of float time by others is to be only by written permission of the WEX PM 2000 team management.

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han 22

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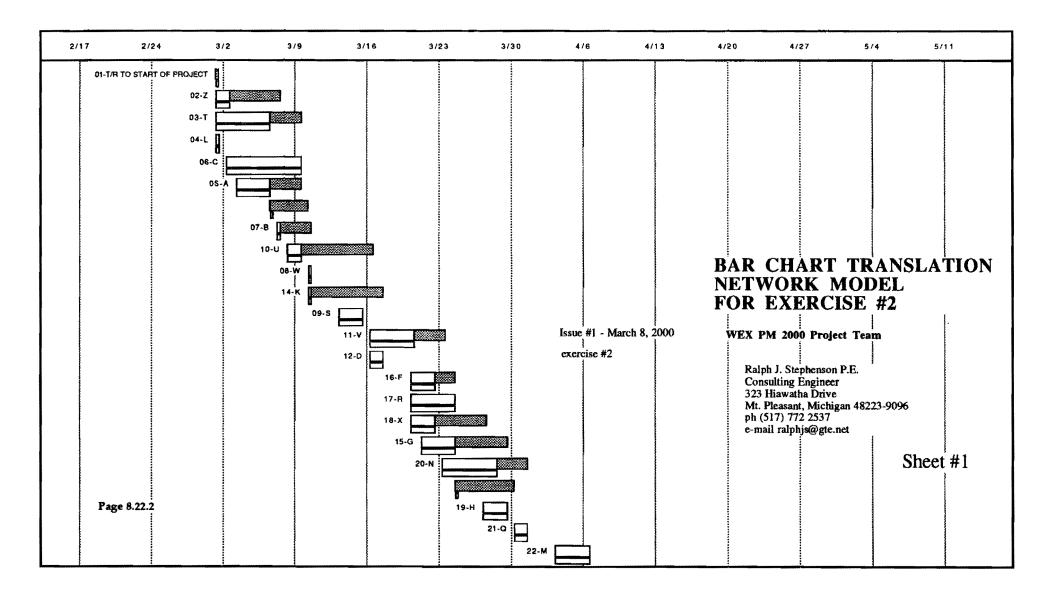
FOR EXERCISE #2

WEX PM 2000 Project exercise #2 Team

Issue #1 - March 8, 2000

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Sheet #1



PMI Thinking - from Mr. DeBono's book on thinking

Mr. DeBono, an expert in the analysis and improvement of thinking patterns and methods, suggests a simple method of improving your decision making by improving your thinking habits

Mr. DeBono calls his technique PMI. It involves a short pause period before answering a prime question, during which the decision maker examines three aspects of the question, its pluses (P), its minuses (M), and its interesting features. Use of PMI on a specific question should take only a

relatively short time. For practice exercises, Mr. DeBono suggests 3 to 5 minutes for the whole PMI process. However the time period will vary depending on the time available and the nature of the question.

PMI is not a decision making process; it is a thinking process to be combined with other decision tools to help improve your thought processes, and consequently make better decisions than you do now.

A point to be stressed before using PMI, according to Mr. DeBono is to think slower but think better! Most of us jump too rapidly to a position that must then be defended irrespective of our second thoughts on the conclusions reached. Thus are born the often destructive self fulfilling

prophecies. PMI can help reduce the probability of taking indefensible stands on critical issues.

To use PMI first frame the question or situation you are addressing in clear, easily understood terms. For instance in considering a project delivery system, let us assume there is a choice available between using traditional, hard money methods compared to non traditional dovetailed guaranteed maximum price methods.

Taking each method individually let us see how our thinking about the systems can be improved with PMI. Again to be stressed is that PMI is not a decision making technique; it is a thinking technique from which more effective decisions can result.

1.) Select one of the methods to consider first, say, the non traditional, hard money delivery method (method 1).

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- 2.) Visualize or write all of the good points (the pluses) you can think of about method 1. Keep your mind only on the positives. This is called directional thinking.
- **3.)** Visualize or write all the negatives or detracting points of method 1. Keep your mind directed toward the negatives.
- **4.)** Visualize or write all the interesting features about method 1 you can conjure up in a few minutes of thought. Mr. DeBono suggests you say to yourself. "It would be interesting in considering method 1, if......"
- 5.) Repeat the process with project delivery method 2.
- **6.)** Make the decisions you are charged with using any of the decision making tools available to you.

Notice the stress in the above step by step procedure on **thinking** about the matter. It is thinking that encourages better use of the powerful scientific management tools available.

Think more slowly - think better!

CREATIVITY AND HOW IT IS USED IN PROJECT MANAGEMENT

Creative thinking is an essential ingredient to successful project management. It helps the alert project manager to solve problems, establish management patterns, provide leadership and motivation, and to insure that design, quality and cost integrity of a project is maintained.

Creative thinking is applied to the management process on a routine basis by continuing to learn with an open mind; being among the first to accept something new while being among the last to discard the old.

There is also a special requirement for creative thinking that demands getting rid of what Roger von Oech in his book, A WHACK ON THE SIDE OF THE HEAD, calls mental locks. These mental locks are recognized by such familiar phrases as:

- 1. I'm looking for the right answer.
- 2. That isn't logical.
- 3. Be certain to follow the rules.
- 4. Let's be practical about this.
- 5. And don't make any mistakes.
- 6. Playing is a waste of time.
- 7. That's not my area of work.
- 8. Don't be silly.
- 9. But I'm not a creative person

The above statements indicate a set pattern of thinking, that when used blindly, get in the way of the creative process.

Other major obstacles to thinking creatively include making premature judgments, and excessive use of the self fulfilling prophecy. The self fulfilling prophecy usually indicates you have your mind made up before even starting any heavy thinking about the idea. You then never give your brain a chance to do any creative thinking.

Remember, it is nearly impossible to be creative and judgmental at the same time. So, in project management it is a good idea when creatively considering a complex matter to prepare a random, or non judgmental, laundry list of things that have to be done or thought about. The list should include all items within reason, whether or not you and the others involved think it should be included. Often the combination of a single idea

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of doubtful merit is a brilliant thought in league with other ideas.

Processes of creatively tackling a problem have been used for hundreds of years by many excellent thinkers. The creative procedure can be described in six major steps.

- 1. Gather all facts that time will allow, about the subject under consideration. Try not to be judgmental while you are collecting information.
- 2. Think hard about the data and the other information you have gathered in relation to the problem or situation you are involved with.
- 3. Forget about the problem! Let the material looked at so far, and the ideas you might have, get mulled over by your subconscious. This period is called gestation.
- 4. Ideas (illumination!) will usually start springing to mind soon after the gestation period starts. However, in some cases it might take several days, weeks, or even months. Be alert for the sudden revelation of the solution. When the solution or idea or lost thought appears grab it and write it down!
- 5. Act on the solution, idea or thought!
- 6. Follow up and check to see if the solution was a good one and if it has worked.

Creativity is a simple, elegant way of life. All you must do to enjoy it is to unlock your thinking, exercise your mind and use your imagination!

QUESTIONS TO CONSIDER

Guides to Ethical Decision Making

1. Is my decision legal?

Does it violate civil law or company policy?

2. Is my decision balanced?

• Is it fair to all concerned in the short and long term situation. Does it avoid sum zero situations?

3. How will my decision make me feel about myself?

- Will it make me proud?
- Will I feel good if it is published in the newspaper?
- Will I feel good if my family finds out about it?

Adapted from "The Power of Ethical Management" by Kenneth Blanchard & Norman Vincent Peale

Retentions, Collections and Final Payment

• Ralph J. Stephenson PE

- · Construction retentions, collections and final payment ho 259
- Introduction Payment as a lifeline

Lifeline has many definitions but one in particular strikes me as being most appropriate to the construction profession; "A lifeline is a line or rope for saving life".

Payment or money flow on a construction project can be just that - a line of strength that can preserve the life, vigor and integrity of a project, or a line of weakness that can cast the project adrift.

Successful firms are not often heard complaining about payment. This oddity bears close examination from those seeking to emulate them.

General nature of cash flow in the construction industry

 Legal background for progress payments Governed by the doctrine of conditions

Doctrine of conditions says that a party should not have to perform its promise without obtaining the other party's promised performance. The principle is central to any discussion of progress payments.

Who is required to perform first?

Common law requires that performance of services precede payment

• Role and obligations of the payer

To maintain strong financial position that allows prompt payment when deserved

Makes people want to work for you

Improves potential for future reductions in proposal prices

To pay promptly and within the context of the contract

Role and obligations of the payee

To perform well and in accordance with your contract

To bill accurately and promptly

To follow the ground rules by which payments are to be made

Frequently the payee holds the key to successful payment for the work

Points for the payee to consider

Too often we in the construction industry blame everyone but ourselves for not being paid what we think is owed us promptly.

Many times the cause of slow or reduced payment lies with the payee, not the payer.

Conditions surrounding collections and payments

Unsuccessful collections & payments often result from
 Mistrust - Inability to work honestly with unwritten standards
 Cupidity - Inordinate desire to get something for nothing
 Doubtful risk taking - A high risk has a corresponding high penalty
 Ultra conservatism - Excites suspicion and slows cash flow
 Incompetence - Produces a lack of desire to pay or work - no incentive
 Claim prone environment

The contested claim brings out the worst in everyone, and most particularly makes the payer reluctant to pay.

Understanding how to reduce the dust, noise and confusion that surround contested claims often can encourage prompt payment even in difficult conflicts.

Common causes of contested claims and their frequency are

Directed change - 48%

Constructive change - 42%

Defective or deficient contract documents - 41%

Delays - 41%

Constructive acceleration - 35%

Maladministration - 33%

Differing site conditions - 31%

Impossibility of performance - 18%

Superior knowledge - 18%

Termination - 7%

Stubborness - A balky mule cannot be depended on to pull the wagon Dishonesty - Destroys incentives to play fair and pay promptly!

Successful collections & payments

Trustful relations

Construction is a give and take situation. By the end of the job the gives and takes must balance out. The construction machinery is lubricated by the exchange of small favors.

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Honesty

Honest people select their business associates carefully. Those who pay for services rendered generally recognize honesty in a company or an individual if they themselves are honest.

Competence

Competent people recognize competence in others. On most jobs, given the presence of a reasonable number of high value factors, the competent payee will be compensated fairly and promptly. Financial check and balance systems ask too many "why" questions to allow competent parties to remain unrewarded.

A willingness to give and take

All taking and no giving by either the payer or the payee will sink a project in a swamp of paper and a sea of red ink. The mistrust that results from this lack of informal give and take will grow to a monster unless it is replaced by a mutual confidence by the parties to the situation.

Retentions

Often used for doubtful reasons

As a club to assure proper completion

To save interest payments for 10% of the job cost

To insure construction damage to completed work is repaired

To pay for anticipated contested claims

 The problems of retention are old and will probably remain problems until Properly addressed by the parties involved

There is agreement among like parties as to its impact

All parties to a contract behave according to their contract

Attitudes and realities about retention

In 1976 a survey was made of the American Subcontractors Association (ASA)

Showed average retention among members was \$200,000 Members said would reduce bid price 3.7% if retention was eliminated

A recent survey of the American Subcontractors Association indicates Subcontractors are willing to give lower bids to generals who

Pay them promptly

Offer them a fair and equitable contract

Of 200 respondents

89% said they give better bids to generals regularly or occasionally

90% did so because the general had prompt payment policies 91% said not paid within 3 days of billings

69% said not paid within 7 days of billings

Policies on retention

- + Recent AGC, ASC and ASA policy calls for payment within 7 days of billing
- + In 1974 GSA went to zero retention
- + At one time Department of Defense eliminated retentions
- + EPA once wrote retention requirements out of its grants
- + About 1984 Michigan Dept of Mgmt & Budget adopted zero retention

Was required by the legislature

Department had 2 choices

Put money in escrow

Problem - couldn't use state treasury for holding vehicl

Problem - private holding would have too complicated Would have thousands of accounts

Prohibitively expensive and cumberson

Adopt a policy of total payment for completed line items

Each line item was to be explicit

On recent \$2,000,000 job

Had about 1100 line items

Listed on 27 pages

Ranged in cost from \$100 to nearly \$70,000

Adopted zero retention route

Some state officials like it, some hate it

Some contractors like it, some hate it

+ In 1983 the Office of Federal Procurement Policy decided that

A uniform governmentwide policy should be implemented

Retainage was not to be used as a substitute for good contract management

An agency cannot withold funds without good cause

Determinations on retainage are to be made on the basis of

Contractor's past performance

Liklihood that such performance will continue in the future Suggested that

Retainage not exceed 10%

That it be adjusted downwards as the contract approaches completion

When contract is complete all retainages be paid promptly

Summary - there is no single attitude or reality re retentions!

- · Collections, or better yet, payments
 - Direct payment from the owner

Conventional method on self financed projects

Success of method depends on the integrity and compentence of the owner

Direct payment from another contractor

Evolved when general contractor did most of their own work

The secondary payment process may be used as a club rather than a tool

Direct payment from another party

Usually called the title company method

Steps in the title company disbursement method

- A. Monthly draw requests received from the contractors
- B. Supporting documents reviewed by the appropriate tier of contractor
- C. Job inspected by inspecting architect retained by payer
- D. Payment made to the contractors directly

Sometimes direct to subs

Sometimes to general contractor for disbursement to subs

Advantages

Insures prompt payment to contractors

Provides third party evaluation to gage performance

Gives financing source full control of the money flow

Tends to diminish tendency to front load or unbalance billings Disadvantages

Removes some of prime contractor's leverage to get work done Creates excessive dependency on attitudes of financing source

Owner plays secondary role in motivating performance

Poorly qualified inspecting architect can create havoc

Bad attitude toward contractors

Jealousy between architect of record and inspecting architect

Final payment

· Elements of record used in closing out the job

The punch list and the certificate of occupancy

Usually these provide the rationale behind final payment being made

You should decide early how the job is to be punched out

Who is to do it?

When is it to be done?

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What standards of performance are to be used to measure acceptability

When is the contractor's punch list to be prepared? When is the owner's punch list to be prepared?

The operating and maintenance manuals

Inadequate OMM submittals may be cause for non payment Get them done and get them submitted!

- · Where successful collections and payment start
 - The agreement

The starting point for cash flow success is preparation and execution of a well understood agreement up front

Often contractors take jobs that specify impossible performance

Leads to getting into a position where the owner, or the architect engineer feel they can withold payment for personal, subjective reasons, using the impossible clause as a legal reason.

Example: the witholding of payment because the contractor did not submit a acceptable schedule within a given period of time usually an unreasonable time frame for preparation of a good plan of work and schedule.

Infeasible schedules
Inadequate contract documents
Unworkable contract agreements
Multiple primes
Installation of unknown systems
Undefined responsibility patterns

The client - either owner or contractor

Most payment-successful contractors profile a prospect before proposing on a job. This is done with any new client, and sometimes on previous clients with doubtful records.

Profiling a client should follows a basic pattern What factors describe how a client will pay?

Personal integrity
Business integrity
Past payment record with you
Past payment record with others
Current financial strength

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Nature of assembled project financing Process used for approving payment and releasing funds Attitudes of the architect/engineer toward you and paying Methods of closing out jobs

The project

As with the client, the project must also be profiled. Not every job is for everyone. Be very selective so as to optimize your opportunities for success.

What factors describe a good pay project for you

- + Your past experience in building such facilities
- + The client's past experience in building such facilities
- + Funding sources

Individuals

Syndicates

Trust funds

Pension funds

Political entities

+ Payment method

Direct payment

Title company payment

Inspecting architect

Payment method specified to be used for sub contractors Retention specified

Evaluating the job

Once the client and project factors are identified, it is necessary to analyze them for a decision as to whether the job is potentially a good job or a bad job. Good and bad is evaluated as to the risk and the return on investment.

A. Weigh each factor

Weight each from one to ten as to its importance to you

One - totally unimportant to being paid

Ten - most critical to being paid

B. Assign values to the client and the project which you are proposing upon

Values should be from one to ten

One - Client and project produce worst pay potential situation for factor

Ten - Client and project produce best pay potential situation for factor

C. Multiply the factor weight by the value to get a profile number

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Example of profiling

How you might profile the payment potential of a new prospect.

Factor weights multiplied by value for client Jones
Honesty in business - 10 x 08 = 80
Past payment record with you 10 x 06 = 60
Past payment record with others 07 x 03 = 21
Current financial strength 07 x 05 = 35
Nature of assembled financing 05 x 07 = 35
Process for approving payment and releasing funds 08 x 09 = 72

Attitudes of the architect/engineer - $06 \times 06 = 36$ Method of closing out jobs $07 \times 05 = 35$

Factor weights multiplied by value for Jones project Your past experience in building such facilities $05 \times 08 = 40$ Client past experience in building such facilities $04 \times 04 = 16$

Funding sources $08 \times 08 = 64$ Payment method $07 \times 05 = 35$

Total = 529 out of a total possible of 740, or a 71% potential for good payment relationship

- · Rules for getting paid promptly
 - Be certain of your agreement and understand what it says
 - Be honest in your dealings and your intent
 - Fulfil your contract
 - Avoid legal entanglements and threats
 - · Be willing to use the lubricating oil of small favors exchanged
- · If you aren't entitled to it don't try to get it!
- ho 259 Dec, 87

Use of float time in project planning

What is float time? It is a number of working days determined by the total plan of work, and mathematically set by the logic of the network plan, by the durations assigned to each task, and by the completion date set for the project and its component parts.

Float is the amount of time between the earliest date an activity can start, according to a given plan of work, and the latest date it can start according to the same plan of work. Float time occurs in a task when the activities that restrain it are able to be completed before the latest date by which the restrained task <u>must</u> start, as determined by the latest allowable finish date of the project or project component.

Float time is not assigned by the planner, nor is it automatically allocated to activities that are traditionally critical.

Because of the nature of the construction business in which many normally unrelated organizations and individuals are brought together by agency and contract arrangements to do a job, float or discretionary time is potentially valuable to all parties to the job. Thus ownership of float time often becomes a subject of dispute and controversy.

A few guidelines which have seen general acceptance and some legal concurrence in practice are given below:

- 1. In a hard money fixed time contract the float time within the contract boundaries belongs to the contractor.
- 2. Ownership of float time should be established very early in a project. Where some question of ownership exists, the ownership rights should be noted on the plans and schedules of work prepared by the contractor.
- 3. On negotiated projects, where there may be a cost and time span to be mutually agreed on by the contracting parties as the project gets under way, ownership of float time is usually a matter to be worked out in advance as job conditions demand.
- 4. Relative to subcontractors, the ownership of float time within a hard money, fixed cost subcontract is usually set by implied consent, but normally rests with the prime

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contractor under which the subcontractor is working.

In situations where there is very little interface between a prime contractor's tasks and his subcontractor's tasks, it is possible that ownership of self contained float may remain with the subcontractor.

5. Ownership of float time does not release a contractor from the obligation to provide a high quality service to the client. Where poor use of float time to the detriment of the job is encountered, fault for the poor performance will usually temper the ownership of the float.

In general most problems with float occur where approval delays are encountered, where intermediate project dates are not specified but are desired and imposed, when poor performance pushes tasks beyond scheduled end dates, or where uncontrollable obstacles to meeting project contract obligations appear.

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Closing Out A Construction Project

A random summary of close out guidelines for owners, architects, engineers and contractors

The process of closing out a construction project has emerged as one of the most important sequences of events a project team may encounter during the course of the project. Reasons for this are:

- The close out process usually results in a formal and legal acceptance of the facility by the owner or occupant. Thus responsibility for the correctness of the work passes from the design and construction team to the owner. The transition must be clear and indisputable to avoid contested claims and residual obligations.
- The conditions imposed by the warranties on workmanship, systems and equipment must be clearly defined and accepted by all concerned if adequate guarantees of performance are to be placed in force.
- The design and construction team must have a definitive point in time where their contractual obligations have been fulfilled and they can consider their legal relations closed out so far as project design and construction administration and operations are concerned.
- The owner must have a specific point in time where he can consider the project legally his without any hang over potential encumbrances from the design or construction team.
- The design and construction team must be able to use the project as a facility which they have no hesitation in describing or showing to prospects and current clients.
- A well closed project is insurance of future good relations with specialty contractors on the job as subcontractors of the prime contractors.
- The properly closed project makes no unreasonable or unpredictable demands on the design and construction staff subsequent to the close out.

The close out process does not start as the construction phase is being completed but long before. Closing out is an ongoing action. Throughout all phases of the job the experienced construction team studies the documents and the work so as to set how each element can best be turned over to the owner in accordance with the contract.

Some of the many steps to be taken to properly close out a project are given below. The list is for all parties to the contract, since most are involved in the close out phase. Parties indicated in () are those most concerned with the item. Where multiple parties are indicated it does not necessarily indicate the parties must participate together in the action.

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The list is at random. (Note: This list will be arranged by categories as it is added to)

- 1. Prepare a construction record package. This set of documents was formerly called the as built drawing set. (contractor)
- 2. Obtain, where appropriate, a certificate of occupancy, or equivalent document, from the local building department, or other regulatory and enforcement agency. (owner, architect/engineer, contractor)
- 3. Prepare, distribute and have approved by the owner, the architect/engineer and the contractors, a punch out procedure. (contractor, architect/engineer, owner)
- 4. Punch out the project and complete the punch list requirements within an agreed upon time frame. (architect/engineer, contractor, owner)
- 5. Prepare, submit and accept the operating and maintenance manuals for the total project. (contractor, owner)
- 6. Clear final payments on the project and obtain proper waivers of lien. (contractor, owner)
- 7. Provide the owner with a proper set of construction documents for reference use. (contractor, owner)
- 8. Collect and store job logs, diaries, daily reports, test reports and all other documentation generated by the job activities. (contractor, owner, architect/engineer)
- 9. Bring all meeting minutes and record files up to date so as to permit easy use and retrieval of needed information. (contractor, owner, architect/engineer)
- 10. Collect and bind all official and unofficial project photos. (contractor, owner, architect/engineer)
- 11. Collect and record all project network plans, schedules and bar charts by issue number, subject and date. (contractor, owner)
- 12. Close out and store all correspondence and other record files. (contractor, owner, architect/engineer)
- 13. Assemble and properly store all shop drawings and other job related submittals. (contractor, owner, architect/engineer)
- 14. Request the architect/engineer of record to make an inspection resulting in the granting of a certificate of substantial completion. This may be required to to obtain a certificate of occupancy. (contractor, owner)
- 15. Plan and implement grand opening or preview festivities for major team members, company principals and others contributing to the planning, design and construction of the facility. (owner, contractor)

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- 16. Each party should conduct their own job critique during which responsible parties to the project meet and identify points of strength and weaknesses in carrying out the job. One major product of this critique should be a set of recommendations for improvement of future performance, and documentation of the problems encountered and how they were resolved. (contractor, owner, architect/engineer)
- 17. Relinquish, or account for, all client owned tools, spare parts, and extra stocks of materials, rightfully the property of the owner. (contractor, owner)
- 18. Provide the owner copies of all releases, including final inspection certificates, occupancy permits, operating certificates, health department approvals and permits, and all other similar documents to allow the owner to occupy the building under full understanding of the conditions of the turnover. (contractor, owner, architect/engineer)
- 19. Label all electrical panel boxes, plumbing lines, valves and equipment as required for proper operation and maintenance. (contractor)
- 20. Provide all keys and keying schedules. (contractor, owner)
- 21. Submit a final statement of accounting, as required, to the owner and the architect/engineer. (owner, contractor, architect/engineer)
- 22. Obtain, prepare or issue a final change order reflecting adjustments to the contract sums not previously made by change orders. (contractor, architect/engineer, owner)
- 23. Send sincere thank you letters as appropriate to the owner, to the design team and to various contractors involved on the job. (contractor, architect/engineer)
- 24. Provide the owner a complete list of contractors and vendors participating in the job and indicating their installation responsibilities. (contractor)
- 25. Insure the owner is placed on the marketing call list, mailing list and other action tickler files as appropriate. (contractor, architect/engineer)
- 26. Arrange for such open house activities as may be desired or required (owner, contractor, architect/engineer)
- 27. Insure that your company identification is shown somewhere in the building if permitted. (owner, a/e and contractor)
- 28. Insure the project is as clean or better than called for in the specifications when your staff moves off the job. Don't lose the good will of the owner by leaving him a dirty job. (contractor)

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- 29. Properly train and turn over the facility to the owner's representatives. Depending on the size and complexity of the project, the training process should begin from one to three months before occupancy. (owner, contractor)
- 30. Establish and approve the start of all warranty and guarantee periods for all material and equipment on the job prior to owner making the facility operative. (owner, contractor, architect/engineer)
- 31. Prepare and submit to the owner a Construction Record Package. This package should contain the following: (contractor)
 - a. The construction record set referred to above.
 - b. Specific warranties required by the specifications
 - c. Workmanship or maintenance bonds required
 - d. Maintenance agreements called for by the specifications
 - e. Damage and settlement surveys of the site and the facilities
 - f. Final property surveys of the site.
- 32. Submit a final billing to the owner containing a list of all incomplete items and a properly assigned cost to each item. (contractor)
- 33. Advise the owner of any insurance changes over existing or past requirements or dates. (contractor, architect/engineer)
- 34. Complete all pre start up testing, run in and instruction along with submission of operating and maintenance manuals. (contractor, owner)

<u>Note</u>: All pre start up and start up requirements should be fully described in the contract documents and clearly referenced to the warranty period.

- 35. Submit final meter readings for utilities, and measured records of stored fuel at the time of substantial completion. (contractor)
- 36. Submit to owner, the consent of surety to final payment if required. (contractor)
- 37. Have final inspection made by an experienced exterminator to rid the job of rodents, insects or other pests. (contractor, owner)
- 38. Read the full contract document requirements (drawings, specifications, and contract) for closing out the job. (contractor, owner, architect/engineer)
- 39. Provide the owner a certification as to the building area calculations including gross square footage,

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leasable square footage, and area use assignments.

Suggested Bibliography of Management Related Books

a starter list for the project manager's library

• Managing Yourself Creatively

Hawthorn Books, Inc. 260 Madison Avenue New York, New York Ted Pollock

• The Nine Master Keys of Management

McGraw Hill Book Company 330 West 42nd Street New York, New York Lester Bittel

• It All Depends

University of Alabama Press University of Alabama Harvey Sherman

• Management - Tasks, Responsibilities, Practices

Harper & Row, Publishers, Inc. 10 East 53rd Street New York, New York 1002 Peter F. Drucker

The Managerial Grid

The Gulf Publishing Company Houston, Texas 77001 Blake & Mouton

• Top Management Planning

The MacMillan Company 866 Third Avenue New York, New York 10022 George R. Steiner

Management by Exception

McGraw Hill Book Company 330 West 42nd Street New York, New York 10036 Lester R. Bittel

Critical Path Method

Radcliff, Kawal, Stephenson

Ralph J. Stephenson, P.E. Consulting Engineer

Cahners Publishing Company Boston, Massachusetts 02116

Effective Psychology for Managers

Prentice Hall, Inc. Englewood Cliffs, New Jersey

• The Time Trap

Amacon 135 W. 50th Street New York, New York 10020

• Management - Theory and Practice

McGraw-Hill Book Company 330 West 42nd Street New York, New York 10036

An Introduction to Decision Logic Tables

John Wiley & Sons, Inc. 605 Third Avenue New York, New York 10016

• Management by Objective

Pitman Publishing Company 20 East 46th Street New York, New York 10017

How to Attract Good Luck

Cornerstone Library
Divison of Pocket Books, Inc
Rockerfeller Center
670 Fifth Avenue
New York, New York 10020

Synectics

Harper & Row Publishers, Inc 49 East 33rd Street New York, New York 10016

• The Speech Writing Guide

Mortimer R. Feinberg

R. Alec MacKenzie

Ernest Dale

Herman McDaniel

George S. Odiorne

A.H.Z Carr

William J. J. Gordon

James J. Welsh

Ralph J. Stephenson, P.E. Consulting Engineer

John Wiley & Sons, Inc 605 Third Avenue New York, New York 10016

• The Executive Deskbook

Auren Uris

Van Nostrand Reinhold Company 450 West 33rd Street New York, New York 10001

• Formal Organization - a systems approach

Carzo & Yanouzas

Irwin - Dorsey Press Homewood, Illinois

• Managing Architectural Projects

David Haviland

The American Institute of Architects 1735 New York Avenue NW Washington, DC 20006

• Before You Build

Her Majesty's Stationery Office Government Bookshops, England

A Professional Guide for Young Engineers

William E. Wickenden

Engineers Council for Professional Development

• Legal Apects of Architecture, Engineering and the Construction Process

Justin Sweet

West Publishing Company St. Paul, Minnesota

• Managing in Turbulent Times

Peter F. Drucker

Harper & Row, Publishers, Inc. 10 East 53rd Street New York, New York 10022

• Effective Meetings for Busy People

William T. Carnes

McGraw Hill, Inc. New York, New York

• Give & Take

Chester L. Karrass

Ralph J. Stephenson, P.E. Consulting Engineer

Thomas Y. Crowell Company New York

• Smart Questions

McGraw Hill Book Company New York, New York Dorothy Leeds

• Managing Organizational Conflict

Prentice Hall, Inc. Englewood Cliffs, New Jersey Stephen P Robbins

• Project Partnering for the Design and Construction Industry

Ralph J. Stephenson, P.E. John Wiley and Sons, Inc. New York, New York

I. Alternative Dispute Resolution and Partnering - an overview - ho 388

- A. Introduction
 - 1. Why has construction become so adversarial?
 - a) The process of dispute resolution is not well understood
 - b) We are having increasing difficulty controlling the indirect predictable, and the unpredictable impacts on our jobs.
 - c) Professional success requires we consider the following:
 - The design and construction professional is obliged, above all, to protect the health, welfare and safety of the public.
 - (2) The legal professional is obliged, above all, to protect the interest of his or her client. These interests are defined by the body of law. Thus the body of law, not the law professional, is depended upon in legal resolutions to protect the health, welfare & safety of the public.
 - (3) The legal process has moved too far outside the control of those depending on its proper use to fairly resolve damaging conflict.
 - d) Business success requires we take certain business actions.
 - (1) Provide a quality process leading to a well constructed facility.
 - (2) Focus on profitable production of services and facilities.
 - (3) Provide a mechanism by which destructive conflict can be managed by intelligent leaders.
 - (4) Encourage early action on potentially damaging events.
 - (5) Reduce exposure to professional liability claims and costs.
 - The existence of unresolved conflict and disputes often requires that a neutral view be considered useful as a tool for positive change.
- B. Partnering is a system of conducting business with minimal destructive conflict.
 - 1. Other names for partnering
 - a) A gentleman's agreement
 - b) "Let's look at the drawings a bit more closely."
 - c) "Let's tally up the favor score?"
 - d) "Let's settle this over a beer."
 - e) A handshake agreement.
- C. Why is partnering applicable in today's construction industry?
 - 1. What value is added by partnering?
 - a) Lower costs to resolve conflicts.
 - b) Quicker settlement of conflicts.
 - c) Knowledgeable professionals make the resolution decisions.
 - d) Decision makers are closer to the resolution process.
 - e) Nature of decisions rendered lessen the probability of appeal.
 - f) Participants gain privacy in the resolution process.
 - g) Probability of fair resolution is increased by more timely consideration of the dispute.
 - h) Helps cross critical transition points by setting the ground rules for the crossing
 - 2. Where and why has partnering been successful?
 - a) Comments on partnering from the Albuquerque District Corps of Engineers staff in a guide to partnering dated February, 1991

"Our experience is positive based on six contracts with four of them substantially complete." Benefits include:

- (1) Disputes reduced no formal claims.
- (2) Common objectives achieved (schedule, safety, etc.).
- (3) Increased responsiveness.
- (4) Higher trust levels.
- (5) Improved communication.
- (6) Excellent cooperation & teamwork.
- (7) Increased value engineering proposals.
- (8) Developed expedited process for tracking and resolving open items.
- b) Comments on partnering by Colonel Charles E. Cowen Commander Portland District Corps of Engineers in a strategy for partnering in the public sector April 15, 1991
 - (1) 80 to 100 % reduction in cost growth over the life of major contracts.
 - (2) Time growth in schedules virtually eliminated.
 - (3) Paper work reduced by 66%.
 - (4) All project engineering goals met or exceeded.
 - (5) Completion with no outstanding claims or litigation.
 - (6) Safety records significantly improved.
 - (7) Pleasure put back in the process for all participants.
- c) Combination partnering relationships surveyed & studied by the Construction Industry Institute and reported in the publication ("In Search of Partnering Excellence" - July 1991).
 - (1) Shell Oil/SIP Engineering 1984.
 - (2) DuPont/Fluor Daniel 1986.
 - (3) Proctor & Gamble/Fluor Daniel 1986.
 - (4) Proctor & Gamble/BGP 1986.
 - (5) Shell Oil/Bechtel 1987.
 - (6) DuPont/MK Ferguson 1987.
 - (7) Shell Oil/The Ralph M. Parsons Company 1987.
 - (8) Alcan/Fluor Daniel 1988.
 - (9) Union Carbide/Bechtel 1988.
 - (10) DuPont/Day & Zimmerman 1988.
 - (11) Great Northern Nekoosa/Rust International 1988.
 - (12) Pillsbury/Fluor Daniel 1989.
 - (13) Hoffman-LaRoche/Day & Zimmerman 1989.
 - (14) Chevron/Bechtel 1989.
 - (15) Bethlehem Steel/United Engineers & Constructors 1989.
 - (16) Proctor & Gamble/M. W. Kellogg 1989.
 - (17) Chevron/Besteel 1990.
 - (18) DuPont/H. B. Zachry.
- 3. Situations in which partnering may be difficult to use
 - a) Where the parties intend to pay lip service only to the partnering effort.
 - b) Where individuals in key technical or management positions choose to resist intelligent discussion and fair decision making.
 - c) Where early commitments by the owner have made made good intercontract relationships difficult or impossible to maintain.
 - d) Where construction contracts are let as the documents are being released for field use.
 - e) Where several parties to the contract prefer to resolve disputes by contested claiming & binding resolution.
 - f) Where poor contract documents are made the basis of the partnering effort.

- g) Where excessive, one sided conditions are placed on sub contractors by prime contractors.
- h) Where unfair or obscure payment processing systems are specified and enforced.
- i) Where risk has been poorly defined and unfairly allocated.
- D. What are some of the ingredients of a successful partnering effort plan?
 - 1. Develop and maintain a strong desire to achieve project success for all.
 - 2. Make intelligent commitments.
 - 3. Avoid accepting or imposing unreasonable risk.
 - 4. Work and act ethically, morally, and with integrity.
 - 5. Work and act from a position of fairness rather than a position of power.
 - 6. Suppress greed.
 - 7. Try to establish an honest feeling of trust among participants.
 - 8. Assign experience, competent people to responsible management positions.
 - 9. Have empathy.
 - Prepare a good charter, a good partnership evaluation system, and a good issue resolution process.
- E. Experiences and applications of the partnering concept.
 - 1. What actions do others engage in that create problems for us, or do we engage in that create problems for others? (sample responses from an actual charter meeting.)
 - a) Giving directions to proceed without a timely change order.
 - b) Failing to establish clear chain of command.
 - c) General contractor covering general conditions costs by charging subs.
 - d) Lack of timely acceptance of work.
 - e) Lack of timely responses to
 - (1) RFI's.
 - (2) Approval of shop drawings.
 - (3) Site activity restrictions.
 - (4) Change orders.
 - (5) Value engineering.
 - (6) Acceptance of work.
 - f) Improper passing of general conditions responsibility to subs.
 - g) Lack of forum to evaluate and resolve open issues.
 - h) Slow submittal turn around.
 - i) Unreasonable punch lists.
 - j) Failure to recognize impact of changes on ongoing work.
 - k) Late submission of proposals.
 - 1) Untimely submission of as-builts, operating & maintenance manuals, and training of user personnel.
 - m) Failure to maintain clean efficient, safe working conditions.
 - n) Do your own punchlists.
 - o) Pretest special systems equipment start-up.
 - p) Untimely delivery of owner equipment.
 - q) Slow payment.
 - r) Design errors and omissions.
 - s) Resistance to solving problems perceived as contractor problems.
 - t) Changes issued in incomplete form (sketches & narrative).
 - u) Slow owner response to concurrent reviews & changes.
 - v) Pass through attitude by general contractor.
 - w) Bid shopping.

- 2. Recommendations to help resolve some of the problems we or others cause. (samples from an actual charter meeting.)
 - a) Better communications.
 - b) Less defensiveness/more openness.
 - c) Fast dispute resolution.
 - d) Don't take issues personally.
 - e) Contractor review requests for information & submittals before processing.
 - f) Be willing to propose/suggest solutions.
 - g) Submittal schedule provided.
 - h) Prioritization of submittals.
 - i) Complete/thorough questions.
 - j) Positive attitude.
 - k) Recognition of owner's need to eventually occupy, operate and maintain facility/systems.
 - 1) Recognition of importance of paper work.
 - m) Allowing necessary contract time for training.
- F. Guidelines for the application and use of partnering concepts.
 - 1. Determine the need for a partnering system.
 - 2. Set goals and objectives to be gained from a partnering system.
 - 3. Obtain management commitment for use of a partnering system.
 - 4. Develop a partnering plan of action (the charter).
 - 5. Obtain management commitment to a partnering plan.
 - 6. Train and educate project participants in the partnering concept.
 - 7. Create and implement an issue resolution system.
 - 8. Create and implement a partnering review and evaluation process.
 - 9. Charters provided by courtesy of project management and staff as noted
 - a) Veteran's Administration Medical Center Replacement Hospital Detroit, Michigan
 - (1) Mission statement
 - We the undersigned recognize that we all have common objectives. We therefore agree to strive together to construct the Detroit VAMC safely, on time and within budget to the highest quality standards commensurate with its mission of serving veterans and the community.
 - To achieve our mission we believe in the following principles
 - Commitment
 - Mutual trust
 - Integrity
 - Personal pride
 - (2) Charter objectives
 - (a) 01. Maintain open lines of communications.
 - i) a. Recognize the need for quality information
 - ii) b. Minimize submittal and response times in all matters
 - (b) 02. Keep paper and administrative work to a minimum.
 - (c) 03. Develop and implement an alternative conflict resolution system.
 - i) a. Prompt resolution of conflicts at lowest possible level
 - ii) b. Eliminate need for Contracting Officer decisions
 - iii) c. Fair interpretation of ambiguities

- iv) d. Be proactive (not reactive) in problem solving
- v) e. Maintain objective attitude toward constructability and practicality
- vi) f. Accept responsibility for your actions or inactions
- vii) g. Have empathy in all matters
- viii) h. Clearly describe changes to contract work
- (d) 04. Limit cost growth.
 - i) a. Develop cost effective measures
- (e) 05. Maintain clean, efficient, secure work site.
 - i) a. No lost time due to accidents
 - ii) b. Properly staff project
 - iii) c. Be a good neighbor
- (f) 06. Seek to maintain good job morale and attitudes.
 - a. Promotion of partnering attitudes at all levels of contract administration
 - ii) b. Have fun
 - iii) c. Have pride in your product
- (g) 07. Commit to quality control in all project related matters.
 - i) a. Do it right the first time
 - ii) b. Maintain proper work sequence
 - iii) c. Meet design intent
 - iv) d. Recognize owner's needs in occupation and operation of the facility
- (h) 08. Close out job in proper and timely manner.
- (i) 09. Maintain and implement a partnering evaluation system.
- b) Michigan Millers Mutual Insurance Addition & Renovation Lansing, Michigan
 - (1) Mission
 - (a) We the Project Team commit to construct a quality facility, on time and within budget, maximizing safety, communication, & cooperation so that all participants can be proud and profitable in their accomplishments.
 - (2) <u>Objectives</u> to accomplish our mission we recognize a need to work to the following goals and objectives.
 - (a) Submittals
 - i) Clarify objectives and expectations of the submittal process.
 - ii) Minimize submittal and approval times.
 - iii) Provide accurate, prompt, clear, concise approvals.
 - (b) Payments
 - i) Make payments in accordance with the published flow chart process.
 - (c) Information processing & paperwork
 - i) Expedite all information and indicate desired response times.
 - ii) Maintain open lines of communication among Project Team members.
 - iii) Be available.
 - iv) Attempt to offer possible solutions to questions within a proper scope.
 - v) Provide clear responses to requests for information.
 - (d) Legal matters
 - i) No litigation.
 - ii) Settle disputes at originating level.
 - (e) Abatement
 - i) Establish, approve and publish a plan of abatement.
 - ii) Abate promptly.

- (f) Planning and scheduling
 - i) Provide, obtain, and use accurate activity information.
 - ii) Clearly monitor the project against the plan and schedule.
 - iii) Commit to, and fulfill man hour projections.
- (g) Decision making
 - i) A/E team to regularly inspect work and advise compliance.
 - ii) Define and clearly communicate quality expectations.
 - iii) Properly empower those at all decision making levels.
- (h) Policies and procedures
 - i) Prepare, review, approve and publish policies and procedures that will serve as guidelines to manage the project.
- (i) Site layout and management
 - i) Formulate and publish a trash removal & parking plan.
 - ii) Properly establish and maintain bench marks and control lines.
- (j) Processing revisions
 - i) Provide written authorization prior to work proceeding.
 - Respond to requests for information, bulletins and change orders promptly.
 - iii) Prepare, approve & publish a flow chart for processing revisions.
- (k) Be a good partnering neighbor
 - i) Commit to protecting your work and the work of others.
 - ii) Show all participants due respect and acknowledgement.
 - iii) Maintain proper work sequences.
- (l) Total quality management (TQM)
 - i) Prepare, approve, publish, and commit to a TQM program.
- G. Alternative dispute resolution (ADR) systems and their application in construction.
 - 1. What is ADR?
 - a) In broadest terms, ADR is a method of resolving disputed design and construction claims outside the courtroom.
 - 2. Why are disputes often not resolved promptly and fairly.
 - a) Differences in goals and objectives of parties to the project
 - b) Lack of clear understandings about the design and construction industry needs.
 - c) Lack of value-added for outside interests through prompt and fair settlements.
 - d) Excessive resort to legal based delays and road blocks to resolution.
 - e) Excessive demands on resolution resources (courts, arbitrators, judges and other agencies involved).
 - f) Greed.
 - 3. The origin of the negotiated methods of dispute resolution.
 - a) Informal negotiation was the delivery technique before excessive legal systems were imposed upon the industry. (or were accepted by us)
 - b) Varies with the time.
 - (1) In periods of exceptionally high economic activity money can be spent on expensive resolution methods to gamble on a high return on the investment.
 - (2) In periods of low economic activity money must not be wasted on high risk, uncontrollable methods of expensive resolution.
 - c) Today we cannot afford to spend our, nor our client's, money on high risk gambles. Therefore relatively low cost. non binding resolution processes have become popular.
 - d) The acrimonious atmosphere surrounding binding resolution methods has proven demeaning, unpopular, negative, and harmful to how the professional can best do

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business.

- 4. ADR guidelines for effective project use
 - a) A basic ADR principle The earlier in a construction project that the participants employ dispute resolution techniques, the more these techniques will contribute to project success.
 - b) Even when problems turn into disputes, litigation should not be the initial method used to resolve them.
 - Non-binding dispute resolution should be attempted before resorting to binding dispute resolution.
 - d) Advance commitment to ADR methods, contributes to effectively and fairly solving problems as they arise.
 - e) A cooperative project environment helps prevent disputes.
 - f) Jobsite dispute resolution often helps dispose of problems as they arise & before they multiply.
 - g) Dispute resolution proceedings should be conducted expertly, and effectively by experienced design and construction practitioners.
- 5. Some resolution methods available
 - a) Non binding
 - (1) Prevention methods produces maximum harmony usually least cost.
 - (a) Intelligent and proper risk allocation
 - Risk should be assigned to the parties that can best manage or control the risk, i.e.
 - (1) The owner, where construction begins before construction documents are complete - the contractor, where full, well prepared, and checked construction documents are available.
 - (2) The architect, if the owner has prepared a well conceived and clearly stated program the owner, if the a/e is expected to assemble and write the program.
 - ii) Attempts to shift risks to architects, engineers or contractors not able to absorb these risks is not cost-effective
 - (1) Reduces competition
 - (2) Increases costs due to greater contingency allowances.
 - (3) Increases costs and reduces effectiveness because of the potential for increased numbers and intensity of design & construction project disputes.
 - (b) Incentives for cooperation
 - i) Incentives or bonus provisions
 - ii) Disincentives or penalty provisions
 - (c) Partnering
 - i) Stresses good faith agreements
 - ii) Emphasizes teamwork
 - iii) Encourages good communications
 - (2) Internal negotiation methods parties involved conduct negotiations requires consensus relatively cost free.
 - (a) Direct negotiations (often starts at UDM level)
 - (b) Step negotiations (starts at dispute originating level)
 - (3) Informal external neutral methods preselected external neutral serves as a informal dispute-resolver relatively low cost.
 - (a) Architect/engineer rulings

- i) May be respected even though not legally binding.
- ii) Must be impartial
- (b) Dispute resolution board
 - One member selected by owner and approved by contractor; one by the contractor and approved by the owner; a third by the first two members. Third selection usually acts as chairman.
 - ii) Those selected should be from the design & construction industry.
 - iii) Must have no conflict of interest.
 - iv) Conduct investigations and hearings on disputes and publish prompt opinions re the dispute.
- (4) Formal external neutral method preselected external neutral(s) serves as formal dispute resolver relatively low cost usually requires considerable preparation, and may require legal assistance.
 - (a)
 - (b) Mediation settlement conferences and informal hearings conducted by a neutral third party.
 - (c) Minitrial private settlement method usually initiated by an agreement between the parties less formal than mediation.
 - (d) Advisory opinion neutral expert meets with both parties, obtains information from both, and render prediction as to the ultimate outcome if adjudicated.
 - (e) Advisory arbitration abbreviated hearing before neutral expert(s). Arbitrator(s) issue advisory award, and render prediction as to ultimate outcome if adjudicated.
- b) Binding
 - (1) Outside of courtroom dispute given to knowledgeable third party moderate cost may require legal assistance.
 - (a) Binding arbitration
 - (b) Private judge
 - (2) Inside of courtroom most expensive usually requires legal assistance.
 - (a) Bench trial before a judge
 - (b) Jury trial before a jury
- 6. What is needed for success in resolving disputes?
 - a) A desire for a win win resolution.
 - b) A desire for a fair resolution.
 - c) People in charge who want a resolution.
 - d) A dispute resolution technique that is acceptable to those involved.

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- e) Knowledge of how to arrive at a resolution system that can produce a decision.
- f) An understanding of the belief that if you aren't entitled to it don't try to get it!

OBLIGATIONS

Hierarchy of professional obligations as formulated by Dean Freund

- Prime Protection of public health, welfare & safety
- Secondary Your employer or client
- Tertiary Your peers

OBLIGATIONS & PROFESSIONAL NEEDS

- The design and construction professional is obliged, above all, to protect the health, welfare and safety of the public.
- •The legal professional is obliged, above all, to protect the interest of his or her client. These interests are supposed to be defined by the body of law. Thus the body of law, not the legal professional, is depended upon to protect the health, welfare & safety of the public relative to the law.

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OBLIGATIONS & BUSINESS <u>NEEDS</u>

- To profitably produce services & facilities.
- To provide solutions.
- To measure the quality of the process you provide.
- To help manage destructive conflict.
- To encourage early action on potentially damaging events.
- To reduce professional liability costs.

HOW PROFESSIONAL OBLIGATIONS MAY CREATE A NEED FOR ADR

- •The design and construction professional is obliged, above all, to protect the health, welfare and safety of the public.
- •The legal professional is obliged, above all, to protect the interest of his or her client. These interests are supposed to be defined by the body of law. Thus the body of law, not the legal professional, is depended upon to protect the health, welfare & safety of the public.

PEOPLE

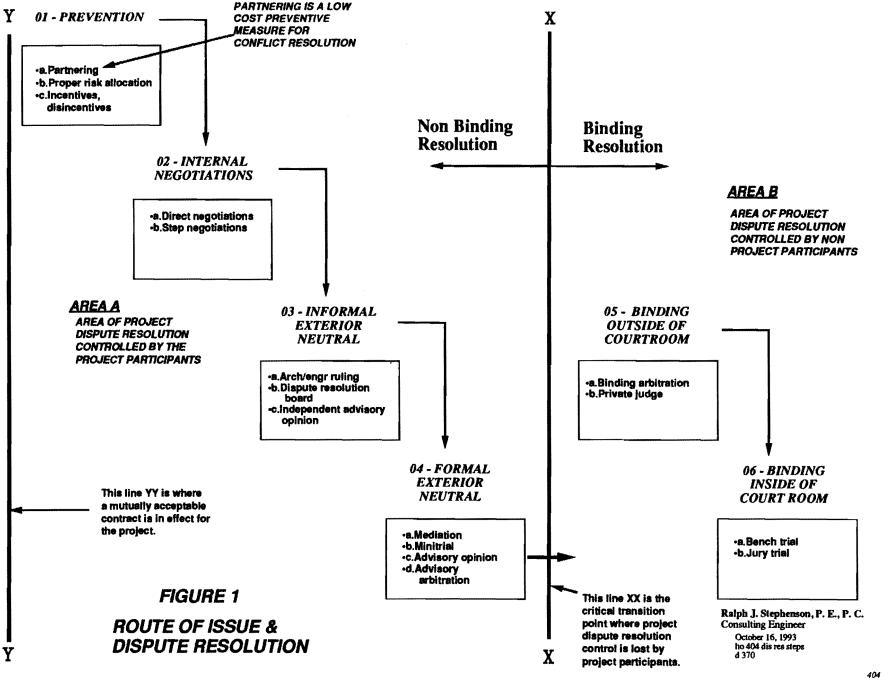
Most people are honest, concerned, desirous of challenge, need attention, and welcome help in times of turmoil.

DESTRUCTIVE CONFLICT

Animosity or disagreement which results in lowering the potential for an individual or organization to succeed.

POSITIVE CONFLICT

Hostility that is managed so that its resolution raises the potential for individuals or organizations to succeed at being excellent.



Master check list information - updated as of December 4, 1997

I. Overview

The project manager's master check list is designed for those involved with, or responsible for, directing, managing, planning, scheduling, expediting or closing out construction projects. It is also intended for the use of planning, programming and design professionals whose work results in the ultimate construction of a facility or the improvement of the physical environment.

As your comments are received, and as the check list sees use on actual projects I shall further elaborate on each of the five major generic work phases use presently. These are front end work (fen), programming (pgm), designing (des), constructing (con), and following up (fol).

Additions to the work phase list will be made as they are suggested and appear useful and appropriate for achieving the major uses of the check list.

II. Background

The pm master check list originated as a tabulation of construction activities that might be encountered in the network planning of a development, design, or construction project. As the list has been used by various practitioners items have been added, and the use of the list has been expanded. It can be used for making selective runs by:

- work phase
- csi codes
- general information
- responsibility codes
- submittal requirements
- who is responsible
- who is doing the work
- who is in charge
- · who is liable
- target dates
- actual dates

III. Format for data runs - fields as of 12/04/97

- A. Data type describes the use of the record in relation to the management of the project of which it is a part.
 - 1. abbreviations (abb)
 - Key abbreviations used for descriptive purposes limited where possible to three characters.
 - 2. action (act)
 - The basic name and description of what is being identified in the key fields.
 - 3. participants (par)
 - The individuals or organizations responsible for carrying out the activities on the project. Usually participants will be designated by a specific code number as they become part of the project team.
- B. Sequence # describes the work phase by number when the action, subject or meaning occurs or is used in the project line of action.

The sequence # identifies the places in the general sequence of work in which design and construction professionals often visualize actions occurring in an improvement program.

- 01 gen general information about the project
 Usually used to classify data that does not fit into other work phases (fields). An example
 of an important general category is the list of abbreviations shown in the master check list.
- 2. 02 fen front end work

Work which must or should occur very early in any given phase of the project and usually before the main operations of the work phase begin. For instance checking land ownership to determine if the project can be built on the site is usually a front end activity that must be done as or before detailed programming or design work starts.

3. 03 - pgm - program work

The program writing phase defines a step in the design process where a narrative oriented statement is prepared describing the needs and character of the proposed user operation, the requirements of the user and owner, the nature of the environment to be planned, designed and built, and the corresponding characteristics of the space that will satisfy these needs and requirements. Sometimes the program is called the brief.

Often an action item normally encountered during the program phase will have to be deferred until the design phase because adequate information is not available at the earlier program phase. For instance reciprocal easements at a site may not be totally defined until some design and possibly construction begins.

4. 04 - des - design work

The phase of work where detailed design studies and construction documents are prepared. The end product of the design work is a full set of contract documents from which the project can be built for the cost, within the time, and to the quality required by the proforma cost analysis and the project program.

- a) A further breakdown of the design work can be made as follows
 - (1) 04.01 sch schematic design
 - (2) 04.02 ddv design development
 - (3) 04.03 pcd preliminary construction documents
 - (4) 04.04 fcd final construction documents
 - (5) 04.05 caw construction contract award
- 5. 05 con construction work

The process of converting a concept and its related plans and specifications into an actual physical environment in accordance with the program and the design requirements.

Usually the construction work phase can be broken in to several well defined parts of the building or environment. These might include the items listed below. Building parts are designated in the master pm check list as components and are defined in the component field or column (cmpt).

- a) 05.01 caw construction contract award
- b) 05.02 gcr general conditions
- c) 05.03 siw site work
- d) 05.04 sbw substructure work
- e) 05.05 ssw superstructure work
- f) 05.06 esk exterior skin work
- g) 05.07 irw interior rough work
- h) 05.08 ifw interior finish work
- i) 05.09 usy unit systems work
- j) 05.10 clo close out work
- k) 05.11 war warranty work

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- 6. 06 fol follow up work
 - A category of work that occurs as the project nears completion and occupancy, or following total completion of the project and during turnover, occupancy, and operation of the facility. This list of items is limited to very few items in the pm check list and most often are designated at close out items (clo) in the component (cmpt) column. No major list of follow up work is given in the present master check list.
- C. Action, subject or meaning describes what major element is being defined by the codes within the line item description (record).
- D. CSI code describes the master spec. section in accordance with the generic spec. section to which the work is assigned by the CSI and most other major information providers.
- E. Work phase describes the work phase by alphabetic characters in place of numbers.

Note: this is a redundant set of data and duplicates the data shown in the sequence # column described above.

- 01 General (gen)
- 02 Front end work (fen)
- 03 Program (pgm)
- 04 Design (des)
- 05 Construction (con)
- 06 Follow up (fol)
- F. Component of project (cmpt) provides supplementary information about actions, subjects and meanings
 - 1. aba abatement work
 - 2. adm administrative work
 - 3. cde code and ordinance work
 - 4. clo close out work
 - 5. con construction work
 - 6. cos cost & estimating work
 - 7. cot contracts work
 - 8. cst costing work
 - 9. ctr contract preparation & execution work
 - 10. dem demolition work
 - 11. des design work
 - 12. eas easement work
 - 13. env environmental work
 - 14. esk exterior skin work
 - 15. fen front end work
 - 16. fin finance work
 - 17. frw front end work
 - 18. gcr general conditions & requirements work
 - 19. if w interior finish work
 - 20. ins insurance
 - 21. irw interior rough work
 - 22. isp inspection work
 - 23. mgt management work
 - 24. mkt marketing work
 - 25. ofs off site work

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- 26. ons on site work
- 27. pas planning & scheduling work
- 28. per permitting work
- 29. pgm program work
- 30. pro procurement work
- 31. reg regulatory work
- 32. rep reporting work
- 33. res real estate work
- 34. sbw substructure work
- 35. sit site work
- 36. siw site work
- 37. ssw superstructure work
- 38. sub submittal work
- 39. tes testing work
- 40. trf traffic related work
- 41. usy unit systems work
- 42. utl utility work
- 43. ven value engineering
- 44. war warranty work
- 45. zon zoning work
- G. Responsibility code Identifies individual or organization responsible for action

date printed: 2/9/98

c#	data type	seq	action, subject or meaning	csi code	wk phase	-	resp cod
	,	01/	- PAR - PARTY	T	1		T
	abb	01/	- ABB - ABBREVIATIONS		gen/	abb/	
	abb	01/	- ACT - ACTION		gen/	abb/	
	abb	01/	- RSP - RESPONSIBILITY CODES		gen/	rsp/	
	par	01/	STEEL ERECTOR	005/	gen/	gen/rsp/	
	par	01/	CAISSON CONTRACTOR	002/	gen/	gen/rsp/	
	par	01/	PAINTING CONTRACTOR	009/	gen/	gen/rsp/	
	par	01/	RESTEEL SUPPLIER	003/	gen/	gen/rsp/	
	par	01/	DRYWALL CONTRACTOR	009/	gen/	gen/rsp/	
	par	01/	STRUCTURAL STEEL CONTRACTOR	005/	gen/	gen/rsp/	
	par	01/	STATE AGENCIES	001/	gen/	gen/rsp/	
		01/	MUNICIPAL AGENCIES	001/	gen/	gen/rsp/	
			COUNTY AGENCIES	001/			
	•	01/			gen/	gen/rsp/	
	par		ROLLING CURTAIN CONTRACTOR	008/	gen/	gen/rsp/	
	par	01/	ROOF TOP UNIT FABRICATOR	015/	gen/	gen/tsp/	
	par	01/	PAVING CONTRACTOR	003/	gen/	gen/rsp/	
	par	01/	ACOUSTIC CONTRACTOR	009/	gen/	gen/rsp/	
	par	01/	FIRE MARSHALL	001/	gen/	gen/rsp/	
	par	01/	ROOFING CONTRACTOR	007/	gen/	gen/rsp/	
	par	01/	CONCRETE CONTRACTOR	003/	gen/	gen/rsp/	
	par	01/	HVAC CONTRACTOR	015/	gen/	gen/rsp/	
	par	01/	ARCHITECT/ENGINEER	001/	gen/	gen/rsp/	
	par	01/	OSR (ON SITE REPRESENTATIVE)	001/	gen/	gen/rsp/	
	par	01/	HOLLOW METAL FABRICATOR	008/	gen/	gen/rsp/	
	par	01/	SLIDING DOOR CONTRACTOR	008/	gen/	gen/rsp/	
	par	01/	OVERHEAD DOOR CONTRACTOR	008/	gen/	gen/rsp/	
	par	01/	GAS COMPANY	001/	gen/	gen/rsp/	-
		01/	PRECAST ERECTOR	003/	gen/	gen/rsp/	
	par		METAL DECK CONTRACTOR	005/	gen/	gen/rsp/	<u> </u>
	par		EXCAVATION CONTRACTOR	002/	gen/	gen/rsp/	
	<u> </u>		GENERAL CONTRACTOR	001/	gen/	gen/rsp/	
	Ĺ	01/		006/			
	par		CARPENTRY CONTRACTOR		gen/	gen/rsp/	
		01/	MECHANICAL CONTRACTOR	015/	gen/	gen/rsp/	
	par	01/	HARDWARE INSTALLER	008/	gen/	gen/rsp/	
	par	01/	GLASS AND GLAZING CONTRACTOR	008/	gen/	gen/rsp/	

rec#	data type	meq	action, subject or meaning	csi code	wk phase	compt	resp code
36	,	01/	MISCELLANEOUS IRON CONTRACTOR	005/	gen/	gen/rsp/	
37	par	01/	ELECTRICAL CONTRACTOR	016/	gen/	gen/rsp/	
38	par	01/	SPRINKLER CONTRACTOR	015/	gen/	gen/zsp/	
39	par	01/	RESILLIENT FLOOR TILE CONTRACTOR	009/	gen/	gen/rsp/	
40	par	01/	HARD TILE CONTRACTOR	009/	gen/	gen/rsp/	
41	par	01/	FOOD SERVICE EQUIPMENT CONTRACTOR	011/	gen/	gen/rsp/	
42	par	01/	TOILET PARTITION CONTRACTOR	010/	gen/	gen/rsp/	
43	par	01/	LANDSCAPE CONTRACTOR	002/	gen/	gen/rsp/	
44	par	01/	FOLDING PARTITION CONTRACTOR	010/	gen/	gen/rsp/	
45	par	01/	DOCK LEVELLER CONTRACTOR	011/	gen/	gen/rsp/	
46	par	01/	MILLWORK CONTRACTOR	006/	gen/	gen/rsp/	
47	par	01/	INSURANCE RATE SETTER	001/	gen/	gen/rsp/	
48	par	01/	SITE UTILITY CONTRACTOR	002/	gen/	gen/ssp/	
49	par	01/	IRRIGATION CONTRACTOR	002/	gen/	gen/rsp/	
50	par	01/	POWER COMPANY	001/	gen/	gen/rsp/	
51	par	01/	STRIPING CONTRACTOR	009/	gen/	gen/rsp/	
52	par	01/	DEPARTMENT OF PUBLIC WORKS	001/	gen/	gen/rsp/	
53	par	01/	DEPARTMENT OF TRANSPORTATION	001/	gen/	gen/rsp/	
54	par	01/	FIRE EXTINGUISHER CONTRACTOR	010/	gen/	gen/rsp/	
55	par	01/	FEDERAL AGENCIES	001/	gen/	gen/rsp/	
56	par	01/	SIGNAGE CONTRACTOR	010/	gen/	gen/rsp/	
57	par	01/	DATA PHONE SYSTEM	016/	gen/	gen/rsp/	
58	par	01/	TELEPHONE COMPANY	016/	gen/	gen/rsp/	
59	par	01/	- RSP - RESPONSIBILITY CODES		gen/	gen/tsp/	
60		04/05/	- AGR - AGREEMENTS		gen/fen/ pgm/des/		
61		04/05/	- BUS - BUSINESS NEGOTIATIONS		gen/fen/ pgm/des/		
62		04/05/	- CDE - CODE & ORDINANCE WORK		gen/fen/ pgm/des/		
63		04/05/	- CMPT - COMPONENT		gen/fen/ des/pgm/		
64		04/05/	- COS - COST & ESTIMATING WORK		genfen/p gm/des/c		
65		04/05/	- CTR - CONTRACT PREPARATION AND EXECUTION WORK		gen/fen/ pgm/des/		
66		04/05/	- EAS - EASEMENT WORK		gen/fen/ pgm/des/		
67		04/05/	- FEN - FRONT END WORK		gen/fen/ pgm/des/		
68		04/05/	- MKT - MARKET CONSIDERATIONS		gen/fen/ pgm/des/		
69		04/05/	- REG - REGULATORY WORK		gen/fen/ pgm/des/	-	
70	abb	01/02/03/ 04/05/	- RES - REAL ESTATE		gen/fen/ pgm/des/	res/	
							

	data	-,	gement Check List - d608 - listed by seq, data type & cmpt		Consulting	Engineer	
rec#	type	seq	action, subject or meaning	csi code	wk phase	compt	resp code
71	1	01/02/03/ 04/05	- GEN - GENERAL CONSTRUCTION RELATED		gen/fen/ pgm/des/		
72		01/02/03/ 04/05/	- VAC - VACATION OF BUILDINGS OR LAND		gen/fen/ pgm/con	vac/	
73		01/02/03/ 04/05	- ZON - ZONING WORK		gen/fen/ pgm/des/		
74	abb	01/03/04/	- PDE - PRELIMINARY DESIGN		gen/pgm /des/	1	
75		01/03/04/ 05/	- ADM - ADMINISTRATION		gen/pgm /des/con/		
76		01/03/04/ 05/	- APR - APPROVAL		gen/pgm /des/con/		
77		01/03/04/ 05/	- COT - CONTRACTS		gen/pgm /des/con/	cot/	
78		01/03/04/ 05/	- CST - COSTING		gen/pgm /des/con/	cst/	
79		01/03/04/ 05/	- EAS - EASEMENTS		gen/pgm /des/con/		
80	abb		- FIN - FINANCE		gen/pgm /des/con/	fin/	
81	abb		- MGT - MANAGEMENT		gen/pgm /des/con/		
82	abb		- PAS - PLANNING & SCHEDULING		gen/pgm /des/con/	pas/	
83	abb		- PER - PERMIT WORK		gen/pgm	per/	
84		01/04	- DDE - DESIGN DEVELOPMENT		/des/con/ gen/des/	dde/	
85	abb	01/04/	- DES - DESIGN WORK		gen/des/	des/	
86	abb	01/04/	- DES - DESIGN		gen/des/	des/	
87	abb	01/04/	- PRG - PROJECT DESIGN PROGRAM WORK		gen/des/	prg/	
88	abb	01/04/	- SDE - SCHEMATIC DESIGN		gem/des/	sde/	
89	abb	01/04/05/	- COD - CONTRACT DOCUMENTS		gen/des/c	cod/	
	abb	01/04/05/	- GCR - GENERAL CONDITIONS & REQUIREMENTS		on/ gen/des/c	gcr/	
	abb	01/04/05/	- MKP - MOCK UP		on/ gen/des/c	mkp/	
	abb	01/05/	- CCU - CURB CUT		on/ gen/con/	ccu/	
-	abb	01/05/	- CLO - CLOSE OUT	<u></u>	gen/con/	cla/	
	abb	01/05/	- CON - CONSTRUCTION		gen/con/	con/	
	abb	01/05/	- CSQ - CONSTRUCTION SEQUENCE		gen/con/	csq/	
95		01/05/	- DEM - DEMOLITION WORK		gen/con/	dem/	
96	abb	01/05/	- DEM - DEMOLITION WORK		gen/con/	dem/	
97		01/05/	- ESK - EXTERIOR SKIN WORK		gen/con/		
90		01/05/	- IFW - INTERIOR FINISH WORK		gen/con/	ifw/	
ינע			- IRW - INTERIOR ROUGH WORK		gen/con/		
100		01/05/	- OFS - OFF SITE WORK		gen/con/		
101		01/05/	- ONS - ON SITE WORK		gen/con/		
102			- PRO - PROCUREMENT WORK		gen/con/		
103		01/05/	- SBW - SUBSTRUCTURE WORK		gen/con/	•	
104							
105	abb	01/05/	- SIT - SITE WORK		gen/con/	51W/	

	data	Oject Man	gement Check List - dous - listed by seq, data type & cmpt	csi	Consulting :	Diff.iiec:	
rec#	type	seq	action, subject or meaning	code	wk phase	canpt	resp code
.06	abb	01/05/	- SIW - SITE WORK		gen/con/	siw/	,
07	abb	01/05/	- SSW- SUPER STRUCTURE WORK		gen/con/	ssw/	
08	abb	01/05/	- USY - UNIT SYSTEMS WORK		gen/con/	usy/	
09	abb	02/	- PGM - PROGRAM		pgm/	seq/	
10	act	02/03//04 /05/	OBTAIN PERMANENT & INTERIM FINANCING INFORMATION AS REQUIRED		des/con/	fin/fen/pg m/des/con	
11	act	02/03/04/	PREPARE PRO FORMA COST ANALYSES		des/	cos/fin/fen /pgm/des/	
12	act		SELECT CONSTRUCTION ADVISORS OR CONSULTANTS AS REQUIRED		des/	fen/des/pg m /	
13	act	02/03/04/	SELECT DESIGN ARCHITECT		des/	fen/pgm/d es/	
14	act	02/03/04/	SELECT TRAFFIC CONSULTANT		fen/pgm/ des/	fen/pgm/d es/	
15	act	02/03/04/	SELECT PRODUCTION ARCHITECT		fen/pgm/ des	fen/pgm/d es/	
16	act	02/03/04/	SELECT SITE ENGINEER		fen/pgm/ des/	fen/pgm/d es/	
17	act	02/03/04/	SELECT ELECTRICAL ENGINEER		fen/pgm/ des/	fen/pgm/d es/	
18	act	02/03/04/	SELECT MECHANICAL ENGINEER		fen/pgm/ des/	fen/pgm/d es/	
19	act	02/03/04/	SELECT STRUCTURAL ENGINEER		fen/pgm/ des/	fen/pgm/d es/	
20	act	02/03/04	PREPARE AND SUBMIT MARKET ABSORBTION RATE STUDIES		fen/pgm/ des/	fen/pgm/d es/fin/	
21	act	02/03/04/	REVIEW & APPROVE ENVIRONMENTAL IMPACT STATEMENTS	001	fen/pgm/ des/	fen/pgm/d es/reg/	
22	act	02/03/04/	RESOLVE PROPERTY USE RESTRICTIONS	·	fen/pgm/ des/	fen/pgm/d es/res/	
23	act	02/03/04/	REZONE PROPERTIES AS REQUIRED		fen/pgm/ des/	fen/pgm/d es/res/zon	
24	act	02/03/04/	PREPARE ALTA/ACSM LAND TITLE SURVEY		fen/pgm/ des/	fen/res/des /pgm/	-
25	act	02/03/04/	CHECK AND CLEAR ALL ASSESSMENTS AGAINST THE PROPERTY		fen/pgm/ des/	fen/res/des /pgm/	
26	act	02/03/04/	LOCATE SITES		fen/pgm/ des/	fen/res/pg m/des/	
27	act	02/03/04/	ACQUIRE CONTROL OF PROPERTY		fen/pgm/ des/	fen/res/pg m/des/	
28	act	02/03/04/	PREPARE MARKET STUDIES		fen/pgm/ des/	pgm/fen/d es/	
29	act	02/03/04/	CHECK LAND OWNERSHIP TO DETERMINE IF PROJECT CAN BE BUILT ON SITE			res/pgm/fe n/des/	
30	1	02/03/04/ 05/	PREPARE AND OBTAIN REQUIRED EASEMENTS			eas/fen/pg m/des/con	
31		02/03/04/ 05/	NEGOTIATE AND EXECUTE ALL PRIVATE EASEMENTS AT SITE			eas/fen/pg m/des/con	
32			NEGOTIATE AND EXECUTE ALL RECIPROCAL ACCESS EASEMENTS AT SITE		fen/pgm/ des/con/	eas/fen/pg m/des/con	
33			NEGOTIATE AND EXECUTE ALL SEMI PUBLIC EASEMENTS AT SITE		fen/pgm/ des/con/	eas/fen/pg m/des/con	
34		02/03/04/ 05/	DECIDE ON AND DESCRIBE ALL SEMI PUBLIC UTILITY EASEMENTS AT SITE		fen/pgm/	eas/fen/pg m/des/con	
35			DECIDE ON AND DESCRIBE ALL RECIPROCAL ACCESS EASEMENTS AT SITE			eas/fen/pg m/des/con	
36			DECIDE ON AND DESCRIBE ALL PUBLIC UTILITY EASEMENTS AT SITE			eas/fen/pg m/des/con	
37		02/03/04/ 05/	DECIDE ON AND DESCRIBE ALL PRIVATE EASEMENTS AT SITE		fen/pgm/ des/con/	eas/fen/pg m/des/con	
38	1	02/03/04/ 05/	NEGOTIATE AND EXECUTE ALL PUBLIC UTILITY EASEMENTS AT SITE			eas/fen/pg m/des/con	
39		02/03/04/ 05/	PREPARE & OBTAIN ALL STREET RELOCATION EASEMENTS		fen/pgm/ des/con/	eas/fen/pg m/des/con	
40			SET PROJECT DELIVERY SYSTEM TO BE USED			fen/des/co	

		,	gement Check List - dovo - tisted by sed, data type & clipt		Consulting	Engineer	
rec#	data type	880	action, subject or meaning	csi code	wk phase	cmpt	resp code
141		02/03/04/	PREPARE & SUBMIT ENVIRONMENTAL IMPACT STATEMENTS		fen/pgm/	fen/env/pg	
142	act	05/ 02/03/04/ 05/	IDENTIFY PROJECT ULTIMATE DECISION MAKERS		fen/pgm/	m/des/con fen/mgt/pg	
143	act	02/03/04/	OBTAIN SITE TOPOGRAPHICS, BOUNDARY, BOUNDARY & UTILITY SURVEYS			m/des/con fen/pgm/d	
144	act		APPLY FOR REGULATORY AGENCY APPROVALS			fen/pgm/d	
145	act	02/03/04/ 05/	SELECT GEOTECHNICAL ENGINEER			fen/pgm/d	
146	act	02/03/04/ 05/	INSURE INTERNAL STAFF WAGE AGREEMENTS ARE IN PLACE		fen/pgm/	fen/pgm/d es/con/ad	
147	act	02/03/04/ 05	APPLY FOR & OBTAIN ENVIRONMENTAL PERMITS REQUIRED	001/		fen/pgm/d es/con/env	
148	act	02/03/04/ 05/	IDENTIFY ULTIMATE DECISION MAKER		fen/pgm/ des/con/	fen/pgm/d es/con/mgt	
149		05/	IDENTIFY RELATIONS AMONG PARTIES		des/con/	fen/pgm/d es/con/mgt	
150		05/	SET PROJECT MISSION, GOALS & OBJECTIVES		des/con/	fen/pgm/d es/con/mgt	ļ
151		05/	REVALIDATE YOUR FIRM'S ABILITY TO DO THE JOB		des/con/	fen/pgm/d es/con/mgt	
152		05/	DECIDE ON PROJECT DELIVERY SYSTEM TO BE USED		des/con/	fen/pgm/d es/con/mgt	
153		05/	APPLY FOR & OBTAIN WATERWAY WORK PERMITS		des/con/	fen/pgm/d es/con/per	
154		05	OBTAIN PERMITS FROM CORPS OF ENGINEERS AS REQUIRED		des/con/	fen/pgm/d es/con/per	
155		05/	OBTAIN TEMPORARY & PERMANENT FINANCING		des/con/	fen/pgm/fi n/des/con/	
156		05/	DETERMINE FINANCIAL SOUNDNESS OF CLIENT		des/con/	fen/pgm/fi n/des/con/	
157		05/	OBTAIN INTERIM FINANCING		des/con/	fen/pgm/fi n/des/con/	
158		05		001/	des/con/	fen/pgm/r eg/env/des	
159		05	PREPARE AND SUBMIT TRAFFIC STUDIES OF SITE AREA		des/con/	fen/pgm/tr f/sit/des/co	
160		05/	OBTAIN OR PREPARE ALL EASEMENTS FOR STREET RELOCATION		des/con/	fen/reg/eas /des/con/p	
161		05		001/	des/con/	fen/reg/en v/des/con/	
162		05/	CHECK ALL ASSESTS AND RESOLVE OUTSTANDING LIABILITY COMMITMENTS - UTL - UTILITY WORK		des/con/	fen/res/pg m/des/con	
163		05/			des/con/		
164			APPLY FOR AND OBTAIN SITE PLAN APPROVAL IDENTIFY EASEMENTS & RESTRICTIONS THAT IMPACT ON			fen/sit/des /	
165			FIELD WORK OBTAIN NOTICE TO PROCEED IF APPROPRIATE	001/	on/	eas/fen/des /con/	
100					on/	fen/adm/d es/con/ fen/adm/d	
167			REVIEW APPLICABLE LIEN LAWS & CONVEY INFORMATION TO THOSE CONCERNED		on/	es/con/	
168				001/ 001/	on/	fen/con/pe r/des/ fen/ctr/des	
169				001/	on/	/con/ fen/des/co	
170			STAFF MAKE FULL REVIEW OF CONSTRUCTION DRAWINGS	001/	on/	n / fen/des/co	
1/1			ESTABLISH AND TABULATE KEY PROJECT DATES, AND REVIEW	001/	on/	n / fen/des/co	
1/2			WITH PROJECT TEAM IDENTIFY NATURE OF LABOR FORCE FOR PROJECT	301/	on/	n / fen/des/co	
1/3			PREPARE & SUBMIT APPROVAL PROCEDURES TO BE USED		on/	n / fen/des/co	
174				001/	on/	n / fen/des/co	
175	act	V4/U4/U3/	EUTABLIOIT ENT ROOM I ROCEPORTO FOR PROJECT	301/		n/	

		-,	gement Check List - 4000 - listed by seq. data type & chipt		Consulting	Tiffilee	
BC #	data type	seq	action, subject or meaning	code	wk phase	cmpt	resp code
76	act	02/04/05	ARRANGE FOR AND MAKE VIDEO & SOUND RECORDS			fen/des/co	
77	act	02/04/05/	MAKE VIDEO TAPE RECONASSAINCE OF SITE BEFORE STARTING DESIGN & CONSTRUCTION	001/	on/ fen/des/c	n / fen/des/co n/gcr/	
78	act	02/04/05/	SET PROCEDURES FOR ALL JOB RELATED MEETINGS			fen/des/co n/mgt/	
79	act	02/04/05	OBTAIN SOIL BORINGS AND SUBSOIL ANALYSES	002/		fen/des/co n/sbw/	
10	act	02/04/05	MAKE PRECONSTRUCTION SITE RECONNAISSANCE - PHONE, SOUND, TV	001/	fen/des/c	fen/des/co n/sit/	
1	act	02/04/05	APPLY FOR TEMPORARY UTILITY SERVICES	001/	fen/des/c	fen/des/utl /con/	
2	act	02/04/05/	DETERMINE APPLICABLE UTILITY EASEMENTS & CONFIRM CLEARANCE TO START WORK	001/		fen/eas/des /con/	
3	act	02/04/05	DETERMINE SITE ACCESS REQUIREMENTS DURING CONSTRUCTION	001/	fen/des/c	fen/gcr/si/ des/con	
4	act	02/04/05/	VALIDATE YOUR FIRM'S ABILITY TO MEET INSURANCE REQUIREMENTS	001/	fen/des/c on/	fen/ins/des /con/adm/	
5			IDENTIFY RELATIONS AMONG PARTIES DURING CONSTRUCTION		fen/des/c on/	fen/mgt/de s/con/	
6	act	02/04/05/	READ CONSTRUCTION SPECIFICATIONS AND CONTRACTS	001/	fen/des/c on/	fen/mgt/de s/con/	
7	act	02/04/05	APPLY FOR PERMANENT UTILITY SERVICES	001		fen/utl/des /con/	
3	act	02/05/	PREPARE BLANKET PURCHASE ORDER SYSTEM	001/	fen/con/	adm/fen/d e/con/	
9	act		PREPARE MASTER LABOR & MATERIAL BUDGETS	001/		con/fen/co s/	
)	act		PREPARE & DISTRIBUTE BUY-OUT ESTIMATE AS REQUIRED	001/	fen/con/	con/fen/pr o/	
l	act		REVIEW BULLETIN, CHANGE ORDER & FIELD ORDER PROCEDURES WITH SUBCONTRACTORS	001/	fen/con/	fen/adm/c on/	
2	act	02/05/	PREPARE SCHEDULE OF VALUES FOR PAYMENT REQUESTS	001/		fen/adm/c on/	
3	act	02/05/	REVIEW EMPLOYEE SITE CONDUCT GUIDELINES WITH SUBCONTRACTORS	001/		fen/adm/c on/	
ı		02/05/	OBTAIN EMERGENCY PHONE NUMBERS FOR SUBCONTRACTORS	001/		fen/adm/c on/	
5		02/05/	OBTAIN FIELD OFFICE PHONES AND DISTRIBUTE NUMBER	001/		fen/adm/c on/	
5			REVIEW BILLING PROCEDURES WITH SUBCONTRACTORS	001/		fen/adm/c on/	
,	act	02/05/	DETERMINE SCOPE & NATURE OF LABOR AGREEMENTS & DISCUSS WITH PROJECT TEAM	001/	fen/con/	fen/adm/c on/	
3		02/05/	NOTIFY FIELD STAFF AND OTHERS CONCERNED REGARDING ALTERNATES SELECTED	001/		fen/adm/c on/	
)		02/05/	OBTAIN BUILDER'S RISK AND LIABILITY INSURANCE	001/		fen/adm/c on/ins/	
)			OBTAIN FIRE AND THEFT INSURANCE	001/		fen/adm/c on/ins/	
l		02/05/	PROVIDE OWNER WITH INSURANCE CERTIFICATES AS REQUIRED	001/		fen/adm/c on/ins/	
2		02/05/	OBTAIN SUBCONTRACTOR INSURANCE CERTIFICATES	001/		fen/adm/c on/ins/	
•			SET & IMPLEMENT SAFETY PROGRAM	001/		fen/adm/c on/reg/	
•		02/05/	PREPARE & DISTRIBUTE CONSTRUCTION JOB SITE PLAN	001/		fen/adm/si t/gct/con/	
•			INSPECT JOB SITE BEFORE MOBILIZE & MOVE IN	002/	fen/con/		
,			OBTAIN ALL SITE CLEARANCES NEEDED TO BEGIN AND MAINTAIN CONSTRUCTION WORK	002/		fen/con/	
7		02/05/	PROVIDE NOTICE OF START OF WORK AS REQUIRED	001/	fen/con/		
,			PREPARE AND DISTRIBUTE SUBCONTRACTOR LIST	001/	fen/con/		
,			SET & HOOK UP JOB SITE CLOTHES CHANGING FACILITIES FOR TRADES	001/	fen/con/		
0	act	02/05/	SET UP FIELD BANK ACCOUNTS AS NEEDED	001/	fen/con/	fen/con/ad m /	

27.00		roject (vanse	Remein cuery rist . 1000 - Itsura pl seef sam the or cuit.		Consulting	Engineer	
rec #	data type	aeq	action, subject or meaning	csi code	wk phase	cmpt	resp code
	act	02/05/	OBTAIN BONDS, INSURANCE & LICENSES AS REQUIRED	001/	fen/con/	fen/con/ad	[
211	act	02/05/	REVIEW EMPLOYEE SITE CONDUCT GUIDELINES WITH	001/		m / fen/con/ad	
212		02/05/	INTERNAL STAFF ARRANGE FOR & TAKE ONGOING CONSTRUCTION PHOTOS			m/	
213	act			001		fen/con/ad m /	
214	act	02/05/	SET & HOOK UP JOB SITE OFFICES	001/		fen/con/gc t/	
215	act	02/05/	SET & HOOK UP JOB SITE STORAGE FACILITIES	001/	fen/con/	fen/con/gc r/	
216	act	02/05/	IDENTIFY ALL GENERAL REQUIREMENTS & CONDITION ITEMS	001/	fen/con/	fen/con/gc r/	
217	act	02/05/	INSTALL JOB SITE PHONES	001/	fen/con/	fen/con/gc r/	
218	act	02/05/	REVIEW SITE PLAN AND SITE SPACE ALLOCATION WITH SUBCONTRCTORS	001/	fen/con/	fen/con/sit /gcr/	
219	act	02/05/	INSTALL JOB SITE TEMPORARY WATER	001/	fen/con/	fen/con/sit /gcr/	
220	act	02/05/	INSTALL JOB SITE TEMPORARY TOILETS	001/	fen/con/	fen/con/ut i/	
221	act	02/05/	PROVIDE CONSTRUCTION SUPT WITH SUBCONTRACT PURCHASE ORDERS SHOWING WK SCOPE OF SUBCONTRACTS	001/	fen/con/	fen/cot/ad m/con/	
222	act		ASSEMBLE AND ORGANIZE PROJECT CONSTRUCTION TEAM		fen/con/	fen/mgt/co n/	
223	abb	03/	- FEN - FRONT END WORK		fen/	seq/	
224	act	03/04/	CHECK PARKING REQUIREMENTS		pgm/des/	cde/pgm/d es/	
225	act	03/04/	MAKE PRELIM CODE REVIEW OF EARLY DESIGN PACKAGES		pgm/des/	cde/pgm/d es/	
226	act	03/04/	NEGOTIATE AND EXECUTE CONSTRUC-TION ADVISOR CONTRACTS AS REQUIRED		pgm/des/	ctr/pgm/de s/	
227	act	03/04/	REVIEW PROJECT PROGRAM NEEDS AND DESIRE WITH OWNER		pgm/des/	pgm/des/	
228	act	03/04/	SELECT CONSTRUCTION DESIGN CHARACTERISTICS & SYSTEMS		pgm/des/	pgm/des/	
229	act	03/04/	WRITE FACILITY PROGRAM		pgm/des/	pgm/des/	
230	act	03/04/	REVIEW PROJECT PROGRAM NEEDS AND DESIRES WITH ARCHITECT/ENGINEER		pgm/des/	pgm/des/	
231	act	03/04/	DETERMINE SCOPE OF WORK FOR ALL OFF SITE CONSTRUCTION REQUIRED	002/	pgm/des/	pgm/des/	
232	act		DETERMINE ELEVATOR REQUIREMENTS		pgm/des/	pgm/des/	
233	act	03/04/	PREPARE PROJECT PROGRAM		pgm/des/	pgm/des/	
234	act	03/04/	REVIEW AND APPROVE PROJECT PROGRAM		pgm/des/	pgm/des/	
235	act	03/04/	DETERMINE ELECTRICAL DEMAND LOADS	016/		pgm/des/u tl/	
236	act	03/04/	DETERMINE PHONE DEMAND LOADS	016/		pgm/des/u tl/	
237	act	03/04/	DETERMINE GAS DEMAND LOADS	015/		pgm/des/u tl/	
238	act	03/04/	OBTAIN VARIANCES TO LAND USE ORDINANCES AS REQUIRED			res/reg/pg m/des/	
239	act	03/04/05/	REVIEW CLIENT CONTRACT	001		adm/cot/d es/con/pg	
240	act	03/04/05/	OBTAIN PERMANENT FINANCING		pgm/des/	fin/des/co n/pgm/	
241	act		REVIEW ALL EXOTIC MATERIALS TO BE USED WITH PROJECT STAFF		pgm/des/	pgm/des/c on/	
242	act		OBTAIN COPIES OF APPLICABLE CODES AND ORDINANCES		pgm/des/	pgm/des/c on/	
243	act	03/04/05/	PREPARE AND DISTRIBUTE PROJECT ORGANIZATION CHART		pgm/des/	pgm/des/c on/adm/	
244	act		ESTABLISH SCOPE OF OFF-SITE WORK REQUIRED BY YOU AND BY OTHERS	-	pgm/des/	pgm/des/c on/ofs/slw	
245	act	03/04/05/	IDENTIFY LONG LEAD OR HARD TO PROCURE ITEMS AND DISCUSS WITH PROJECT STAFF		pgm/des/	pgm/des/c on/pro/	
	L	L		L			

pe	_	action, subject or meaning	code	wk phase	compt
!	03/04/05/	PREPARE & SUBMIT VALUE ENGINEERING ANALYSIS	001/	pgm/des/ con/	pgm/des/c on/ven/
ì	03/04/05/	REMOVE CONTAMINANTS FROM SITE AS REQUIRED	001/	pgm/des/ con/	reg/pgm/d es/aba/con
Ь	04/	- DES - DESIGN	· · · · · · · · · · · · · · · · · · ·	des/	seq/
t	04/	APPLY FOR & OBTAIN PLAN CODE REVIEWS REQUIRED	001	des/	cde/des/
ct	04/	OBTAIN VARIANCES TO BUILDING CODES AS REQUIRED		des/	cde/des/
ict	04/	EXECUTE SITE ENGINEER CONTRACT		des/	ctr/des/
ict	04/	EXECUTE ELECT ENGINEER CONTRACT		des/	ctr/des/
ct	04/	EXECUTE DESIGN ARCHITECTURAL CONTRACT		des/	ctr/des/
ct	04/	EXECUTE PRODUCTION ARCHITECT CONTRACT		des/	ctr/des/
ct	04/	EXECUTE STRUCTURAL ENGINEER CONTRACT		des/	ctr/des/
ict	04/	EXECUTE MECHANICAL ENGINEER CONTRACT		des/	ctr/des/
ıct	04/	EXECUTE TRAFFIC ENGINEER CONTRACT		des/	ctr/des/
ct	04/	CHECK DESIGN DEVELOPMENT PACKAGE FOR CONSTRUCTIBILITY		des/	des/
ict	04/	CHECK PRELIMINARY DESIGN PACKAGE FOR CONSTRUCTIBILITY		des/	des/
ct	04/	MAKE CODE SEARCHES FOR DOCUMENT COMPLIANCE	1	des/	des/
ict	04/	PREPARE DESIGN DEVELOPMENT PACKAGE		des/	des/
ict	04/	PREPARE PRELIMINARY DESIGN PACKAGE		des/	des/
ct	04/	PREPARE SCHEMATIC DESIGN PACKAGE		des/	des/
ct	04/	PREPARE FINAL CONSTRUCTION DOCUMENTS	001/	des/	des/
ict	04/	CHECK SCHEMATIC DESIGN PACKAGE FOR CONSTRUCTIBILITY		des/	des/
ıct	04/	PREPARE & SUBMIT PERFORMANCE SPECS FOR LIFE SAFETY AND AUTOMATION SYSTEMS		des/	des/
ict	04/	PREPARE & ISSUE ELEVATOR ENTRANCE AND CAB DESIGN	014/	des/	des/
ict	04/	CERTIFY GROSS BUILDING AREAS	001	des/	des/
ict	04/	PREPARE & ISSUE DESIGN DEVELOPMENT PACKAGE		des/	des/
ct	04/	REVIEW & APPROVE DESIGN DEVELOPMENT PACKAGE		des/	des/
ct	04/	PREPARE & ISSUE SCHEMATIC DESIGN PACKAGE		des/	des/
ict	04/	REVIEW & APPROVE SCHEMATIC DESIGN PACKAGE	 	des/	des/
ict	04/	PREPARE & ISSUE FRELIMINARY DESIGN PACKAGE		des/	des/
ict	04/	REVIEW & APPROVE PRELIMINARY DESIGN PACKAGE		des/	des/
ıct	04/	PREPARE & ISSUE CONTRACT DOCUMENT PACKAGE		des/	des/
ct	04/	REVIEW & APPROVE CONTRACT DOCUMENT PACKAGE	001	des/	des/
ıct		PREPARE AND SUBMIT EARLY DESIGN STUDIES TO CITY FOR	 	des/	des/cde/
ıct		COMMENT RETAIN WINDOW WASHING CONSULTANT		des	des/cot/
ct	04/	RETAIN ELEVATOR CONSULTANT	-	des/	des/cot/
ict	04/	RETAIN LIFE SAFETY & AUTOMATION CONSULTANT		des/	des/cot/

		•	ageniesis Check tibt - 1000 - tibien by sect data type & chipt		Consulting	Linginieer	
200 #	data type	æeq	action, subject or meaning	csi code	wk phase	cmpt	resp code
281	act	04/	CONFIRM OWNER OR END USER TIME TABLE FOR DESIGN	001	des/	des/pas	T
282	act	04/	PREPARE AND SUBMIT EARLY DESIGN STUDIES TO XDOT		des/	des/sit/	
83	act	04/	DEVELOP SURROUNDING ROAD IMPROVEMENT PLANS WITH		des/	des/sit/	
84	act	04/	DEVELOP SURROUNDING ROAD IMPROVEMENT PLANS WITH		des/	des/sit/	
85	act	04/05/	SET OFFICE PROJECT FILING SYSTEM	001/	des/con/	adm/con/d	*
36	act	04/05/	SET FIELD PROJECT FILING SYSTEM	001/	des/con/	es/ adm/con/d es/	
37	act	04/05/	SET UP REQURIED COURIER SERVICE FOR LOCAL DELIVERY OF CRITICAL MATERIAL	001/	des/con/	adm/con/d es/	
18	act	04/05/	PROCESS CLIENT & SUB CONTRACTOR CHANGE ORDERS	001/	des/con/	adm/des/c	
19	act	04/05/	PREPARE & DISTRIBUTE CODE OF ACCOUNTS	001/	des/con/	adm/des/c	
20	act	04/05/	PREPARE & REVIEW REQUESTS FOR PAYMENT WITH CLIENT'S REPRESENTATIVE	001/	des/con/	adm/des/c	
)1	act	04/05/	SET & IMPLEMENT CLIENT REVIEW PROCEDURES	001/	des/con/	adm/des/c on/	
2	act	04/05/	PREPARE & DISTRIBUTE PROJECT DIRECTORY	001/		adm/des/c on/	
93	act	04/05/	PROVIDE FIELD STAFF WITH UP TO DATE CONTRACT DRAWING SET	001/	des/con/	adm/des/c on/	
)4	act	04/05/	PROVIDE FIELD STAFF WITH JOB LOG BOOKS AND SET PROCEDURES FOR ENTRIES	001/	des/con/	adm/des/c on/	
95		04/05/	INSURE THAT ALL DRAWING DEPOSITS ARE RETURNED	001/	des/con/	adm/des/c on/	
96		04/05/	SET PROCEDURES FOR SUBMISSION OF DAILY, WEEKLY, AND MONTHLY REPORTS	001/		adm/des/c on/	
97	act	04/05/	FILE BID SET OF CONTRCT DOCUMENTS IN SAFE, PROTECTED LOCATION	001/	des/con/	adm/des/c on/	
98		04/05/	ESTABLISH PROJECT DESIGN & CONSTRUCTION COST ACCTG SYSTEM AND ACCOUNT NUMBERS	001		adm/des/c on/	
99		04/05/	SET STORAGE & INSURANCE REQUIREMENTS FOR MATERIAL & EQUIPMENT FURNISHED BY OTHERS			adm/des/c on/gct/	
X 0		04/05/	PREPARE AND PUBLISH, AS APPROPRIATE, FULL PROJECT CRITIQUE & DEBRIEFING	001/		clo/des/co n /	
)1		04/05/	REVIEW WITH PROJECT STAFF	001/		con/pro/de s/	
)2	act	04/05/	CONFIRM OWNER'S BUDGET RELATIVE TO THE PROJECT DELIVERY SYSTEM SELECTED	001/		cos/des/co n /	
3		04/05/	ESTIMATE COSTS OF REVISIONS TO WORK	001/		cos/des/co n /	
14		04/05/	PREPARE BASE COST ESTIMATES TO CORRELATE WITH DESIGN FROGRAM			cos/des/co n /	
13		04/05/	PREPARE & EXECUTE ALL LICENSE AGREEMENTS	001/		ctr/des/con /	
) 6		04/05/	NEGOTIATE & EXECUTE AGREEMENT ON TRAFFIC SIGNALIZATION			ctr/des/con /	
)7		04/05/	EXECUTE GEOTECHNICAL ENGINEER CONTRACT			ctr/des/con /	
)8		04/05/	NEGOTIATE AND EXECUTE GUARANTEED MAXIMUM PRICES AS REQUIRED			ctr/des/con /	
9		04/05/	NEGOTIATE AND EXECUTE DESIGN/BUILD CONTRACTS AS REQUIRED	0047		ctr/des/con /	
0		04/05/	SUBMITTAL PROCEDURES	001/ 001/		des/clo/co n / des/clo/co	
1		04/05/	DEFINE JOB CONDITIONS TO BE MET FOR SUBSTANTIAL COMPLETION ESTABLISH AND PUBLISH WARRANTY PROCEDURES	001/		n / des/clo/wa	
2		04/05/ 04/05/	PREPARE & SUBMIT DAILY REPORTS	001/	des/con/	r/con/	
13		04/05/	CHECK FINAL DESIGN PACKAGE FOR CONSTRUCTIBILITY	001/	des/con/		
14				001/		des/con/	
15	act	04/05/	PREPARE BIDDER'S LISTS	JU1/	ues/con/	MES LOU!	

	data type	980	action, subject or meaning	csi code	wk phase	cmpt	res
,		04/05/	EXECUTE CLIENT LETTER OF INTENT IF APPROPRIATE	T		-	Т
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-	act	04/05/	PREPARE AND SUBMIT CLIENT PROPOSALS		des/con/	des/con/	
	act	04/05/	PREPARE SUBCONTRACTOR SELECTION	001/	des/con/	des/con/	
-	act	04/05/	EXECUTE CLIENT DESIGN CONTRACT		des/con/	des/con/	
	act	04/05/	PACKAGE CONST. DOCUMENTS FOR SOLICITING SUB PROPOSALS		des/con/	des/con/	
	act	04/05/	SET FORMAT FOR PROJECT DOCMENT FILES		des/con/	des/con/	T
-	act	04/05/	TABULATE ACCEPTED ALTERNATES & INSURE APPLICABLE DRAWINGS ARE AVAILABLE		des/con/	des/con/	T
	act	04/05/	TABULATE ALL BID QUALIFICATIONS & REVIEW WITH PROJECT STAFF		des/con/	des/con/	
1	act	04/05/	ESTABLISH & PUBLISH SUBMITTAL PROCESSING PROCEDURES	001/	des/con/	des/con/	Γ
	act	04/05/	PREPARE CONTRACT AWARD TABLATION SHEET WHERE APPROPRIATE	001/	des/con/	des/con/	
	act	04/05/	ESTABLISH PHOTO TAKING RESPONSIBILITIES AND PROCEDURES ON PROJECT	001/	des/con/	des/con/	
	ect	04/05/	PREPARE CONTRACT DOCUMENT MATRIX	001/	des/con/	des/con/	
		04/05/	BIND EDGES OF FREQUENTLY USED SETS OF DRAWINGS		des/con/	des/con/	
	act	04/05/	CONFIRM OWNER OR END USER TIME TABLE FOR CONSTRUCTION & OCCUPANCY	001/	des/con/	des/con/	
		04/05/	LABEL & SAFELY STORE INTACT BID SET OF CONTRACT DOCUMENTS	001/		des/con/	
	act	04/05/	IDENTIFY ALL ALLOWANCE ITEMS & DISTRIBUTE LIST TO THOSE CONCERNED	001/	des/con/	des/con/	
	act	04/05/	RETAIN ENGINEERING SURVEY SERVICES REQUIRED	001/	des/con/	des/con/	
•	act	04/05/	REVIEW & DISTRIBUTE ALL SUBSOIL REPORTS AS REQUIRED		des/con/	des/con/	
•	ect	04/05/	ESTABLISH LEVEL OF DOCUMENTATION TO BE MAINTAINED ON PROJECT		des/con/	des/con/	
	ict	04/05/	SET JOB MEETING SCHEDULES	001/	des/con/	des/con/	
		04/05/	ESTABLISH & IMPLEMENT PROCEDURES FOR KEEPING FIELD LOGS, DIARIES & REPORTS	001/	des/con/	des/con	
	act	04/05/	DETERMINE RESTRICTED LOAD REQUIREMENTS ON SITE ACCESS ROADS	001/	des/con/	des/con/	
	ıct	04/05/	PROCEDURES	001/	des/con/	des/con/	
	ict	04/05/	ESTABLISH AND IMPLEMENT PROJECT MEETING NOTE PROCEDURE	001/	des/con/	des/con/	
•	ıct	04/05/	PREPARE & ISSUE ELEVATOR FIXTURE DESIGN, MATERIALS & COLORS	014/	des/con/	des/con/	
	ıct	04/05/	DEFINE JOB CONDITIONS TO BE MET FOR OBTAINING CERTIFICATE OF OCCUPANCY	001/	des/con/	des/con/cl o/	
		04/05/	ESTABLISH AND PUBLISH PUNCH LIST PROCEDURES	001/	des/con/	des/con/cl o/	
	ıct	04/05/	ESTABLISH & PUBLISH CONSTRUCTION RECORD SET PREPARATION PROCEDURES	001/	des/con/	des/con/cl o/	
•	ıct	04/05/	EXECUTE CLIENT DESIGN OR CONSTRUCTION CONTRACT	001/	des/con/	des/con/ctr /	
i		04/05/	APPLY FOR & OBTAIN EROSION CONTROL PERMITS	002/	des/con/	des/con/en v/per/	
1	ıct	04/05/	DESIGN, FABRICATE AND ERECT SITE IDENTIFICATION SIGN	001/	des/con/	des/con/gc r/	
2	ıct	04/05/	DETERMINE LOCATION OF STORAGE, OFFICE, CONST ROADS, STOCKPILE, PARKING, TRAILERS, & FAB AREAS	002/	/des/con/	des/con/gc r/sit/	
2	ıct	04/05/	PREPARE & SUBMIT ELEVATOR STUDIES		des/con/	des/con/jp ro/	
	ıct	04/05/	OBTAIN REQUIRED APPROVALS OF WORK PLANS AND SCHEDULES	001/	des/con/	des/con/pa	
	ıct	04/05/	REVIEW WORK PLAN AND SCHEDULES WITH SUBCONTRACTORS	001/	des/con/	des/con/pa	

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rec #	data type	eeq	action, subject or meaning	csi code	wk phase	cmpt	resp code
351	act		PREPARE SUMMARY & DETAILED NETWORK MOBELS OF WORK TO BE DONE	001/	des/con/	des/con/pa	
352	act		FILE CONTRACT DOCUMENT BUILDING PERMIT SET IN SAFE, PROTECTED BUILDING	001/	des/con/	des/con/pe	
353	act	04/05/		001/	des/con/	des/con/pe	
354	act	04/05/	APPLY FOR & OBTAIN ELECTRICAL PERMITS	016/	des/con/	des/con/pe	
355	act	04/05/	APPLY FOR & OBTAIN DEMOLITION PERMITS	002/	des/con/	des/con/pe	
356	act	04/05/	APPLY FOR & OBTAIN MECHANICAL PERMITS	015/	des/con/	des/con/pe	
357	act	04/05/	APPLY FOR & OBTAIN STREET RESTRICTION PERMITS	001/	des/con/	des/con/pe	
358	act	04/05/	APPLY FOR & OBTAIN HEALTH DEPARTMENT PERMITS	001/	des/con/	des/con/pe	
359	act	04/05/	APPLY FOR & OBTAIN SITE WORK PERMITS	002/	des/con/	des/con/pe	
360	act	04/05/	APPLY FOR & OBTAIN FULL BUILDING PERMIT	001/	des/con/	des/con/pe	
361	act	04/05/	APPLY FOR & OBTAIN FOUNDATION PERMITS	001/	des/con/	des/con/pe	
362	act	04/05/	APPLY FOR & OBTAIN CURB CUT PERMITS	002/	des/con/	des/con/pe r/	
36 3	act	04/05/	APPLY FOR & OBTAIN FOOD SERVICE PERMITS	001/	des/con/	des/con/pe r/	
364	act	04/05/	APPLY FOR AND OBTAIN ALL SIGN PERMITS	001/	des/con/	des/con/pe	
365	act	04/05/	APPLY FOR & OBTAIN SITE UTILITY PERMIT	002/	des/con/	des/con/pe r/	
366	act	04/05/	APPLY FOR & OBTAIN SITE IMPROVEMENT PERMIT	001/	des/con/	des/con/pe r/	***************************************
367	act	04/05/	APPLY FOR & OBTAIN SOIL EROSION PERMITS	062/	des/con/	des/con/pe r/	
368	act	04/05/	OBTAIN FULL BUILDING PERMIT	001/	des/con/	des/con/pe r/	
369	act	04/05/	OBTAIN FOUNDATION PERMITS	001/	des/con/	des/con/pe r/	
370	act	04/05/	OBTAIN ELECTRICAL PERMIT	001/016/	des/con/	des/con/pe r/	
371	act	04/05/	OBTAIN PLUMBING PERMIT	001/015/	des/con/	des/con/pe	
372	act		OBTAIN CURB CUT PERMITS	001/		des/con/pe r/	
373	act		APPLY FOR & OBTAIN HIGHWAY RIGHT OF WAY WORK PERMITS	001/	des/con/	des/con/pe t/	
374	act	04/05/	OBTAIN SITE WORK PERMITS	001/002/	des/con/	des/con/pe r/sit/	
375	act		SET NORMAL, EXPEDITED AND SPECIAL SUBMITTAL TURNAROUND TIMES TO BE USED	001/	des/con/	des/con/pt o/	
376	act	04/05/	IDENTIFY ALL OWNER FURNISHED EQUIPMENT ITEMS & DISTRIBUTE TO THOSE CONCERNED	001/	des/con/	des/con/pr o/	
377	act		OBTAIN & DISTRIBUTE APPROVED LONG LEAD ITEM COLOR & FINISH SCHEDULES	001/		des/con/pr o/	
378	act	04/05/	DETERMINE WAREHOUSING NEEDS AND OBTAIN SPACE	001/		des/con/pr o/	
379	act		OBTAIN DELIVERY DATES FOR MATERIAL & EQUIPMENT FURNISHED BY OTHERS	001/	des/con/	des/con/pr o/	
380	act	04/05/	ESTABLISH FORMAT AND CONTENT OF PROCUREMENT LOGS	001/		des/con/pr o/	
381	act	04/05/	DESIGN, SUBMIT AND APPROVE CONCRETE MIXES	003/		des/con/pr o/	
382	act	04/05/	PREPARE & ISSUE ELEVATOR PROPOSAL PACKAGE	014/		des/con/pr o/	
383	act	04/05/	EVALUATE ELEVATOR PROPOSALS AND AWARD CONTRACT	014/		des/con/pr o/cot/	
384	act		DETERMINE MOCK UPS REQUIRED AND MAKE ARRANGEMENTS FOR THEIR DESIGN AND CONSTRUCTION	001/		des/con/pr o/mup/	
385	act	04/05/	FOLLOW UP AND RECEIVE TEMPORARY UTILITY SERVICES	001/	des/con/	des/con/pr o/utl/	

		,	nagement Check List - dous - listed by seq. data type & cmpt		Consulting	Engineer	
c#	data type	eeq	action, subject or meaning	csi code	wk phase	cmpt	resp co
6	act	04/05/	REVIEW TESTING NEEDS AND OBTAIN TESTING SERVICES	001/	des/con/	des/con/tes	{
7	act	04/05/	OBTAIN INFORMATION ON TRASH COMPACTOR	013/	des/con/	/pro/ des/con/us	
3	act	04/05/	OBTAIN INFORMATION ON PALLETT STACKER	013/	des/con/	y/ des/con/us	
,	act	04/05/	OBTAIN INFORMATION ON BALER	013/	des/con/	y/ des/con/us	
	act	04/05/	DETERMINE RECIPROCAL EASEMENTS & CONFIRM CLEARANCE		des/con/	y/ eas/des/co	
1	act	04/05/	TO START WORK DETERMINE MAINTENANCE EASEMENTS AND CONFIRM	001/	des/con/	n / eas/des/co	
			CLEARANCE TO START WORK			n/	
		04/05/	FOLLOW UP WITH PUBLIC RELATIONS CALL AFTER CONSTRUCTION	001/	des/con/	mkt/des/co n/	
		04/05/	FOLLOW UP AND OBTAIN REGULATORY APPROVALS	001/	des/con/	reg/des/co n /	
	act	04/05/	RETAIN CURTAIN WALL/TESTING CONSULTANT		des/con/	tes/des/con /pro/	
	abb	05/	- CON - CONSTRUCTION		con/	aeq	
	act	05/	OBTAIN ALL WAIVERS OF LEINS	001/	con/	adm/con/	
	act	05/	PROVIDE PROJECT STAFF WITH COPIES OF OFFICE FIELD PROCEDURE & POLICY MANUALS	001/	con/	adm/con/	
	act	05/	PROVIDE SUBCONTRACTORS WITH ADEQUATE CONSTRUCTION DOCUMENTS	001/	con/	adm/con/	
	act	05/	ESTABLISH REMOTE PROJECT BANK ACCOUNTS	001/	con/	adm/con/	
	act	05/	OBTAIN AND DISTRIBUTE SITE ADDRESSES	001/	con/	adm/con/	
	act	05/	SET UP FIELD PETTY CASH ACCOUNT & PROVIDE CASH TO FIELD	001/	con/	adm/con/	
	act	05/	ESTABLISH PROJECT CONST COST ACCTG SYSTEM AND	001/	con/	adm/con/	
	act	05/	ACCOUNT NUMBERS SET & IMPLEMENT SUB CONTRACT PAYMENT PROCEDURES	001/	con/	adm/con/g	
	act	05/	SET PROJECT CLOSE OUT PROCEDURES	001/	con/	ct/ clo/con/	
	act	05/	TURN OVER PROJECT TO CLIENT	001/	con/	clo/con/	
	act	05/	PUNCH OUT PROJECT	001/	con/	clo/con/	
	act	05/	OBTAIN GUARANTEES	001/	con/	clo/con/	
		05/		001/	con/	clo/con	
		05/	OBTAIN PROJECT OPERATING AND MAINTENANCE MANUALS		con/	clo/con/	
	act	05/	PREPARE AND SUBMIT CONST DOCUMENT RECORD SET (FORMERLY CALLED THE AS BUILT RECORD SET)	001/	con/	clo/con/	
	act	05/	OBTAIN WARRANTIES	001/	con/	clo/con	
	act	05/	REVIEW CONSENT OF SURETY REQUIREMENTS & DISTRIBUTE INFO AS APPROPRIATE	001/	con	clo/con/	
	act	05/	ASSIST IN START UP PROCESS FOR EQUIPMENT (DEFINE CAREFULLY)	001/	con/	clo/con/	
	act	05/	PLAN & IMPLEMENT SYSTEMS TRAINING PROGRAMS AS REQUIRED	001/	con/	clo/con/	
	act	05/	OBTAIN CERTIFICATE OF SUBSTANTIAL COMPLETION	001/	con/	clo/con/	
	act	05/	CLEAR FINAL PAYMENT ON PROJECT AND OBTAIN PROPER WAIVERS OF LIEN	001	con/	clo/con/	
	act	05/	PROVIDE OWNER AND USER WITH AN UP-TO-DATE SET OF CONSTRUCTION DOCUMENTS FOR REFERENCE USE	001	con/	clo/con/	
	act	05/	COLLECT, RECORD, AND STORE JOB LOGS, DIARIES, REPORTS,	001	con/	clo/con/	
	act	05/	AND OTHER PROJECT DOCUMENTATION BRING ALL MEETING MINUTES AND RECORD FILES UP-TO-DATE	001	con/	clo/con/	
	act	05/	COLLECT AND BIND ALL OFFICIAL AND UNOFFICIAL PROJECT	001	con/	clo/con/	
)		<u> </u>	PHOTOS				

	data		• • • •		Consulting	ruguices	
rec#	type	seq	action, subject or masning	csi code	wk phase	conpt	resp code
421	act	05/	COLLECT AND RECORD ALL PROJECT NETWORK PLANS, SCHEDULES, AND BAR CHARTS	001/	con/	clo/con/	
422	act	05/	CLOSE OUT AND STORE CORRESPONDENCE AND OTHER RECORD FILES	001/	con/	clo/con/	
423	act	05/	ASSEMBLE AND PROPERLY STORE ALL SHOP DRAWINGS AND OTHER JOB RELATED SUBMITTALS	001/	con/	clo/con/	
424	act	05/	REQUEST ARCH/ENGR OF RECORD TO MAKE CERTIFICATE OF SUBSTANTIAL COMPLETION INSPECTION	001/	con/	clo/con/	
425	act	05/	PLAN AND IMPLEMENT GRAND OPENING OF PROJECT AS REQUIRED	001/	con/	clo/con/	
426	act	05/	CONDUCT INTERNAL PROJECT CRITIQUE AND MAKE RECOMMENDATIONS FOR IMPROVEMENTS	601/	con/	clo/con/	
427	act	05/	ACCOUNT FOR ALL CLIENT-OWNED TOOLS, SPARE PARTS, AND EXTRA STOCKS OF MATERIALS	001/	con/	clo/con/	
428	act	05/	BUILDING OCCUPANCY	001/	con/	clo/con/	
429	act	05/	LABEL ALL ELECT PANEL BOXES, PLMBG, VALVES AND EQUIP FOR PROPER OPERATION AND MAINTENANCE	015/016/	con/	clo/con/	
430	act	05/	PROVIDE ALL KEYS AND KEYING SCHEDULES	008/	con/	clo/con	
431	act	05/	TO OWNER AND ARCHITECT/ENGINEER	001/	con/	clo/con	
432		05/	OBTAIN, PREPARE, OR ISSUE FINAL CHANGE ORDER REFLECTING ADJUSTMENTS TO CONTRACT AMOUNTS	001/	con/	clo/con/	•
433		05/	DESIGNERS, AND CONTRACTORS INVOLVED	001/	con/	clo/con/	
434	act	05/	PROVIDE OWNER WITH COMPLETE LIST OF CONTRACTORS AND VENDORS ON JOB AND WHAT THEY DID	001/	con/	clo/con/	
435		05/	DESIRES	001/	con/	clo/con/	
436		05/	SOMEWHERE IN THE BUILDING IF PERMITTED	001/	con/	clo/con/	
437		05/	INSURE THE BUILDING IS AS CLEAN OR CLEANER THAN SPECIFIED WHEN YOU MOVE OUT	001/	con/	clo/con/	
438	act	05/	PROPERY TRAIN AND TURN OVER THE FACILITY TO THE OWNER'S REPRESENTATIVES	001/	con/	clo/con/	
439	act	05/	ESTABLISH START OF ALL WARRANTY AND GUARANTEE PERIODS PRIOR TO OWNER MAKING JOB OPERATIVE	001/	con/	clo/con/	
440	act/		PREPARE AND SUBMIT TO THE OWNER SPECIFIC WARRANTIES AS SPECIFIED	001/	con/	clo/con/	
441			MAINTENANCE BONDS REQUIRED	001/	con/	clo/con/	
442		05/	AGREEMENTS AS SPECIFIED	001/		clo/con/	
443			PREPARE AND SUBMIT TO THE OWNER DAMAGE AND SETTLEMENT SURVEYS OF THE SITE AND FACILITIES	001/	con/	clo/con/	
444			SURVEYS OF THE SITE		con/	clo/con/	
445			ITEMS AND A PROPER COST ASSIGNED TO EACH			clo/con/	
440			EXISTING OR PAST REQUIREMENTS OR DATES			clo/con/	
447			STORED FUEL AT TIME OF SUBSTANTIAL COMPLETION			clo/con/	
448			IF REQUIRED			clo/con/	
449			EXPÉRIENCED EXTERMINATOR			clo/con/	
400			OUT REQUIREMENTS		con/	clo/con/	
451						con/adm/	
452						con/adm/	
453					con/	con/adm/	
454			NEGOTIATE CONSTRUCTION CONTRACTS WITH CLIENTS			con/ctr/	
455	act	05/	APPLY CONCRETE FLOOR SEALER	003/	con/	con/ifw/	

	data	,	agement Check List - dous - listed by seq, data type & cmpt	csi C	onsulting	Engineer	
rec f	type	#eq	action, subject or meaning	code	wk phase	compt	resp code
156	act	05/	APPLY CONCRETE FLOOR SEALER	003/	con/	con/ifw/	
57	act	05/	APPLY WALL COVERING	009/	con/	con/ifw/	
58	act	05/	INSTALL HARDWARE CLOTH WALLS	006/	con/	con/ifw/	
59	act	05/	INSTALL COMPACTOR AND BALER EQUIPMENT	011/	con/	con/ifw/	
60	act	05/	INSTALL MILLWORK & TRIM	006/	con/	con/lfw/	
61	act	05/	INSTALL DOCK LEVELERS	011/	con/	con/ifw/	
62	act	05/	INSTALL VINYL STRIP DOORS	010/	con/	con/ifw/	
63	act	05/	INSTALL FOLDING PARTITIONS	010/	con/	con/ifw/	
64	act	05/	INSTALL, GLAZE & CAULK INTERIOR WINDOWS	008/	con/	con/ifw/	
65	act	05/	INSTALL TRAFFIC DOORS	010/	con/	con/ifw/	
66	act	05/	INSTALL CERAMIC TILE WALLS AND FLOORS	009/	con/	con/ifw/	
67	act	05/		011/015/ 016/	con/	con/ifw/	
68	act	05/	INSTALL WINDOW BLINDS	012/	con/	con/ifw/	
69	act	05/	INSTALL AND ADJUST SPRINKLER HEADS	015/	con/	con/ifw/	
70	act	05/	INSTALL ACOUSTIC CEILIN SUSPENSION & GRID	009	con/	con/ifw/	
71	act	05/	INSTALL HANGERS & GRID FOR ACOUSTICAL CEILING	009/	con/	con/ifw/	
72	act	05/	SET FOOD SERVICE EQUIPMENT	011/	con/	con/ifw/	
73	act	05/	INSTALL INTERIOR HOLLOW METAL DOORS	008/	con/	con/ifw/	
74	act	05/	LAY RESILIENT FLOORING	009/	con/	con/ifw/	
75	act	05/	INSTALL IN RACK SPRINKLER PIPING AND HEADS	015/	con/	con/ifw/	
76	act	05/	INSTALL SIGNAGE	010/	con/	con/ifw/	,
77	act	05/	INSTALL INT WOOD DOORS	008/	con/	con/ifw/	
78	act	05/	INSTALL SURFACE MOUNTED LIGHT FIXTURES	016/	con/	con/ifw/	
	act	05/	INSTALL CARPET	009/	con/	con/ifw/	
80	act	05/	INSTALL QUARRY TILE FLOORS	009/	con/	con/ifw/	
81	act	05/	INSTALL PLUMBING FIXTURES		con/	con/ifw/	
82		05/			con/	con/ifw/	
	act .				con/	con/ifw/	
0.5		05/			con/	con/ifw/	
84		05/			con/	con/ifw/	
35		05/			con/	con/ifw/	
36		05/			con/	con/ifw/	
•/		05/			con/	con/ifw/	
88							
89		05/			con/	con/ifw/	
90	act	05/	INSTALL TOILET ROOM ACCESSORIES	010/	con/	con/ifw/	

14149		Ojeci Mai	agement Check List - d608 - listed by seq. data type & cmpt		onsulting	Engineer	
rec#	data type	seq	action, subject or meaning	cai code	wk phase	conpt	resp code
191	act	05/	PAINT REQUIRED INTERIOR SURFACES	009/	con/	con/ifw/	
192	act	05/	INSTALL VIEWPORTS	010/	con/	con/ifw/	
93	act	05/	HANG CEILING GYP BOARD	009/	con/	con/ifw/	
94	act	05/	COMPLETE HOOK UP ELEVATOR AND EQUIPMENT ROOM MACHINERY	014/	con/	con/ifw/	
95	act	05/	INSTALL FIRE EXTINGUISHERS	010/	con/	con/ifw/	
96	act	05/	DRY PLASTER SURFACES	009/	con/	con/ifw/	
97	act	05/	INSTALL WOOD HANDRAILS AND TRIM	008/	con/	con/ifw/	
98	act	05/	INSTALL ELEVATOR CAR FRAMES	014/	con/	con/ifw/	
99	act	05/	INSTALL CONVECTOR COVERS	015/	con/	con/ifw/	
00	act	05/	APPLY PLASTER SKIM COAT TO INTERIOR WALLS	009/	con/	con/ifw/	
01	act	05/	INSTALL RECESSED LIGHT FIXTURES	016/	con/	con/ifw/	
02		05/	INSTALL HOISTWAY WIRING	014/	con/	con/ifw/	
03		05/	SET ELEVATOR MACHINE BEAMS	014/	con/	con/ifw/	
04		05/	INSTALL MARBLE FOOOR AND WALL FINISHES	004/	con/	con/ifw/	
05		05/	HOOK UP FOOD SERVICE EQUIPMENT	011/015/ 016/	con/	con/ifw/	
)6		05/	APPLY PLASTER FINISH COAT TO INTERIOR WALLS	009/	con/	con/ifw/	
07	act	05/	INSTALL DRAPERIES		con/	con/ifw/	
08	act	05/	APPLY GYPSUM FLOOR TOPPING	003/	con/	con/ifw/	
09		05/	INSTALL ACOUSTIC CEILING PANELS		con/	con/ifw/	
10		05/	INSTALL INTERIOR BUILDING PAVERS		con/	con/ifw/	
11		05/	INSTALL ELEVATOR RAILS	014/	con/	con/ifw/	
12		05/	APPLY PLASTER BROWN AND SCRATCH COAT TO INTERIOR WALLS	009/	con/	con/ifw/	
13	act	05/	HOOK UP & TEST FIRE PROTECTION 3RD PARTY SUPERVISORY SYSTEM	015/016/		con/ifw/	
14	act	05/	INSTALL ELEVATOR EQUIPMENT ROOM MACHINERY		con/	con/ifw/	
15	act	05/	COMPLETE HOOK UP ELEVATOR AND EQUIPMENT ROOM MACHINERY		con/	con/ifw/	
16		05/	INSTALL ELEVATOR RAIL BRACKETS & CAR & COUNTERWEIGHT RAILS	014/	con/	con/ifw/	
17		05/	INSTALL ELEVATOR PIT EQUIPMENT	014/	con/	con/ifw/	
18		05/	SPRAY ON FIREPROOFING AT INTERIOR STRUCT STEEL MEMBERS	007/	con/	con/ifw/	
19		05/	SPRAY ON FIREPROOFING AT PERIMITER STRUCT STEEL MEMBERS	007/	con/	con/ifw/	
20		05/	INSTALL INSULATION AT EXTEIOR WALL SPANDRELS	007/	con/	con/ifw/	
21		05/	SPRAY ON FIREPROOFING AT ELEVATOR HOISTWAY STRUCT STEEL FRAMING	007/	con/	con/ifw/	
22	act	05/	INSTALL ELEVATOR CAR ENCLOSURES	014/	con/	con/ifw/	
23	act	05/	MAKE ELEVATORS OPERATIVE	014/	con/	con/ifw/	
24	act	05/	INSTALL FIN TUBE PIPING	015/	con/	con/lfw/	
25	act	05/	HOOK UP ELEVATOR MACHINE ROOM EQUIPMENT	014/	con/	con/ifw/	

Mas	aster Project Management Check List - d608 - listed by seq. data type & cmpt data		Consulting Engineer				
ec#	data type	ead	action, subject or meaning	code	wk phase	conpt	resp code
26	act	05/	INSTALL ELEVATOR ENTRANCES (MINUS DOORS)	014/	con/	con/ifw/	
27	act	05/	INSTALL ELEVATOR DOORS AT FLOORS	014/	con/	con/ifw/	
28	act	05/	SET ELEVATOR MACHINE ROOM EQUIPMENT	014/	con/	con/ifw/	
29	act	05/	PROVIDE TEMPORARY PERMANENT POWER TO MACHINE ROOMS FOR ELEV INSTALLATION	016/	con/	con/ifw/	
30		05/	INSTALL DRAPERY TRACKS	012/	con/	con/ifw/	
31		05/	ERECT ELEV SHAFT STUDS, IN WALL WORK & DRY WALL TO PART ENCLOSE SHAFTS	009/015/ 016/		con/ifw/	
32		05/	INSTALL ELECTRICAL POWER EQUIPMENT DISCONNECTS	016/	con/	con/ifw/	
13		05/	INSTALL IN-WALL WOOD BLOCKING	006/	con/	con/irw/	
4		05/	INSTALL DOCK LEVELERS (TO FORM LEVELER PIT)	011/	con/	con/irw/	
5		05/	ERECT MISC IRON LADDERS	005/	con/	con/irw/	
6		05/	ERECT MIS IRON STAIRS	005/	con/	con/irw/	
7		05/	ERECT MISC IRON HANDRAILS	005/	con/	con/irw/	
8		05/	INSTALL ABOVE CLG INTERIOR GAS PIPING	015/	con/	con/irw/	
9	act	05/	INSTALL ABOVE CLG INTERIOR ROOF DRAIN LEADER	015/	con/	con/itw/	
0		05/	INSTALL ABOVE CLG SHEET METAL DUCTWORK FOR HVAC	015/	con/	con/irw/	
1	act	05/	INSTALL AND TEST ABOVE FLOOR FIRE SPRINKLER RISERS	015/	con/	con/irw/	
2	act	05/	INSTALL ABOVE CLG ELECTRICAL DISTRIBUTION CONDUIT	016/	con/	con/irw/	
3	act	05/	INSTALL ELECTRICAL LIGHTING DISTRIBUTION PANELS	016/	con/	con/irw/	
4	act	05/	INSTALL PLUMBING STUB OUTS	015/	con/	con/irw/	
5	act	05/	INSTALL HOLLOW METAL DOOR FRAMES	008/	con/	con/irw/	
6	act	05/	INSTALL IN WALL ROUGH ELECT WORK	016/	con/	con/irw/	
7	act	05/	PULL ELECTRICAL DISTRIBUTION WIRE IN CONDUIT	016/	con/	con/irw/	
8	act	05/	INSTALL AND TEST ABOVE FLOOR FIRE SPRINKLER LATERALS AND DROPS	015/	con/	con/irw/	
9	act	05/	INSTALL ABOVE CLG INTERIOR DOMESTIC SEWER PIPING	015/	con/	con/irw/	
0	act	05/	INSTALL ABOVE CLG INTERIOR DOMESTIC WATER PIPING	015/	con/	con/irw/	
1	act	05/	INSTALL ELECTRICAL POWER DISTRIBUTION PANELS	016/	con/	con/irw/	
2	act	05/	INSTALL HARD CEILING SUSPENSION AND FRAMING	009/	con/	con/irw/	
3	act	05/	INSTALL BORROWED LIGHT HOLLOW METAL FRAMES	008/	con/	con/irw/	
4	act	05/	INSTALL ABOVE CLG SUPPORTS FOR FOLDING PARTITIONS	005/006/	con/	con/irw/	
5	act	05/	ERECT METAL WALL STUDS FOR DRY WALL PARTITIONS	009/	con/	con/irw/	
6	act	05/	INSTALL BELOW FLOOR ELECTRICAL ROUGH INTO ABOVE FLOOR EQUIPMENT	016/	con/	con/irw/	
7	act	05/	INSTALL IN WALL ROUGH DOMESTIC PLUMBING WORK	015/	con/	con/irw/	
8	act	05/	INSTALL IN WALL ROUGH HVAC WORK	015/	con/	con/irw/	
9	act	05/	INSTALL IN WALL ROUGH ELECTRICAL CONDUIT AND FEEDERS	016/	con/	con/irw/	
0	act	05/	INSTALL IN WALL ROUGH MEDICAL GAS PIPING	015/	con/	con/irw/	

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rec #	type	**Q	action, subject or meaning	code	wk phase	conpt	, map conte
561	act		INSTALL METAL STAIRS AND HANDRAILS	005/	con	con/irw/	
562	act	05/	INSTALL FIRE EXTINGUISHERS CABINETS	010/	con/	con/irw/	
56 3	act	05/	INSTALL TEMPORARY CLOSURES AT ELEVATOR SHAFTS TO PROTECT FROM WEATHER	001/	con/	con/irw/	
564	act	05/	INSTALL COILING DOORS & GRILLS	008/	con/	con/irw/	
56 5	act	05/	REQUEST AND IMPLEMENT SPECIAL INSPECTIONS OF PROJECT	001/	con/	con/isp/	
566	act	05/	PREPARE PROJECT CONSTRUCTION SCHEDULES	001/	con/	con/pas/	-
567	act	05/	PREPARE PROJECT CONSTRUCTION NETWORK MODEL	001/	con/	con/pas/	
568	act	05/	APPLY FOR & OBTAIN TEMPORARY PARKING PERMITS	001/	con/	con/per/	
569	act	05/	PROCESS SUBMITTALS	001/	con/	con/pro/	
570	act	05/	REVIEW AND EVALUATE CONST SUB CONTRACT PROPOSALS	001/	con/	con/pro/	
571	act	05/	OBTAIN SUBCONTRACTOR INFOMATION	001/	con/	con/pro/	-
572	act	05/	PREPARE SUBCONTRACTOR SELECTION LIST	001/	con/	con/pro/	
573	act	05/	PREPARE LIST OF VENDORS PROVIDING BIDDING INFORMATION	001/	con/	con/pro/	
574	act	05/		001/	con/	con/pro/	
575	act	05/	ESTABLISH RENTAL EQUIPMENT NEEDS AND PROCURE EQUIPMENT		con/	con/pro/	
576	act	05/	ESTABLISH HOISTING NEEDS AND PROCURE HOISTING EQUIPMENT	001/	con/	con/pro/	
577	act	05/	PREPARE MATERIAL PROCUREMENT PURCHASE ORDERS	001/	con/	con/pro/	
578	act	05/	EXPEDITE ALL DELIVERIES	001/	con/	con/pro/	
579	act	05/	FAB & DELIVER ELEVATOR PLUNGER CASINGS	014/	con/	con/pro/	
580	act	05/	FAB & DELIVER ELEVATOR BRACKETS & RAILS	014/	con/	con/pro/	
581	act	05/	FAB & DELIVER ELEVATOR ENTRANCES	014/	con/	con/pro/	
582	act	05/	SOLICIT & RECEIVE ELEVATOR PROPOSALS	014/	con/	con/pro/	
583	act	05/	FAB & DELIVER ELEVATOR PIT EQUIPMENT	014/	con/	con/pro/	
584	act	05/	FAB & DELIVER ELEVATOR CAR FRAMES	014/	con/	con/pro/	
585	act	05/	FAB & DELIVER ELEVATOR CAB INTERIOR FINISHES	014/	con/	con/pro/	
586	act		FAB & DELIVER ELEVATOR MACHINE ROOM EQUIPMENT	014/	con/	con/pro/	
587	act	05/	FAB & DELIVER ELEVATOR MACHINE ROOM EQUIPMENT ANCHOR BOLTS	014/	con/	con/pro/	
588	act	05/	FAB & DELIVER ELEVATOR PIT TIE DOWN STEEL & EMBEDS	014/	con/	con/pro/	
589	act	05/		001/	con/	con/pro/co t/	
590	act	05/	PREP & ISSUE SUB CONTRACTOR CONSTRUCTION CONTRACTS & PO'S	001/	con/	con/pro/co t/	
591	act	05/	RECEIVE AND FILE ALL EXECUTED SUB CONSTRACTS	001/	con/	con/pro/co t/	
592	act	05/	PREPARE LIST OF EARLY SUBMITTALS NEEDED AND ASSIGN TO PROJECT STAFF FOR DOING	001/	con/	con/pro/su b/	
593	act	05/	REVIEW & APPROVE ELEVATOR PIT TIE DOWN STEEL & EMBEDS SHOP DRAWINGS		con/	con/pro/su b/	
594	act	05/	PREPARE & SUBMIT ELEVATOR PIT TIE DOWN STEEL & EMBEDS SHOP DRAWINGS	014/	con/	con/pro/su b/	
595	act	05/	REVIEW & APPROVE CONTRACTOR DRAWINGS OF ELEVATOR DOORS, FRAMES & CABS	014/	con/	con/pro/su b/	
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rec #	data type	*eq	action, subject or meaning	code	wk phase	conpt	resp code
596	act	05/	PREP & SUBMIT CONTRACTOR DWGS FOR ELEV FIXTURE DESIGN, MTLS & COLORS	014/	con/	con/pro/su b/	
597	act	05/	REVIEW & APPROVE CONTRACTOR DWGS FOR ELEV FIXTURES	014/	con/	con/pro/su b/	
598		05/	BOLT SHOP DRAWINGS		con/	con/pro/su b/	
599		05/	DOORS, FRAMES & CABS	014/	con/	con/pro/su b/	
600		05/	BOLT SHOP DRAWINGS	014/	con/	con/pro/su b/	
6 01			ROOM SHOP DRAWINGS		con/	con/pro/su	
602		05/	ROOM SHOP DRAWINGS	014/	con/	con/pro/su b/	
603		05/	ENTRANCES	014/	con/	con/pro/su b/	
604		05/		001/	con/	con/pro/ut	
605			EXCAVATE, FORM, REINFORCE, POUR & STRIP EXT WALL & COL FTGS		con/	con/sbw/	
606		05/	POOTINGS	003/	con/	con/sbw/	
607		05/		003/015/ 016/		con/sbw/	
608				003/	con/	con/sbw/	
609		05/		905/	con/	con/sbw/	
610				901/	con/	con/sbw/	
611		05/	EXCAVATE, FORM, REINFORCE, POUR & STRP EXT WALL & COL FIGS		con/	con/sbw/	
612	act	05/	POISON SUBBASE	002/	con/	con/sbw/	
613	act	05/		002/	con/	con/sbw/	
614	act	05/		002/	con/	con/sbw/	
615	act	05/	FILLL & FINE GRADE FOR INTERIOR SLAB ON GRADE	003/	con/	con/sbw/	
616	act	05/	SET IN FLOOR WORK FOR INTERIOR SLAB ON GRADE	003/	con/	con/sbw/	
617	act	05/	POUR OUT INTERIOR SLAB ON GRADE	003/	can/	con/sbw/	
618	act	05/	CURE SLAB ON GRADE TO ALLOW CONSTRUCTION TRAFFIC	003/	con/	con/sbw/	
619	act	05/		003/	con/	con/sbw/	
620	act	05/	SEAL SLAB ON GRADE SAW CUT JOINTS	003/	con/	con/sbw/	
621	act	05/	BACKFILL EXT COL & WALL FOOTINGS & PIERS	002/	con/	con/sbw/	
622	act	05/	DRIVE TEST PILING & LOAD	002/	con/	con/sbw/	
623	act	05/	DRIVE AND BRACE SOLDIER BEAMS AND INSTALL LAGGING	002/	con/	con/sbw/	
624	act	05/	RUB EXPOSED FOUNDATION CONCRETE	003/	con/	con/sbw/	
625	act	05/	DRIVE & FILL STEEL SHELL PILES	002/	con/	con/sbw/	
626	act	05/	DRIVE WOOD PILES	002/	con/	con/sbw/	
627	act	05/	SET SLEEVES IN SUBSTRUCTURE WALLS AS REQUIRED	015/016/	con/	con/sbw/	
628	act	05/	DRIVE STEEL H PILES	002/	con/	con/sbw/	
629	act	05/	CUT OFF PILING	002/	con/	con/sbw/	
630	act	05/	FORM, REINFORCE & POUR CAISSION CAPS	003/	con/	con/sbw/	_
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Ma		roject Man	agement Check List - d608 - listed by seq, data type & cmpt		Ralph J. Ste Consulting	phenson, P.E Engineer	., P.C.
rec #	data type	æq	action, subject or meaning	code code	wk phase	campt	resp code
631	act	05/	FORM, REINFORCE & POUR FILE CAPS	003/	con/	con/sbw/	
632	act	05/	SET PERIM INSULATION AT SUBSTRUCTURE WALLS	007/	con/	con/sbw/	
633	act	05/	LAY AND PART BACKFILL FOOTING DRAIN TILE	002/	con/	con/sbw/	
634	act	05/	BLAST ROCK AND REMOVE AS REQUIRED	002/	con/	con/sbw/	
635	act	05/	MOBILIZE AND MOVE DRIVING RIG ON SITE	002/	con/	con/sbw/	
636	act	05/	BACKFILL GRADE BEAMS	002/	con/	con/sbw/	
637	act	05/	BRACE BASEMENT WALLS FOR EARLY BACKFILLING AS REQUIRED	002/	con/	con/sbw/	
638	act	05/	MASS EXCAVATE FOR SUBSTRUCTURE WORK	002/	con/ .	con/sbw/	
639	act	05/	APPLY WATERPROOFING TO EXTERIOR FOUNDATION WALLS	007/	con/	con/sbw/	
640	act	05/	SET ANCHOR BOLTS IN FOOTINGS, PIERS AND WALLS	003/	con/	con/sbw/	
641	act	05/	INSTALL WATER STOPS IN SUBSTRUCTURE WALLS AS REQUIRED	003/	con/	con/sbw/	
642	act	05/	EXCAVATE, FORM, REINFORCE, POUR AND STRIP GRADE BEAMS	003/	con/	con/sbw/	
643	act	05/	STABILIZE SOIL	002/	con/	con/sbw/	
644	act	05/	INSTALL UNDERPINNING	002/	con/	con/sbw/	
645	act	05/	DRIVE PRESTRESSED CONCRETE PILES	002/	con/	con/sbw/	
646	act	05/	DRIVE SHEET PILING	002/	con/	con/sbw/	
647	act	05/	DRILL, INSTALL AND GROUT TIE BACKS	002/	con/	con/sbw/	
648	act	05/	BACKFILL AND COMPACT AT EXTERIOR OF SUBSTRUCTURE WALLS	002/	con/	con/sbw/	
649	act	05/	LAY VAPOR BARRIER FOR SLAB ON GRADE	007/	con/	con/sbw/	
650	act	05/	APPLY SEALER TO SLAB ON GRADE	003/	con/	con/sbw/if	
651	act	05/	EXCAVATE, INSTALL & BACKFILL UG ELECTRICAL CONDUIT	016/	con/	con/sbw/ut	
652	act	05/	EXCAVATE, INSTALL, TEST & BACKFILL UG BLDG ROOF STORM DRAIN LINES	015/		con/sbw/ut	
653	act	05/		015/	con/	con/sbw/ut	
654	act	05/		015/	con/	con/sbw/ut	
655	act	05/	ENERGIZE PRIMARY TRANSFORMER	016/	con/	con/siw/	
656	act	05/	FORM, REINFORCE, POUR & FINISH CONCRETE TRUCK APRONS	002/	con/	con/siw/	
657	act	05/	FORM, REINFORCE, POUR & FINISH CONCRETE SIDEWALKS	002/	con/	con/siw/	
658	act	05/	LAY ASPHALT BASE COURSE	002/	con/	con/siw/	
659	act	05/	LAY ASPHALT WEARING COURSE	002/	con/	con/siw/	
660	act	05/	SET & EMBED VEHICLE GUARD POSTS	005/	con/	con/siw/	
661	act	05/	STRIPE PARKING AND ROADWAY AREAS	009/	con/	con/siw/	
662	act	05/	INSTALL LANDSCAPING	002/	con/	con/siw/	
663	act	05/	FORM, REINFORCE, POUR & FINISH CONCRETE CURBS & GUTTERS	002/	con/	con/siw/	
664	act	05/	CONSTRUCT EXTERIOR BUILDING PLANTERS	003/004/	con/	con/siw/	
665	act	05/	ROUGH GRADE SITE AREAS AS REQUIRED	002/	con/	con/siw/	
	لـــا		<u> </u>	L	L		

Master Project Management Check List - d608 - listed	i by seq, data type & cmpt
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	type	98 0	astina achina ne masalar				resp code
666	_		action, subject or meaning	code	wk phase	cmpt	····
	act	05/	ERECT FLAGPOLE	010/	con/	con/siw/	
667	act	05/	INSTALL SITE PAVERS	002/	con/	con/siw/	
668	act	05/	INSTALL BIKE RACKS	006/	con/	con/siw/	
669	act	05/		002/003/ 004/	con/	con/siw/	
670	act	05/	CLEAR & GRUB SITE	002/	con/	con/siw/	
671	act	05/	SEET HORIZ & VERTICAL CONTROLS	002/	con/	con/siw/	
672	act	05/	CUT & FILL MAIN BLDG AREA TO FINAL SUB GRADE ELEVATION	002/	con/	con/siw/	
673	act	05/	STOCKPILE EXCAVATED MATERIAL	002/	con/	con/siw/	
674	act	05/	CUT & FILL SITE AREAS OUTSIDE BLDG TO SUB GRADE ELEVATION	002/	con/	con/siw/	
675	act	05/	INSTALL TEMPORARY UTILITIES	002/	con/	con/siw/	
676	act	05/	LAY OUT BUILDING	001/	con/	con/siw/	
677	act	05/	BALANCE EXTERIOR SITE AREAS	002/	con/	con/siw/	
678	act	05/	BALANCE BUILDING AREAS	002/	con/	con/siw/	
679		05/	INSTALL CURB CUTS & APRONS		con/	con/siw/	
680	act	05/	INSTALL ACCELERATION & DECELERATION LANES ON ADJOINING ROADS	002/	con/	con/siw/	
681	act	05/	INSTALL TRAFFIC SIGNALS & CONTROLLERS	016/	con/	con/siw/	
682	act	05/	INSTALL SITE DITCH DRAINS & CULVERTS	002/	con/	con/siw/	
683	act	05/	STRIPE VEHICLE & PEDESTRIAN AREAS	009/	con/	con/siw/	
684	act	05/	REMOVE EXISTING CONCRETE FOUNDATIONS	002/	con/	con/siw/	
685	act	05/	MASS EXCAV, INSTL UNDERGRD UTIL & GRADE FOR POOL SPRAYED CONC	002/	con/	con/siw/	
686	act	05/	APPLY SPRAYED CONCRETE FOR POOL BASIN	003/	con/	con/siw/	
687	act	05/	FILL & FINE GRADE FOR POOL PERIM DECK	002/	con/	con/siw/	
688			POOR OUT POOL PERIM SLAB ON GRADE DECK	003/	con/	con/siw/	
689	act	05/	STRIP SITE	009/	con/	con/siw/	
690	act	05/	INSTALL FLAG POLE FOUNDATION	002/	con/	con/siw/	
691			FORM, REINFORCE & POUR TRANSFORMER BASES		con/	con/siw/	
692		05/			con/	con/siw/	
693		05/	INSTL & LAMP SITE LIGHT FIXTURE		con/	con/siw/	
694			FINE GRADE SITE AREAS TO BOTTOM OF BASE PAVING COURSE		con/	con/siw/	
695		05/			con/	con/siw//u tl/	
696					con/	con/siw/de m /	
697		05/		016/	con/	con/siw/ut i/	
698						con/siw/ut l/	
699			EXCAVATE, INSTALL, TEST & BACKFILL SITE UG STORM SEWER LINES			con/siw/ut i/	
700	act	05/	EXCAVATE, INSTALL, TEST & BACKFILL SITE UG FIRE PROECTION LINES	002/	con/	con/siw/ut l/	

rec #	data						
	type	seq	action, subject or meaning	csi code	wk phase	conpt	resp code
701	act	05/	EXCAVATE, INSTALL, TEST & BACKFILL SITE UG SANITARY ISEWER LINES	002/	con/	con/siw/ut	
702	act	05/	EXCAVATE, INSTALL, TEST & BACKFILL SITE US DOMESTIC WATER LINES	002/	con/	con/siw/ut	
703	act	05/	EXCAVATE, INSTALL & BACKFILL SITE LIGHTING CONDUIT	016/	con/	con/siw/ut	
704	act	05/	SET TRANSFORMERS ON BASE	016/	con/	con/siw/ut	
705	act	05/	PULL PRIMARY CABLE AND CONNECT TRANSFORMER	016/	con/	con/siw/ut	
706	act	05/	FORM, POUR & STRIP EXTERIOR COLUMNS	003/	con/	con/ssw/	
707	act	05/	CURE & STRIP CONCRETE CORE WALLS	003/	con/	con/ssw/	
708	act	05/	ERECT STRUCT STEEL AND JOISTS	005/	con/	con/ssw/	
709	act	05/	PLUMB, BOLT & DETAIL STRUCTURAL STEEL & JOISTS	005/	con/	con/ssw/	
710	act	05/	ERECT METAL FLOOR & ROOF DECK	005/	con/	con/ssw/	
711	act	05/	FORM, REINFORCE & SET IN FL WORK FOR SUPPORTED CONCRETE DECKS	003/	con/	con/ssw/	
712	act	05/	GROUT BASE PLATES	003/	con/	con/ssw/	
713	act	05/	POUR CONC SLABS AND CURBS ON METAL DECK	003/	con/	con/ssw/	
714	act	05/	GROUT EXTERIOR PRECASE PANELS	003/	con/	con/ssw/	
715		05/	ALIGN & WELD EXTERIOR PRECAST PANELS	003/005/	con/	con/ssw/	
716	act	05/	INSTALL ROOF EQUIPMENT CURBS	006/007/	con/	con/ssw/	
717	act	05/	STRIP & RESHORE SUPPORTED CONCRETE DECK	003/	con/	con/ssw/	
718	act	05/	INSTALL SHEAR STUDS	005/	con/	con/ssw/	
719	act	05/	POUR OUT SUPPORTED CONCRETE DECKS	003/	con/	con/ssw/	
720		05/	ROUGH WOOD FRAME WALLS AND FLOOR SYSTEM	006/	con/	con/ssw/	
721			WALLS TO FLOOR DECK ABOVE		con/	con/ssw/	
722		05/			con/	con/ssw/	
723			STRIP CONCRETE COLUMNS	003/	con/	con/ssw/	
724				003/	con/	con/ssw/	
725			FORM & SET IN FLOOR WORK FOR SUPPORTED CONCRETE DECK		con/	con/ssw/	,
726					con/	con/ssw/	
/2/					con/	con/ssw/	
728				003/	con/	con/ssw/	
729	act	05/			con/	con/ssw/	
730			FORM, REINFORCE, POUR & STRIP COLS TO FLOOR DECK ABOVE		con/	con/ssw/	
731			DECKS ON WOOD FORMS		con/	con/ssw/	
732		05/	STRUCTURES		con/	con/ssw/	
733	act	05/		003/	con/	con/ssw/	
734		05/			con/	con/usy/	
	act	05/	TEST & BALANCE AIR SYSTEMS	015/	con/	con/usy/	

	type	98 q	action, subject or meaning	code	wk phase	canpt	tesb c
	act	05/	INSTALL ELEVATOR FIRE COMMAND ROOM	016/	con/	con/usy/	
	act	05/	INSTALL DATA PHONE SYSTEM	016/	con/	con/usy/	
	act	05/	RUN IN FOOD SERVICE EQUIPMENT	011/	con/	con/usy/	
-	act	05/	INSTALL ELEVATOR LIFE SAFETY SYSTEMS	014/016/	con/	con/usy/	
	act	05/	INSTALL & WIRE GUARD STATION PANEL & EQUIPMENT	016/	con/	con/usy/	
ľ	act	05/	TRAIN STAFF ON FOOD SERVICE EQUIPMENT USE AND MAINTENANCE	011/	con/	con/usy/	
	act	05/	INSTALL ELEVATOR CONTROL SYSTEMS	014/	con/	con/usy/	
	act	05/	ORDER, DETAIL, APPROVE, FAB & DELIVER ELEVATOR	014/	con/	con/usy/pr	
	act	05/	ORDER, DETAIL, APPROVE, FAB & DELIVER EMERGENCY GENERATOR	016/	con/	con/usy/pr	
-	act	05/	INSTALL JOB SITE TEMPORARY POWER	016/	con/	con/utl/sit	
-	act	05/	INSTALL JOB SITE TEMPORARY PERMANENT POWER	016/	con/	con/utl/sit	
	act	05/	PROVIDE FIELD WITH FIELD BUDGETS	001/	con/	cos/con/	
ľ	act	05/	PREPARE FIELD COST, HOUR, QUANTITY BUDGET TARGETS	001/	con/	cos/con/	
	act	05/	PREPARE AND MAINTAIN PAST & CURRENT FIELD LABOR ANALYSES	001/	con/	cos/con/	
	act	05/	PREPARE & MAINTAIN PAST & CURRENT ADMINISTRAIVE LABOR ANALYSES	001/	con/	cos/con/	
	act	05/	ANALYSES		con/	cos/con/	
-	act	05/	OUT	001/	con/	cos/con/pr o/	
١		05/	DEMOLISH & REMOVE ALL EXISTING ABOVE GRADE OBSTRUCTIONS AS REQUIRED	002/	con/	dem/con/s it/	
		05/	AS REQUIRED	002/	con/	dem/con/s it/	
		05/	UTILITIES AS REQUIRED		con/	dem/con/s it/utl/	
	·	05/	LOCATE, REMOVE, RELOCATE ALL EXISTING ELECTRICAL LINES AS REQURIED		con/	dem/con/s it/utl/	
	ect	05/	LOCATE, REMOVE, RELOCATE, CAP ALL EXISTING WATER LINES AS REQUIRED	002/	con/	dem/con/s it/utl/	
L		05/	LOCATE, REMOVE, RELOCATE ALL EXISTING CABLE TV LINES AS REQUIRED		con/	dem/con/s it/utl/	
		05/	REQUIRED		con/	dem/con/s it/utl/	
L		05/	AS REQUIRED		con/	dem/con/s it/utl/	
_		05/	LOCATE, REMOVE, RELOCATE, CAP ALL EXISTING STORM LINES AS REQUIRED		con/	dem/con/s it/ut//	
-		05/	LINES AS REQUIRED	·	con/	dem/con/s it/utl/	
L		05/	DEMOLISH EXISTING STRUCTURES AS REQUIRED		can/	dem/sit/co n/	
L		05/	INSTALL SLIDING METAL FIRE DOORS	008/	con/	esk/con/	
L		05/	CAULK EXTERIOR PRECAST PANELS		con/	esk/con/	,
L		05/		015/007/		esk/con/	
L		05/		015/007/		esk/con/	
L		05/			con/	esk/con/	
L		05/	LAY ROOF INSULATION		con/	esk/con/	
ā	ct	05/	INSTALL EXPANSION JOINT ASSEMBLIES AT ROOF AS REQUIRED	007/	con/	esk/con/	

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pec #	type	, seq	action, subject or meaning	csi code	wk phase	conpt	resp code
771	act	05/	LAY SINGLE PLY ROOF MEMBRANE	007/	con/	esk/con/	
772	act	03/	INSTALL ROOF MOUNTED MECHANICAL EQUIPMENT	015/	con/	esk/con/	
773	act	05/	INSTALL SHEET METAL ROOF FLASHINGS AND TRIM	007/	con/	esk/con/	
774	act	05/	INSTALL ROOF SCUPPERS AND DOWNSPOUTS	015/007/	con/	esk/con/	
775	act	05/	INSTALL EXTERIOR GLASS IN STOREFRONT & ENTRIES	008/	con/	esk/con/	
776	act	05/	CAULK STOREFRONTS AND ENTRIES	008/	con/	esk/con/	
777	act	05/	INSTALL STOREFRONT & ENTRY ALUM FRAMING	008/	con/	esk/con/	
778	act	05/	INSTALL EXTERIOR DOOR HARDWARE	008/	con/	esk/con/	
779	act	05/	INSTALL WOOD OVERHEAD DOORS	008/	con/	esk/con/	
780	act	05/	INSTALL BUILDING MOUNTED SECURITY CAMERAS	016/	con/	esk/con/	
781	act		INSTALL EXTERIOR MAN DOORS	008/	con/	esk/con/	
782	act	05/	INSTALL LOUVERS IN EXTERIOR WALLS	010/	con/	esk/con/	
783	act	05/	INSTALL DOCK SEALS AND BUMPERS	011/	con/	esk/con/	
784	act	05/	INSTALL BUILDING MOUNTED SECURITY LIGHTING	016/	con/	esk/con/	
785	act	05/	APPLY PLASTER TO EXTERIOR SURFACES	009/	con/	esk/con/	
786	act	05/	CAULK EXTERIOR DOORS	007/	con/	esk/con/	
7 87	act	05/	SET, ALIGN, & SECURE EXTERIOR PRECAST PANELS	003/005/	con/	esk/con/	
788	act	05/	INSTALL EXTEROR HARD CEILING SOFFIT FRAMING	009/	con/	esk/con/	
789	act	05/	ERECT EXTERIOR MASONRY	004/	con/	esk/con/	
790	act		LAY INSULATION & BUILT UP ROOFING	007/	con/	esk/con/	
791	act	05/	INSTALL ROOF FLASHINGS & TRIM	007/	con/	esk/con/	_
792	act	05/	INSTALL ROOF SHINGLES	007/	con/	esk/con/	
793	act	05/	CLEAN EXTERIOR MASONRY	004/	con/	esk/con/	
794	act	05/	INSTALL MISCELLANEOUS IRON FOR EXTERIOR SKIN WORK	005/	con/	esk/con/	
795	act	05/	APPLY EXTERIOR INSULATION AND FINISH SYSTEMS (DRYVIT AND OTHERS)	007/	con/	esk/con/	
796	act	05/	CAULK EXTERIOR SASH	008/	con/	esk/con/	
79 7	act	05/	CAULK EXTERIOR MASONRY		con/	esk/con/	
798	act	05/	ERECT EXTERIOR GRANITE	004/	con/	esk/con/	
799	act	05/	INSTALL STANDING SEAM METAL ROOF DECK	005/	con/	esk/con/	
800	act	05/	INSTALL TEMPORARY UTILITIES	001/	con/	gcr/con/utl /	
801	act	05/	FILE NOTICE OF PROJECT START	001/	con/	reg/con/	
802	act	05/	OBTAIN CERTIFICATE OF OCCUPANCY	001/	con/	reg/con/	
803	act	05/	INSPECT & APPROVE ELEVATOR CAR OPERATION	014/	con/	reg/con/us y/	
804	act	05/	PREPARE & SUBMIT SUMMARY CONSTRUCTION REPORTS	001/	con/	rep/con/	
805	act	05/	REVIEW SUBMITTAL PROCESSES WITH SUBCONTRACTOR & OBTAIN THEIR AGREEMENT	001/	con/	sub/con/	
805	act	05/		001/	con/	sub/con/	

Master Project Management Check List - d608 - listed by seq, data type & cmpt

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rec#	data type	,eeq	action, subject or meaning	csi code	wk phase	compt	resp code
806	fol	05/	- FOL - FOLLOW UP		con/	cmpt/	
807	war	05/	- WAR - WARRANTY WORK		con/	cmpt/	
808	act		PUT OWNER ON MARKETING AND MAILING LISTS AND OTHER ACTION TICKLER LISTS AS APPROPRIATE	001/		clo/con/fol /mkt/	
809	act		FOLLOW UP ON CORRECTIVE WORK REQUIRED DURING WARRANTY PERIOD	001/		con/clo/wa t/fol/	

Agree	Disagree	·
		Talkative - chatty, always speaking
		Egotistic - self-centered, individualistic
		Empathetic - aware of another, compassionate
-		Apprehensive - fearful, worried, afraid
		Unconventional - unusual, not the norm, rebellious
		Kind - gentle, considerate, warmhearted
		Rigid - still, unchanging, inflexible
		Impatient - excitable, unable to wait
		Sympathetic - comforting, understanding
		Reserved - restrained, self-controlled, shy
	:	Adventuresome - daring, willing to take chances
	:	Uncaring - lacking in warmth or sympathy
		Quiet - still, silent, not talkative
		Sarcastic - joking in a biting or cynical way
	·	Concerned - aware, caring, interested
,	:	Distant - remote, inaccessible, removed
	:	Competitive - seeking to win, ambitious, achieving
	<u> </u>	Apologetic - sorry, regretful, makes excuses
	:	Outgoing - sociable, friendly
	,	Independent - self-reliant, autonomous
		Sensitive - perceptive, touchy, nervous
	<u> </u>	Meek - humble, submissive, patient
		Meticulous - extremely careful, scrupulous
		Suspicious - doubtful, distrust, uncertainty
		Fun-loving - playful, carefree, spontaneous
		Help-seeking - looking for assistance or comfort
	1	Charitable - generous, kind, giving
	<u> </u>	Neighborly - friendly, amicable, familiar
		Achieving - accomplishing, persevering, striving
		Approval-seeking - wanting acceptance and praise
		Self-blaming - guilt, fault finding
		Precise - clearly defined, exact
		Guarded - kept safe, protected, watched over
		Carefree - free of worry or responsibilities
		Dependent - needing aid or assistance
	<u> </u>	Comforting - soothing, relieved, consoling

Agree	Disagree	
		Affiliative - associated, connected
		Ambitious - enterprising, striving, eager
		Status-conscious - attentive to position and wealt
		Humble - reserved, self-conscious, modest
		Accurate - correct, clear-cut, beyond doubt
		Defensive - protective, shielded, careful
	1	Joking - witty, wisecracking, jesting
	i	Defenseless - unguarded, unprotected, needing shel
	1	Consoling - solace, to cheer up
	1	Hospitable - welcoming, warm, receptive
ĺ	1	Goal-oriented - seeking success and achievement
	1	Seeks Attention - wanting to be noticed
		Obedient - compliant, amenable, dutiful
		Responsible - accountable, trustworthy
	i	Wary - cautious, watchful, on guard
		Playful - implish, mischievous, frivolous
	į	Trusting - confident, committed
		Protective - defended, guarded, careful
	1	Loyal - steadfast, faithful, devoted
	ŀ	Striving - contending, exerting effort
	1	Seeks Recognition - wanting to be praised
j	1	Yielding - deferring, relenting, gives in
-	ŀ	Tidy - neat, orderly, clean
		Secretive - covert, underhanded, concealed
		Pleasure-seeking - seeking gratification or deligh
		Freasure-seeking - seeking gratification or delign Insecure - inadequate, unsure, shaky
		· · · · · · · · · · · · · · · · · · ·
		Nurturing - nourishing, supporting, fostering
		Individualistic - one-of-a-kind, independent
		Accomplishing - successful, to bring to completion Socially Striving - seeking respectability

H/O 253 Pg. 2

- + Monitoring exercise #1
 - You are the design project manager on production of contract documents for the Bengst Expansion Program. Your assignment is to monitor the project as of 10/23 (wd 208) and take whatever actions are necessary to achieve the design completion date at node 123 of working day 241.
 - + Steps in inspecting and evaluating the job
 - 1. Draw the early start/early finish isoquant line
 - 2. Draw the late start/late finish isoquant line
 - 3. Determine & note the condition of each activity
 - 4. Draw the approximate current status isoquant
 - 5. Determine the lag over es/ef
 - 5. Determine the lag over is/If
 - 6. Determine what project actions should be taken
 - 7. Take the action!
 - + Project activity status on working day (wd) 208
 - Activity 1 to 2 complete
 - Activity 3 to 5 complete
 - Activity 4 to 6 complete
 - Activity 7 to 12 50% complete
 - Activity 8 to 13 complete
 - Activity 9 to 14 75% complete
 - Activity 10 to 15 complete
 - Activity 11 to 16 60% complete
 - Activity 17 to 18 60% complete
 - Activity 19 to 23 20% complete
 - Activity 20 to 24 25% complete
 - Activity 21 to 25 20% complete
 - Activity 22 to 26 30% complete
 - + Questions to the project manager
 - What is the lag over early starts & early finishes?
 - What is the lag over late starts & late finishes?
 - What is the condition of the job?

Monitoring exercise #1

wex efa 99

- What rating on a scale of 1(poor) to 10 (excellent) would you give the job?
- What should you do?